



# Navigate the intricacies of cross-border trade with **UPS® Customise Assist**

Elevate your cross-border operations with UPS Customise Assist, streamlining processes for seamless international trade.

From ad hoc customised KPI reporting and post-entry audits to comprehensive support for your cross-border needs, UPS Customise Assist is here to enhance your supply chain efficiency and visibility to help you make informed decisions that optimise operations, drive success and fuel sustainable growth.

## UPS Customise Assist Services

1



### Customised Reporting

For customs clearance that delivers valuable insights to support the growth of your business.

3



### Expert Guidance on Securing Essential Licenses and Permit

Let UPS guide you with the application of additional licenses or permit required from relevant government agencies.

5



### Quarterly Business Review on Customisable Customs Clearance Metrics

Value-added business review with key stakeholders to provide visibility to the customs clearance KPIs that matter to you.

2



### Specific, Tailored Operating Procedures

Bespoke customs clearance procedures designed according to your needs.

4



### Post Entry Audits

Tailored post-entry customs clearance audits with support and reports for trade lanes across the Asia-Pacific region, including entries and declarations submitted by other brokers.

6



### Dedicated Control Tower

Access to a dedicated team that handles all your customs clearance across the Asia-Pacific region.

Email [apacbrokerageassist@ups.com](mailto:apacbrokerageassist@ups.com) or contact your  
UPS Account Manager for more information.

UPS Customise Assist may include two or more of the services listed in this leaflet; services listed herein are not exhaustive.

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