

2026 UPS[®] Rate and Service Guide Daily Rates

Vietnam

Effective December 21, 2025



ups.com
1800 588 877

UPS Gets The Job Done.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit [ups.com/support/vn](https://www.ups.com/support/vn).

UPS® International Shipping Services

PACKAGE

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Worldwide Express Plus	Guaranteed morning delivery by: <ul style="list-style-type: none"> • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe • 9:00 am or 11:00 am from worldwide to selected destinations in your country 	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> • Ideal for urgent shipments • Priority handling • UPS 10 KG Box® and UPS 25 KG Box® are available for this service
UPS Worldwide Express	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada • 12:00 noon or 2:00 pm to most areas in your country 	To the U.S., major cities in Canada, Europe and Asia, and selected areas in the Americas	<ul style="list-style-type: none"> • UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Freight Midday	<ul style="list-style-type: none"> • Guaranteed time-definite delivery by 12:00 noon or 2:00 pm, within 1-3 business days, depending on destinations 	To more than 30 countries and territories worldwide	<ul style="list-style-type: none"> • Door-to-door and non door-to-door options are available • For palletised shipments of more than 70 kg
UPS Worldwide Express Freight	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, within 1-3 business days, depending on destinations 	To more than 70 countries and territories worldwide	<ul style="list-style-type: none"> • Door-to-door and non door-to-door options are available • For palletised shipments of more than 70 kg
UPS Worldwide Express Saver®	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, to over 200 countries and territories worldwide 	To over 200 countries and territories worldwide	<ul style="list-style-type: none"> • An economical alternative to UPS Express for speedy and reliable service • UPS 10 KG Box and UPS 25 KG Box are available for this service
3-5 DAYS			
UPS Worldwide Expedited	<ul style="list-style-type: none"> • Delivery in as little as three business days within Asia, and from Asia to major business centres in Europe, and North and South America 	Within Asia, and from Asia to major business centres in Europe, and North and South America. Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import/export	<ul style="list-style-type: none"> • An economical option for less time-critical shipments • Day-definite, time-in-transit lets you plan delivery schedule • Supported by a money-back guarantee for selected countries/territories

AIR FREIGHT

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Air Freight Direct	<ul style="list-style-type: none"> • Day-specific scheduling airport-to-airport service, with delivery within 1-3 days 	Covers nearly every location worldwide	<ul style="list-style-type: none"> • Ideal for shipments over 70 kg • Convenient and easy shipment processing for palletised and non-palletised freight • Optional services include collection, delivery and customs clearance
3-5 DAYS			
UPS Air Freight Consolidated	<ul style="list-style-type: none"> • Day-specific scheduling airport-to-airport service, with delivery within 3-5 days 	Worldwide	<ul style="list-style-type: none"> • Ideal for shipments over 70 kg • Convenient and easy shipment processing for palletised and non-palletised freight • Optional services include collection, delivery and customs clearance

Note:
Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

Determine the Weight and Size

UPS Express® and Expedited Services

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

For UPS Express services, actual weight is the weight of the package rounded up to the next half kilogram. For UPS Expedited, actual weight is the weight of the package rounded up to the next kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual and dimensional weight.

Note:

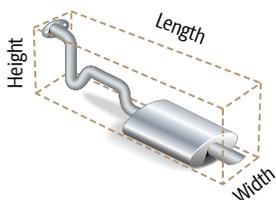
Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

In instances where the shipment's weight (either actual or dimensional) computed by the UPS billing system is greater than the weight declared by you, the UPS billing system will apply such computed weight as the billable weight to determine the applicable rate for billing purposes.

Irregularly-shaped Packages

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



Step 1

Determine the Actual Weight:

Use a scale to determine the weight of the package. For UPS Express services, increase fractions of a weight to the next half kilogram. For UPS Expedited, increase fractions of a weight to the next kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded up to the next whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. For UPS Express services, increase fractions of a weight to the next half kilogram. For UPS Expedited, increase fractions of a weight to the next kilogram.

Step 3

Select the Proper Zone:

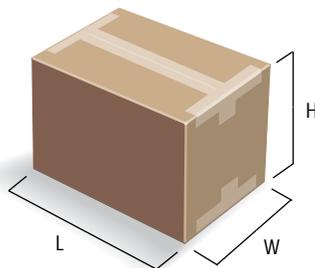
Locate the appropriate zone for the shipment in the zone chart on pages 8 to 11.

$$\left[\begin{array}{c} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 4

Determine the Shipment Weight:

Rates for multiple-piece shipments**, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight. For UPS Express shipments up to 20kg, round the weight to the next half kilogram. For UPS Express shipments over 20kg, round the weight to the next kilogram. For UPS Expedited shipments, round the weight to the next kilogram.

Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 274 cm.
- Maximum size per package is 400 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

** Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Determine the Weight and Size

UPS Worldwide Express Freight® Services

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies.

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next kilogram.

Dimensional weight considers pallet density, which is the amount of space a pallet occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the pallet's actual or dimensional weight. A minimal rate may apply.

Note:

In instances where the shipment's weight (either actual or dimensional) computed by the UPS billing system is greater than the weight declared by you, the UPS billing system will apply such computed weight as the billable weight to determine the applicable rate for billing purposes.

Step 1

Determine the Actual Weight:

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded up to the next whole centimetre) of each pallet.

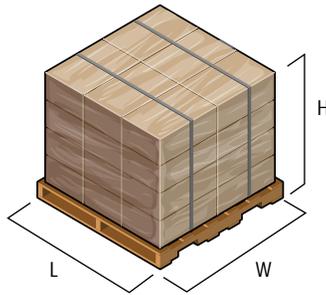
Divide the cubic size of the pallet by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next kilogram.

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 3

Determine the Billable Weight:

Compare the pallet's actual weight to the dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-pallet shipments, add up each pallet's billable weight to determine the shipment's billable weight.

Billable Weight Calculation

e.g.: A customer has a shipment of three pallets weighing 50 kg, 400 kg and 300 kg. All pallets are the same size with the following dimensions: 122 cm x 102 cm x 150 cm

1. Determine the Actual Weight

Actual Weight:
50 kg + 400 kg + 300 kg
= 750 kg

2. Determine Dimensional Weight

Pallet Dimensional Weight:
(122 cm x 102 cm x 150 cm) / 5,000
= 373.5 kg

Shipment Dimensional Weight:
373.5 kg + 373.5 kg + 373.5 kg
= 1,120.5 kg

3. Determine Billable Weight

Shipment's Billable Weight:
373.5 kg + 400 kg + 373.5 kg
= 1,147 kg

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Services with Additional Charges

Contractual

UPS Customise Assist

UPS can provide on-demand brokerage operations services to meet our customers' specific brokerage requirements.

Examples of such fee-based services include access to a dedicated brokerage control tower, bespoke assistance with customs clearance operating procedures and declarations, a direct line of contact for issue resolution, customised custom clearance auditing and reporting, as well as other non-routine brokerage activities.

The fees for these customised services depend on the type(s) of services requested.

For more information on UPS Customise Assist, including the full range of available services, please contact your sales representative or email apacbrokerageassist@ups.com for more information.

International Dangerous Goods¹

Dangerous goods are articles or substances which are capable of posing a significant risk to health, safety or property if not handled and shipped in a proper manner. There are various laws, regulations and rules governing the transportation of dangerous goods across international borders.

UPS offers a contractual service which ensures that your dangerous goods shipments are handled and shipped in accordance with international and domestic regulations via our global network.

Type of Service	Surcharge (whichever is greater)
	Inaccessible Dangerous Goods*
<ul style="list-style-type: none"> • UPS Worldwide Express • UPS Worldwide Express Saver® • UPS Worldwide Expedited 	VND1,499,300 per shipment or VND136,300 per package
<ul style="list-style-type: none"> • UPS Worldwide Express Freight Services 	VND1,499,300 per shipment or VND20,915 per kg

For a detailed listing of UPS acceptable classes and commodities of dangerous goods, please contact our Customer Service Representatives.

Brokerage Trading Service

UPS provides customs declaration service for trading shipments based on customer's choice of broker at the following rates:

Lane	Broker Fee (in VND, per CDF** / AWB)	
	Declared at Express Customs Division	Declared at Other Customs Divisions
Green lane	742,700	954,900
Yellow lane	954,900	1,167,100
Red lane	1,167,100	1,379,300

¹ Export Only.

* Inaccessible Dangerous Goods: Class 9 Lithium Batteries.

** CDF: Customs Declaration Form

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Services with Additional Charges

Non-Contractual

Declared Value Charge

For each shipment over VND2,350,000, you may purchase additional coverage against loss or damage at VND47,000 for each additional VND2,350,000 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

UPS Returns*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail. The UPS Returns services available are:

Print Return Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.

Fee: VND23,500

Electronic Return Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.

Fee: VND32,900

UPS Returns Plus**

UPS brings the return label to your customer's pickup location when we pick up the return package.

1 UPS Pickup Attempt

If the package cannot be picked up on the first attempt, we will leave the return label at the pickup location.

Fee: VND103,400

3 UPS Pickup Attempts

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the return label will be returned.

Fee: VND150,400

Undeliverable Package Return Charge

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a VND235,000 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

For shipments destined to the U.S. that cannot be delivered, if the shipper does not respond and provide adequate further instructions within two operating days, UPS reserves the right in its sole and unlimited discretion to dispose of the shipment, or return it to the shipper at the shipper's risk and expense, and shipper waives any claim for loss or damage.

Direct Delivery Only

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Centre, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of VND47,000 applies to each package in the shipment.

International Processing Fee

A fee of VND58,750 will be assessed for each UPS Worldwide Express, UPS Worldwide Express Plus, UPS Worldwide Express Saver® and UPS Worldwide Expedited U.S. import shipment.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

+ Not available for pickup in Asia.

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Services with Additional Charges

Non-Contractual

Additional Handling Charge⁺

An additional handling charge of VND423,940 per package will apply to the following:

- Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam)
- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 122 cm or its second longest side exceeding 76 cm
- Any package with an actual weight greater than 25 kg
- Each package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.

Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge of VND8,225,000 per pallet will also apply to UPS Worldwide Express Freight Services when a pallet's dimensions exceed the size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/assets/resources/webcontent/wwe_f_max_dim.pdf](https://www.ups.com/assets/resources/webcontent/wwe_f_max_dim.pdf).

Address Correction

An additional charge of VND300,800 per package or a maximum of VND863,390 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

Fuel Surcharge

For information on prevailing fuel surcharges, please refer to [ups.com](https://www.ups.com).

Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required:

UPS® Delivery Confirmation** services are available prior to the release of your shipment.

Both services will require the UPS service provider to request for a signature before releasing the shipment. However, with the Delivery Confirmation Adult Signature Required service, UPS will only release a shipment to an adult (a person of at least 21 years old*) and may request for a government-issued photo identification for age verification. UPS will obtain a signature from the adult recipient and provide printed confirmation of delivery including the signature.

A surcharge of VND65,330 and VND89,065 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.

* UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

** Only available for customers using a UPS compliant shipping system that produces a smart label.

+ UPS is not liable for inaccurate age assessment.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to [ups.com](https://www.ups.com).

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Services with Additional Charges

Non-Contractual

Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a VND600,425 surcharge will be billed to the shipper or a third party designated by the shipper, as applicable.

Saturday Delivery

Delivery of shipments is available at an additional charge of VND258,500 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. This charge will be billed to the party who bears the shipping charges.

UPS Worldwide Express Freight Services provides Saturday Delivery to select destinations in the U.S. and Canada for an additional charge of VND5,170,000 per shipment.

Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of VND235,000 per shipment will be charged for international shipments with an invalid account number.

Rebill Fee

A fee of VND235,000 applies for each shipment to amend billing instructions of a UPS invoice, for e.g. to change billing option, billing account, credit card for payment, etc.

Residential Surcharge

UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge of VND95,410 per shipment applies. UPS Worldwide Express Freight Services will be charged at VND3,125,030 per shipment.

Extended Area Surcharge

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of VND646,720 per shipment or VND10,340 per kg applies, whichever is greater, for shipments collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from ups.com/vn.

Note: Also known as Delivery Area Surcharge (DAS).

Remote Area Surcharge

A charge of VND721,450 per shipment or VND10,340 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/vn.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Other Additional Charges

Large Package Surcharge -

Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of VND1,602,700 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Fee

UPS® small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of VND6,580,000 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 274 cm
- Maximum size per package of 400 cm in length and girth [(2 x width) + (2 x height)] combined

Demand Surcharge

During times of changing market dynamics and capacity availability, a demand surcharge may be implemented to ensure our network continues to operate effectively. One or more Demand Surcharge will apply to certain packages tendered during such specific period. Details are available at www.ups.com/rates/vn.

Refer to the "Terms and Conditions of Service" section for more information.

Surge Fee

Surge Fee may be implemented based on regular assessments of shipping volume, available capacity and other considerations. One or more Surge Fee will apply to certain packages tendered during such specific period. Details are available at www.ups.com/rates/vn.

Refer to the "Terms and Conditions of Service" section for more information.

UPS Import Control^{®*}

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent by e-mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.

Fee: VND23,500

Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.

Fee: VND32,900

1 UPS Pickup Attempt Label^{**}

If the package cannot be picked up on the first attempt, we will leave the printed label at the pickup location.

Fee: VND103,400

3 UPS Pickup Attempts Label^{**}

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the label will be returned.

Fee: VND150,400

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** Not available for pickup in Asia.

UPS Import Control is available only in countries where UPS pickup services are available.

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For additional information and services, call our Customer Service Representatives at 1800 588 877.

Other Additional Charges

Commercial Invoice Removal**

Provides an importer with the option to have the Commercial Invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.

Fee: VND470,000 per shipment

UPS Carbon Neutral*

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation UPS will purchase offsets to mitigate the carbon (CO₂) emissions associated with the transport of your shipment.

Fee: VND14,100 per package

UPS Worldwide Express Freight Services will be charged at VND470,000 per pallet.

Delivery Reattempt

One delivery attempt is included in the rate. Additional delivery attempts will be charged at VND1,128,000 for each shipment of UPS Worldwide Express Freight Services.

Prohibited Item Fee

Shipments that are tendered to UPS in contravention of or not in compliance with applicable laws and regulations or UPS's terms and conditions of service or contractual service (including, but not limited to, prohibited shipments or shipments that UPS does not accept or regularly provide service for without an exception, e.g. dangerous goods and hazardous materials) are subject to a fee of VND7,050,000 per package. This fee is without prejudice and in addition to the shipper's responsibility for all other sums that UPS may incur and claims against UPS resulting from the contravention or non-compliance.

Disbursement Fee

In order to expedite customs clearance, UPS may advance duty and taxes on a customer's behalf. A Disbursement Fee based on the amount advanced will be assessed and billed. The Disbursement Fee for importation into Vietnam will be 2.4% of the import duties and taxes, subject to a minimum of VND228,264 per shipment.

Warehouse storage

A warehouse storage charge of a minimum of VND237,717 per shipment or VND3,862 per kilogram per day, whichever is higher, will apply if a shipment is not cleared through customs within 3 calendar days. The charges will be calculated from the 4th day and will apply if the delay in customs clearance is not caused by UPS's default and/or errors.

Paper Commercial Invoice Surcharge

A maximum charge of VND587,500 per shipment will be chargeable and borne by the shipper when the Commercial Invoice is only provided in the form of paper prior to being processed by UPS.

Unlawful Drug Fee

Packages containing any form of unlawful drugs will be subject not only to seizure and reporting to relevant governmental authorities, but also to an additional charge of VND23,500,000 per package. Such charge (i) is in addition to any and all other charges and obligations that may be owed to UPS in connection with the shipment or disposal of unlawful drugs, which shall be borne by the shipper solely at its risk and expense; and (ii) will be applied once unlawful drugs have been seized or disposed of, as applicable.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

UPS Import Control is available only in countries where UPS pickup services are available.

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UPS Packaging

UPS Express Envelope

Designed for urgent correspondence and documents not exceeding 0.5 kg. Export documentation is not required for shipments to other countries.

Dimension : 34 cm x 25 cm



UPS Express Pak

Ideal for flat, non-breakable articles including heavier document shipments. Charges are based on weight* and zone. Export documentation is required.

Dimension : 41 cm x 33 cm
51 cm x 43 cm



* Dimensional weight applies for international shipments.

Note:
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Worldwide Zone Chart

UPS Express® Services

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Afghanistan	-	-	9	9	10	10	10	-
Aland Island (Finland)*	-	-	6	6	6	6	6	-
Albania	9	9	9	9	10	10	10	-
Algeria	-	9	9	9	10	10	10	-
American Samoa	-	9	9	9	10	10	10	-
Andorra	-	7	7	7	-	-	-	-
Angola	-	-	8	8	10	10	10	-
Anguilla	-	-	8	8	9	9	9	-
Antigua and Barbuda	-	-	8	8	9	9	9	-
Argentina*	-	8	8	8	9	9	9	9
Armenia	9	9	9	9	10	10	10	-
Aruba	-	8	8	8	9	9	9	-
Australia**	-	3	3	3	3	3	3	3
Austria*	6	6	6	6	6	6	6	6
Azerbaijan	-	-	7	7	10	10	10	-
Azores (Portugal)*	-	-	7	7	7	7	7	-
Bahamas*	-	8	8	8	9	9	9	-
Bahrain	7	7	7	7	10	10	10	10
Bangladesh	-	4	4	4	4	4	4	-
Barbados	-	8	8	8	9	9	9	-
Belarus*	7	7	7	7	10	10	10	-
Belgium	6	6	6	6	6	6	6	6
Belize	-	-	8	8	-	-	-	-
Benin	-	-	9	9	10	10	10	-
Bermuda	-	9	9	9	10	10	10	-
Bhutan	-	-	-	-	-	-	-	-
Bolivia	-	8	8	8	9	9	9	-
Bonaire, St. Eustatius, Saba	-	-	8	8	9	9	9	-
Bosnia and Herzegovina	7	7	7	7	10	10	10	-
Botswana	-	-	9	9	10	10	10	-
Brazil*	8	8	8	8	9	9	9	9
British Virgin Islands	-	-	8	8	9	9	9	-

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Brunei*	-	2	2	2	4	4	4	-
Buesingen (Germany)*	-	-	6	6	-	-	-	-
Bulgaria	7	7	7	7	10	10	10	10
Burkina Faso	-	-	9	9	10	10	10	-
Burundi	-	-	9	9	9	9	9	-
Cambodia*	-	3	3	3	4	4	4	-
Cameroon	-	-	9	9	10	10	10	-
Campione/ Lake Lugano (Italy)*	-	-	6	6	6	6	6	-
Canada*	5	5	5	5	5	5	5	5
Canary Islands (Spain)*	-	-	6	6	6	6	6	-
Cape Verde	-	-	9	9	10	10	10	-
Cayman Islands	-	-	8	8	9	9	9	-
Central African Republic	-	-	9	9	-	-	-	-
Ceuta (Spain)*	-	-	6	6	-	-	-	-
Chad	-	-	9	9	10	10	10	-
Chile*	-	8	8	8	9	9	9	9
China Mainland (Excluding Southern China Mainland)**	3	3	3	3	3	3	3	3
Southern China Mainland***	10	10	10	10	11	11	11	11
Colombia*	-	8	8	8	9	9	9	9
Comoros	-	-	9	9	10	10	10	-
Congo, Democratic Republic of	-	-	9	9	10	10	10	-
Congo, Republic of	-	-	9	9	10	10	10	-
Cook Islands	-	-	-	-	-	-	-	-
Costa Rica*	-	-	8	8	6	6	6	6
Cote d'Ivoire (Ivory Coast)	-	-	9	9	10	10	10	-
Croatia*	-	7	7	7	10	10	10	10
Curacao	-	8	8	8	9	9	9	-
Cyprus	7	7	7	7	10	10	10	-
Czech Republic*	7	7	7	7	7	7	7	7
Denmark*	6	6	6	6	6	6	6	6
Djibouti	-	-	9	9	10	10	10	-

International Shipments:

Visit ups.com or contact our Customer Service Representatives at 1800 588 877 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

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+ Southern China Mainland refers to Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note: Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Worldwide Zone Chart

UPS Express® Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Dominica	-	-	8	8	9	9	9	-
Dominican Republic*	-	8	8	8	9	9	9	9
Ecuador*	-	8	8	8	9	9	9	9
Egypt	-	7	7	7	10	10	10	10
El Salvador*	-	-	8	8	9	9	9	9
England (United Kingdom)*	-	6	6	6	6	6	6	-
Eritrea	-	-	9	9	10	10	10	-
Estonia	-	7	7	7	10	10	10	10
Ethiopia	-	-	9	9	10	10	10	-
Faroe Islands	-	-	9	9	-	-	-	-
Fiji	-	-	-	-	-	-	-	-
Finland*	-	6	6	6	6	6	6	6
France*	6	6	6	6	6	6	6	6
French Guiana	-	8	8	8	-	-	-	-
French Polynesia	-	-	-	-	-	-	-	-
Gabon	-	-	9	9	10	10	10	-
Gambia	-	9	9	9	10	10	10	-
Georgia*	9	9	9	9	10	10	10	-
Germany*	6	6	6	6	6	6	6	6
Ghana	-	-	9	9	10	10	10	-
Gibraltar	-	-	7	7	7	7	7	-
Greece*	-	7	7	7	6	6	6	6
Greenland	-	-	9	9	-	-	-	-
Grenada	-	-	8	8	9	9	9	-
Guadeloupe*	-	8	8	8	9	9	9	-
Guam	-	7	7	7	4	4	4	-
Guatemala*	-	8	8	8	9	9	9	9
Guernsey (Channel Islands)	-	7	7	7	10	10	10	10
Guinea	-	-	9	9	10	10	10	-
Guinea-Bissau	-	-	9	9	10	10	10	-

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Guyana*	-	-	8	8	9	9	9	-
Haiti*	-	-	8	8	9	9	9	9
Heligoland (Germany)*	-	-	6	6	6	6	6	-
Honduras*	-	8	8	8	9	9	9	9
Hong Kong SAR, China†	1	1	1	1	-	-	2	2
Hungary*	7	7	7	7	7	7	7	7
Iceland	-	8	8	8	9	9	9	-
India*	4	4	4	4	2	2	2	2
Indonesia**	-	2	2	2	2	2	2	2
Iraq	-	-	9	9	-	-	-	-
Ireland	6	6	6	6	6	6	6	6
Israel	-	9	9	9	10	10	10	10
Italy*	6	6	6	6	6	6	6	6
Jamaica*	-	8	8	8	9	9	9	-
Japan**	-	3	3	3	3	3	3	3
Jersey (Channel Islands)	-	7	7	7	10	10	10	10
Jordan	-	9	9	9	10	10	10	-
Kazakhstan*	-	9	9	9	10	10	10	10
Kenya	-	9	9	9	10	10	10	10
Kiribati	-	-	-	-	-	-	-	-
Korea, South†	-	3	3	3	1	1	1	1
Kosovo	9	9	9	9	10	10	10	-
Kosrae (Micronesia, Federated States of)	-	-	-	-	-	-	-	-
Kuwait	7	7	7	7	10	10	10	10
Kyrgyzstan	-	9	9	9	10	10	10	-
Laos	-	3	3	3	4	4	4	-
Latvia	-	7	7	7	10	10	10	10
Lebanon	-	9	9	9	10	10	10	-
Lesotho	-	-	9	9	9	9	9	-
Liberia	-	-	9	9	10	10	10	-

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UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Worldwide Zone Chart

UPS Express® Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Liechtenstein*	-	6	6	6	6	6	6	-
Lithuania	-	7	7	7	10	10	10	10
Livigno (Italy)*	-	-	6	6	6	6	6	-
Luxembourg	6	6	6	6	6	6	6	6
Macau SAR, China†	-	2	2	2	-	-	2	2
Madagascar	-	9	9	9	10	10	10	-
Madeira (Portugal)*	-	-	7	7	7	7	7	-
Malawi	-	9	9	9	10	10	10	-
Malaysia**	-	2	2	2	2	2	2	2
Maldives	-	4	4	4	-	-	10	10
Mali	-	-	9	9	10	10	10	-
Malta	-	7	7	7	10	10	10	-
Marshall Islands	-	-	-	-	-	-	-	-
Martinique	-	-	8	8	9	9	9	-
Mauritania	-	9	9	9	10	10	10	-
Mauritius	-	9	9	9	10	10	10	-
Mayotte	-	-	9	9	10	10	10	-
Melilla (Spain)*	-	-	6	6	-	-	-	-
Mexico*	5	5	5	5	5	5	5	5
Micronesia, Federated States of	-	-	-	-	-	-	-	-
Moldova*	9	9	9	9	10	10	10	-
Monaco*	-	6	6	6	6	6	6	-
Mongolia	-	-	9	9	10	10	10	-
Montenegro	9	9	9	9	10	10	10	-
Montserrat	-	-	8	8	9	9	9	-
Morocco	-	9	9	9	10	10	10	10
Mount Athos (Greece)*	-	-	7	7	6	6	6	-
Mozambique	-	-	9	9	9	9	9	-
Myanmar	-	3	3	3	4	4	4	4
Namibia	-	9	9	9	10	10	10	-
Nepal*	-	9	9	9	-	-	10	-
Netherlands (Holland)*	6	6	6	6	6	6	6	6

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
New Caledonia	-	9	9	9	10	10	10	-
New Zealand*	-	3	3	3	3	3	3	3
Nicaragua	-	-	8	8	9	9	9	9
Niger	-	9	9	9	10	10	10	-
Nigeria*	-	9	9	9	10	10	10	10
Norfolk Island (Australia)*	-	-	3	3	-	-	-	-
North Macedonia	9	9	9	9	10	10	10	-
Northern Ireland (United Kingdom)*	-	6	6	6	6	6	6	-
Northern Mariana Islands*	-	-	9	9	10	10	10	-
Norway*	6	6	6	6	6	6	6	6
Oman	-	7	7	7	10	10	10	10
Pakistan*	-	4	4	4	10	10	10	10
Palau	-	-	-	-	-	-	-	-
Panama*	-	8	8	8	9	9	9	9
Papua New Guinea	-	-	-	-	-	-	-	-
Paraguay	-	-	8	8	9	9	9	-
Peru*	-	-	8	8	9	9	9	9
Philippines**	-	-	2	2	2	2	2	2
Poland*	7	7	7	7	10	10	10	10
Ponape (Micronesia, Federated States of)	-	-	-	-	-	-	-	-
Portugal*	7	7	7	7	7	7	7	7
Puerto Rico*	-	5	5	5	5	5	5	5
Qatar	-	7	7	7	10	10	10	10
Reunion	-	9	9	9	10	10	10	-
Romania	7	7	7	7	10	10	10	10
Rota (Northern Mariana Islands)*	-	-	9	9	10	10	10	-
Russia*	7	7	7	7	10	10	10	10
Rwanda	-	-	9	9	9	9	9	-
Saipan (Northern Mariana Islands)*	-	9	9	9	10	10	10	-
Samoa	-	9	9	9	10	10	10	-
San Marino	-	-	6	6	6	6	6	6
Saudi Arabia	7	7	7	7	10	10	10	10

International Shipments:

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- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
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UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:
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Worldwide Zone Chart

UPS Express® Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Scotland (United Kingdom)*	-	6	6	6	6	6	6	-
Senegal	-	9	9	9	10	10	10	-
Serbia	9	9	9	9	10	10	10	-
Seychelles	-	-	9	9	10	10	10	-
Sierra Leone	-	-	9	9	10	10	10	-
Singapore#	1	1	1	1	2	2	2	2
Slovakia	7	7	7	7	10	10	10	10
Slovenia	7	7	7	7	10	10	10	10
Solomon Islands	-	-	-	-	-	-	-	-
South Africa*	9	9	9	9	9	9	9	9
Spain*	6	6	6	6	6	6	6	6
Sri Lanka*	-	4	4	4	3	3	3	-
St. Barthelemy	-	-	8	8	9	9	9	-
St. Christopher (St. Kitts)	-	-	8	8	9	9	9	-
St. John (U.S. Virgin Islands)	-	-	8	8	9	9	9	-
St. Kitts and Nevis	-	8	8	8	9	9	9	9
St. Lucia	-	8	8	8	9	9	9	9
St. Maarten, St. Martin	-	-	9	9	9	9	9	-
St. Thomas (U.S. Virgin Islands)	-	-	8	8	9	9	9	-
St. Vincent & the Grenadines	-	-	8	8	9	9	9	-
Suriname	-	8	8	8	9	9	9	-
Swaziland	-	-	9	9	9	9	9	-
Sweden*	6	6	6	6	6	6	6	6
Switzerland*	6	6	6	6	6	6	6	6
Tahiti (French Polynesia)	-	-	-	-	-	-	-	-
Taiwan, China**	3	3	3	3	1	1	1	1
Tanzania	-	-	9	9	10	10	10	-
Thailand**	1	1	1	1	1	1	1	1
Timor-Leste	-	-	-	-	-	-	-	-

Country/Territory	Export Zones				Import Zones			
	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited	UPS Worldwide Express Plus	UPS Worldwide Express	UPS Worldwide Express Saver®	UPS Worldwide Expedited
Tinian (Northern Mariana Islands)*	-	-	9	9	10	10	10	-
Togo	-	-	9	9	10	10	10	-
Tonga	-	-	-	-	-	-	-	-
Tortola (British Virgin Islands)	-	-	8	8	9	9	9	-
Trinidad & Tobago*	-	8	8	8	9	9	9	-
Truk (Micronesia, Federated States of)	-	-	-	-	-	-	-	-
Tunisia	-	9	9	9	10	10	10	-
Turkey	7	7	7	7	6	6	6	6
Turkmenistan	-	-	9	-	-	-	10	-
Turks & Caicos Islands	-	-	8	8	-	-	-	-
Tuvalu	-	-	-	-	-	-	-	-
U.S. Virgin Islands	-	-	8	8	9	9	9	-
Uganda	-	-	9	9	10	10	10	-
Ukraine*	7	7	7	7	10	10	10	-
Union Islands (St. Vincent & the Grenadines)	-	-	8	8	9	9	9	-
United Arab Emirates	7	7	7	7	7	7	7	7
United Kingdom*	6	6	6	6	6	6	6	6
United States*	5	5	5	5	5	5	5	5
Uruguay	-	-	8	8	9	9	9	-
Uzbekistan	-	-	9	9	10	10	10	-
Vanuatu	-	-	-	-	-	-	-	-
Vatican City (Italy)*	-	6	6	6	6	6	6	-
Venezuela*	-	-	8	8	9	9	9	9
Wales (United Kingdom)*	-	6	6	6	6	6	6	-
Wallis & Futuna Islands	-	-	-	-	-	-	-	-
Yap (Micronesia, Federated States of)	-	-	-	-	-	-	-	-
Yemen, Republic of	-	-	-	-	-	-	-	-
Zambia	-	-	9	9	10	10	10	-
Zimbabwe	-	-	9	9	10	10	10	-

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UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Worldwide Zone Chart

UPS Worldwide Express Freight Services

Country/Territory	Export		Import	
	UPS Worldwide Express Freight®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Express Freight® Midday
Argentina*	8	-	9	-
Australia*	3	3	3	-
Austria*	6	6	6	-
Bahrain	7	-	10	-
Bangladesh	4	-	4	-
Belgium	6	6	6	-
Brazil*	8	-	9	-
Bulgaria	-	-	10	-
Canada*	5	5	5	-
Chile*	8	8	9	-
China Mainland (Excluding Southern China Mainland)*	3	-	3	-
Colombia*	8	-	9	-
Costa Rica*	8	8	6	-
Czech Republic*	7	7	7	-
Denmark*	6	6	6	-
Dominican Republic*	8	-	9	-
Ecuador*	8	-	9	-
Egypt	7	-	10	-
El Salvador*	8	-	9	-
Finland*	6	6	6	-
France*	6	6	6	-
Germany*	6	6	6	-
Greece*	7	7	6	-
Guatemala*	8	-	9	-
Honduras*	8	-	9	-
Hong Kong SAR, China	1	1	2	-
Hungary*	7	7	7	-
India*	4	4	2	-
Indonesia*	2	-	2	-
Ireland	6	6	6	-
Israel	9	9	10	-
Italy*	6	6	6	-
Japan*	3	3	3	-
Kenya	9	-	10	-
Korea, South	3	3	1	-
Kuwait	7	7	10	-
Latvia	-	-	10	-
Lebanon	9	-	10	-
Liechtenstein*	6	-	6	-
Lithuania	-	-	10	-
Luxembourg	6	-	6	-

Country/Territory	Export		Import	
	UPS Worldwide Express Freight®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Express Freight® Midday
Malaysia*	2	2	2	-
Malta	7	-	10	-
Mauritius	9	-	10	-
Mexico*	5	5	5	-
Monaco*	6	-	6	-
Morocco	9	-	10	-
Netherlands (Holland)*	6	6	6	-
New Zealand*	3	-	3	-
Nicaragua	8	-	9	-
Nigeria*	9	-	10	-
Norway*	6	-	6	-
Oman	7	-	10	-
Pakistan	4	-	10	-
Panama*	8	-	9	-
Philippines*	2	-	2	-
Poland*	7	7	10	-
Portugal*	7	7	7	-
Puerto Rico*	5	5	5	-
Qatar	7	-	10	-
Reunion	9	-	10	-
Romania	-	-	10	-
Russia*	-	-	10	-
San Marino	6	-	-	-
Saudi Arabia	7	-	10	-
Serbia	-	-	10	-
Singapore	1	-	2	-
Slovakia	7	-	10	-
Slovenia	7	7	10	-
South Africa*	9	-	9	-
Southern China Mainland**	10	-	11	-
Spain*	6	6	6	-
Sri Lanka*	4	-	3	-
Sweden*	6	6	6	-
Switzerland*	6	6	6	-
Taiwan, China*	3	3	1	-
Thailand*	1	-	1	-
Tunisia	9	-	10	-
Turkey	7	7	6	-
United Arab Emirates	7	7	7	-
United Kingdom*	6	6	6	-
United States*	5	5	5	-
Vatican City (Italy)*	6	-	6	-

* Southern China Mainland refers to Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

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Note:
Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 1800 588 877.

Terms and Conditions of Service

Effective December 21, 2025

THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INSOFAR AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure ("UPS") is engaged in the international transportation of small shipments (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centres.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight Services below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 274 centimetres (or 108 inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight Services pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com will not be accepted for transportation and will be returned to sender if found in the UPS system.
- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of VND 999,999,999 per package (or the local currency equivalent); or VND 999,999,999 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups.com), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), unlawful drugs, firearms and accessories, parts, components thereof, and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.

UPS reserves the right, but is not required, to return to the shipper any shipment containing a prohibited article. Such return will be made solely at the shipper's risk and expense. UPS also reserves the right in its sole and unlimited discretion to dispose of a prohibited article found in the UPS system. UPS in its sole and unlimited discretion may subject each package containing a prohibited article to an additional fee, set forth in the UPS Rate and Service Guide. In addition, UPS reserves the right in its sole and unlimited discretion to suspend or terminate, in whole or in part, services to the shipper, the shipper's contract, contractual discounts or incentives where the shipper is found to have engaged in conduct prohibited by the UPS Rate and Service Guide, including these Terms and Conditions, UPS policy (including without limitation UPS policies described on ups.com), or applicable law or regulation.
- (iv) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.

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(v) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

Large Package Surcharge

An additional charge will be applied to a package considered large. A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300cm (118 inch), but does not exceed the maximum UPS size of 400cm (157 inch). Large Packages is delivered to take charge for a minimum billable weight of 40 kg (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling Charge will be applied for any package that requires special handling, in UPS's discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 cm (or 48 inches) or its second longest side exceeding 76 cm (or 30 inches);

(iv) Any package with an actual weight greater than 25 kg (or 55 pounds); and

(v) Each package, except for UPS Worldwide Express Freight Services shipments, if average weight per package is greater than 25 kg (55 pounds) and the weight for each package is not specified on the source document or the UPS shipping system used.

UPS reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Oversize Pallet Handling Surcharge

Oversize Pallet Handling Surcharge will be applied for UPS Worldwide Express Freight Services that is classified Oversize. A pallet is considered Oversize when its dimensions exceed the thresholds set forth at ups.com/assets/resources/webcontent/wwef_max_dim.pdf.

UPS Worldwide Express Freight Services pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at ups.com/assets/resources/webcontent/wwef_max_dim.pdf. Pallets that exceed these size restrictions require prior approval from UPS and are subject to an Oversize Pallet Handling Surcharge if accepted by UPS for service.

Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Paperless Invoice Service and Service Guarantee. Timely Upload of PLD as use in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address of the Consignee or associated addressee in PLD for a Shipment ("PLD Email Address(es)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

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UPS Paperless Invoice Service

By using UPS Paperless Invoice service (via a UPS Automated Shipping System or any other method, including, but not limited to, an API platform or a third-party system) or any other means on a UPS Automated Shipping System to electronically generate a paperless invoice, the Shipper authorizes UPS (or any UPS affiliate) to use the information the Shipper submits electronically to facilitate the delivery, export and/or import of the Shipment, including the Shipper's letterhead and electronic signature and the data, documents, and information that the Shipper provides to generate true, correct, and paperless invoices that reflect, in all material respects, the Shipper's actual commercial invoice and the Shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) and that are necessary to expedite in accordance with law the export and customs clearance of international Shipments.

The Shipper agrees to indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, and agents from any and all claims asserted and liability or losses suffered by reason of any incorrect, incomplete, or false statement contained in the data, invoices, certificates of origin or international trade documents provided by Shipper.

The Shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate Consignee, and a complete commercial description of the merchandise.

By using the service, Shipper represents and certifies that the data, documents, and information the Shipper provides is true, complete, and accurate and that the paperless invoice the Shipper prepares is, in all material respects, an electronic copy of the actual commercial invoice provided to the buyer.

The Shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, in accordance with 19 C.F.R. Part 141, Subpart F (Invoices) for shipments entering the United States and any other laws governing valuation and invoicing requirements of other countries of destination or origin, and to ensure its accuracy and completeness. In some instances, applicable laws and regulations may require the use of original invoices, certificates of origin or other international trade documents.

The Shipper acknowledges that Shipper has an affirmative and non-delegable duty to determine whether a Shipment requires an original invoice, certificate of origin, or other international trade document, and that Shipper will attach such an original document to the Shipment when required by law.

The Shipper shall maintain and produce to UPS, if requested, a copy of the original commercial invoice (between the buyer and the seller) and provide timely upload of PLD to use UPS Paperless Invoice service.

The Shipper further acknowledges that a Shipment tendered to UPS (or any UPS affiliate) using this service is also subject to the terms and conditions set forth in the effective UPS Technology Agreement, which is available at www.ups.com.

UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, the shipper can use UPS Import Control service to create a Print Import Label or Electronic Import Label to provide to the sender of the shipment, or a shipper may request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight Services. UPS Import Control service is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control service is available for packages and pallets through WorldShip® software, the UPS CampusShip® portal, UPS Internet Shipping, or UPS Developer Kit and also for packages that are processed through WorldShip or an UPS Ready® solution. Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control service, including but not limited to shipments containing Hazardous Materials shipments requiring shipping papers, or firearms shipments requiring Confirmation of Delivery service (C.O.D). C.O.D service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is VND 1,175,000,000 per package and VND 2,350,000,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of VND 23,500,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to VND 23,500,000.

Print Return Label; Electronic Return Label

Shipments can be returned from an address using Print Return, or Electronic Return Labels.

The maximum actual or declared value for each domestic Print Return Label, or Electronic Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, or Electronic Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, and Electronic Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

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UPS Returns Plus

(i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package or pallet from an address. The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is VND 23,500,000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is VND 1,175,000,000 per package or VND 2,350,000,000 per pallet; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of VND 23,500,000 per pallet or package, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to VND 23,500,000 per shipment or pallet. Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

(ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address. This service is not available for UPS Worldwide Express Freight Services. The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is VND 1,175,000,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is VND 1,175,000,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of VND 23,500,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to VND 23,500,000 per shipment or pallet.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight® shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

For shipments destined to the U.S. that cannot be delivered, if the Shipper does not respond and provide adequate further instructions within two operating days, UPS reserves the right in its sole and unlimited discretion to dispose of the Shipment, or return it to the Shipper at the Shipper's risk and expense, and Shipper waives any claim for loss or damage.

Refusal and Suspension of Service

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the shipment and, if carriage is in progress, UPS may suspend carriage and hold the shipment. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other package or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment or to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

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The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a package does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a package by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any charges shall not be entitled to a refund. Acceptance for carriage of any package or shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com.

Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Centre for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Centre. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup label is not available for international package shipments.

For UPS Worldwide Express Freight® shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight shipment at a UPS Worldwide Express Freight Centre location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Centre address not required).

UPS will hold the shipment at the designated UPS Customer Centre or UPS Worldwide Express Freight Centre and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Centre" means a UPS facility where shippers may tender UPS Worldwide Express Freight Services pallets to UPS for transportation, and a consignee or other recipient may receive pallets. UPS Worldwide Express Freight Centres that are available in Asia-Pacific are listed at ups.com under Global Locator section.

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is not a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any package tendered to it for transportation.

In addition, UPS is a registered shipping agent and is subjected to inspection procedures, security screening and clearing procedures by the local airport police, local border customs, aviation security and the relevant authorities in accordance with Vietnamese law, and that the civil and criminal penalties, including forfeiture and sale may be imposed for false or fraudulent statements or illegal transportation of an explosive or explosive device.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a registered shipping agent operating under the law and is bound by inspection procedures, monitoring of international border customs, aviation security and the relevant authorities in accordance with Vietnamese law, and that the civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or illegal transportation of an explosive or explosive device. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

For any claims arising from import, export or customs clearance activities, the liability of UPS shall be limited to the lesser of (i) USD 50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

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Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at [ups.com](https://www.ups.com) and upon request at the local UPS office. UPS Worldwide Express Freight Services pallets that are processed as door-to-door pallet prior to drop off at a UPS Worldwide Express Freight Centre for transportation will be subject to additional fees.

The display currency for UPS rates and fees was revised from United States Dollar (USD) to Vietnamese Dong (VND) on July 12, 2020. As a result of this revision, there may be a variance of $\pm 0.5\%$ between the discounted rates from the published rate chart and the net charges invoiced.

Demand Surcharge

One or more Demand Surcharge will apply to certain packages tendered to UPS for shipment during times of changing market dynamics and capacity availability. A demand surcharge may be implemented to ensure our network continues to operate effectively. Details regarding the application of Demand Surcharge are set forth at www.ups.com/rates/vn.

Demand Surcharge apply cumulatively if a package meets more than one of the specified criteria. Demand Surcharge apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Demand Surcharge shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Demand Surcharge.

Surge Fee

UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at www.ups.com/rates/vn.

Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

UPS shall have a general and continuing lien on any and all shipments for which services are being provided by UPS that come into UPS's actual or constructive possession or control for monies owed to UPS with regard to the shipment on which the lien is claimed and/or any and all prior shipment(s).

Closure of Inactive Accounts

To safeguard the integrity, confidentiality and security of customer information, and to protect against unauthorised access, misuse, or fraudulent activity, UPS reserves the right, at its sole discretion, to suspend, deactivate or terminate any UPS account that has not been used to access or book any service offered by UPS for a continuous period of 12 months without prior notice to the account holder.

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

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UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups.com) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallet in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallet), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The Service Guarantee does not apply to (i) packages or pallets subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits, (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For UPS Worldwide Express Freight shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to the tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty/Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid by the shipper or a third party designated by the shipper.

Responsibility For Loss or Damage

Where Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as Convention Rules) or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Terms and Conditions of Service

Effective December 21, 2025

(Continued)

Under Vietnamese law, UPS is only liable to indemnify if it fails to do so with reasonable care and skill and UPS's liability for compensation will be determined in accordance with the laws of Vietnam.

In the event of a total loss, damage or exchange of items, UPS is obliged to indemnify: (a) in accordance with the laws of Vietnam (on the basis of actual loss, damage, or exchange occurred for the entire consignment); and (b) in all cases the liability for indemnification shall be equivalent to the minimum indemnification provided for by the laws of Vietnam relating to international postal services from time to time (at the date of publication of the terms and this condition, the minimum limit of liability equivalent to 9 SDR/kg (calculated in increments of 500 grams, fractions in 500 grams), applies to the weight of the entire shipment, with condition that the total amount of compensation is in no case less than 30 SDR/shipment, plus a refund of the service charge paid by or on behalf of the shipper of the applicable international postal service). Otherwise, UPS's liability is limited to US\$100 per shipment unless the shipper declares a higher value and pay the required fee. Specifically, the shipper may declare a value in excess of US\$100 up to the maximum allowed in their country or territory by indicating the amount in the declared value field of the UPS source document, or the UPS shipping system used, and pay additional charges.

In the event of a part (but not all) loss, damage or exchange of a postal item, UPS is obliged to indemnify: (a) in accordance with the laws of Vietnam (on the basis of loss, damage, or actual exchange occurred for the relevant portion of the shipment); and (b) in all events no more than the amount of liability for total damage as mentioned above, unless otherwise agreed by the parties.

In the event that a shipment is shipped later than the transit time committed by UPS, UPS is responsible for refunding the international postage charges paid by or on behalf of its shipper from applicable international postal service.

For the avoidance of doubt, none of the limitations of liability set forth in the preceding paragraphs shall apply to any claim related to indemnification arising out of any injury or death of any person.

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

International jewelry shipments, and shipments of unset precious stones or industrial diamonds, are subject to maximum declared value restrictions that vary by destination as set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route a shipment of a package or pallet after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days from delivery in the case of damage (including partial loss of a shipment), and within 60 days from scheduled delivery for full loss of a shipment. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/vn/en/support/shipping-support/legal-terms-conditions/privacy-notice.page> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

Terms and Conditions of Service

Effective December 21, 2025

(Continued)

The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com), which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

Export – UPS Worldwide Express

Rates shown are in Vietnamese Dong and apply to shipments originating from Vietnam.

UPS Express® Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	1,620,560	1,750,515	1,811,145	1,937,340	2,541,995	2,354,465	2,660,670	2,894,495	3,180,490	1,477,915
0.5	1,620,560	1,750,515	1,811,145	1,937,340	2,541,995	2,354,465	2,660,670	2,894,495	3,180,490	1,477,915
1.0	1,798,925	1,933,110	2,140,850	2,230,385	3,114,220	2,886,505	3,313,030	3,532,050	3,862,930	1,699,755
1.5	1,977,290	2,132,390	2,456,220	2,557,505	3,656,600	3,397,395	3,971,735	4,175,950	4,533,150	1,888,695
2.0	2,195,370	2,322,505	2,808,485	2,865,825	4,233,055	3,923,560	4,609,290	4,780,370	5,198,200	2,042,620
2.5	2,417,915	2,581,005	3,179,550	3,247,700	4,885,415	4,536,440	5,347,660	5,529,315	6,023,755	2,251,770
3.0	2,642,105	2,803,315	3,638,270	3,697,255	5,422,155	5,102,085	5,985,450	6,110,940	6,721,000	2,453,165
3.5	2,828,460	3,002,830	3,948,940	4,011,215	5,955,840	5,702,275	6,569,425	6,755,075	7,357,850	2,659,025
4.0	2,984,265	3,177,200	4,260,080	4,318,830	6,492,580	6,186,845	7,134,130	7,405,320	8,077,655	2,840,445
4.5	3,149,000	3,341,935	4,583,205	4,664,045	7,029,320	6,671,650	7,686,145	7,960,625	8,725,080	3,024,215
5.0	3,313,970	3,519,360	4,900,220	4,966,020	7,566,295	7,159,510	8,317,120	8,598,180	9,451,465	3,232,425

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada.*

UPS Worldwide Express Plus

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.*

Add VND 940,000 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	1,723,960	1,882,350	2,081,630	2,176,805	2,647,745	2,504,630	2,771,355	2,953,715	3,278,955	1,698,815
1.0	1,913,840	2,078,575	2,405,460	2,478,310	3,210,570	3,070,745	3,415,490	3,604,195	4,023,905	1,888,695
1.5	2,103,485	2,268,455	2,729,290	2,779,815	3,769,870	3,653,075	4,052,810	4,261,255	4,771,910	2,122,050
2.0	2,286,785	2,470,790	3,052,650	3,081,320	4,319,535	4,218,955	4,703,525	4,928,185	5,530,020	2,321,330
2.5	2,492,645	2,660,905	3,382,355	3,383,060	4,885,415	4,775,200	5,347,660	5,585,010	6,274,735	2,530,010
3.0	2,642,105	2,831,515	3,712,530	3,697,255	5,422,155	5,259,770	5,985,450	6,235,725	6,928,740	2,725,765
3.5	2,828,460	3,002,830	4,029,545	4,011,215	5,955,840	5,702,275	6,635,695	6,893,020	7,585,565	2,921,990
4.0	2,984,265	3,177,200	4,347,030	4,318,830	6,492,580	6,186,845	7,279,830	7,556,425	8,242,390	3,121,270
4.5	3,149,000	3,341,935	4,676,735	4,664,045	7,029,320	6,671,650	7,923,730	8,206,905	8,903,210	3,323,370
5.0	3,313,970	3,519,360	5,000,330	4,966,020	7,566,295	7,159,510	8,574,445	8,863,965	9,546,875	3,513,485
5.5	3,450,740	3,634,275	5,299,485	5,267,525	8,028,070	7,631,155	9,134,215	9,420,210	10,161,870	3,678,220
6.0	3,584,690	3,768,460	5,604,045	5,590,885	8,483,500	8,086,585	9,696,570	9,996,195	10,776,395	3,833,790
6.5	3,709,005	3,905,230	5,899,910	5,917,770	8,945,275	8,551,885	10,246,470	10,551,970	11,391,155	3,998,525
7.0	3,833,790	4,029,545	6,204,705	6,244,420	9,400,940	9,020,240	10,802,480	11,121,375	11,993,460	4,147,985
7.5	3,964,215	4,151,040	6,509,500	6,568,250	9,862,715	9,478,725	11,352,615	11,683,965	12,608,220	4,312,720
8.0	4,070,200	4,291,100	6,817,820	6,866,230	10,282,425	9,875,640	11,863,035	12,253,370	13,222,980	4,471,580
8.5	4,169,605	4,415,650	7,110,395	7,167,735	10,695,085	10,210,750	12,373,925	12,816,195	13,830,925	4,627,150
9.0	4,272,535	4,546,075	7,412,370	7,478,875	10,971,915	10,666,180	12,890,925	13,379,020	14,439,105	4,779,430
9.5	4,365,830	4,670,625	7,716,930	7,786,490	11,261,200	11,017,505	13,395,235	13,941,610	15,063,735	4,941,580
10.0	4,449,725	4,801,050	8,022,195	8,078,830	11,544,140	11,365,540	13,909,180	14,511,015	15,672,150	5,093,860
10.5	4,524,455	4,938,290	8,174,240	8,301,845	11,723,445	11,687,490	14,432,995	15,080,185	16,225,105	5,290,085
11.0	4,602,005	5,068,950	8,339,680	8,518,750	11,921,785	11,944,345	14,898,060	15,632,905	16,801,090	5,386,435
11.5	4,667,570	5,199,610	8,476,450	8,735,185	12,116,835	12,217,650	15,360,070	16,202,075	17,353,810	5,479,730
12.0	4,748,645	5,324,160	8,635,075	8,964,310	12,302,250	12,481,085	15,828,425	16,771,480	17,916,635	5,585,715
12.5	4,813,740	5,454,820	8,787,355	9,174,870	12,494,480	12,741,230	16,173,170	17,327,725	18,482,515	5,675,955
13.0	4,879,070	5,579,605	8,921,070	9,379,085	12,585,190	12,965,655	16,527,785	17,789,735	18,951,105	5,775,125
13.5	4,938,290	5,716,375	9,058,075	9,561,445	12,679,660	13,180,445	16,869,475	18,258,325	19,416,405	5,871,475
14.0	5,003,620	5,834,580	9,182,625	9,759,315	12,777,185	13,408,160	17,210,695	18,710,230	19,891,105	5,977,695
14.5	5,062,605	5,943,385	9,316,340	9,916,060	12,868,130	13,622,715	17,562,020	19,178,820	20,356,405	6,077,100
15.0	5,122,060	6,055,480	9,456,635	10,066,930	12,962,600	13,843,850	17,910,055	19,634,250	20,808,780	6,167,340
15.5	5,181,045	6,145,720	9,546,640	10,145,420	13,053,310	13,983,910	18,124,845	20,066,885	21,289,825	6,273,560
16.0	5,246,140	6,251,235	9,646,280	10,224,145	13,151,070	14,107,520	18,339,400	20,506,100	21,754,655	6,363,330
16.5	5,299,485	6,351,110	9,758,375	10,302,870	13,245,540	14,240,765	18,554,190	20,948,370	22,223,480	6,469,080
17.0	5,364,580	6,453,570	9,851,670	10,387,235	13,343,065	14,374,480	18,775,560	21,380,770	22,682,435	6,562,610
17.5	5,423,800	6,559,320	9,957,420	10,466,195	13,437,300	14,501,145	18,996,695	21,813,640	23,153,845	6,665,305
18.0	5,470,330	6,630,995	10,035,440	10,550,795	13,535,060	14,595,380	19,123,595	22,213,610	23,459,345	6,693,270
18.5	5,510,985	6,721,235	10,128,500	10,622,940	13,633,055	14,676,690	19,243,915	22,607,000	23,765,080	6,802,075
19.0	5,541,770	6,802,075	10,200,410	10,714,120	13,727,055	14,771,160	19,380,450	23,007,440	24,080,685	6,901,715
19.5	5,588,770	6,873,750	10,281,250	10,792,610	13,811,420	14,859,285	19,513,695	23,394,250	24,379,840	7,013,810
20.0	5,628,955	6,957,645	10,368,200	10,877,445	13,915,760	14,946,705	19,640,595	23,794,455	24,682,285	7,110,395

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Export – UPS Worldwide Express

Rates shown are in Vietnamese Dong and apply to shipments originating from Vietnam.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	254,975	320,540	463,890	477,520	683,145	686,200	933,655	1,138,575	1,171,005	295,630
45-70	250,040	320,540	450,025	468,120	683,145	686,200	933,655	1,138,575	1,171,005	292,810
71-99	224,190	295,630	410,780	405,375	653,770	630,975	871,850	1,089,695	1,109,435	236,410
100-299	224,190	295,630	410,780	405,375	653,770	630,975	871,850	1,089,695	1,109,435	236,410
300 and above	218,080	280,120	388,925	392,685	621,575	618,050	852,345	1,057,265	1,066,665	230,065

UPS® 10 KG Box and UPS® 25 KG Box

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	2,859,950	3,313,970	4,558,765	4,571,220	7,663,585	7,165,855	11,508,420	11,765,275	11,736,370	3,145,945
11	3,167,800	3,646,730	5,028,530	5,031,820	8,249,205	7,702,595	12,178,170	12,448,420	12,419,515	3,472,830
12	3,475,650	3,979,490	5,498,295	5,492,420	8,834,825	8,239,335	12,847,920	13,131,565	13,102,660	3,799,715
13	3,783,500	4,312,250	5,968,060	5,953,020	9,420,445	8,776,075	13,517,670	13,814,710	13,785,805	4,126,600
14	4,091,350	4,645,010	6,437,825	6,413,620	10,006,065	9,312,815	14,187,420	14,497,855	14,468,950	4,453,485
15	4,399,200	4,977,770	6,907,590	6,874,220	10,591,685	9,849,555	14,857,170	15,181,000	15,152,095	4,780,370
Above 15	Apply the UPS Worldwide Express 25 KG Box Rates									

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	5,233,920	6,243,480	8,439,085	8,498,070	12,412,935	11,453,430	17,204,350	18,102,050	18,056,695	6,043,025
26	5,541,770	6,576,240	8,921,540	8,971,360	13,034,510	12,003,095	17,887,495	18,801,410	18,752,765	6,375,785
27	5,849,620	6,909,000	9,403,995	9,444,650	13,656,085	12,552,760	18,570,640	19,500,770	19,448,835	6,708,545
28	6,157,470	7,241,760	9,886,450	9,917,940	14,277,660	13,102,425	19,253,785	20,200,130	20,144,905	7,041,305
29	6,465,320	7,574,520	10,368,905	10,391,230	14,899,235	13,652,090	19,936,930	20,899,490	20,840,975	7,374,065
30	6,773,170	7,907,280	10,851,360	10,864,520	15,520,810	14,201,755	20,620,075	21,598,850	21,537,045	7,706,825
Above 30	Apply the UPS Worldwide Express Non-Document Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Vietnamese Dong and apply to shipments originating from Vietnam.

UPS Express® Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	1,528,675	1,651,580	1,708,685	1,827,595	2,397,940	2,221,220	2,510,035	2,730,700	3,000,480	1,394,255
0.5	1,528,675	1,651,580	1,708,685	1,827,595	2,397,940	2,221,220	2,510,035	2,730,700	3,000,480	1,394,255
1.0	1,697,170	1,823,600	2,019,590	2,104,190	2,937,970	2,723,180	3,125,500	3,332,300	3,644,145	1,603,640
1.5	1,865,195	2,011,600	2,317,335	2,412,745	3,449,800	3,205,165	3,747,075	3,939,540	4,276,765	1,781,770
2.0	2,071,055	2,190,905	2,649,390	2,703,440	3,993,590	3,701,485	4,348,440	4,509,650	4,903,980	1,927,000
2.5	2,280,910	2,434,835	2,999,540	3,063,695	4,608,820	4,279,820	5,044,980	5,216,295	5,682,770	2,124,400
3.0	2,492,410	2,644,690	3,432,410	3,487,870	5,115,245	4,813,270	5,646,580	5,765,020	6,340,535	2,314,280
3.5	2,668,425	2,832,690	3,725,455	3,783,970	5,618,615	5,379,620	6,197,420	6,372,730	6,941,430	2,508,390
4.0	2,815,300	2,997,425	4,018,970	4,074,195	6,125,040	5,836,695	6,730,400	6,986,080	7,620,345	2,679,705
4.5	2,970,870	3,152,760	4,323,765	4,400,140	6,631,465	6,294,005	7,250,925	7,509,895	8,231,110	2,852,900
5.0	3,126,440	3,320,315	4,622,920	4,684,725	7,137,890	6,754,370	7,846,415	8,111,495	8,916,370	3,049,360

UPS Worldwide Express Saver service

For an economical alternative to UPS Worldwide Express service, UPS Worldwide Express Saver service provides money-back guaranteed* delivery by end-of-day, to over 200 countries and territories worldwide.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	1,626,435	1,775,895	1,963,895	2,053,665	2,498,050	2,362,925	2,614,610	2,786,395	3,093,305	1,602,700
1.0	1,805,505	1,960,840	2,269,395	2,338,015	3,028,915	2,897,080	3,222,085	3,400,215	3,795,955	1,781,770
1.5	1,984,340	2,139,910	2,574,660	2,622,600	3,556,490	3,446,275	3,823,450	4,019,910	4,501,660	2,001,965
2.0	2,157,535	2,330,730	2,879,925	2,906,950	4,075,135	3,980,195	4,437,270	4,649,240	5,217,000	2,189,730
2.5	2,351,410	2,510,270	3,191,065	3,191,535	4,608,820	4,504,950	5,044,980	5,268,935	5,919,650	2,386,895
3.0	2,492,410	2,671,245	3,502,440	3,487,870	5,115,245	4,962,025	5,646,580	5,882,755	6,536,525	2,571,370
3.5	2,668,425	2,832,690	3,801,595	3,783,970	5,618,615	5,379,620	6,260,165	6,502,685	7,156,220	2,756,550
4.0	2,815,300	2,997,425	4,100,985	4,074,195	6,125,040	5,836,695	6,867,640	7,128,725	7,775,915	2,944,550
4.5	2,970,870	3,152,760	4,412,125	4,400,140	6,631,465	6,294,005	7,475,350	7,742,310	8,399,135	3,135,135
5.0	3,126,440	3,320,315	4,717,155	4,684,725	7,137,890	6,754,370	8,088,935	8,362,240	9,006,375	3,314,440
5.5	3,255,455	3,428,650	4,999,390	4,969,310	7,573,580	7,199,225	8,617,215	8,886,995	9,586,590	3,470,010
6.0	3,381,885	3,555,080	5,286,795	5,274,340	8,003,395	7,629,040	9,147,610	9,430,315	10,166,570	3,616,650
6.5	3,499,150	3,684,095	5,565,975	5,582,895	8,439,085	8,067,785	9,666,490	9,954,835	10,746,315	3,772,220
7.0	3,616,650	3,801,595	5,853,615	5,890,980	8,868,665	8,509,820	10,191,010	10,491,810	11,314,545	3,913,220
7.5	3,739,790	3,916,040	6,141,020	6,196,480	9,304,355	8,942,220	10,710,125	11,022,675	11,894,525	4,068,555
8.0	3,839,900	4,048,110	6,431,950	6,477,540	9,700,565	9,316,575	11,191,640	11,559,650	12,474,505	4,218,485
8.5	3,933,430	4,165,610	6,708,075	6,762,125	10,089,725	9,632,650	11,673,625	12,090,750	13,048,140	4,365,125
9.0	4,030,720	4,288,750	6,992,660	7,055,405	10,350,810	10,062,465	12,161,250	12,621,615	13,621,775	4,508,945
9.5	4,118,610	4,406,250	7,280,300	7,345,630	10,623,880	10,394,050	12,637,125	13,152,480	14,211,155	4,661,930
10.0	4,197,805	4,529,390	7,568,175	7,621,520	10,890,605	10,722,345	13,121,930	13,689,455	14,785,025	4,805,750
10.5	4,268,305	4,658,640	7,711,525	7,831,845	11,059,805	11,025,965	13,616,135	14,226,665	15,306,725	4,990,695
11.0	4,341,625	4,782,015	7,867,565	8,036,530	11,246,865	11,268,250	14,054,645	14,747,895	15,850,045	5,081,640
11.5	4,403,430	4,905,390	7,996,580	8,240,745	11,430,870	11,526,045	14,490,570	15,285,105	16,371,510	5,169,530
12.0	4,479,805	5,022,890	8,146,275	8,456,945	11,605,710	11,774,675	14,932,605	15,822,080	16,902,375	5,269,405
12.5	4,541,375	5,146,265	8,290,095	8,655,520	11,787,130	12,020,015	15,257,610	16,346,835	17,436,295	5,354,710
13.0	4,602,945	5,263,765	8,416,055	8,848,220	11,872,905	12,231,750	15,592,250	16,782,760	17,878,330	5,448,240
13.5	4,658,640	5,392,780	8,545,305	9,020,240	11,961,970	12,434,320	15,914,435	17,224,795	18,317,310	5,539,185
14.0	4,720,445	5,504,405	8,663,040	9,207,065	12,053,855	12,649,345	16,236,620	17,651,320	18,765,220	5,639,295
14.5	4,775,905	5,607,100	8,789,000	9,354,645	12,139,630	12,851,680	16,567,970	18,093,120	19,204,200	5,733,060
15.0	4,832,070	5,712,615	8,921,305	9,497,290	12,228,930	13,060,360	16,896,265	18,522,935	19,630,725	5,818,130
15.5	4,887,765	5,797,920	9,006,140	9,571,080	12,314,470	13,192,430	17,099,070	18,931,130	20,084,745	5,918,475
16.0	4,949,100	5,897,560	9,100,375	9,645,340	12,406,590	13,308,990	17,301,170	19,345,435	20,523,255	6,003,075
16.5	4,999,390	5,991,560	9,205,890	9,719,600	12,495,890	13,434,715	17,503,975	19,762,560	20,965,525	6,102,950
17.0	5,060,960	6,088,145	9,294,015	9,799,265	12,587,775	13,560,675	17,712,655	20,170,520	21,398,395	6,191,075
17.5	5,116,655	6,188,255	9,393,890	9,873,760	12,676,605	13,680,290	17,921,570	20,578,950	21,843,250	6,288,130
18.0	5,160,600	6,255,700	9,467,210	9,953,425	12,768,960	13,769,355	18,040,950	20,956,360	22,131,595	6,314,450
18.5	5,198,905	6,340,770	9,555,335	10,021,575	12,861,315	13,845,965	18,154,690	21,327,425	22,419,940	6,417,145
19.0	5,228,045	6,417,145	9,623,015	10,107,820	12,949,910	13,935,265	18,283,470	21,705,070	22,717,685	6,510,910
19.5	5,272,460	6,484,590	9,699,155	10,181,610	13,029,575	14,018,220	18,409,195	22,070,025	22,999,920	6,616,895
20.0	5,310,295	6,563,785	9,781,405	10,261,745	13,128,040	14,100,470	18,528,810	22,447,670	23,285,210	6,708,075

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Vietnamese Dong and apply to shipments originating from Vietnam.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	240,640	302,445	437,570	450,730	644,370	647,425	880,780	1,074,185	1,104,735	278,945
45-70	235,940	302,445	424,645	441,565	644,370	647,425	880,780	1,074,185	1,104,735	276,125
71-99	211,500	278,945	387,515	382,345	616,875	595,255	822,500	1,028,125	1,046,690	223,015
100-299	211,500	278,945	387,515	382,345	616,875	595,255	822,500	1,028,125	1,046,690	223,015
300 and above	205,860	264,375	366,835	370,360	586,325	583,035	804,170	997,340	1,006,270	217,140

UPS® 10 KG Box and UPS® 25 KG Box

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	2,698,035	3,126,440	4,300,735	4,312,485	7,229,775	6,760,245	10,857,000	11,099,285	11,072,025	2,967,815
11	2,988,495	3,440,400	4,743,945	4,747,000	7,782,260	7,266,670	11,488,915	11,743,655	11,716,395	3,276,135
12	3,278,955	3,754,360	5,187,155	5,181,515	8,334,745	7,773,095	12,120,830	12,388,025	12,360,765	3,584,455
13	3,569,415	4,068,320	5,630,365	5,616,030	8,887,230	8,279,520	12,752,745	13,032,395	13,005,135	3,892,775
14	3,859,875	4,382,280	6,073,575	6,050,545	9,439,715	8,785,945	13,384,660	13,676,765	13,649,505	4,201,095
15	4,150,335	4,696,240	6,516,785	6,485,060	9,992,200	9,292,370	14,016,575	14,321,135	14,293,875	4,509,415
Above 15	Apply the UPS Worldwide Express Saver 25 KG Box Rates									

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	4,937,585	5,890,040	7,961,330	8,017,025	11,710,285	10,805,065	16,230,510	17,077,450	17,034,680	5,700,865
26	5,228,045	6,204,000	8,416,525	8,463,525	12,296,610	11,323,710	16,874,880	17,737,330	17,691,270	6,014,825
27	5,518,505	6,517,960	8,871,720	8,910,025	12,882,935	11,842,355	17,519,250	18,397,210	18,347,860	6,328,785
28	5,808,965	6,831,920	9,326,915	9,356,525	13,469,260	12,361,000	18,163,620	19,057,090	19,004,450	6,642,745
29	6,099,425	7,145,880	9,782,110	9,803,025	14,055,585	12,879,645	18,807,990	19,716,970	19,661,040	6,956,705
30	6,389,885	7,459,840	10,237,305	10,249,525	14,641,910	13,398,290	19,452,360	20,376,850	20,317,630	7,270,665
Above 30	Apply the UPS Worldwide Express Saver Non-Documents Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Export – UPS Worldwide Expedited

Rates shown are in Vietnamese Dong and apply to shipments originating from Vietnam.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	1,433,030	1,674,610	1,983,635	2,043,795	2,099,725	2,182,915	2,330,730	2,835,275	3,241,825	1,432,090
2.0	1,712,445	1,990,450	2,517,320	2,541,055	2,825,170	2,999,305	3,210,100	3,877,030	4,455,365	1,760,150
3.0	1,978,465	2,281,615	3,061,345	3,048,655	3,546,150	3,739,085	4,084,770	4,905,625	5,582,425	2,066,825
4.0	2,234,380	2,559,855	3,584,690	3,561,425	4,246,215	4,398,025	4,967,900	5,944,795	6,640,865	2,366,920
5.0	2,481,365	2,835,275	4,123,545	4,095,110	4,948,395	5,089,630	5,851,735	6,973,390	7,691,785	2,664,195
6.0	2,684,170	3,036,200	4,621,275	4,610,465	5,548,350	5,748,570	6,617,600	7,864,040	8,682,310	2,907,185
7.0	2,870,760	3,246,525	5,116,655	5,149,085	6,148,305	6,412,210	7,372,185	8,749,285	9,662,730	3,145,240
8.0	3,047,950	3,457,085	5,622,140	5,662,325	6,724,995	7,020,390	8,095,985	9,639,935	10,653,255	3,390,815
9.0	3,199,290	3,662,710	6,112,115	6,167,340	7,175,960	7,582,275	8,797,460	10,525,415	11,633,205	3,624,170
10.0	3,331,830	3,868,335	6,615,250	6,661,780	7,550,080	8,079,535	9,492,355	11,416,065	12,626,550	3,862,695
11.0	3,446,040	4,084,065	6,877,040	7,024,620	7,796,830	8,491,020	10,167,275	12,298,490	13,535,765	4,084,535
12.0	3,555,550	4,289,455	7,120,500	7,392,160	8,045,930	8,872,660	10,802,010	13,194,310	14,434,875	4,235,405
13.0	3,653,310	4,495,080	7,356,675	7,734,320	8,231,110	9,217,170	11,279,295	13,995,425	15,268,420	4,379,225
14.0	3,746,605	4,700,705	7,572,405	8,047,810	8,356,365	9,531,835	11,745,300	14,719,695	16,025,590	4,532,680
15.0	3,835,200	4,878,600	7,798,240	8,301,610	8,477,625	9,841,330	12,222,585	15,446,550	16,764,900	4,676,735
16.0	3,928,260	5,036,285	7,954,750	8,431,330	8,601,000	10,028,860	12,515,395	16,132,280	17,527,240	4,825,020
17.0	4,017,090	5,199,375	8,123,950	8,565,750	8,726,490	10,218,740	12,813,375	16,820,830	18,274,305	4,976,125
18.0	4,096,050	5,342,255	8,275,290	8,700,405	8,852,215	10,375,720	13,050,725	17,475,775	18,900,580	5,075,295
19.0	4,149,865	5,480,200	8,411,590	8,835,295	8,977,705	10,500,505	13,226,035	18,100,405	19,401,130	5,233,450
20.0	4,214,960	5,605,690	8,550,240	8,969,950	9,101,080	10,625,525	13,403,695	18,719,630	19,885,935	5,391,605
For shipment weight above 20 kg (Price Per kg unless Deficit Weight* applies)										
21-44	191,055	258,265	382,345	393,625	446,735	487,860	637,085	895,820	943,525	224,190
45-70	184,945	258,265	366,600	381,405	446,735	481,280	637,085	895,820	932,480	219,255
71-99	167,790	238,290	338,870	334,170	427,465	448,850	595,020	857,280	893,940	179,305
100-299	167,790	235,470	338,870	334,170	427,465	448,850	595,020	857,280	893,940	179,305
300 and above	163,090	225,835	320,540	323,830	406,550	433,575	581,625	831,665	859,395	174,370

UPS Worldwide Expedited services

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited shipments can be delivered in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for export.

* In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Import – UPS Worldwide Express

Rates shown are in Vietnamese Dong and apply to shipments to Vietnam.

UPS Express® Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
UPS Express Envelope+	1,588,130	1,700,225	1,777,305	1,908,200	2,428,490	2,474,785	2,685,345	-	3,071,685	3,421,835	1,484,730
0.5	1,588,130	1,700,225	1,954,965	2,094,320	2,679,470	2,612,260	2,896,610	-	3,103,175	3,421,835	1,629,725
1.0	1,769,550	1,909,845	2,320,390	2,428,020	3,303,865	3,162,630	3,594,795	-	3,792,195	4,159,500	1,884,465
1.5	1,956,845	2,088,445	2,692,395	2,779,345	3,881,965	3,761,410	4,307,080	-	4,474,635	4,884,475	2,093,380
2.0	2,134,035	2,494,055	3,045,365	3,116,335	4,493,670	4,304,965	5,001,035	-	5,123,470	5,628,250	2,261,640
2.5	2,378,200	2,857,835	3,447,920	3,533,460	5,184,570	4,972,600	5,804,735	-	5,925,290	6,454,510	2,497,815
3.0	2,572,075	3,098,710	3,948,470	4,019,910	5,754,445	5,595,820	6,493,520	-	6,620,890	7,203,455	2,721,770
3.5	2,778,405	3,319,845	4,287,105	4,362,070	6,325,025	6,252,175	6,991,955	-	7,205,570	7,963,210	2,920,345
4.0	2,930,685	3,518,655	4,625,270	4,700,940	6,879,625	6,786,565	7,699,070	-	7,900,700	8,652,465	3,151,115
4.5	3,154,875	3,696,315	4,976,360	5,074,355	7,440,100	7,311,790	8,254,140	-	8,489,375	9,423,970	3,354,860
5.0	3,347,810	3,891,835	5,320,400	5,407,350	8,029,950	7,852,760	8,802,865	-	9,171,580	10,158,345	3,586,570

UPS Worldwide Express services

For all your urgent import shipments, UPS Worldwide Express shipments are guaranteed delivery by 12:00 noon or 2:00 pm to most areas in your country.*

UPS Worldwide Express Plus service

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus shipments are guaranteed delivery by 9:00 am or 11:00 am to selected areas in your locations.*

Add VND 940,000 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
0.5	1,689,415	1,848,040	2,221,690	2,326,970	2,791,330	2,749,735	3,017,165	-	3,166,625	3,527,820	1,810,675
1.0	1,882,350	2,031,810	2,607,090	2,697,565	3,406,090	3,364,495	3,706,185	-	3,869,745	4,332,930	2,093,850
1.5	2,059,775	2,221,690	2,958,650	3,020,925	4,002,050	4,001,580	4,394,970	-	4,566,050	5,141,565	2,352,115
2.0	2,246,130	2,597,925	3,310,210	3,350,865	4,585,320	4,628,795	5,103,025	-	5,282,095	5,924,350	2,569,960
2.5	2,451,755	2,946,195	3,668,115	3,680,570	5,184,570	5,234,155	5,804,735	-	5,984,980	6,723,350	2,806,370
3.0	2,597,925	3,129,965	4,029,075	4,019,910	5,754,445	5,768,780	6,493,520	-	6,687,865	7,426,235	3,024,215
3.5	2,778,405	3,319,845	4,374,525	4,362,070	6,325,025	6,252,175	7,134,600	-	7,352,445	8,125,830	3,244,880
4.0	2,930,685	3,518,655	4,719,740	4,700,940	6,879,625	6,786,565	7,699,070	-	8,061,910	8,828,950	3,462,725
4.5	3,154,875	3,696,315	5,077,880	5,074,355	7,440,100	7,311,790	8,254,140	-	8,752,105	9,519,145	3,686,680
5.0	3,347,810	3,891,835	5,429,205	5,407,350	8,029,950	7,852,760	8,802,865	-	9,455,225	10,158,345	3,898,415
5.5	3,394,105	4,022,965	5,749,510	5,730,945	8,479,270	8,323,230	9,201,190	-	9,886,685	10,410,500	4,075,840
6.0	3,525,000	4,169,135	6,082,270	6,079,685	8,969,715	8,816,495	9,650,980	-	10,151,765	10,685,450	4,253,030
6.5	3,646,260	4,321,885	6,399,990	6,437,355	9,492,355	9,322,215	10,113,460	-	10,608,605	11,174,250	4,433,510
7.0	3,764,935	4,458,420	6,732,750	6,795,025	9,922,640	9,837,570	10,563,250	-	11,062,390	11,647,540	4,598,480
7.5	3,898,415	4,595,190	7,065,745	7,143,295	10,410,265	10,336,945	11,019,150	-	11,528,865	12,139,395	4,781,780
8.0	3,997,820	4,747,705	7,398,505	7,473,470	10,853,240	10,769,110	11,468,940	-	11,982,650	12,628,195	4,953,095
8.5	4,103,805	4,884,475	7,716,225	7,799,885	11,238,640	11,134,065	11,934,710	-	12,449,125	13,136,265	5,133,575
9.0	4,203,210	5,031,115	8,042,640	8,135,935	11,477,165	11,595,135	12,390,845	-	13,034,275	13,708,490	5,298,310
9.5	4,287,105	5,161,540	8,375,870	8,471,985	11,719,920	11,915,205	12,834,525	-	13,494,170	14,299,280	5,469,625
10.0	4,380,635	5,307,945	8,702,520	8,789,000	11,952,335	12,193,680	13,296,535	-	13,947,720	14,874,560	5,550,465
10.5	4,445,965	5,463,280	8,870,075	9,038,335	12,191,330	12,600,230	13,708,255	-	14,388,815	15,404,955	5,752,800
11.0	4,520,695	5,609,685	9,047,500	9,271,690	12,436,670	12,872,360	13,892,965	-	14,775,860	15,945,220	5,846,330
11.5	4,585,790	5,752,800	9,196,725	9,504,810	12,672,610	13,327,085	14,078,145	-	15,315,420	16,478,905	5,945,500
12.0	4,673,210	5,886,515	9,374,150	9,756,965	12,911,370	13,611,905	14,441,455	-	15,852,630	17,012,590	6,045,140
12.5	4,732,430	6,029,630	9,536,065	9,983,975	13,156,945	13,899,780	14,760,115	-	16,379,735	17,545,570	6,150,655
13.0	4,791,415	6,166,400	9,678,945	10,205,110	13,287,370	14,139,950	15,086,060	-	16,817,305	17,993,245	6,256,640
13.5	4,850,165	6,318,915	9,828,170	10,404,155	13,389,595	14,370,720	15,395,320	-	17,251,820	18,434,105	6,362,860
14.0	4,918,785	6,449,340	9,965,175	10,618,710	13,488,530	14,623,345	15,707,870	-	17,686,570	18,881,780	6,474,485
14.5	4,978,005	6,574,125	10,108,525	10,786,735	13,587,230	14,857,170	16,023,475	-	18,127,430	19,322,640	6,586,815
15.0	5,031,115	6,701,495	10,257,985	10,954,760	13,685,460	15,097,105	16,342,605	-	18,552,310	19,757,390	6,686,220
15.5	5,089,865	6,798,080	10,363,500	11,038,655	13,778,285	15,250,795	16,533,660	-	18,967,790	20,214,230	6,804,425
16.0	5,149,085	6,916,285	10,469,485	11,122,785	13,931,035	15,385,685	16,731,765	-	19,386,325	20,655,325	6,897,485
16.5	5,208,305	7,022,270	10,590,510	11,209,735	14,055,585	15,590,370	16,932,455	-	19,801,805	21,102,530	7,009,580
17.0	5,276,690	7,140,240	10,690,385	11,306,555	14,160,630	15,756,985	17,130,325	-	20,207,650	21,536,810	7,108,985
17.5	5,335,910	7,252,335	10,805,300	11,390,450	14,262,620	15,903,625	17,334,540	-	20,616,785	21,990,830	7,221,315
18.0	5,376,565	7,333,175	10,892,720	11,480,455	14,361,320	15,996,685	17,446,165	-	20,997,015	22,271,890	7,252,335
18.5	5,407,350	7,435,635	10,989,070	11,558,710	14,472,710	16,089,510	17,611,840	-	21,364,320	22,562,820	7,373,830
19.0	5,447,770	7,523,055	11,066,620	11,661,170	14,571,645	16,188,915	17,918,045	-	21,744,785	22,866,205	7,479,345
19.5	5,494,535	7,600,840	11,159,915	11,745,065	14,657,655	16,288,320	18,220,960	-	22,112,325	23,147,500	7,597,550
20.0	5,534,955	7,693,900	11,250,155	11,838,595	14,762,935	16,384,200	18,300,860	-	22,489,265	23,438,430	7,709,880

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Import – UPS Worldwide Express

Rates shown are in Vietnamese Dong and apply to shipments to Vietnam.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)											
21-44	251,920	354,850	507,365	532,040	733,200	771,740	886,655	-	1,076,770	1,105,910	329,940
45-70	246,750	347,565	487,155	500,080	733,200	756,230	886,655	-	1,076,770	1,105,910	313,490
71-99	223,720	323,595	441,800	441,800	694,895	691,605	794,065	-	1,032,120	1,054,445	264,610
100-299	223,720	323,595	441,800	441,800	694,895	691,605	794,065	-	1,032,120	1,054,445	264,610
300 and above	211,500	307,850	423,235	429,345	662,935	678,680	781,375	-	1,006,740	1,019,195	251,920

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

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Import – UPS Worldwide Express Saver®

Rates shown are in Vietnamese Dong and apply to shipments to Vietnam.

UPS Express® Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
UPS Express Envelope+	1,498,125	1,604,110	1,676,725	1,800,100	2,291,015	2,334,490	2,533,535	-	2,897,785	3,228,195	1,400,835
0.5	1,498,125	1,604,110	1,844,280	1,975,880	2,527,895	2,464,445	2,732,580	-	2,927,630	3,228,195	1,537,370
1.0	1,669,205	1,801,745	2,189,025	2,290,545	3,117,040	2,983,560	3,391,285	-	3,577,640	3,924,030	1,777,775
1.5	1,845,925	1,970,240	2,540,115	2,621,895	3,662,240	3,548,500	4,063,150	-	4,221,540	4,608,115	1,974,940
2.0	2,013,245	2,352,820	2,873,110	2,939,850	4,239,165	4,061,270	4,718,095	-	4,833,480	5,309,590	2,133,565
2.5	2,243,545	2,695,920	3,252,870	3,333,475	4,891,290	4,691,070	5,476,205	-	5,589,710	6,089,085	2,356,345
3.0	2,426,375	2,923,400	3,724,985	3,792,195	5,428,735	5,279,040	6,125,980	-	6,246,065	6,795,730	2,567,610
3.5	2,621,190	3,132,080	4,044,350	4,115,085	5,967,120	5,898,265	6,596,215	-	6,797,610	7,512,480	2,755,140
4.0	2,764,775	3,319,610	4,363,480	4,434,920	6,490,230	6,402,575	7,263,380	-	7,453,495	8,162,725	2,972,750
4.5	2,976,275	3,487,165	4,694,595	4,787,185	7,018,980	6,897,955	7,786,725	-	8,008,800	8,890,520	3,164,980
5.0	3,158,400	3,671,640	5,019,365	5,101,380	7,575,460	7,408,140	8,304,665	-	8,652,465	9,583,300	3,383,530

UPS Worldwide Express Saver service

For an economical alternative to UPS Worldwide Express shipping, UPS Worldwide Express Saver shipping provides money-back guaranteed* delivery by end-of-day.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
0.5	1,593,770	1,743,465	2,095,965	2,195,370	2,633,175	2,594,165	2,846,555	-	2,987,320	3,328,070	1,708,215
1.0	1,775,895	1,916,660	2,459,510	2,545,050	3,213,390	3,173,910	3,496,330	-	3,650,490	4,087,590	1,975,175
1.5	1,943,215	2,095,965	2,791,330	2,850,080	3,775,510	3,775,040	4,146,105	-	4,307,550	4,850,635	2,219,105
2.0	2,118,995	2,451,050	3,122,915	3,161,220	4,325,880	4,366,770	4,813,975	-	4,982,940	5,589,005	2,424,495
2.5	2,313,105	2,779,345	3,460,375	3,472,360	4,891,290	4,938,055	5,476,205	-	5,646,345	6,342,885	2,647,510
3.0	2,451,050	2,952,775	3,800,890	3,792,195	5,428,735	5,442,130	6,125,980	-	6,309,280	7,005,820	2,852,900
3.5	2,621,190	3,132,080	4,126,835	4,115,085	5,967,120	5,898,265	6,730,870	-	6,936,260	7,665,700	3,061,110
4.0	2,764,775	3,319,610	4,452,545	4,434,920	6,490,230	6,402,575	7,263,380	-	7,605,540	8,329,340	3,266,735
4.5	2,976,275	3,487,165	4,790,475	4,787,185	7,018,980	6,897,955	7,786,725	-	8,256,490	8,980,290	3,478,000
5.0	3,158,400	3,671,640	5,121,825	5,101,380	7,575,460	7,408,140	8,304,665	-	8,920,130	9,583,300	3,677,750
5.5	3,202,110	3,795,250	5,424,035	5,406,645	7,999,165	7,852,290	8,680,430	-	9,326,915	9,821,120	3,845,070
6.0	3,325,485	3,933,195	5,737,995	5,735,410	8,461,880	8,317,590	9,104,840	-	9,576,955	10,080,560	4,012,390
6.5	3,439,930	4,077,250	6,037,620	6,073,105	8,955,145	8,794,405	9,541,000	-	10,008,180	10,541,630	4,182,765
7.0	3,551,790	4,206,030	6,351,580	6,410,330	9,360,990	9,280,620	9,965,410	-	10,436,115	10,988,130	4,338,100
7.5	3,677,750	4,335,045	6,665,775	6,739,095	9,820,885	9,751,795	10,395,695	-	10,876,505	11,452,255	4,511,060
8.0	3,771,515	4,479,100	6,979,735	7,050,470	10,238,715	10,159,520	10,819,870	-	11,304,440	11,913,325	4,672,740
8.5	3,871,390	4,608,115	7,279,360	7,358,320	10,602,495	10,503,560	11,259,085	-	11,744,360	12,392,725	4,842,880
9.0	3,965,390	4,746,295	7,587,210	7,675,335	10,827,625	10,938,780	11,689,370	-	12,296,375	12,932,520	4,998,450
9.5	4,044,585	4,869,435	7,901,640	7,992,585	11,056,515	11,240,755	12,107,670	-	12,730,420	13,489,940	5,160,130
10.0	4,132,475	5,007,615	8,209,960	8,291,505	11,275,770	11,503,250	12,543,830	-	13,158,355	14,032,555	5,236,270
10.5	4,194,280	5,154,020	8,368,115	8,526,740	11,501,370	11,887,005	12,932,285	-	13,574,305	14,532,870	5,427,325
11.0	4,264,780	5,291,965	8,535,435	8,746,700	11,732,845	12,143,625	13,106,420	-	13,939,495	15,042,585	5,515,450
11.5	4,326,350	5,427,325	8,676,200	8,966,895	11,955,155	12,572,735	13,281,260	-	14,448,505	15,546,190	5,608,980
12.0	4,408,600	5,553,285	8,843,520	9,204,715	12,180,520	12,841,340	13,623,890	-	14,955,400	16,049,560	5,702,980
12.5	4,464,530	5,688,410	8,996,270	9,419,035	12,412,230	13,113,235	13,924,690	-	15,452,425	16,552,460	5,802,620
13.0	4,520,225	5,817,425	9,130,925	9,627,480	12,535,370	13,339,775	14,231,835	-	15,865,320	16,974,755	5,902,495
13.5	4,575,685	5,961,245	9,271,925	9,815,245	12,631,720	13,557,385	14,523,940	-	16,275,160	17,390,705	6,002,605
14.0	4,640,310	6,084,385	9,401,175	10,017,580	12,725,015	13,795,675	14,818,630	-	16,685,470	17,813,000	6,108,120
14.5	4,696,240	6,202,120	9,536,300	10,176,205	12,818,075	14,016,340	15,116,610	-	17,101,185	18,228,950	6,213,870
15.0	4,746,295	6,322,205	9,677,300	10,334,595	12,910,900	14,242,645	15,417,645	-	17,502,095	18,639,025	6,307,635
15.5	4,801,755	6,413,385	9,776,940	10,413,790	12,998,555	14,387,405	15,597,890	-	17,894,075	19,070,015	6,419,260
16.0	4,857,450	6,524,775	9,876,815	10,493,220	13,142,610	14,514,775	15,784,480	-	18,289,110	19,486,200	6,507,150
16.5	4,913,615	6,624,650	9,991,260	10,575,235	13,260,110	14,707,945	15,974,125	-	18,681,090	19,908,025	6,612,900
17.0	4,978,005	6,736,040	10,085,260	10,666,415	13,359,045	14,864,925	16,160,715	-	19,063,905	20,317,865	6,706,665
17.5	5,033,935	6,841,790	10,193,830	10,745,610	13,455,395	15,003,575	16,353,180	-	19,449,775	20,746,035	6,812,415
18.0	5,072,240	6,918,165	10,276,080	10,830,680	13,548,455	15,091,465	16,458,695	-	19,808,385	21,011,115	6,841,790
18.5	5,101,380	7,014,750	10,367,025	10,904,470	13,653,500	15,179,120	16,614,970	-	20,155,010	21,285,595	6,956,470
19.0	5,139,215	7,097,235	10,440,345	11,001,055	13,746,795	15,272,650	16,904,020	-	20,513,855	21,571,825	7,056,110
19.5	5,183,395	7,170,555	10,528,235	11,080,250	13,827,870	15,366,180	17,189,545	-	20,860,715	21,837,140	7,167,500
20.0	5,221,700	7,258,445	10,613,540	11,168,375	13,927,275	15,456,655	17,264,980	-	21,216,270	22,111,620	7,273,485

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+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Documents rates will apply for envelopes weighing over 0.5 kg.

Note: Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Import – UPS Worldwide Express Saver®

Rates shown are in Vietnamese Dong and apply to shipments to Vietnam.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)											
21-44	237,585	334,640	478,695	501,960	691,605	728,030	836,365	-	1,015,905	1,043,165	311,375
45-70	232,885	327,825	459,660	471,880	691,605	713,460	836,365	-	1,015,905	1,043,165	295,630
71-99	211,265	305,265	416,655	416,655	655,415	652,360	749,180	-	973,840	994,755	249,570
100-299	211,265	305,265	416,655	416,655	655,415	652,360	749,180	-	973,840	994,755	249,570
300 and above	199,280	290,460	399,265	404,905	625,335	640,140	737,430	-	949,635	961,620	237,585

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:
Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Import – UPS Worldwide Expedited

Rates shown are in Vietnamese Dong and apply to shipments to Vietnam.

UPS Worldwide Expedited service

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited shipments can be delivered in as little as three business days.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
1.0	1,605,755	1,694,820	2,174,690	2,199,130	2,635,055	2,571,135	2,867,000	-	3,176,025	3,597,145	1,567,920
2.0	1,916,190	2,167,170	2,761,250	2,731,405	3,547,090	3,537,220	3,947,530	-	4,335,280	4,918,315	1,924,415
3.0	2,216,520	2,610,850	3,360,970	3,276,840	4,288,750	4,299,325	5,023,360	-	5,489,130	6,164,990	2,264,460
4.0	2,500,165	2,935,150	3,936,955	3,832,145	5,062,370	5,057,905	5,737,995	-	6,616,895	7,329,650	2,592,990
5.0	2,856,190	3,246,525	4,528,685	4,408,130	5,833,170	5,852,675	6,394,585	-	7,760,405	8,433,210	2,919,405
6.0	3,007,295	3,477,530	5,073,650	4,955,915	6,515,610	6,570,835	6,646,505	-	8,332,160	8,870,780	3,144,770
7.0	3,211,510	3,718,875	5,616,030	5,539,185	7,207,920	7,146,115	7,075,380	-	9,079,460	9,669,545	3,399,745
8.0	3,410,555	3,960,455	6,171,570	6,092,375	7,781,555	7,822,915	7,681,915	-	9,834,750	10,483,820	3,662,005
9.0	3,585,630	4,196,630	6,708,545	6,632,405	8,228,995	8,422,870	8,299,495	-	10,697,905	11,380,580	3,917,450
10.0	3,736,970	4,427,400	7,258,915	7,164,680	8,569,510	8,857,620	8,906,030	-	11,447,555	12,348,545	4,103,805
11.0	3,856,585	4,679,085	7,546,790	7,558,305	8,916,840	9,350,650	9,305,530	-	12,127,410	13,237,550	4,322,355
12.0	3,986,540	4,910,090	7,819,625	7,953,575	9,257,120	9,887,860	9,673,070	-	13,011,010	14,123,500	4,526,570
13.0	4,087,590	5,143,680	8,073,660	8,318,765	9,652,155	10,271,380	10,104,765	-	13,802,960	14,937,775	4,685,195
14.0	4,196,395	5,379,620	8,312,420	8,656,225	9,798,325	10,622,470	10,521,185	-	14,516,185	15,675,440	4,848,520
15.0	4,291,805	5,526,730	8,556,585	8,930,000	9,941,440	10,966,745	10,946,535	-	15,226,825	16,402,295	5,006,910
16.0	4,392,620	5,703,450	8,732,835	9,067,005	10,119,805	11,176,365	11,206,915	-	15,911,615	17,147,715	5,230,395
17.0	4,501,660	5,888,160	8,917,075	9,216,935	10,286,420	11,446,145	11,474,110	-	16,585,595	17,879,740	5,390,900
18.0	4,586,730	6,047,725	9,086,040	9,358,640	10,432,355	11,620,515	11,685,610	-	17,233,255	18,489,800	5,499,705
19.0	4,647,360	6,204,000	9,231,270	9,505,985	10,585,105	11,759,870	12,001,685	-	17,847,075	18,983,300	5,671,725
20.0	4,722,090	6,345,000	9,384,490	9,650,510	10,723,990	11,901,810	12,258,070	-	18,458,075	19,458,235	5,846,330
For shipment weight above 20 kg (Price per kg unless Deficit Weight [#] applies)											
21-44	215,025	292,575	432,870	443,680	504,780	560,710	593,845	-	843,180	886,655	259,675
45-70	201,395	283,410	401,615	412,660	491,150	513,710	552,015	-	833,075	886,655	243,695
71-99	176,015	263,435	360,255	364,250	445,795	476,345	517,000	-	808,165	845,530	215,495
100-299	174,135	260,615	360,255	364,250	445,795	476,345	517,000	-	808,165	845,530	210,560
300 and above	152,280	242,285	345,215	354,145	425,350	467,415	508,775	-	788,190	817,330	200,455

[#] In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:
Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

UPS Worldwide Express Freight

Rates shown are in Vietnamese Dong and apply to shipments to/from Vietnam.

Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight* applies										
71-99	212,440	280,355	389,395	384,225	619,695	598,075	826,495	1,032,825	1,051,625	223,955
100-299	212,440	280,355	389,395	384,225	619,695	598,075	826,495	1,032,825	1,051,625	223,955
300 and above	206,800	265,550	368,715	372,240	589,145	585,855	807,930	1,002,040	1,011,205	218,315
Minimum Rate	15,083,240	19,905,205	27,647,045	27,279,975	43,998,345	42,463,325	58,681,145	73,330,575	74,665,375	15,900,805

UPS Worldwide Express Freight service

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 60 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

Import (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
Price per kg unless Deficit Weight* applies											
71-99	212,205	306,675	418,770	418,770	655,415	652,360	749,180	-	973,840	994,755	250,745
100-299	212,205	306,675	418,770	418,770	655,415	652,360	749,180	-	973,840	994,755	250,745
300 and above	200,220	291,870	401,145	406,785	625,335	640,140	737,430	-	949,635	961,620	238,760
Minimum Rate	15,066,555	21,773,925	29,732,670	29,732,670	46,534,465	46,317,560	53,191,780	-	69,142,640	70,627,605	17,802,895

UPS Worldwide Express Freight Midday

Rates shown are in Vietnamese Dong and apply to shipments to/from Vietnam.

Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight* applies										
71-99	225,365	297,040	412,660	407,255	657,060	634,265	876,080	1,094,865	1,114,840	-
100-299	225,365	297,040	412,660	407,255	657,060	634,265	876,080	1,094,865	1,114,840	-
300 and above	219,020	281,295	390,570	394,330	624,395	621,105	856,340	1,062,200	1,071,835	-
Minimum Rate	16,000,915	21,089,840	29,298,860	28,915,105	46,651,260	45,032,815	62,201,680	77,735,415	79,153,640	-

UPS Worldwide Express Freight Midday

Guaranteed time-definite delivery by 12:00 noon or 2:00 pm for palletised shipments over 70 kg to more than 30 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

- * Door-to-Door refers to shipments sent from sender's door to recipient's door.
- * Drop-off refers to shipments that are dropped off at a UPS origin facility and delivered to the recipient's door.
- * Hold at Location refers to shipments that are picked up at the sender's location and held at a UPS destination facility for pick up.
- * Drop-off and Hold at Location refer to shipments that are dropped off at a UPS origin facility and held at a UPS destination facility for pick up.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

Future Changes – Rates, charges, service explanation, services, service availability and zones are subject to change without prior notice.

Terms and Conditions of Service

Effective December 21, 2025

THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INSOFAR AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure ("UPS") is engaged in the international transportation of small shipments (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centres.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight Services below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 274 centimetres (or 108 inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight Services pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com will not be accepted for transportation and will be returned to sender if found in the UPS system.
- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of VND 999,999,999 per package (or the local currency equivalent); or VND 999,999,999 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups.com), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), unlawful drugs, firearms and accessories, parts, components thereof, and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.

UPS reserves the right, but is not required, to return to the shipper any shipment containing a prohibited article. Such return will be made solely at the shipper's risk and expense. UPS also reserves the right in its sole and unlimited discretion to dispose of a prohibited article found in the UPS system. UPS in its sole and unlimited discretion may subject each package containing a prohibited article to an additional fee, set forth in the UPS Rate and Service Guide. In addition, UPS reserves the right in its sole and unlimited discretion to suspend or terminate, in whole or in part, services to the shipper, the shipper's contract, contractual discounts or incentives where the shipper is found to have engaged in conduct prohibited by the UPS Rate and Service Guide, including these Terms and Conditions, UPS policy (including without limitation UPS policies described on ups.com), or applicable law or regulation.
- (iv) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.

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(v) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

Large Package Surcharge

An additional charge will be applied to a package considered large. A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300cm (118 inch), but does not exceed the maximum UPS size of 400cm (157 inch). Large Packages is delivered to take charge for a minimum billable weight of 40 kg (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling Charge will be applied for any package that requires special handling, in UPS's discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 cm (or 48 inches) or its second longest side exceeding 76 cm (or 30 inches);

(iv) Any package with an actual weight greater than 25 kg (or 55 pounds); and

(v) Each package, except for UPS Worldwide Express Freight Services shipments, if average weight per package is greater than 25 kg (55 pounds) and the weight for each package is not specified on the source document or the UPS shipping system used.

UPS reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Oversize Pallet Handling Surcharge

Oversize Pallet Handling Surcharge will be applied for UPS Worldwide Express Freight Services that is classified Oversize. A pallet is considered Oversize when its dimensions exceed the thresholds set forth at ups.com/assets/resources/webcontent/wwef_max_dim.pdf.

UPS Worldwide Express Freight Services pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at ups.com/assets/resources/webcontent/wwef_max_dim.pdf. Pallets that exceed these size restrictions require prior approval from UPS and are subject to an Oversize Pallet Handling Surcharge if accepted by UPS for service.

Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Paperless Invoice Service and Service Guarantee. Timely Upload of PLD as use in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address of the Consignee or associated addressee in PLD for a Shipment ("PLD Email Address(es)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Terms and Conditions of Service

Effective December 21, 2025

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UPS Paperless Invoice Service

By using UPS Paperless Invoice service (via a UPS Automated Shipping System or any other method, including, but not limited to, an API platform or a third-party system) or any other means on a UPS Automated Shipping System to electronically generate a paperless invoice, the Shipper authorizes UPS (or any UPS affiliate) to use the information the Shipper submits electronically to facilitate the delivery, export and/or import of the Shipment, including the Shipper's letterhead and electronic signature and the data, documents, and information that the Shipper provides to generate true, correct, and paperless invoices that reflect, in all material respects, the Shipper's actual commercial invoice and the Shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) and that are necessary to expedite in accordance with law the export and customs clearance of international Shipments.

The Shipper agrees to indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, and agents from any and all claims asserted and liability or losses suffered by reason of any incorrect, incomplete, or false statement contained in the data, invoices, certificates of origin or international trade documents provided by Shipper.

The Shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate Consignee, and a complete commercial description of the merchandise.

By using the service, Shipper represents and certifies that the data, documents, and information the Shipper provides is true, complete, and accurate and that the paperless invoice the Shipper prepares is, in all material respects, an electronic copy of the actual commercial invoice provided to the buyer.

The Shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, in accordance with 19 C.F.R. Part 141, Subpart F (Invoices) for shipments entering the United States and any other laws governing valuation and invoicing requirements of other countries of destination or origin, and to ensure its accuracy and completeness. In some instances, applicable laws and regulations may require the use of original invoices, certificates of origin or other international trade documents.

The Shipper acknowledges that Shipper has an affirmative and non-delegable duty to determine whether a Shipment requires an original invoice, certificate of origin, or other international trade document, and that Shipper will attach such an original document to the Shipment when required by law.

The Shipper shall maintain and produce to UPS, if requested, a copy of the original commercial invoice (between the buyer and the seller) and provide timely upload of PLD to use UPS Paperless Invoice service.

The Shipper further acknowledges that a Shipment tendered to UPS (or any UPS affiliate) using this service is also subject to the terms and conditions set forth in the effective UPS Technology Agreement, which is available at www.ups.com.

UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, the shipper can use UPS Import Control service to create a Print Import Label or Electronic Import Label to provide to the sender of the shipment, or a shipper may request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight Services. UPS Import Control service is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control service is available for packages and pallets through WorldShip® software, the UPS CampusShip® portal, UPS Internet Shipping, or UPS Developer Kit and also for packages that are processed through WorldShip or an UPS Ready® solution. Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control service, including but not limited to shipments containing Hazardous Materials shipments requiring shipping papers, or firearms shipments requiring Confirmation of Delivery service (C.O.D). C.O.D service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is VND 1,175,000,000 per package and VND 2,350,000,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of VND 23,500,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to VND 23,500,000.

Print Return Label; Electronic Return Label

Shipments can be returned from an address using Print Return, or Electronic Return Labels.

The maximum actual or declared value for each domestic Print Return Label, or Electronic Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, or Electronic Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, and Electronic Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

Terms and Conditions of Service

Effective December 21, 2025

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UPS Returns Plus

(i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package or pallet from an address. The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is VND 23,500,000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is VND 1,175,000,000 per package or VND 2,350,000,000 per pallet; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of VND 23,500,000 per pallet or package, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to VND 23,500,000 per shipment or pallet. Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

(ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address. This service is not available for UPS Worldwide Express Freight Services. The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is VND 1,175,000,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is VND 1,175,000,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of VND 23,500,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to VND 23,500,000 per shipment or pallet.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight® shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

For shipments destined to the U.S. that cannot be delivered, if the Shipper does not respond and provide adequate further instructions within two operating days, UPS reserves the right in its sole and unlimited discretion to dispose of the Shipment, or return it to the Shipper at the Shipper's risk and expense, and Shipper waives any claim for loss or damage.

Refusal and Suspension of Service

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the shipment and, if carriage is in progress, UPS may suspend carriage and hold the shipment. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other package or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment or to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

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The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a package does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a package by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any charges shall not be entitled to a refund. Acceptance for carriage of any package or shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com.

Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Centre for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Centre. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup label is not available for international package shipments.

For UPS Worldwide Express Freight® shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight shipment at a UPS Worldwide Express Freight Centre location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Centre address not required).

UPS will hold the shipment at the designated UPS Customer Centre or UPS Worldwide Express Freight Centre and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Centre" means a UPS facility where shippers may tender UPS Worldwide Express Freight Services pallets to UPS for transportation, and a consignee or other recipient may receive pallets. UPS Worldwide Express Freight Centres that are available in Asia-Pacific are listed at ups.com under Global Locator section.

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is not a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any package tendered to it for transportation.

In addition, UPS is a registered shipping agent and is subjected to inspection procedures, security screening and clearing procedures by the local airport police, local border customs, aviation security and the relevant authorities in accordance with Vietnamese law, and that the civil and criminal penalties, including forfeiture and sale may be imposed for false or fraudulent statements or illegal transportation of an explosive or explosive device.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a registered shipping agent operating under the law and is bound by inspection procedures, monitoring of international border customs, aviation security and the relevant authorities in accordance with Vietnamese law, and that the civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or illegal transportation of an explosive or explosive device. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

For any claims arising from import, export or customs clearance activities, the liability of UPS shall be limited to the lesser of (i) USD 50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

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Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at [ups.com](https://www.ups.com) and upon request at the local UPS office. UPS Worldwide Express Freight Services pallets that are processed as door-to-door pallet prior to drop off at a UPS Worldwide Express Freight Centre for transportation will be subject to additional fees.

The display currency for UPS rates and fees was revised from United States Dollar (USD) to Vietnamese Dong (VND) on July 12, 2020. As a result of this revision, there may be a variance of $\pm 0.5\%$ between the discounted rates from the published rate chart and the net charges invoiced.

Demand Surcharge

One or more Demand Surcharge will apply to certain packages tendered to UPS for shipment during times of changing market dynamics and capacity availability. A demand surcharge may be implemented to ensure our network continues to operate effectively. Details regarding the application of Demand Surcharge are set forth at www.ups.com/rates/vn.

Demand Surcharge apply cumulatively if a package meets more than one of the specified criteria. Demand Surcharge apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Demand Surcharge shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Demand Surcharge.

Surge Fee

UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at www.ups.com/rates/vn.

Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

UPS shall have a general and continuing lien on any and all shipments for which services are being provided by UPS that come into UPS's actual or constructive possession or control for monies owed to UPS with regard to the shipment on which the lien is claimed and/or any and all prior shipment(s).

Closure of Inactive Accounts

To safeguard the integrity, confidentiality and security of customer information, and to protect against unauthorised access, misuse, or fraudulent activity, UPS reserves the right, at its sole discretion, to suspend, deactivate or terminate any UPS account that has not been used to access or book any service offered by UPS for a continuous period of 12 months without prior notice to the account holder.

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

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UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups.com) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallet in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallet), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The Service Guarantee does not apply to (i) packages or pallets subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits, (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For UPS Worldwide Express Freight shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to the tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty/Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid by the shipper or a third party designated by the shipper.

Responsibility For Loss or Damage

Where Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as Convention Rules) or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

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Under Vietnamese law, UPS is only liable to indemnify if it fails to do so with reasonable care and skill and UPS's liability for compensation will be determined in accordance with the laws of Vietnam.

In the event of a total loss, damage or exchange of items, UPS is obliged to indemnify: (a) in accordance with the laws of Vietnam (on the basis of actual loss, damage, or exchange occurred for the entire consignment); and (b) in all cases the liability for indemnification shall be equivalent to the minimum indemnification provided for by the laws of Vietnam relating to international postal services from time to time (at the date of publication of the terms and this condition, the minimum limit of liability equivalent to 9 SDR/kg (calculated in increments of 500 grams, fractions in 500 grams), applies to the weight of the entire shipment, with condition that the total amount of compensation is in no case less than 30 SDR/shipment, plus a refund of the service charge paid by or on behalf of the shipper of the applicable international postal service). Otherwise, UPS's liability is limited to US\$100 per shipment unless the shipper declares a higher value and pay the required fee. Specifically, the shipper may declare a value in excess of US\$100 up to the maximum allowed in their country or territory by indicating the amount in the declared value field of the UPS source document, or the UPS shipping system used, and pay additional charges.

In the event of a part (but not all) loss, damage or exchange of a postal item, UPS is obliged to indemnify: (a) in accordance with the laws of Vietnam (on the basis of loss, damage, or actual exchange occurred for the relevant portion of the shipment); and (b) in all events no more than the amount of liability for total damage as mentioned above, unless otherwise agreed by the parties.

In the event that a shipment is shipped later than the transit time committed by UPS, UPS is responsible for refunding the international postage charges paid by or on behalf of its shipper from applicable international postal service.

For the avoidance of doubt, none of the limitations of liability set forth in the preceding paragraphs shall apply to any claim related to indemnification arising out of any injury or death of any person.

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

International jewelry shipments, and shipments of unset precious stones or industrial diamonds, are subject to maximum declared value restrictions that vary by destination as set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route a shipment of a package or pallet after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days from delivery in the case of damage (including partial loss of a shipment), and within 60 days from scheduled delivery for full loss of a shipment. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/vn/en/support/shipping-support/legal-terms-conditions/privacy-notice.page> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

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The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com), which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

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Book a free 15-minute consultation to discover new opportunities, strengthen your supply chain and more.

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Fax: (84) 024 3514 2727
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Friday & Saturday: 8:00 – 18:00
Closed on Sundays and public holidays

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Friday & Saturday: 8:00 – 18:00
Closed on Sundays and public holidays

Customer Service Hotline 1800 588 877

Technical Support Hotline 1800 1721

Monday – Friday: 8:30 – 18:30
Closed on Saturdays, Sundays and Public Holidays

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