



WorldShip®



WorldShip: Internal Application Error – WorldShip Errors on Startup

Issue:

WorldShip "Internal Application Error," or Freezing at 98%

Symptoms

- WorldShip errors immediately after startup.
- Input fields or screen elements are missing or not displayed correctly.
- Internal Application Error messages appear during launch.



Resolution

1. Reboot the computer
2. Open WorldShip
3. If any error messages appear, click OK to dismiss them.
4. Navigate to: Tools
 - More Tools
 - Communicate with UPS



5. Allow WorldShip to communicate with UPS.
6. WorldShip will download an object/package that must be installed.
 - If no object is available wait 6 to 10 minutes and try again
7. Complete the installation of the downloaded object.
8. Restart WorldShip.