



2026 UPS[®] Service and Rates Guide



For business customers located in South Africa.

Effective from 21 December 2025, RATES IN ZAR (excl. VAT and taxes).

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UPS SERVICE LEVELS

UPS Express Plus – early morning delivery for international shipments

Our fastest international service, ideal for your most time-sensitive shipments.

UPS Express – domestic and international time and day-definite delivery

The express service for time-sensitive documents, packages and multi-package shipments.

UPS Express Saver – fast and economical delivery for domestic and international shipments

Available to over 200 countries and territories.

UPS Expedited – scheduled day-definite delivery to destinations outside Europe

A cost-efficient service for less urgent international shipments.

UPS Worldwide Express Freight – rapid delivery of palletised shipments worldwide

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, Drop-off and Hold at Location.

This is the current version as at the date of publication of this Guide. The latest version, which shall always be the applicable one for new shipments, may be found at www.ups.com

UPS Terms and Conditions of Carriage

All shipments are governed by the UPS Terms and Conditions of Carriage (“Conditions of Carriage”), which are available on the relevant ups.com website. For shipments originating in South Africa, please refer to the applicable Conditions of Carriage on ups.com. In case of any discrepancies, the online Conditions of Carriage take precedence.

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1. CHOOSING THE RIGHT SERVICE

Determine which service levels are available to and from a particular location:

- 1 Find the location you are sending to or receiving from.
- 2 A service level is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- 4 Use the **sending zone columns** when shipping charges are billed to a party in the sending country.
- 5 Use the **receiving zone columns** when the shipping charges are billed to a party in the receiving country.

Domestic Zone Table

How to determine the domestic zone of your UPS shipment.

- 1 Locate the origin name (location where the shipment will be collected from) listed on the left hand side of the matrix.
- 2 Locate the destination name (location where the shipment will be delivered to) listed on top of the matrix.
- 3 Connect both locations. The number shown on the connecting point is the zone applicable for your shipment.

		Destination								
		Eastern Cape	Free State	Gauteng	Kwa-Zulu Natal	Limpopo	Mpuma- langa	North West	Northern Cape	Western Cape
Origin	Eastern Cape	97	98	98	98	99	99	99	98	98
	Free State	98	97	98	98	99	98	98	98	99
	Gauteng	98	98	97	98	98	98	98	99	99
	Kwa-Zulu Natal	98	98	98	97	99	98	98	99	98
	Limpopo	99	99	98	99	97	98	98	99	99
	Mpumalanga	99	98	98	98	98	97	98	99	99
	North West	99	98	98	98	98	98	97	98	99
	Northern Cape	98	98	99	99	99	99	98	97	98
Western Cape	98	99	99	98	99	99	99	98	97	

Domestic shipments are available to/from the postcodes below.

Province	Postcode From	To	Province	Postcode From	To	Province	Postcode From	To	Province	Postcode From	To	
Eastern Cape	4920	6502	Gauteng	0431	0432	Limpopo	0430	0430	North West	0439	0448	
	9786	9787		0434	0435		0433	0433		2515	2515	
	9795	9865		1000	1029		0436	0438		2520	2533	
Free State	1946	1960	Gauteng	1401	1945	Mpumalanga	0480	0492	Northern Cape	2551	2599	
	1984	2000		1961	1982		0500	0999		2600	2609	
	2610	2629		1983	1983		1390	1400		2630	2899	
	9300	9785		2001	2199		0449	0479		6880	7099	
	9788	9794		2496	2514		0493	0499		8300	9299	
	9866	9999		2516	2519		1030	1389		6503	6879	
Gauteng	0002	0286	Kwa-Zulu Natal	2534	2550	North West	2200	2495	Western Cape	7100	8299	
	0414	0414		2900	4919		0407	0411				
	0417	0417		Limpopo	0287		0406	0415		0416		
	0426	0427		0412	0413		0418	0419				
	0429	0429		0420	0425		0428	0428				

Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country.

Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.

+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country/Territory	Country Code	Sending Zones						Receiving Zones				
		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
A												
Afghanistan	AF			6	6			6	6	6		
Albania	AL	6	6	6	6			6	6	6		
Algeria	DZ		6	6	6			6	6	6		
American Samoa	AS		7	7	7			7	7	7		
Andorra	AD		4	4	4							
Angola	AO		3	3				3	3	3		
Anguilla	AI			7	7			7	7	7		
Antigua and Barbuda	AG			7	7			7	7	7		
Argentina	AR	+	7	7	7	7		7	7	7	207	7
Armenia	AM		6	6	6	6		6	6	6		
Aruba	AW			7	7			7	7	7		
Australia	AU	+	6	6	6	6	6	6	6	6	206	6
Austria	AT	+	4	4	4	4	4	4	4	4	204	4
Azerbaijan	AZ			6	6			6	6	6		
Azores	PT	+		4	4						4	204
B												
Bahamas	BS	+	7	7	7			7	7	7		
Bahrain	BH		6	6	6	6	6	6	6	6	206	6
Bangladesh	BD	+		7	7	7	7	7	7	7		7
Barbados	BB			7	7	7		7	7	7		
Barbuda (Antigua)	AG			7	7			7	7	7		
Belarus (Byelorussia)	BY	+	6	6	6	6		6	6	6		
Belgium	BE		4	4	4	4	4	4	4	4	204	4
Belize	BZ			7	7							
Benin	BJ			6	6			6	6	6		
Bermuda	BM			7	7	7		7	7	7		
Bhutan	BT			7	7	7		7	7	7		
Bolivia	BO			7	7			7	7	7		
Bonaire	BQ			7	7			7	7	7		
Bosnia-Herzegovina	BA		6	6	6	6		6	6	6		
Botswana	BW			1	1			1	1	1		
Brazil	BR	+	7	7	7	7	7	7	7	7	207	7
British Virgin Islands	VG			7	7			7	7	7		
Brunei	BN	+		7	7	7		7	7	7		
Bulgaria	BG		6	6	6	6		6	6	6	206	6
Burkina Faso	BF			6	6			6	6	6		
Burundi	BI			6	6			3	3	3		
C												
Cambodia	KH	+		7	7	7		7	7	7		
Cameroon	CM			6	6			6	6	6		
Canada	CA	+	5	5	5	5	5	5	5	5	205	5
Canary Islands	IC	+		6	6			6	6	6	206	
Cape Verde Islands	CV			6	6			6	6	6		
Cayman Islands	KY			7	7			7	7	7		
Central African Republic	CF			6	6							
Ceuta	ES	+		6	6	6	6					
Chad	TD			6	6			6	6	6		
Channel Islands (Guernsey)	GG			4	4	4		4	4	4	204	
Channel Islands (Jersey)	JE			4	4	4		4	4	4	204	
Chile	CL	+		7	7	7	7	7	7	7	207	7

Country/Territory	Country Code	Sending Zones					Receiving Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
China, People's Republic of	CN	+	6	6	6	6	6	6	6	6	6	206	6
- Hong Kong SAR, China	HK		6	6	6	6	6	6	6	6	6	206	6
- Macau SAR, China	MO			7	7	7		7	7	7	7	207	
- Taiwan, China	TW	+		6	6	6	6	6	6	6	6	206	6
Colombia	CO	+		7	7	7	7	7	7	7	7	207	7
Comoros	KM			3	3			4	4	4			
Congo (Brazzaville)	CG			6	6			6	6	6			
Congo, Democratic Republic of	CD			6	6			6	6	6			
Cook Islands	CK			7	7								
Costa Rica	CR	+		7	7	7	7	7	7	7	7	207	7
Côte d'Ivoire (Ivory Coast)	CI			4	4			4	4	4			
Croatia	HR	+		6	6	6		6	6	6	6	206	
Cuba	CU			7	7			7	7	7	7	207	
Curaçao	CW			7	7			7	7	7			
Cyprus	CY		6	6	6	6		6	6	6			
Czech Republic	CZ	+	6	6	6	6	6	6	6	6	6	206	6
D													
Denmark	DK	+	4	4	4	4	4	4	4	4	4	204	4
Djibouti	DJ			6	6			6	6	6			
Dominica	DM			7	7			7	7	7			
Dominican Republic	DO	+		7	7	7	7	7	7	7	7	207	7
E													
East Timor	TL			7	7								
Ecuador	EC	+		7	7	7	7	7	7	7	7	207	7
Egypt	EG			6	6	6	6	6	6	6	6	206	
El Salvador	SV	+		7	7	7		7	7	7	7	207	7
England	GB	+	3	3	3	3	3	3	3	3	3	203	3
Equatorial Guinea	GQ			6	6								
Eritrea	ER			6	6			6	6	6			
Estonia	EE			6	6	6		6	6	6	6	206	
Ethiopia	ET			4	4			4	4	4			
F													
Faroe Islands	FO			7	7								
Fiji	FJ			7	7	7		7	7	7			
Finland	FI	+		4	4	4	4	4	4	4	4	204	4
France	FR	+	4	4	4	4	4	4	4	4	4	204	4
French Guyana	GF			7	7								
French Polynesia	PF			7	7	7		7	7	7			
G													
Gabon	GA			6	6			6	6	6			
Gambia	GM			6	6			6	6	6			
Gaza (West Bank)	PS			6	6	6		6	6	6	6	206	
Georgia	GE	+	6	6	6	6		6	6	6			
Germany	DE	+	4	4	4	4	4	4	4	4	4	204	4
Ghana	GH			4	4			4	4	4			
Gibraltar	GI			6	6			6	6	6			
Greece	GR	+		4	4	4	4	4	4	4	4	204	4
Greenland	GL			7	7								
Grenada	GD			7	7			7	7	7			
Guadeloupe	GP	+		7	7			7	7	7			
Guam	GU			7	7			7	7	7			
Guatemala	GT	+		7	7	7	7	7	7	7	7	207	7
Guinea	GN			6	6			6	6	6			

Country/Territory	Country Code	Sending Zones					Receiving Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
Guinea Bissau	GW			6	6			6	6	6			
Guyana	GY	+		7	7			7	7	7			
H													
Haiti	HT	+		7	7			7	7	7	7	207	
Holland (The Netherlands)	NL	+	4	4	4	4	4	4	4	4	4	204	4
Honduras	HN	+		7	7	7	7	7	7	7	7	207	7
Hungary	HU	+	6	6	6	6	6	6	6	6	6	206	6
I													
Iceland	IS			6	6	6		6	6	6			
India	IN	+	6	6	6	6	6	6	6	6	6	206	6
Indonesia	ID	+	7	7	7	7	7	7	7	7	7	207	7
Iraq	IQ	+		6	6			6	6	6	6	206	
Ireland, Republic of	IE		4	4	4	4	4	4	4	4	4	204	4
Israel	IL			6	6	6	6	6	6	6	6	206	6
Italy	IT	+	4	4	4	4	4	4	4	4	4	204	4
Ivory Coast (Côte d'Ivoire)	CI			4	4			4	4	4			
J													
Jamaica	JM	+		7	7	7		7	7	7			
Japan	JP	+		6	6	6	6	6	6	6	6	206	6
Jordan	JO			6	6	6		6	6	6			
K													
Kazakhstan	KZ	+		6	6	6		6	6	6	6	206	
Kenya	KE			2	2	2		2	2	2	2	202	2
Kiribati	KI			7	7								
Korea, South	KR			6	6	6	6	6	6	6	6	206	6
Kosovo	RS		6	6	6			6	6	6			6
Kosrae (Micronesia, Federated States of)	FM			7	7								
Kuwait	KW		6	6	6	6	6	6	6	6	6	206	
Kyrgyzstan	KG			6	6	6		6	6	6			
L													
Laos	LA			7	7	7		7	7	7			
Latvia	LV			6	6	6		6	6	6	6	206	6
Lebanon	LB			6	6	6	6	6	6	6	6	6	6
Lesotho	LS			1	1			1	1	1			
Liberia	LR			6	6			6	6	6			
Libya	LY			6	6			6	6	6			
Liechtenstein	LI			4	4	4	4	4	4	4	4	204	4
Lithuania	LT			6	6	6		6	6	6	6	206	6
Luxembourg	LU		4	4	4	4	4	4	4	4	4	204	4
M													
Macedonia (FYROM)	MK		6	6	6	6		6	6	6			
Madagascar	MG			4	4			4	4	4			
Madeira	PT	+		4	4						4	204	
Malawi	MW			2	2			2	2	2			
Malaysia	MY	+		6	6	6	6	6	6	6	6	206	6
Maldives	MV			7	7	7		7	7	7	7	207	
Mali	ML			6	6			6	6	6			
Malta	MT		6	6	6	6		6	6	6			6
Marshall Islands	MH			7	7								
Martinique	MQ			7	7			7	7	7			
Mauritania	MR			6	6			6	6	6			
Mauritius	MU			3	3	3		3	3	3	3	3	3
Mayotte	YT			4	4			4	4	4			

Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country.

Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.

+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country/Territory	Country Code	Sending Zones						Receiving Zones					
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
Melilla	ES	+			6	6	6	6					
Mexico	MX	+	5	5	5	5	5	5	5	5	5	205	5
Micronesia (Federated States of)	FM			7	7	7							
Moldova	MD	+	6	6	6	6			6	6	6		
Monaco	MC			4	4	4	4		4	4	4	204	4
Mongolia	MN				6	6			6	6	6		
Montenegro	ME		6	6	6	6			6	6	6		
Montserrat	MS				7	7			7	7	7		
Morocco	MA			6	6	6	6		6	6	6		6
Mozambique	MZ				1	1			1	1	1		
Myanmar	MM			7	7	7				7	7	207	
N													
Namibia	NA			1	1	1			1	1	1		
Nepal	NP	+		7	7	7			7	7	7		
Netherlands, The (Holland)	NL	+	4	4	4	4	4	4	4	4	4	204	4
Nevis (St. Kitts)	KN			7	7	7			7	7	7	207	
New Caledonia	NC			7	7	7			7	7	7		
New Zealand	NZ	+		6	6	6	6		6	6	6	206	6
Nicaragua	NI				7	7	7		7	7	7	207	7
Niger	NE				6	6			6	6	6		
Nigeria	NG	+	2	2	2	2	2	2	2	2	2	202	2
Northern Ireland	GB				3	3	3	3		3	3	203	3
Northern Mariana Islands	MP	+		7	7	7			7	7	7		
Norway	NO	+	4	4	4	4	4		4	4	4	204	4
O													
Oman	OM			6	6	6	6		6	6	6	206	6
P													
Pakistan	PK	+			6	6	6		6	6	6	206	6
Palau	PW				7	7							
Panama	PA	+			7	7	7		7	7	7	207	7
Papua New Guinea	PG			7	7	7							
Paraguay	PY				7	7			7	7	7		
Peru	PE	+		7	7	7			7	7	7	207	
Philippines	PH	+	6	6	6	6	6		6	6	6	206	6
Poland	PL	+	6	6	6	6	6	6	6	6	6	206	6
Ponape (Micronesia, Federated States of)	FM			7	7	7							
Portugal (excluding Azores and Madeira)	PT	+	4	4	4	4	4	4	4	4	4	204	4
Puerto Rico	PR	+	5	5	5	5	5	5	5	5	5	205	5
Q													
Qatar	QA		6	6	6	6	6		6	6	6	206	6
R													
Reunion	RE			4	4	4	4		3	3	3		3
Romania	RO		6	6	6	6			6	6	6	206	6
Rota (Northern Mariana Islands)	MP	+		7	7	7			7	7	7		
Russia	RU	+	6	6	6	6			6	6	6	206	6
Rwanda	RW				6	6			3	3	3		
S													
Saba	BQ				7	7			7	7	7		
Saipan (Northern Mariana Islands)	MP			7	7	7			7	7	7		

Country/Territory	Country Code	Sending Zones					Receiving Zones					
		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
Samoa	WS		7	7	7		7	7	7			
San Marino	SM	+		4	4	4		4	4	4	204	4
Saudi Arabia	SA		6	6	6	6	6	6	6	6	206	6
Scotland	GB	+		3	3	3	3	3	3	3	203	3
Senegal	SN			4	4			4	4	4		
Serbia	RS		6	6	6	6		6	6	6		6
Seychelles	SC			4	4			4	4	4		
Sierra Leone	SL			6	6			6	6	6		
Singapore	SG	+	6	6	6	6	6	6	6	6	206	6
Slovak Republic	SK		6	6	6	6	6	6	6	6	206	6
Slovenia	SI		6	6	6	6	6	6	6	6	206	6
Solomon Islands	SB			7	7	7						
Spain (excluding Canary Islands, Ceuta and Melilla)	ES	+	4	4	4	4	4	4	4	4	204	4
Sri Lanka	LK	+		7	7	7	7	7	7	7	207	7
St. Barthelemy	BL			7	7			7	7	7		
St. Christopher (St. Kitts)	KN			7	7	7		7	7	7	207	
St. Croix (US Virgin Islands)	VI			7	7			7	7	7		
St. Eustatius	BQ			7	7			7	7	7		
St. John (US Virgin Islands)	VI			7	7			7	7	7		
St. Kitts (St. Christopher)	KN			7	7	7		7	7	7	207	
St. Lucia	LC			7	7	7		7	7	7	207	
St. Maarten	SX			7	7			7	7	7		
St. Martin (Guadeloupe)	SX			7	7			7	7	7		
St. Thomas (US Virgin Islands)	VI			7	7			7	7	7		
St. Vincent and the Grenadines	VC			7	7			7	7	7		
Suriname	SR			7	7			7	7	7		
Swaziland	SZ			1	1			1	1	1		
Sweden	SE	+	4	4	4	4	4	4	4	4	204	4
Switzerland	CH	+	4	4	4	4	4	4	4	4	204	4
T												
Tahiti	PF			7	7	7		7	7	7		
Taiwan	TW	+		6	6	6	6	6	6	6	206	6
Tajikistan	TJ	+		6	6							
Tanzania	TZ			3	3			3	3	3		
Thailand	TH	+	6	6	6	6	6	6	6	6	206	6
Tinian (Northern Mariana Islands)	MP	+		7	7	7		7	7	7		
Togo	TG			6	6			6	6	6		

Country/Territory	Country Code	Sending Zones					Receiving Zones					
		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight Midday	Express Plus	Express	Express Saver	Expedited	Express Freight
Tonga	TO			7	7							
Tortola (British Virgin Islands)	VG			7	7			7	7	7		
Trinidad and Tobago	TT	+		7	7	7		7	7	7		
Truk (Micronesia, Federated States of)	FM			7	7	7						
Tunisia	TN			6	6	6	6		6	6	6	6
Turkey	TR		6	6	6	6	6	6	6	6	206	6
Turkmenistan	TM			6	6							
Turks and Caicos Islands	TC			7	7			7	7	7		
Tuvalu	TV			7	7							
U												
Uganda	UG			3	3			3	3	3		
Ukraine	UA	+	6	6	6	6		6	6	6		
Union Island (St. Vincent and the Grenadines)	VC			7	7			7	7	7		
United Arab Emirates	AE		6	6	6	6	6	6	6	6	206	6
United Kingdom	GB	+										
- England	GB	+	3	3	3	3	3	3	3	3	203	3
- Northern Ireland	GB			3	3	3	3		3	3	203	3
- Scotland	GB	+		3	3	3	3	3	3	3	203	3
- Wales	GB			3	3	3	3	3	3	3	203	3
United States	US	+	5	5	5	5	5	5	5	5	205	5
Uruguay	UY			7	7			7	7	7		
Uzbekistan	UZ			6	6			6	6	6		
V												
Vanuatu	VU			7	7	7						
Venezuela	VE	+		7	7			7	7	7	207	
Vietnam	VN	+	7	7	7	7	7		7	7	207	7
Virgin Gorda (British Virgin Islands)	VG			7	7			7	7	7		
Virgin Islands (US)	VI			7	7			7	7	7		
W												
Wales	GB			3	3	3	3	3	3	3	203	3
Wallis and Futuna Islands	WF			7	7	7						
West Bank (Gaza)	PS			6	6	6		6	6	6	206	
Y												
Yap (Micronesia, Federated States of)	FM			7	7	7						
Yemen, Republic of	YE			6	6			6	6	6		
Z												
Zambia	ZM			2	2			2	2	2		
Zimbabwe	ZW			1	1			1	1	1		

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2. DETERMINING THE RATE – SENDING SHIPMENTS

UPS shipping rates are determined by a shipment's service level, zone number, weight, content and specific additional charges.

How to calculate your shipment rate:

- 1 Make sure that you are in the correct section. The sending rates in this section apply to any Outbound domestic and international shipments when the shipping charges are billed to a party in the **sending country**.
- 2 Determine the billable weight.
- 3 Find the chart for the service level of your choice.
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5 Look up the rate that applies to the billable weight and zone for your shipment.
- 6 Note any additional costs, including charges for optional services.

Important

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **sending country**.

Zone

To determine the zone number, see [Worldwide zones](#).

Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How To Calculate Billable Weight

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounding up each measurement to the nearest whole centimetre) in centimetres by 5,000. Refer to the figure at the bottom of this page. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

Additional charges

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

UPS Express Plus shipments exceeding a certain value, as designated by European Commission regulations, will be delivered by 12.00 noon the second business day to the following European Union (EU) countries: Czech Republic, Estonia, Greece, Hungary, Lithuania, Poland, Slovak Republic and Slovenia.

For more information, contact your local UPS office.

Tax

These rates are exclusive of tax. Where applicable, VAT will be charged at the standard rate.

Arrange a collection

To arrange a collection please call your local UPS office on +27 (0) 11 922 9200 or 0807425877 (080PICKUPS).

UPS Express Boxes

The UPS 10kg and UPS 25kg Express Box can be obtained by calling your local UPS office. Our representative can assist you with the completion of the UPS Waybill and any required export documentation.

A commercial invoice is required. The information on the invoice will be used to determine any applicable duty and/or tax charged by the destination country.

UPS Express Envelope

For correspondence, documents and electronic media only.

Letter weight limit

Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Domestic, import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Domestic, import and export letters above 5kg will be billed the package rate.

Maximum weight

The maximum weight for an individual package is 70kg.

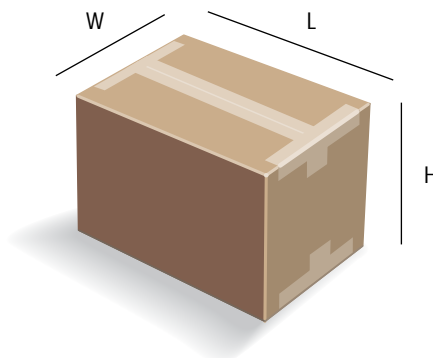
To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greater.

How to determine dimensional weight - for small package shipments

$$\frac{L \times W \times H}{5000} = \text{Dimensional weight}$$

- L = length in cm
- W = width in cm
- H = height in cm



UPS Express Plus

EARLY MORNING DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envelopes							
Zone	2	3	4	5	6	7	
ZAR	1670	1699	1768	1799	2042	2195	
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	1670	1699	1768	1799	2042	2195	
1.0 kg	2070	2363	2533	2584	3062	3384	
1.5 kg	2283	2791	3074	3139	3642	4076	
2.0 kg	2490	3228	3617	3698	4221	4772	
2.5 kg	2703	3652	4155	4250	4804	5459	
3.0 kg	2823	3908	4443	4549	5164	5881	
3.5 kg	2939	4163	4731	4846	5514	6307	
4.0 kg	3059	4412	5020	5143	5874	6727	
4.5 kg	3177	4668	5310	5438	6224	7152	
5.0 kg	3295	4923	5599	5735	6580	7575	
Documents over 5 kg and Packages							
Zone	2	3	4	5	6	7	
weight							
0.5 kg	1987	2665	2926	3034	3040	3243	
1.0 kg	2396	3329	3687	3836	4043	4429	
1.5 kg	2614	3759	4232	4386	4625	5174	
2.0 kg	2828	4191	4770	4937	5208	5925	
2.5 kg	3033	4616	5302	5498	5797	6673	
3.0 kg	3150	4870	5597	5796	6143	7096	
3.5 kg	3273	5125	5882	6091	6495	7520	
4.0 kg	3384	5375	6173	6383	6847	7943	
4.5 kg	3507	5623	6461	6686	7195	8365	
5.0 kg	3627	5876	6750	6978	7546	8788	
5.5 kg	3708	6012	6910	7146	7742	9196	
6.0 kg	3800	6156	7076	7309	7944	9602	
6.5 kg	3883	6294	7235	7469	8143	10013	
7.0 kg	3967	6439	7405	7635	8342	10422	
7.5 kg	4061	6580	7567	7798	8547	10826	
8.0 kg	4145	6722	7729	7966	8750	11242	
8.5 kg	4234	6861	7897	8130	8950	11652	
9.0 kg	4321	7000	8058	8294	9154	12057	
9.5 kg	4407	7146	8223	8458	9351	12471	
10 kg	4494	7283	8385	8620	9548	12878	
11 kg	4640	7564	8698	8948	9917	13313	
12 kg	4783	7847	9003	9272	10289	13748	
13 kg	4932	8129	9316	9597	10658	14183	
14 kg	5074	8406	9623	9920	11030	14620	
15 kg	5221	8681	9935	10250	11403	15058	
16 kg	5358	8959	10248	10559	11760	15489	
17 kg	5491	9235	10556	10875	12127	15919	
18 kg	5639	9503	10861	11182	12488	16353	
19 kg	5774	9783	11174	11498	12851	16786	
20 kg	5914	10059	11483	11811	13212	17222	
21 kg	6040	10328	11789	12127	13573	17655	
22 kg	6160	10599	12094	12441	13925	18085	
23 kg	6289	10865	12398	12755	14284	18516	
24 kg	6416	11135	12701	13073	14636	18950	
25 kg	6541	11406	13002	13386	14988	19378	
26 kg	6658	11674	13312	13701	15345	19817	
27 kg	6790	11938	13617	14015	15695	20249	
28 kg	6912	12211	13920	14334	16052	20681	
29 kg	7043	12483	14225	14645	16409	21114	
30 kg	7166	12751	14526	14966	16762	21546	
31 kg	7285	13020	14833	15271	17114	21979	
32 kg	7412	13285	15132	15582	17462	22412	
33 kg	7540	13552	15444	15893	17816	22834	
34 kg	7670	13818	15745	16203	18166	23267	
35 kg	7791	14085	16051	16512	18512	23699	
40 kg	8345	15394	17558	18054	20275	25681	
45 kg	8902	16703	19067	19597	22037	27658	
50 kg	9455	18011	20570	21138	23793	29640	
55 kg	10011	19324	22078	22681	25554	31621	
60 kg	10564	20632	23583	24218	27308	33608	
65 kg	11120	21944	25091	25762	29067	35586	
70 kg	11675	23258	26597	27307	30837	37564	
Over 70 kg							
Price per kg	166	332	379	390	440	536	
Min rate	11675	23258	26597	27307	30837	37564	
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)							
Up to 10 kg	3805	6163	7083	7318	7947	9608	
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)							
Up to 25 kg	5366	8964	10254	10565	11769	15495	

UPS Express

DOMESTIC AND INTERNATIONAL TIME AND DAY-DEFINITE DELIVERY

UPS Express Envelopes										
Zone	97	98	99	1	2	3	4	5	6	7
ZAR	555	600	641	621	682	714	784	811	1052	1214
Documents up to 5 kg other than UPS Express Envelopes										
weight										
0.5 kg	555	600	641	621	682	714	784	811	1052	1214
1.0 kg	555	600	641	865	1083	1373	1544	1598	2076	2407
1.5 kg	555	600	641	1002	1297	1802	2091	2155	2655	3089
2.0 kg	555	600	641	1135	1506	2237	2628	2709	3239	3789
2.5 kg	635	680	738	1263	1718	2665	3170	3266	3818	4471
3.0 kg	635	680	738	1328	1835	2921	3457	3563	4176	4898
3.5 kg	761	823	880	1397	1951	3175	3745	3860	4528	5320
4.0 kg	761	823	880	1462	2071	3426	4032	4151	4886	5743
4.5 kg	941	1014	1091	1530	2190	3680	4323	4452	5241	6167
5.0 kg	941	1014	1091	1597	2307	3936	4613	4749	5592	6588
Documents over 5 kg and Packages										
Zone	97	98	99	1	2	3	4	5	6	7
weight										
0.5 kg	555	600	641	792	1002	1681	1940	2048	2152	2257
1.0 kg	555	600	641	1059	1412	2343	2707	2852	3058	3443
1.5 kg	555	600	641	1186	1627	2773	3244	3404	3643	4190
2.0 kg	555	600	641	1317	1841	3205	3783	3956	4222	4937
2.5 kg	635	680	738	1444	2046	3633	4314	4511	4809	5683
3.0 kg	635	680	738	1507	2164	3885	4610	4805	5156	6111
3.5 kg	761	823	880	1574	2286	4139	4902	5108	5506	6530
4.0 kg	761	823	880	1647	2400	4390	5184	5400	5858	6958
4.5 kg	941	1014	1091	1711	2519	4636	5474	5700	6211	7378
5.0 kg	941	1014	1091	1776	2638	4889	5764	5993	6559	7799
5.5 kg	1123	1210	1304	1841	2725	5026	5923	6157	6757	8210
6.0 kg	1123	1210	1304	1902	2812	5169	6088	6321	6956	8615
6.5 kg	1305	1409	1513	1970	2895	5310	6252	6482	7159	9029
7.0 kg	1305	1409	1513	2028	2982	5453	6416	6650	7356	9436
7.5 kg	1486	1603	1723	2097	3074	5592	6582	6811	7563	9846
8.0 kg	1486	1603	1723	2157	3158	5735	6742	6977	7762	10257
8.5 kg	1655	1788	1920	2215	3245	5875	6909	7144	7965	10660
9.0 kg	1655	1788	1920	2285	3333	6018	7071	7305	8165	11070
9.5 kg	1828	1981	2129	2348	3420	6157	7233	7469	8363	11479
10 kg	1828	1981	2129	2413	3506	6295	7397	7635	8560	11891
11 kg	1959	2116	2279	2534	3655	6576	7713	7962	8931	12326
12 kg	2096	2260	2433	2653	3795	6859	8018	8285	9303	12759
13 kg	2238	2414	2600	2768	3943	7137	8332	8611	9673	13195
14 kg	2379	2568	2765	2887	4085	7419	8637	8933	10043	13633
15 kg	2523	2724	2926	3008	4234	7694	8950	9264	10416	14069
16 kg	2666	2878	3096	3125	4371	7972	9261	9577	10775	14501
17 kg	2807	3029	3260	3242	4504	8247	9565	9888	11140	14931
18 kg	2947	3186	3423	3358	4651	8522	9873	10193	11499	15365
19 kg	3090	3334	3591	3479	4785	8796	10186	10510	11868	15802
20 kg	3232	3488	3749	3601	4926	9073	10497	10820	12225	16234
21 kg	3365	3637	3907	3720	5054	9344	10801	11140	12585	16670
22 kg	3505	3780	4063	3838	5174	9612	11106	11453	12936	17100
23 kg	3642	3937	4232	3956	5302	9874	11414	11770	13296	17532
24 kg	3782	4088	4392	4077	5430	10148	11717	12086	13649	17964
25 kg	3928	4236	4558	4198	5551	10420	12016	12402	13998	18395
26 kg	4069	4392	4721	4315	5669	10686	12325	12722	14361	18831
27 kg	4206	4540	4882	4429	5806	10951	12630	13029	14710	19263
28 kg	4344	4694	5048	4557	5924	11228	12932	13350	15068	19694
29 kg	4491	4849	5214	4676	6055	11497	13238	13664	15421	20127
30 kg	4631	5003	5376	4798	6178	11761	13541	13980	15778	20560
31 kg	4767	5150	5538	4907	6296	12035	13850	14288	16131	20991
32 kg	4907	5302	5694	5017	6425	12295	14147	14599	16478	21425
33 kg	5043	5441	5851	5129	6552	12564	14456	14907	16828	21851
34 kg	5181	5595	6017	5239	6683	12830	14758	15217	17179	22283
35 kg	5332	5758	6192	5355	6806	13102	15064	15528	17529	22712
40 kg	5472	5912	6356	5889	7361	14408	16574	17070	19289	24693
45 kg	5616	6065	6523	6425	7920	15716	18080	18612	21049	26673
50 kg	5756	6214	6683	6960	8466	17024	19584	20153	22804	28658
55 kg	5892	6364	6843	7496	9026	18335	21096	21693	24562	30639
60 kg	6035	6518	7008	8037	9579	19648	22601	23237	26523	32623
65 kg	6178	6672	7174	8574	10133	20959	24104	24776	28081	34599
70 kg	6319	6829	7338	9107	10687	22271	25614	26322	29855	36576
Over 70 kg										
Price per kg	90	97	104	130	152	318	365	376	426	522
Min rate	6319	6829	7338	9107	10687	22271	25614	26322	29855	36576
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)										
Up to 10 kg	1126	1220	1311	1907	2817	5176	6095	6330	6961	8622
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)										
Up to 25 kg	2669	2881	3099	3131	4377	7977	9269	9582	10782	14508

UPS Express Saver

FAST AND ECONOMICAL DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envelopes										
Zone	97	98	99	1	2	3	4	5	6	7
ZAR	262	287	305	593	647	682	746	783	1006	1173
Documents up to 5 kg other than UPS Express Envelopes										
weight										
0.5 kg	262	287	305	593	647	682	746	783	1006	1173
1.0 kg	262	287	305	830	1036	1316	1478	1532	1983	2319
1.5 kg	262	287	305	958	1239	1723	1996	2063	2535	2988
2.0 kg	262	287	305	1081	1441	2134	2514	2593	3082	3655
2.5 kg	329	357	382	1207	1646	2544	3035	3124	3632	4321
3.0 kg	329	357	382	1266	1754	2789	3308	3416	3974	4730
3.5 kg	391	419	450	1332	1864	3034	3584	3699	4306	5143
4.0 kg	391	419	450	1398	1982	3277	3859	3985	4644	5551
4.5 kg	449	483	520	1460	2091	3520	4130	4269	4973	5961
5.0 kg	449	483	520	1524	2205	3757	4407	4560	5312	6367
Documents over 5 kg and Packages										
Zone	97	98	99	1	2	3	4	5	6	7
weight										
0.5 kg	262	287	305	763	960	1617	1863	1964	2060	2186
1.0 kg	262	287	305	1015	1353	2243	2591	2710	2941	3332
1.5 kg	262	287	305	1137	1559	2661	3105	3242	3490	4062
2.0 kg	262	287	305	1260	1763	3070	3623	3769	4031	4786
2.5 kg	329	357	382	1383	1963	3482	4145	4298	4581	5514
3.0 kg	329	357	382	1444	2071	3725	4416	4587	4903	5925
3.5 kg	391	419	450	1510	2186	3969	4686	4863	5229	6335
4.0 kg	391	419	450	1574	2298	4203	4968	5150	5556	6743
4.5 kg	449	483	520	1636	2412	4441	5239	5432	5882	7158
5.0 kg	449	483	520	1700	2519	4680	5511	5716	6216	7563
5.5 kg	506	544	586	1763	2605	4814	5667	5874	6401	7816
6.0 kg	506	544	586	1821	2690	4950	5827	6026	6582	8075
6.5 kg	567	611	655	1885	2769	5085	5985	6180	6776	8336
7.0 kg	567	611	655	1940	2856	5220	6143	6338	6956	8596
7.5 kg	625	673	721	2007	2941	5352	6296	6495	7146	8851
8.0 kg	625	673	721	2065	3024	5490	6458	6650	7329	9107
8.5 kg	678	726	786	2120	3105	5622	6616	6807	7520	9365
9.0 kg	678	726	786	2185	3192	5755	6777	6964	7711	9622
9.5 kg	737	792	851	2245	3276	5894	6932	7119	7895	9874
10 kg	737	792	851	2308	3360	6026	7093	7278	8080	10133
11 kg	790	851	918	2424	3498	6293	7384	7585	8417	10542
12 kg	847	914	981	2536	3632	6562	7674	7897	8759	10947
13 kg	899	974	1050	2649	3773	6830	7972	8208	9097	11352
14 kg	961	1036	1116	2763	3910	7104	8267	8513	9440	11755
15 kg	1014	1095	1182	2878	4047	7367	8557	8822	9782	12165
16 kg	1068	1158	1242	2992	4176	7628	8854	9121	10117	12566
17 kg	1127	1218	1307	3101	4307	7899	9149	9421	10451	12971
18 kg	1185	1279	1372	3218	4443	8160	9443	9718	10794	13376
19 kg	1242	1341	1442	3332	4575	8419	9738	10022	11126	13782
20 kg	1300	1402	1510	3445	4706	8681	10029	10319	11471	14184
21 kg	1354	1464	1569	3557	4827	8938	10321	10616	11798	14591
22 kg	1408	1515	1635	3672	4945	9196	10609	10920	12122	14994
23 kg	1465	1578	1700	3784	5064	9454	10905	11218	12449	15399
24 kg	1516	1639	1765	3897	5184	9708	11195	11513	12776	15806
25 kg	1578	1705	1828	4013	5306	9963	11483	11813	13104	16208
26 kg	1636	1765	1897	4125	5420	10216	11781	12113	13431	16610
27 kg	1687	1822	1958	4237	5546	10478	12065	12412	13759	17019
28 kg	1745	1884	2026	4353	5663	10729	12359	12710	14085	17423
29 kg	1800	1946	2089	4468	5786	10984	12651	13008	14415	17830
30 kg	1858	2006	2153	4584	5903	11240	12943	13313	14743	18234
31 kg	1913	2069	2225	4686	6017	11496	13232	13610	15065	18616
32 kg	1971	2128	2288	4792	6138	11744	13517	13902	15395	19001
33 kg	2023	2185	2344	4898	6260	12002	13810	14202	15722	19395
34 kg	2082	2246	2413	5002	6382	12250	14095	14500	16051	19779
35 kg	2137	2310	2481	5110	6499	12504	14384	14799	16374	20166
40 kg	2196	2371	2547	5618	7026	13748	15822	16278	18064	22082
45 kg	2252	2433	2616	6129	7556	14988	17263	17759	19746	24004
50 kg	2310	2496	2680	6635	8084	16227	18698	19239	21436	25920
55 kg	2361	2548	2744	7143	8612	17464	20134	20723	23122	27839
60 kg	2417	2612	2808	7648	9142	18705	21571	22199	24806	29757
65 kg	2473	2673	2878	8157	9673	19941	23008	23684	26493	31674
70 kg	2536	2738	2943	8662	10204	21188	24444	25163	28175	33588
Over 70 kg										
Price per kg	36	39	42	123	145	302	349	359	402	479
Min rate	2536	2738	2943	8662	10204	21188	24444	25163	28175	33588
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)										
Up to 10 kg	515	548	593	1830	2695	4955	5833	6032	6590	8080
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)										
Up to 25 kg	1077	1160	1245	2998	4187	7636	8855	9128	10122	12574

UPS Expedited

SCHEDULED DAY-DEFINITE DELIVERY FOR INTERNATIONAL SHIPMENTS

Packages							
Zone	1	2	3	4	5	6	7
ZAR weight							
1 kg	1015	1353	2157	2488	2604	2826	3201
2 kg	1260	1763	2949	3478	3619	3872	4596
3 kg	1444	2071	3579	4239	4404	4707	5692
4 kg	1574	2298	4037	4767	4946	5335	6478
5 kg	1700	2519	4449	5235	5431	5903	7185
6 kg	1821	2690	4704	5537	5727	6253	7672
7 kg	1940	2856	4957	5837	6021	6611	8166
8 kg	2065	3024	5214	6136	6316	6964	8653
9 kg	2185	3192	5469	6437	6616	7324	9142
10 kg	2308	3360	5666	6669	6845	7596	9528
11 kg	2424	3498	5916	6941	7151	7910	9911
12 kg	2536	3632	6172	7219	7425	8235	10290
13 kg	2649	3773	6424	7494	7715	8553	10674
14 kg	2763	3910	6676	7770	8006	8875	11051
15 kg	2878	4047	6928	8046	8294	9195	11435
16 kg	2992	4176	7096	8232	8484	9410	11691
17 kg	3101	4307	7346	8509	8761	9722	12065
18 kg	3218	4443	7591	8782	9037	10041	12441
19 kg	3332	4575	7833	9055	9321	10349	12819
20 kg	3445	4706	8072	9328	9597	10669	13194
21 kg	3557	4827	8314	9599	9873	10973	13572
22 kg	3672	4945	8460	9765	10046	11153	13794
23 kg	3784	5064	8698	10032	10325	11453	14170
24 kg	3897	5184	8933	10301	10591	11755	14543
25 kg	4013	5306	9169	10564	10873	12058	14916
26 kg	4125	5420	9402	10838	11142	12359	15286
27 kg	4237	5546	9643	11100	11421	12661	15659
28 kg	4353	5663	9766	11248	11571	12819	15857
29 kg	4468	5786	9999	11517	11841	13121	16227
30 kg	4584	5903	10231	11781	12116	13420	16595
31 kg	4591	5929	10463	12043	12382	13713	16944
32 kg	4698	6018	10687	12304	12652	14012	17292
33 kg	4800	6135	10921	12569	12926	14310	17648
34 kg	4904	6254	11152	12828	13194	14608	18001
35 kg	5010	6367	11257	12946	13318	14740	18150
40 kg	5505	6885	12375	14243	14652	16260	19874
45 kg	6005	7408	13492	15536	15982	17774	21604
50 kg	6501	7924	14604	16830	17319	19292	23329
55 kg	6859	8270	15721	18123	18651	20809	25054
60 kg	7346	8779	16833	19418	19983	22325	26785
65 kg	7833	9284	17948	20705	21315	23846	28507
70 kg	8317	9793	19070	22003	22647	25361	30235
75 kg	8875	10486	20408	23560	24188	27088	32376
80 kg	9466	11182	21771	25130	25800	28892	34531
85 kg	10056	11884	23130	26702	27413	30696	36691
90 kg	10648	12584	24491	28271	29025	32502	38847
95 kg	11240	13279	25853	29841	30639	34307	41008
100 kg	11828	13979	27213	31409	32247	36109	43166
Over 100 kg							
Price per kg	118	139	272	314	322	361	431
Min rate	11828	13979	27213	31409	32247	36109	43166

UPS Worldwide Express Freight

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

Export - UPS Worldwide Express Freight						
Zone	2	3	4	5	6	7
ZAR						
Min rate	10224	21371	24708	25418	28471	34009
weight						
71 - 99 kg						
Price per kg	144	301	348	358	401	479
100 - 299 kg						
Price per kg	139	293	339	348	391	467
300 - 499 kg						
Price per kg	135	287	330	341	383	457
500 - 999 kg						
Price per kg	131	280	324	332	373	447
1000 kg or more						
Price per kg	128	274	316	326	366	437

UPS Worldwide Express Freight Midday

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

Export - UPS Worldwide Express Freight						
Zone	2	3	4	5	6	7
ZAR						
Min rate	13135	24495	27761	28471	31524	36849
weight						
71 - 99 kg						
Price per kg	185	345	391	401	444	519
100 - 299 kg						
Price per kg	183	334	382	392	431	508
300 - 499 kg						
Price per kg	180	329	373	383	425	497
500 - 999 kg						
Price per kg	175	325	368	374	416	488
1000 kg or more						
Price per kg	172	314	359	369	407	472

Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

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3. DETERMINING THE RATE – RECEIVING SHIPMENTS

The rate for receiving a UPS shipment is determined by its service level, origin zone, weight and any additional charges.

Our rates in your local currency are fixed in advance to avoid the effects of currency fluctuations and allow you to manage your import shipping costs.

How to calculate your shipment rate:

- 1** Make sure that you are in the correct section. The receiving rates in this section apply to any inbound domestic and international shipments when the shipping charges are billed to a party in the **receiving** country.
- 2** Determine the billable weight.
- 3** Find the chart for the service level of your choice.
- 4** Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5** Look up the rate that applies to the billable weight and zone for your shipment.
- 6** Note any additional costs, including charges for optional services.

Important

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **receiving country**.

Zone

To determine the zone number, see [Worldwide zones](#).

Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For domestic and International services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How To Calculate Billable Weight

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounding up each measurement to the nearest whole centimetre) in centimetres by 5,000. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

Additional charges

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

UPS Express shipments exceeding a certain value, as designated by European Commission regulations, will be delivered by 12.00 noon the second business day to the following European Union (EU) countries: Czech Republic, Estonia, Greece, Hungary, Lithuania, Poland, Slovak Republic and Slovenia.

For more information, contact your local UPS office.

Tax

These rates are exclusive of tax. Where applicable, VAT will be charged at the standard rate.

UPS Express Envelope

For correspondence, documents and electronic media only.

Letter weight limit

Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Domestic, import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Domestic, import and export letters above 5kg will be billed the package rate.

Maximum weight

The maximum weight for an individual package is 70kg.

To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown – whichever is the greater.

UPS Express Plus

EARLY MORNING DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
ZAR	2716	2963	3530	3537	3538	3666	3793
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	2716	2963	3530	3537	3538	3666	3793
1.0 kg	2959	3404	4120	4151	4155	4609	4823
1.5 kg	3068	3687	4557	4582	4596	5077	5397
2.0 kg	3183	3965	4988	5009	5037	5547	5967
2.5 kg	3297	4245	5420	5433	5482	6017	6538
3.0 kg	3376	4466	5678	5697	5754	6346	6932
3.5 kg	3445	4692	5935	5952	6026	6691	7324
4.0 kg	3525	4917	6195	6207	6296	7028	7722
4.5 kg	3600	5136	6455	6464	6568	7373	8114
5.0 kg	3677	5358	6706	6723	6840	7711	8509
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	2809	3129	3802	3891	4001	4071	4289
1.0 kg	3042	3648	4431	4591	4723	5030	5306
1.5 kg	3160	3963	4878	5095	5235	5579	6010
2.0 kg	3273	4283	5320	5600	5754	6133	6704
2.5 kg	3392	4596	5767	6105	6265	6683	7404
3.0 kg	3452	4776	6005	6386	6543	7008	7811
3.5 kg	3507	4961	6240	6658	6821	7344	8203
4.0 kg	3570	5149	6479	6932	7093	7672	8603
4.5 kg	3633	5332	6711	7205	7366	8013	9003
5.0 kg	3699	5516	6952	7482	7642	8340	9401
5.5 kg	3754	5606	7148	7625	7791	8509	9764
6.0 kg	3809	5701	7348	7770	7947	8682	10123
6.5 kg	3866	5797	7543	7920	8103	8858	10485
7.0 kg	3926	5887	7743	8067	8255	9034	10843
7.5 kg	3983	5982	7944	8210	8413	9204	11203
8.0 kg	4037	6075	8140	8358	8571	9379	11566
8.5 kg	4096	6168	8340	8504	8720	9560	11934
9.0 kg	4155	6262	8538	8646	8879	9728	12288
9.5 kg	4216	6346	8737	8795	9034	9908	12652
10 kg	4267	6444	8933	8937	9193	10082	13013
11 kg	4380	6599	9169	9225	9487	10457	13417
12 kg	4491	6756	9408	9515	9782	10837	13826
13 kg	4599	6905	9643	9801	10078	11218	14233
14 kg	4709	7057	9885	10087	10368	11598	14639
15 kg	4822	7211	10121	10376	10667	11978	15046
16 kg	4927	7323	10354	10659	10963	12243	15421
17 kg	5032	7431	10587	10943	11256	12512	15796
18 kg	5144	7543	10819	11231	11551	12777	16177
19 kg	5250	7652	11054	11511	11844	13047	16548
20 kg	5355	7763	11289	11799	12141	13313	16922
21 kg	5465	7921	11566	12081	12426	13713	17299
22 kg	5573	8075	11841	12360	12716	14111	17669
23 kg	5681	8236	12116	12644	13000	14506	18044
24 kg	5793	8396	12389	12925	13293	14907	18413
25 kg	5898	8553	12665	13207	13583	15303	18788
26 kg	6004	8711	12941	13493	13872	15707	19163
27 kg	6112	8864	13216	13777	14158	16102	19533
28 kg	6221	9027	13493	14054	14450	16507	19907
29 kg	6332	9181	13770	14337	14733	16897	20284
30 kg	6437	9341	14039	14622	15025	17300	20656
31 kg	6535	9395	14313	14904	15314	17607	21126
32 kg	6635	9450	14585	15188	15602	17914	21597
33 kg	6735	9503	14859	15465	15891	18224	22067
34 kg	6835	9563	15131	15751	16182	18531	22540
35 kg	6936	9616	15403	16032	16468	18836	23009
40 kg	7440	10276	16873	17478	17911	20662	24862
45 kg	7944	10932	18335	18916	19350	22484	26720
50 kg	8442	11591	19803	20364	20793	24308	28572
55 kg	8943	12243	21268	21809	22237	26136	30425
60 kg	9449	12907	22736	23249	23679	27957	32273
65 kg	9949	13560	24200	24698	25120	29780	34132
70 kg	10451	14220	25669	26142	26566	31609	35982
Over 70 kg							
Price per kg	149	203	366	373	379	451	514
Min rate	10451	14220	25669	26142	26566	31609	35982

UPS Express

INTERNATIONAL TIME AND DAY-DEFINITE DELIVERY

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
ZAR	628	875	1442	1444	1445	1578	1700
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	628	875	1442	1444	1445	1578	1700
1.0 kg	868	1317	2031	2065	2066	2516	2732
1.5 kg	979	1602	2467	2490	2508	2988	3306
2.0 kg	1094	1876	2896	2920	2949	3456	3877
2.5 kg	1207	2158	3332	3344	3392	3926	4447
3.0 kg	1282	2376	3590	3608	3663	4260	4844
3.5 kg	1356	2603	3843	3864	3937	4604	5233
4.0 kg	1437	2828	4105	4119	4211	4936	5631
4.5 kg	1510	3048	4362	4378	4477	5285	6022
5.0 kg	1584	3268	4615	4634	4750	5620	6420
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	719	1040	1716	1800	1911	1983	2201
1.0 kg	956	1560	2344	2505	2629	2940	3218
1.5 kg	1070	1870	2789	3006	3148	3493	3918
2.0 kg	1185	2192	3230	3511	3663	4040	4614
2.5 kg	1302	2508	3678	4013	4176	4591	5312
3.0 kg	1364	2688	3916	4298	4451	4917	5719
3.5 kg	1420	2873	4150	4568	4729	5253	6112
4.0 kg	1480	3059	4387	4844	5003	5584	6516
4.5 kg	1544	3244	4620	5116	5273	5922	6912
5.0 kg	1606	3423	4863	5391	5550	6248	7312
5.5 kg	1664	3517	5058	5536	5703	6420	7671
6.0 kg	1720	3613	5259	5681	5857	6593	8036
6.5 kg	1776	3705	5453	5828	6012	6766	8395
7.0 kg	1839	3796	5652	5975	6167	6943	8755
7.5 kg	1892	3890	5853	6121	6319	7115	9115
8.0 kg	1949	3984	6053	6265	6480	7291	9475
8.5 kg	2007	4077	6248	6413	6631	7468	9843
9.0 kg	2066	4172	6453	6554	6788	7639	10204
9.5 kg	2125	4260	6647	6703	6943	7816	10563
10 kg	2180	4356	6845	6847	7102	7993	10925
11 kg	2291	4512	7080	7134	7395	8366	11328
12 kg	2400	4664	7319	7425	7691	8750	11736
13 kg	2510	4814	7552	7712	7988	9129	12145
14 kg	2621	4970	7791	7996	8279	9510	12548
15 kg	2731	5123	8035	8282	8576	9888	12957
16 kg	2835	5232	8261	8573	8875	10154	13332
17 kg	2942	5344	8501	8855	9166	10420	13707
18 kg	3053	5453	8730	9140	9460	10686	14085
19 kg	3160	5564	8965	9423	9750	10953	14456
20 kg	3266	5671	9198	9709	10046	11222	14831
21 kg	3377	5829	9475	9992	10333	11619	15208
22 kg	3482	5987	9747	10271	10627	12021	15578
23 kg	3592	6145	10025	10556	10908	12417	15953
24 kg	3703	6306	10302	10835	11200	12819	16327
25 kg	3809	6461	10578	11118	11494	13214	16697
26 kg	3915	6617	10852	11403	11781	13615	17071
27 kg	4023	6778	11125	11686	12066	14013	17442
28 kg	4131	6936	11403	11963	12358	14414	17819
29 kg	4238	7093	11679	12248	12644	14807	18192
30 kg	4348	7252	11949	12528	12936	15209	18562
31 kg	4446	7305	12222	12818	13226	15515	19036
32 kg	4545	7363	12497	13098	13513	15824	19508
33 kg	4645	7414	12770	13376	13802	16134	19977
34 kg	4745	7472	13044	13661	14092	16439	20450
35 kg	4847	7525	13315	13941	14377	16747	20920
40 kg	5351	8186	14782	15386	15822	18576	22775
45 kg	5853	8843	16248	16829	17263	20400	24627
50 kg	6355	9498	17715	18276	18703	22220	26482
55 kg	6851	10154	19177	19719	20147	24044	28334
60 kg	7361	10818	20646	21164	21587	25868	30182
65 kg	7858	11472	22110	22607	23033	27692	32043
70 kg	8362	12130	23582	24053	24477	29518	33893
Over 70 kg							
Price per kg	119	173	336	343	349	421	484
Min rate	8362	12130	23582	24053	24477	29518	33893

UPS Express Saver

FAST AND ECONOMICAL DELIVERY WORLDWIDE

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
ZAR	605	833	1375	1376	1378	1503	1617
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	605	833	1375	1376	1378	1503	1617
1.0 kg	827	1250	1933	1961	1963	2404	2601
1.5 kg	932	1519	2347	2369	2389	2848	3146
2.0 kg	1037	1783	2759	2773	2808	3289	3686
2.5 kg	1148	2048	3171	3183	3228	3738	4236
3.0 kg	1217	2264	3418	3424	3486	4058	4611
3.5 kg	1289	2477	3662	3677	3744	4383	4990
4.0 kg	1366	2688	3910	3917	4001	4707	5367
4.5 kg	1442	2901	4156	4168	4259	5030	5736
5.0 kg	1512	3116	4401	4409	4519	5355	6116
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	692	988	1630	1715	1819	1885	2092
1.0 kg	918	1479	2232	2372	2505	2803	3060
1.5 kg	1023	1778	2650	2854	2995	3323	3724
2.0 kg	1135	2077	3069	3335	3486	3846	4387
2.5 kg	1246	2378	3494	3818	3974	4375	5054
3.0 kg	1300	2557	3721	4075	4237	4691	5432
3.5 kg	1353	2731	3951	4334	4495	5003	5816
4.0 kg	1408	2905	4176	4596	4761	5324	6196
4.5 kg	1469	3078	4409	4855	5025	5639	6570
5.0 kg	1530	3259	4635	5112	5293	5959	6949
5.5 kg	1581	3343	4825	5253	5431	6121	7289
6.0 kg	1636	3430	5009	5393	5577	6284	7628
6.5 kg	1695	3524	5197	5528	5723	6453	7972
7.0 kg	1745	3613	5381	5671	5871	6615	8317
7.5 kg	1802	3703	5573	5814	6018	6779	8659
8.0 kg	1863	3793	5757	5947	6167	6943	9004
8.5 kg	1921	3885	5945	6086	6312	7115	9345
9.0 kg	1974	3974	6133	6228	6457	7281	9689
9.5 kg	2031	4061	6315	6366	6604	7446	10033
10 kg	2090	4155	6504	6507	6757	7606	10376
11 kg	2192	4303	6728	6779	7038	7971	10768
12 kg	2291	4449	6953	7049	7322	8332	11154
13 kg	2394	4599	7177	7322	7606	8697	11551
14 kg	2495	4747	7405	7599	7895	9054	11935
15 kg	2596	4892	7626	7866	8181	9421	12326
16 kg	2700	4991	7850	8136	8458	9677	12678
17 kg	2801	5086	8072	8405	8737	9926	13041
18 kg	2902	5181	8300	8676	9012	10184	13386
19 kg	3001	5273	8527	8945	9284	10439	13747
20 kg	3105	5370	8751	9217	9564	10698	14095
21 kg	3209	5521	9012	9486	9846	11071	14453
22 kg	3310	5676	9269	9750	10119	11452	14807
23 kg	3411	5829	9529	10019	10393	11830	15157
24 kg	3515	5985	9790	10290	10674	12206	15514
25 kg	3619	6136	10048	10559	10947	12586	15868
26 kg	3715	6292	10309	10833	11222	12965	16226
27 kg	3818	6453	10571	11098	11499	13344	16579
28 kg	3917	6597	10834	11371	11781	13722	16935
29 kg	4022	6756	11091	11636	12054	14095	17292
30 kg	4120	6906	11351	11899	12329	14481	17643
31 kg	4232	6953	11616	12180	12608	14774	18092
32 kg	4324	6999	11876	12445	12885	15067	18546
33 kg	4433	7047	12130	12710	13158	15363	18988
34 kg	4530	7093	12395	12984	13439	15656	19440
35 kg	4631	7143	12653	13254	13716	15955	19891
40 kg	5086	7769	14054	14626	15081	17696	21650
45 kg	5542	8395	15443	15992	16454	19432	23411
50 kg	5993	9022	16833	17362	17819	21168	25177
55 kg	6453	9649	18234	18729	19190	22904	26937
60 kg	6904	10276	19625	20103	20558	24648	28700
65 kg	7356	10906	21026	21473	21931	26382	30456
70 kg	7810	11527	22418	22842	23297	28119	32220
Over 70 kg							
Price per kg	111	164	320	326	332	401	460
Min rate	7810	11527	22418	22842	23297	28119	32220

UPS Expedited

SCHEDULED DAY-DEFINITE DELIVERY FROM INTERNATIONAL DESTINATIONS

Packages							
Zone	201	202	203	204	205	206	207
ZAR							
weight							
1 kg	918	1479	2142	2281	2407	2692	2940
2 kg	1135	2077	2948	3204	3349	3696	4215
3 kg	1300	2557	3573	3914	4069	4504	5214
4 kg	1408	2905	4009	4412	4573	5110	5947
5 kg	1530	3259	4406	4862	5030	5661	6599
6 kg	1636	3430	4760	5125	5296	5968	7251
7 kg	1745	3613	5112	5391	5577	6285	7903
8 kg	1863	3793	5470	5652	5857	6598	8554
9 kg	1974	3974	5822	5921	6135	6919	9204
10 kg	2090	4155	6116	6129	6352	7152	9750
11 kg	2192	4303	6326	6373	6616	7492	10121
12 kg	2291	4449	6538	6630	6882	7834	10486
13 kg	2394	4599	6748	6882	7152	8177	10858
14 kg	2495	4747	6960	7143	7423	8512	11218
15 kg	2596	4892	7169	7394	7691	8857	11587
16 kg	2700	4991	7303	7568	7866	9003	11791
17 kg	2801	5086	7512	7816	8126	9228	12127
18 kg	2902	5181	7719	8069	8383	9471	12452
19 kg	3001	5273	7929	8318	8635	9709	12782
20 kg	3105	5370	8137	8574	8897	9949	13108
21 kg	3209	5521	8383	8823	9157	10297	13440
22 kg	3310	5676	8530	8974	9308	10537	13620
23 kg	3411	5829	8770	9217	9564	10886	13949
24 kg	3515	5985	9007	9471	9822	11231	14274
25 kg	3619	6136	9247	9718	10069	11579	14601
26 kg	3715	6292	9487	9963	10327	11933	14926
27 kg	3818	6453	9728	10211	10584	12282	15256
28 kg	3917	6597	9861	10348	10725	12490	15415
29 kg	4022	6756	10094	10588	10969	12828	15738
30 kg	4120	6906	10330	10834	11222	13177	16055
31 kg	4145	6912	10574	11083	11476	13443	16461
32 kg	4238	6930	10811	11328	11726	13714	16876
33 kg	4348	6951	11043	11571	11977	13982	17280
34 kg	4441	6953	11280	11819	12233	14249	17690
35 kg	4538	6999	11392	11933	12347	14363	17903
40 kg	4988	7614	12649	13168	13575	15928	19488
45 kg	5431	8228	13898	14393	14808	17487	21072
50 kg	5875	8843	15152	15626	16037	19052	22659
55 kg	6194	9264	16412	16856	17272	20617	24246
60 kg	6630	9865	17666	18093	18504	22182	25831
65 kg	7063	10469	18919	19327	19738	23747	27413
70 kg	7495	11069	20177	20559	20968	25311	28999
75 kg	7931	11828	21545	21921	22426	27088	30991
80 kg	8461	12619	22977	23385	23920	28892	33056
85 kg	8991	13404	24418	24843	25414	30696	35118
90 kg	9518	14196	25853	26307	26911	32502	37185
95 kg	10045	14983	27287	27764	28404	34307	39254
100 kg	10575	15770	28724	29226	29898	36109	41318
Over 100 kg							
Price per kg	105	157	287	292	298	361	413
Min rate	10575	15770	28724	29226	29898	36109	41318

UPS Worldwide Express Freight

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight						
Zone	2	3	4	5	6	7
ZAR						
Min rate	11502	22578	23004	23359	28400	32447
weight						
71 - 99 kg						
Price per kg	162	318	324	329	400	457
100 - 299 kg						
Price per kg	159	309	316	322	390	447
300 - 499 kg						
Price per kg	154	303	308	314	382	437
500 - 999 kg						
Price per kg	150	297	302	307	372	428
1000 kg or more						
Price per kg	147	290	296	301	365	420

Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

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4. ADDITIONAL SERVICES AND CHARGES

In this section you will find information about the additional services available from UPS.

These include:

- [UPS Returns](#)
- [UPS Import Control](#)
- [UPS TradeAbility](#)

How to calculate the total shipping cost:

- 1 Calculate the shipping charge for sending or receiving a shipment (see [Section 2](#) or [Section 3](#)).
- 2 In this section, look up the charge for any additional service that might apply to your shipment. Please note that some charges are per package and some are per shipment. All packages covered under one waybill shall be considered a single shipment.
- 3 Add the two amounts together to find the total cost for your shipment (excluding customs or excise duties and taxes).

Unless otherwise indicated, charges for additional services will be billed to the payer and apply to all UPS service options.

The rates and additional charges detailed in this publication are effective 21 December 2025.

The latest information can be found on the UPS website www.ups.com or may be confirmed by contacting the UPS Customer Service Centre on +27 (0) 11 922 9200 or 0807425877 (080PICKUPS).

Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

What optional services are available from UPS?

Service	Description	Fee
Proof of Delivery (POD)	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	ZAR 77 billed to the requester for each letter or fax transmission.
Declared Value for Carriage	UPS automatically protects every shipment against loss or damage, up to a certain value. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50 000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	1% of the declared value of the shipment for carriage or a minimum of ZAR 48.
Saturday Delivery	For time-critical shipments, UPS offers the convenience of Saturday Delivery. This service comes with all the features you would expect from UPS, including full electronic tracking and proof of delivery. This service is not available for domestic deliveries. Please contact your local UPS office for service availability.	ZAR 917 per shipment will be charged in addition to shipping costs.
Disbursement Fee	Customers are responsible for payment of duty and taxes. UPS may prepay duties, taxes and other government charges on behalf of the payer. A fee will be charged based on the advanced amount.	4.5% of the advanced amount or ZAR 122 per shipment, whichever is greater.
Handover Fees	Hand over fees are charged for all shipments that are cleared by alternative agents unless otherwise agreed upon when a contract with UPS and the agent is signed.	The fee is ZAR 945 including VAT.
UPS Return Plus¹		
UPS 1 Attempt Returns Plus	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	ZAR 72 per package in addition to the relevant receiving shipping costs.
UPS 3 Attempts Returns Plus	Allows you to request a collection for the prompt return of a package. The UPS driver will attempt to collect your package for three consecutive business days. If, by the third attempt, the driver is still unsuccessful in collecting the shipment, the label will be returned to UPS and you will have to reprocess the service request. For service availability please see notes below.	ZAR 88 per package in addition to the relevant receiving shipping costs.
UPS Returns		
UPS Prints and Posts Return Label	UPS prints and posts return labels to your customer. This is suitable for a variety of circumstances such as product recalls. Once applied, your customer can arrange a collection with UPS. For service availability please see notes below.	Free of charge aside from relevant receiving shipping costs.
UPS Print Return Label	Enables you to generate a label and include it in an outbound shipment to over 135 countries worldwide. You may also distribute the labels separately after your shipment has been sent. Customers then simply apply the label to their package and either bring the package to a UPS-authorised collection point or arrange a collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit www.ups.com .	ZAR 18 per package in addition to the relevant receiving shipping costs.
UPS Electronic Return Label	Allows you to e-mail a return label to customers in over 135 countries. Your customer can then print the return label and a receipt before either bringing the package to a UPS-authorised collection point or arranging collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit www.ups.com .	ZAR 18 per package in addition to the relevant receiving shipping costs.
UPS Import Control²		
Print Label	Create shipping labels and commercial invoices for your exporters, effectively allowing you to specify UPS service and shipment characteristics and take control of costs and timing.	ZAR 18 per package in addition to the relevant receiving shipping costs.
Electronic Label	Create digital shipping labels and commercial invoices, all of which can be conveniently emailed to your exporters.	ZAR 18 per package in addition to relevant shipping costs.
Prints and Posts Label	UPS will create and post shipping labels and commercial invoices to your exporters.	Free of charge aside from relevant receiving shipping costs.
UPS 1 Attempts Returns	Send shipping labels and commercial invoices to UPS, who will then make one attempt to collect the package. If unable to collect the package, our driver will leave the documents for your exporter.	ZAR 72 per package in addition to relevant shipping costs.
UPS 3 Attempts Returns	Send shipping labels and commercial invoices to UPS, who will then make three attempts to collect the package. If our driver is unable to collect the package after the third attempt, the documents will be returned to UPS and you will have to reprocess the service request.	ZAR 88 per package in addition to relevant shipping costs.

¹ For domestic return shipments, the entire return process can be handled with just the return label. There is no contract with the returning party.

² UPS Import Control is available as an option on UPS shipping systems. Please contact your local UPS representative for more information.

- Shipments to or from countries outside the EU require both a return label and a commercial invoice in order for the shipment to pass smoothly through customs. Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.
- If the international shipment is returned to a different country than where the requesting party resides, a customer contract will be required.

- UPS 1 Attempt and UPS 3 Attempts Returns Plus are available for collection in the EU plus the following countries or territories: Canada, Liechtenstein, Mexico, Norway, Puerto Rico, Russia, Switzerland, United States.
- UPS Prints and Posts Return Label is available for retrieving goods within the EU plus the following countries or territories: Australia, Brazil, Canada, China, Hong Kong, India, Japan, Liechtenstein, Malaysia, Mexico, Norway, Philippines, Puerto Rico, Russia, Singapore, South Korea, Switzerland, Thailand, United States.
- All UPS Returns are subject to UPS's Terms and Conditions of Carriage.

Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

What additional costs might apply to your shipment?

Charge	Description	Fee
Fuel Surcharge	<p>In the event of a change in fuel prices, UPS may add or modify a surcharge on rates by an amount it may reasonably consider to reflect the consequential increase in its direct operating costs.</p> <p>UPS uses an index-based surcharge determined by the U.S. Gulf Coast (USGC) price for kerosene-type jet fuel reported by the U.S. Energy Information Administration (EID) two weeks prior to the first Monday of each month, rounded to the nearest cent.</p>	<p>This charge applies to shipping charges and the following additional services:</p> <ul style="list-style-type: none"> • Saturday Delivery • Large Package Surcharge • Surge Fees <p>This surcharge is adjusted monthly. Changes to the surcharge will be effective on the first Monday of each month. The latest details concerning any fuel surcharge applicable are available at www.ups.com.</p>
Extended Area and Remote Area Collection and Delivery Service	<p>UPS will apply a surcharge for any collections or deliveries to areas considered an extension of the normal UPS service area. Depending on the ease of accessibility, these locations served are classified as either an extended area or a remote area.</p> <p>For information on whether this charge applies to a specific location, please refer to www.ups.com. Go to 'Calculate Time and Cost' and then click on 'Zones and Tariffs' or contact your local UPS office.</p>	<p>For service to an extended area, the following will be added to the shipping charges:</p> <p>ZAR 6.74 per kilogram or a minimum of ZAR 244 per domestic shipment, whichever is the greater.</p> <p>ZAR 8.45 per kilogram or a minimum of ZAR 301 per international shipment, whichever is the greater.</p> <p>For service to a remote area, an amount of ZAR 11.15 per kilogram or a minimum of ZAR 301 per shipment, whichever is the greater, will be added to the shipping charges.</p>
International Processing Fee	<p>Effective September 8, 2025, a fee will be assessed to every shipment to the U.S. with UPS Worldwide Express®, UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Expedited®, and UPS Worldwide Saver®.</p>	ZAR 47.20 per shipment.
Address Correction	<p>If a mistake has been made in the address and the correct address is within the same destination country, UPS will make every reasonable effort to find the correct address and deliver the shipment.</p>	ZAR 110 per shipment will be billed to the shipper in addition to the shipping costs.
Special Handling of Undeliverable Shipments	<p>For domestic shipments, when UPS has taken measures to try to deliver the shipment but has been unsuccessful, UPS will automatically return the shipment by our UPS Express Saver service (where available). The payer of the original charges will also pay for the return charges. Transportation and fuel charges will apply for the return.</p> <p>For international shipments, when UPS has taken measures to try to deliver the shipment but has been unsuccessful, UPS will contact the shipper and process the shipment upon instructions. The shipping costs and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment.</p>	<p>Applicable receiving shipping costs.</p> <p>ZAR 77 per undeliverable shipment will be charged in addition to the shipping costs.</p>
Receiver/Third Party Refuses to Pay	<p>This charge applies when the shipper selects the receiver or a third party to pay the shipping charges and the bill-to party refuses to pay.</p>	ZAR 158 per shipment will be charged to the shipper in addition to the shipping charges and other amounts payable when non-payment occurs.
Currency Conversion	<p>Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.</p>	In addition, an exchange fee equal to 0.75% of the amount converted will apply.
Duty and Tax Forwarding Charge	<p>For shipments when the payer of duties and taxes is not located in the destination country.</p>	ZAR 234 per shipment will be billed to the party who pays the shipping charges.
Additional Handling Charge	<p>When additional handling is required, the Additional Handling Charge applies for the following:</p> <ul style="list-style-type: none"> • Any article that is encased in an outside shipping container made of metal or wood. • Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container. • Any package with the longest side exceeding 122cm or its second-longest side exceeding 76cm. • Any package with an actual weight greater than 25kg. • Each package in a shipment where the average weight per package is greater than 25kg and the weight for each package is not specified on the source document or the UPS automated shipping system used. <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. The Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.</p>	ZAR 73 per package will be billed in addition to the shipping costs.
Large Package Surcharge	<p>A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg. In addition, the Large Package Surcharge will be applied.</p>	ZAR 563 per package will be billed in addition to the shipping costs.
Over Maximum Limits	<p>Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.</p>	ZAR 1,061 per package will be billed in addition to the shipping costs.
Oversize Pallet Handling Surcharge	<p>An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight™ when a pallet's dimensions exceed the maximum size or weight restrictions (which vary by origin and destination) as set forth at www.ups.com/assets/resources/media/wwef_max_dim.pdf.</p>	Oversize Pallet Handling charge of ZAR 1,831 per pallet.
Surge Fees	<p>UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com/surgefees.</p> <p>Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges.</p> <p>No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.</p>	Details are available at ups.com .
Unlawful Drug Fee	<p>Packages containing any form of unlawful drugs will be subject not only to seizure and reporting to relevant governmental authorities, but also to an additional charge as set forth in the applicable Service Guide. Such charge is in addition to any and all other obligations that may be owed to UPS in connection with the shipment of unlawful drugs.</p>	Unlawful Drug Fee – ZAR 19,997 per package.

Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

Charge	Description	Fee
International Collect on Delivery (ICOD) Fee	<p>Fee assessed to the U.S. consignee when collecting import charges at the time of delivery, along with any unpaid duties, taxes, and other fees for the shipment.</p> <p>Fee does not apply if duties and taxes are billed to a UPS account number prior to delivery.</p> <p>U.S. consignees can also avoid the fee by paying the applicable customs charges electronically, prior to delivery, through the Import Payment Processing Application (IPPA).</p> <p>The IPPA can be accessed through the:</p> <ul style="list-style-type: none"> • Shipment payment notification (consignees will only receive this notification if the shipper has provided the consignee's contact information to UPS (name, email, phone) and the consignee has accepted UPS's opt-in terms for notifications. • Tracking results page on ups.com. 	ZAR 264.

Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

UPS TradeAbility

Our suite of free information-based services helps you manage the movement of goods effectively across borders. Find harmonised tariff codes, landed cost estimates, compliance information and more, all from a single web interface or use our web service technology to integrate TradeAbility services into your website or back-end systems.

UPS TradeAbility Harmoniser

Use this to correctly identify and apply a product's tariff code.

UPS TradeAbility Landed Cost

Calculate the total cost of shipping a product, including all associated duties, taxes, fees and shipping charges.

UPS TradeAbility Denied Party Screener

Search for restricted trading parties.

UPS TradeAbility Export License Detector

Verify export compliance with country specific trade regulations, procedures, tariffs and laws.

UPS TradeAbility Forms

Identify, create and automate necessary documentation for exports and imports based on shipment characteristics.

UPS TradeAbility Import Compliance

Verify import compliance with country-specific trade regulations, procedures, tariffs and laws.

How can UPS help with international customs clearance?

Charge	Description	Fee
Government Agency Fee	Other Government Agencies work with customs on regulating and controlling commodities coming into ZA from other countries. Based on commodities permits must be submitted to these agencies for shipments that contain controlled commodities. These agencies include the Health Department and Department of Agriculture, among others. Permits requirements can be obtained on the Prohibited and Restricted listing posted on the Customs website www.sars.gov.za .	ZAR 435/shipment.
In transit Entry	UPS can raise a bonded customs declaration to allow a shipment to be transported under Customs and Border protection under a UPS guarantee to be delivered in a Free Trade Zone or alternate Customs port of entry for final clearance. A fee will be applied.	ZAR 945/shipment.
Warehouse Storage	A fee assessed when shipments remain in a UPS warehouse temporarily before being cleared by customs.	ZAR 60/pkg/day (after 3 work days) will be charged from the 4th working day.
Warehouse Handling Fee	A fee assessed when shipments remain in UPS warehouse temporarily before being cleared by customs.	ZAR 110/warehouse movement with a minimum of ZAR 170.
Post Entry Clearance Services	UPS can process through customs any request from importers to amend an entry, recoup the over payment of duty and/or tax, submit additional duties owed to customs and/or request any duty drawback.	ZAR 425/shipment.
Clearance Authorization		ZAR 169/shipment.
Inspection Fee	According to their own criteria, customs checks some shipments. A commission is taken for the additional resulting work.	ZAR 435/shipment.
Additional General Services	When additional, non-routine activities are required for entry of merchandise, selected services may be performed by UPS at the request of the importer. Please contact our brokerage department if additional information or rates are requested.	ZAR 1,111/hour.
Bonded Transfer UPS Guarantee	UPS can raise a transit procedure to allow a shipment to be transported in bond with a UPS guarantee provided the shipment attracts both duty & taxes.	ZAR 406/shipment.
Temporary Import Entry/Bond Export	UPS offers the possibility to organise the temporary import of your goods and handle all the necessary documentation related to duty and VAT relief. A fee will be applied for this non-routine processing.	ZAR 670/shipment value.
Temporary Import Entry/Bond Import	UPS offers the possibility to organise the temporary import of your goods and handle all the necessary documentation related to duty and VAT relief. A fee will be applied for this non-routine processing.	ZAR 670/shipment value.
Export Declaration Admin Fee	At request of customer.	ZAR 169/shipment.
	For Non-Account customers.	ZAR 216/shipment.
Import Declaration Admin Fee	At request of customer.	ZAR 169/shipment.
	For Non-Account customers.	ZAR 216/shipment.
Tariff Determinations (VAS)	Assistance with tariff for product to determine duty payable.	ZAR 5,535/shipment.
Value Determinations (VAS)	Determination of customs value of import and duty to be applied.	ZAR 5,535/shipment.
VOC Adjustments	At request of customer to change tariff code or value of shipment.	ZAR 1,055/shipment.
Refund Claims	Assistance with refund claims from SARS.	ZAR 1,055/shipment.
Low Value Formal Clearance (Import)	All import packages requiring formal clearance.	ZAR 60/shipment.



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