



# 2026 UPS<sup>®</sup> Service and Rates Guide



For business customers located in United Arab Emirates.

Effective from 21 December 2025, RATES IN AED (excl. VAT and taxes).

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## UPS gets the job done.

As a global leader in logistics, we are dedicated to helping you optimise your supply chain and deliver solutions that enable you to achieve your business goals. Here are some of the ways we can add strategic value to your business:

- Our global reach, delivering to more than 220 countries and territories worldwide, means that you can remain competitive in a rapidly expanding international marketplace.
- Extensive range of package, freight and supply chain management solutions to drive greater efficiencies whilst, saving you time and reducing your costs.
- Sustainable shipping options for shippers who are conscious about their climate impact from one of the most efficient global transportation networks in the world, to help reduce carbon emissions and conserve resources.
- Ship express freight fast in more countries – With palletised shipments to, and from, more than 50 countries in as fast as one to three days, you have flexibility to respond to more situations.

These tools will enable you to serve your customers better and most of all, be positioned for growth. That's when our job is done.

To learn more about the many ways we can strengthen your supply chain, visit [www.ups.com](http://www.ups.com).

### **UPS Terms and Conditions of Carriage**

All shipments are governed by the UPS Terms and Conditions of Carriage ("Conditions of Carriage"), which are available on the relevant [ups.com](http://ups.com) website. For shipments originating in United Arab Emirates, please refer to the applicable Conditions of Carriage on [ups.com](http://ups.com). In case of any discrepancies, the online Conditions of Carriage take precedence.

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# 1. CHOOSING THE RIGHT SERVICE

## **Determine which service levels are available to and from a particular location:**

- 1 Find the location you are sending to or receiving from.
- 2 A service level is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- 4 Use the sending zone columns when shipping charges are billed to a party in the sending country.
- 5 Use the receiving zone columns when the shipping charges are billed to a party in the receiving country.

## **SECTION 2 - RATES FOR SENDING OR RECEIVING SHIPMENTS**

UPS shipping rates are determined by a shipment's service level, zone number, weight, content and specific additional charges.

How to calculate your shipment rate:

- 1 Make sure you are in the correct section – sending rates or receiving rates. Sending rates apply to any outbound shipments when shipping charges are billed to a party in the sending country. Receiving rates apply to any inbound shipments when the shipping charges are billed to a party in the receiving country.
- 2 Determine the chargeable weight of your shipment.
- 3 Find the chart for the service level of your choice.
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5 Look up the rate that applies to the chargeable weight and zone for your shipment.
- 6 Note any additional costs, including costs for optional services.

### **Important**

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

All amounts displayed and payable to UPS are exclusive of VAT, if applicable. In accordance with Law No. (8) of 2017 on Value Added Tax (VAT), VAT shall be applicable on all UPS Services commencing 1st January 2018, which will be shown as a separate line item on UPS invoices. If VAT is chargeable, customers shall pay to UPS an amount equal to the amount of VAT on the invoice.

Service	Description	Features
<p><u>UPS Express Plus®</u>  <b>Early morning delivery for your most time-sensitive shipments</b></p>	<p><b>Export:</b></p> <ul style="list-style-type: none"> <li>• Second day delivery by 9:00 a.m. to most countries in Europe.</li> <li>• Second business day delivery by 9:00 a.m. to most business addresses in the United States, major business areas in Canada, and most business destinations in Asia.</li> <li>• Day-definite delivery by 9:00 a.m. to other destinations worldwide.</li> </ul>	<ul style="list-style-type: none"> <li>• Ideal when your shipment must be there for the start of the business day.</li> <li>• Priority handling every step of the way for added peace of mind.</li> <li>• Free UPS packaging available for your convenience.</li> </ul>
<p><u>UPS Express®</u>  <b>Take advantage of this faster shipping service with time-definite delivery times throughout the world</b></p>	<p><b>Export:</b></p> <ul style="list-style-type: none"> <li>• Day-definite delivery by 12:00 noon, depending on destination</li> </ul> <p><b>Import:</b></p> <ul style="list-style-type: none"> <li>• Day-definite delivery by 12:00 noon from origin countries worldwide.</li> </ul>	<ul style="list-style-type: none"> <li>• An ideal choice for urgent shipments that must arrive by midday.</li> <li>• Free UPS packaging available for your convenience.</li> </ul>
<p><u>UPS Express Saver®</u>  <b>A fast service for international shipments that do not require morning delivery</b></p>	<p><b>Export:</b></p> <ul style="list-style-type: none"> <li>• Day-definite delivery by end of business day, depending on destination.</li> </ul> <p><b>Import:</b></p> <ul style="list-style-type: none"> <li>• Day-definite delivery by end of business day from origin countries worldwide.</li> </ul>	<ul style="list-style-type: none"> <li>• Available to more than 200 countries and territories.</li> <li>• Delivery during the day for peace of mind.</li> <li>• An economical alternative to UPS Express service for fast delivery.</li> <li>• Free UPS packaging available for your convenience.</li> </ul>
<p><u>UPS Expedited</u>  <b>A reliable service for less urgent shipments to destinations worldwide</b></p>	<p><b>Export and Import:</b></p> <ul style="list-style-type: none"> <li>• Scheduled day-definite delivery depending on origin and destination.</li> </ul>	<ul style="list-style-type: none"> <li>• Available to more than 220 countries and territories.</li> <li>• An ideal option for less time-sensitive shipments.</li> <li>• Day-definite delivery lets you plan ahead.</li> <li>• Door-to-door service with in-house customs clearance.</li> </ul>
<p><u>UPS Worldwide Express Freight</u>  <b>Express Freight Fast door-to-door service for palletised shipments over 150 pounds or 70kg</b></p>	<p><b>Export:</b></p> <ul style="list-style-type: none"> <li>• End of second business day delivery to most business addresses in the United States and all major business centers in Canada.</li> <li>• Delivery during the day within two to five business days to countries in Asia.</li> <li>• Day-definite delivery during the day to other countries worldwide.</li> </ul> <p><b>Import:</b></p> <ul style="list-style-type: none"> <li>• Day-definite delivery during the day from origin countries worldwide.</li> </ul>	<ul style="list-style-type: none"> <li>• To/from approximately 50 countries and territories.</li> <li>• Door-to-door service with in-house customs clearance.</li> <li>• Non-door-to-door service options available.</li> <li>• For palletised shipments of more than 150 pounds or 70kg.</li> <li>• Integrated shipment processing that provides the convenience of one: one account contact, one account number, one bill and tracking system for package and freight.</li> </ul>
<p><u>UPS Worldwide Express Freight Midday</u>  <b>Premium delivery of palletised shipments worldwide</b></p>	<p>Delivery of palletised shipments weighing more than 150 pounds or 70kg, within 1-3 business days, by 12pm or 2pm to selected areas in more than 30 countries and territories.</p>	<ul style="list-style-type: none"> <li>• Door-to-door delivery by 12 pm or 2 pm.</li> <li>• Non door-to-door shipping options also available.</li> <li>• From more than 60 countries and territories.</li> <li>• To specific areas in more than 30 countries and territories.</li> </ul>

# Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

### Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country.

### Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.

+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country / Territory	Country Code	Sending Zones						Receiving Zones					
		ISO Code	Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight
<b>A</b>													
Afghanistan	AF			2	2			2	2	2			
Albania	AL	4	4	4	4			4	4	4			
Algeria	DZ		5	5	5			5	5	5			
American Samoa	AS		7	7	7			7	7	7			
Andorra	AD		2	2	2								
Angola	AO			6	6			6	6	6			
Anguilla	AI			7	7			7	7	7			
Antigua and Barbuda	AG			7	7			7	7	7			
Argentina	AR	+	7	7	7	7		7	7	7	7	7	7
Armenia	AM	4	4	4	4			4	4	4			
Aruba	AW			7	7			7	7	7			
Australia	AU	+	4	4	4	4	4	4	4	4	4	4	4
Austria	AT	+	2	2	2	2	2	2	2	2	2	2	2
Azerbaijan	AZ			4	4			4	4	4			
Azores	PT	+		2	2					2			
<b>B</b>													
Bahamas	BS	+	7	7	7			7	7	7			
Bahrain	BH		1	1	1	1	1	1	1	1	1	1	1
Bangladesh	BD	+		2	2	2		2	2	2		2	2
Barbados	BB			7	7	7		7	7	7			
Barbuda (Antigua)	AG			7	7			7	7	7			
Belarus (Byelorussia)	BY	+	4	4	4	4		4	4	4			
Belgium	BE	2	2	2	2	2	2	2	2	2	2	2	2
Belize	BZ			7	7								
Benin	BJ			7	7			7	7	7			
Bermuda	BM			7	7			7	7	7			
Bhutan	BT			2	2	2		2	2	2			
Bolivia	BO			7	7			7	7	7			
Bonaire	BQ			7	7			7	7	7			
Bosnia-Herzegovina	BA	4	4	4	4			4	4	4			
Botswana	BW			6	6			6	6	6			
Brazil	BR	+	7	7	7	7	7	7	7	7	7	7	7
British Virgin Islands	VG			7	7			7	7	7			
Brunei	BN	+		5	5	5		5	5	5			
Bulgaria	BG	4	4	4	4			4	4	4	4	4	4
Burkina Faso	BF			7	7			7	7	7			
Burundi	BI			5	5			5	5	5			
<b>C</b>													
Cambodia	KH	+		5	5	5		5	5	5			
Cameroon	CM			7	7			7	7	7			
Canada	CA	+	3	3	3	3	3	3	3	3	3	3	3
Canary Islands	IC	+		7	7			7	7	7			
Cape Verde Islands	CV			7	7			7	7	7			
Cayman Islands	KY			7	7			7	7	7			
Central African Republic	CF			6	6								
Ceuta	ES	+		7	7								7
Chad	TD			6	6			6	6	6			
Channel Islands (Guernsey)	GG			2	2	2		2	2	2	2	2	2
Channel Islands (Jersey)	JE			2	2	2		2	2	2	2	2	2

Country / Territory	Country Code	Sending Zones						Receiving Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight	WW Express Freight Midday
Chile	CL	+		7	7	7	7	7	7	7	7	7	7	7
China, People's Republic of	CN	+	4	4	4	4	4	3	3	3	3	3	3	3
- Taiwan, China	TW	+		4	4	4	4	4	4	4	4	4	4	4
- Hong Kong SAR, China	HK		4	4	4	4	4	3	3	3	3	3	3	3
- Macau SAR, China	MO			4	4	4		4	4	4	4			
Colombia	CO	+		7	7	7	7	7	7	7	7	7	7	7
Comoros	KM			6	6			6	6	6				
Congo (Brazzaville)	CG			6	6			6	6	6				
Congo, Democratic Republic of	CD			6	6			6	6	6				
Cook Islands	CK			7	7									
Costa Rica	CR	+		7	7	7	7	7	7	7	7	7	7	7
Côte d'Ivoire (Ivory Coast)	CI			7	7			7	7	7				
Croatia	HR	+		4	4	4		4	4	4	4			
Cuba	CU			7	7			7	7	7	7			
Curaçao	CW			7	7			7	7	7				
Cyprus	CY		2	2	2	2		2	2	2				
Czech Republic	CZ	+	4	4	4	4	4	4	4	4	4	4	4	4
<b>D</b>														
Denmark	DK	+	2	2	2	2	2	2	2	2	2	2	2	2
Djibouti	DJ			5	5			5	5	5				
Dominica	DM			7	7			7	7	7				
Dominican Republic	DO	+		7	7	7	7	7	7	7	7	7	7	7
<b>E</b>														
East Timor	TL			7	7									
Ecuador	EC	+		7	7	7	7	7	7	7	7	7	7	7
Egypt	EG			2	2	2	2	2	2	2	2	2	2	2
El Salvador	SV	+		7	7	7		7	7	7	7	7	7	7
England	GB	+	2	2	2	2	2	1	1	1	1	1	1	1
Equatorial Guinea	GQ			7	7									
Eritrea	ER			5	5			5	5	5				
Estonia	EE		4	4	4			4	4	4	4			
Eswatini (Swaziland)	SZ			6	6			6	6	6				
Ethiopia	ET			5	5			5	5	5				
<b>F</b>														
Faroe Islands	FO			7	7									
Fiji	FJ			7	7	7		7	7	7				
Finland	FI	+		2	2	2	2	2	2	2	2	2	2	2
France	FR	+	2	2	2	2	2	2	2	2	2	2	2	2
French Guiana	GF			7	7									
French Polynesia	PF			7	7	7		7	7	7				
<b>G</b>														
Gabon	GA			7	7			7	7	7				
Gambia	GM			7	7			7	7	7				
Georgia	GE	+	7	7	7	7		7	7	7				
Germany	DE	+	2	2	2	2	2	2	2	2	2	2	2	2
Ghana	GH			7	7			7	7	7				
Gibraltar	GI			2	2			2	2	2				
Greece	GR	+		2	2	2	2	2	2	2	2	2	2	2
Greenland	GL			7	7									
Grenada	GD			7	7			7	7	7				
Guadeloupe	GP	+		7	7			7	7	7				
Guam	GU			7	7			7	7	7				

Country / Territory	Country Code	Sending Zones						Receiving Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight	WW Express Freight Midday
Guatemala	GT	+		7	7	7	7		7	7	7	7	7	7
Guinea	GN			7	7			7	7	7				
Guinea Bissau	GW			7	7			7	7	7				
Guyana	GY	+		7	7			7	7	7				
<b>H</b>														
Haiti	HT	+		7	7			7	7	7	7			
Holland (The Netherlands)	NL	+	2	2	2	2	2	2	2	2	2	2	2	2
Honduras	HN	+		7	7	7	7		7	7	7	7	7	7
Hungary	HU	+	4	4	4	4	4	4	4	4	4	4	4	4
<b>I</b>														
Iceland	IS			7	7	7			7	7	7			
India	IN	+	1	1	1	1	1	1	1	1	1	1	1	1
Indonesia	ID	+	4	4	4	4	4		4	4	4	4	4	4
Iraq	IQ	+		2	2				2	2	2	2		
Ireland, Republic of	IE		2	2	2	2	2	2	2	2	2	2	2	2
Israel	IL			2	2			2	2	2	2	2	2	2
Italy	IT	+	2	2	2	2	2	2	2	2	2	2	2	2
Ivory Coast (Côte d'Ivoire)	CI			7	7	7			7	7	7			
<b>J</b>														
Jamaica	JM	+		7	7				7	7	7			
Japan	JP	+		4	4	4	4	4	3	3	3	3	3	3
Jordan	JO			2	2	2			2	2	2			
<b>K</b>														
Kazakhstan	KZ	+		5	5	5			5	5	5	5		
Kenya	KE			5	5	5			5	5	5	5	5	
Kiribati	KI			7	7									
Korea, South	KR			4	4	4	4		3	3	3	3	3	3
Kosovo	RS		4	4	4	4			4	4	4			4
Kosrae (Micronesia, Federated States of)	FM			7	7	7								
Kuwait	KW		1	1	1	1	1		1	1	1	1		
Kyrgyzstan	KG			5	5	5			5	5	5			
<b>L</b>														
Laos	LA			5	5	5			5	5	5			
Latvia	LV			4	4	4			4	4	4	4	4	4
Lebanon	LB			2	2	2	2		2	2	2		2	2
Lesotho	LS			6	6				6	6	6			
Liberia	LR			7	7				7	7	7			
Liechtenstein	LI			2	2	2	2		2	2	2	2	2	2
Lithuania	LT			4	4	4			4	4	4	4	4	4
Luxembourg	LU		2	2	2	2	2		2	2	2	2	2	2
<b>M</b>														
Macedonia (FYROM)	MK		4	4	4	4			4	4	4			
Madagascar	MG			6	6				6	6	6			
Madeira	PT	+		2	2					2				2
Malawi	MW			6	6				6	6	6			
Malaysia	MY	+		4	4	4	4	4	4	4	4	4	4	4
Maldives	MV			6	6	6			6	6	6	6		
Mali	ML			7	7				7	7	7			
Malta	MT			2	2	2	2		2	2	2		2	2
Marshall Islands	MH			7	7									
Martinique	MQ			7	7				7	7	7			
Mauritania	MR			5	5				5	5	5			

# Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

### Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country.

### Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.

+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country / Territory	Country Code	Sending Zones					Receiving Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight
Mauritius	MU			6	6	6		6	6	6		6	6
Mayotte	YT			6	6			6	6	6			
Melilla	ES	+		7	7								
Mexico	MX	+	3	3	3	3	3	3	3	3	3	3	3
Micronesia (Federated States of)	FM			7	7	7							
Moldova	MD	+	4	4	4	4		4	4	4			
Monaco	MC			2	2	2	2	2	2	2	2	2	2
Mongolia	MN			5	5			5	5	5			
Montenegro	ME		4	4	4	4		4	4	4			
Montserrat	MS			7	7			7	7	7			
Morocco	MA			5	5	5	5	5	5	5		5	5
Mozambique	MZ			6	6			6	6	6			
Myanmar	MM			5	5	5			5	5	5		
<b>N</b>													
Namibia	NA			6	6	6		6	6	6			
Nepal	NP	+		5	5	5		5	5	5			
Netherlands, The (Holland)	NL	+	2	2	2	2	2	2	2	2	2	2	2
Nevis (St. Kitts)	KN			7	7	7		7	7	7			
New Caledonia	NC			7	7	7		7	7	7			
New Zealand	NZ	+		4	4	4	4	4	4	4	4	4	4
Nicaragua	NI			7	7	7		7	7	7	7	7	7
Niger	NE			7	7			7	7	7			
Nigeria	NG	+	5	5	5	5	5	5	5	5	5	5	5
Northern Ireland	GB	+		2	2	2	2	1	1	1	1	1	1
Northern Mariana Islands	MP	+		7	7	7		7	7	7			
Norway	NO	+	2	2	2	2	2	2	2	2	2	2	2
<b>O</b>													
Oman	OM			1	1	1	1	1	1	1	1	1	1
<b>P</b>													
Pakistan	PK	+		2	2	2		2	2	2	2	2	2
Palau	PW			7	7								
Panama	PA	+		7	7	7		7	7	7	7	7	7
Papua New Guinea	PG			7	7	7							
Paraguay	PY			7	7			7	7	7			
Peru	PE	+		7	7	7		7	7	7	7		
Philippines	PH	+	4	4	4	4	4	4	4	4	4	4	4
Poland	PL	+	4	4	4	4	4	4	4	4	4	4	4
Ponape (Micronesia, Federated States of)	FM			7	7	7							
Portugal (excluding Azores and Madeira)	PT	+	2	2	2	2	2	2	2	2	2	2	2
Puerto Rico	PR	+		3	3	3	3	3	3	3	3	3	3
<b>Q</b>													
Qatar	QA			1	1	1	1	1	1	1	1	1	1
<b>R</b>													
Reunion	RE			6	6	6	6	6	6	6		6	6
Romania	RO		4	4	4	4		4	4	4	4	4	4
Rota (Northern Mariana Islands)	MP	+		7	7	7		7	7	7			
Russia (101000-453999)	RU	+	4	4	4	4		4	4	4	4	4	4
Russia (460000-619999)	RU	+	4	4	4	4		4	4	4	4	4	4
Russia (other)	RU	+	5	5	5	5		5	5	5	5	5	5
Rwanda	RW			5	5			5	5	5			

Country / Territory	Country Code	Sending Zones						Receiving Zones						
		Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight	WW Express Freight Midday	
<b>S</b>														
Saba	BQ			7	7			7	7	7				
Saipan (Northern Mariana Islands)	MP			7	7	7		7	7	7				
Samoa	WS			7	7	7		7	7	7				
San Marino	SM	+		2	2	2		2	2	2	2	2	2	2
Saudi Arabia	SA		1	1	1	1	1	1	1	1	1	1	1	1
Scotland	GB	+		2	2	2	2	2	1	1	1	1	1	1
Senegal	SN			7	7			7	7	7				
Serbia	RS		4	4	4	4		4	4	4		4	4	4
Seychelles	SC			6	6			6	6	6				
Sierra Leone	SL			7	7			7	7	7				
Singapore	SG	+	4	4	4	4	4	3	3	3	3	3	3	3
Slovak Republic	SK		4	4	4	4	4	4	4	4	4	4	4	4
Slovenia	SI		4	4	4	4	4	4	4	4	4	4	4	4
Solomon Islands	SB			7	7	7								
South Africa	ZA	+	4	4	4	4	4	3	3	3	3	3	3	3
Spain (excluding Canary Islands, Ceuta and Melilla)	ES	+	2	2	2	2	2	2	2	2	2	2	2	2
Sri Lanka	LK	+		4	4	4	4	4	4	4	4	4	4	4
St. Barthelemy	BL			7	7			7	7	7				
St. Christopher (St. Kitts)	KN			7	7			7	7	7	7	7	7	7
St. Croix (US Virgin Islands)	VI			7	7			7	7	7				
St. Eustatius	BQ			7	7			7	7	7				
St. John (US Virgin Islands)	VI			7	7			7	7	7				
St. Kitts (St. Christopher)	KN			7	7			7	7	7	7	7	7	7
St. Lucia	LC			7	7	7		7	7	7	7	7	7	7
St. Maarten	SX			7	7			7	7	7				
St. Martin (Guadeloupe)	SX			7	7			7	7	7				
St. Thomas (US Virgin Islands)	VI			7	7			7	7	7				
St. Vincent and the Grenadines	VC			7	7			7	7	7				
Suriname	SR			7	7			7	7	7				
Sweden	SE	+	2	2	2	2	2	2	2	2	2	2	2	2
Switzerland	CH	+	2	2	2	2	2	2	2	2	2	2	2	2
<b>T</b>														
Tahiti	PF			7	7	7		7	7	7				
Tanzania	TZ			5	5			5	5	5				
Thailand	TH	+	4	4	4	4	4	4	4	4	4	4	4	4
Tinian (Northern Mariana Islands)	MP	+		7	7	7		7	7	7				

Country / Territory	Country Code	Sending Zones						Receiving Zones						
		Express Plus	Express	Express Saver	Expedited	WW Express Freight	WW Express Freight Midday	Express	Express Saver	Expedited	Express Freight	WW Express Freight	WW Express Freight Midday	
Togo	TG			7	7			7	7	7				
Tonga	TO			7	7			7	7	7				
Tortola (British Virgin Islands)	VG			7	7			7	7	7				
Trinidad and Tobago	TT	+		7	7	7		7	7	7				
Truk (Micronesia, Federated States of)	FM			7	7	7		7	7	7				
Tunisia	TN			5	5	5	5	5	5	5	5	5	5	5
Turkey	TR		2	2	2	2	2	2	2	2	2	2	2	2
Turkmenistan	TM			4	4			4	4	4				
Turks and Caicos Islands	TC			7	7			7	7	7				
Tuvalu	TV			7	7			7	7	7				
<b>U</b>														
Uganda	UG			5	5			5	5	5				
Ukraine	UA	+	4	4	4	4		4	4	4				
Union Island (St. Vincent and the Grenadines)	VC			7	7			7	7	7				
United Arab Emirates	AE			99	99			99	99	99				
United Kingdom	GB	+												
- England	GB	+	2	2	2	2	2	2	2	2	1	1	1	1
- Northern Ireland	GB			2	2	2	2	2	2	2	1	1	1	1
- Scotland	GB	+		2	2	2	2	2	2	2	1	1	1	1
- Wales	GB			2	2	2	2	2	2	2	1	1	1	1
United States	US	+	3	3	3	3	3	3	3	3	3	3	3	3
Uruguay	UY			7	7			7	7	7				
Uzbekistan	UZ			5	5			5	5	5				
<b>V</b>														
Vanuatu	VU			7	7	7		7	7	7				
Venezuela	VE	+		7	7			7	7	7	7	7	7	7
Vietnam	VN	+	5	5	5	5	5	5	5	5	5	5	5	5
Virgin Gorda (British Virgin Islands)	VG			7	7			7	7	7				
Virgin Islands (US)	VI			7	7			7	7	7				
<b>W</b>														
Wales	GB			2	2	2	2	2	2	2	1	1	1	1
Wallis and Futuna Islands	WF			7	7	7		7	7	7				
<b>Y</b>														
Yap (Micronesia, Federated States of)	FM			7	7	7		7	7	7				
<b>Z</b>														
Zambia	ZM			6	6			6	6	6				
Zimbabwe	ZW			6	6			6	6	6				

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## 2. DETERMINING THE RATE - SENDING SHIPMENTS

The rate for sending a UPS shipment is determined by its service level, destination zone, weight and any additional charges.

### **How to calculate your shipment rate:**

- 1** Make sure that you are in the correct section. The sending rates in this section apply to any outbound international shipments when the shipping charges are billed to a party in the **sending country**.
- 2** Determine the billable weight.
- 3** Turn to the service option of your choice (UPS Express Plus, Express, Express Saver, Expedited or Worldwide Express Freight).
- 4** Find your shipment type in the chart (UPS Express Envelopes, documents or packages). UPS offers separate rates for single package and multiple package shipments for the UPS Standard service.
- 5** Look up the rate that applies to the billable weight and zone for your shipment.
- 6** Note any additional costs, including charges for optional services.

### **Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

All amounts displayed and payable to UPS are exclusive of VAT, if applicable. In accordance with Law No. (8) of 2017 on Value Added Tax (VAT), VAT shall be applicable on all UPS Services commencing 1st January 2018, which will be shown as a separate line item on UPS invoices. If VAT is chargeable, customers shall pay to UPS an amount equal to the amount of VAT on the invoice.

# How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **sending country**.

### Zone

To determine the zone number, see [Worldwide zones](#).

### Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

### How To Calculate Billable Weight

**Determine Actual Weight:** Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

**Determine Dimensional Weight:** Divide the cubic size of your package (length x width x height, rounding up each measurement to the nearest whole centimetre) in centimetres by 5,000. Refer to the figure at the bottom of this page. Increase any fraction to the next half kilogram.

**Determine Billable Weight:** Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

### Additional charges

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

For more information, contact your local UPS office.

### Tax

These rates are exclusive of tax. Where applicable, tax will be charged at the standard rate.

### Arrange a collection

To arrange a collection please call UPS Customer Service on 600544743 or +971-4-381-5200.

### UPS Express Boxes

The UPS 10kg and UPS 25kg Express Box can be obtained by calling UPS Customer Service. Our representative can assist you with the completion of the UPS Waybill and any required export documentation.

A commercial invoice is required. The information on the invoice will be used to determine any applicable duty and/or tax charged by the destination country.

### UPS Express Envelope

For correspondence, documents and electronic media only.

### Letter weight limit

Letter rates apply for international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Import and export letters above 0.5kg and less than or equal to 5.0kg will be billed the document rate. Import and export letters above 5.0kg will be billed the package rate.

### Maximum weight

The maximum weight for an individual package is 70kg.

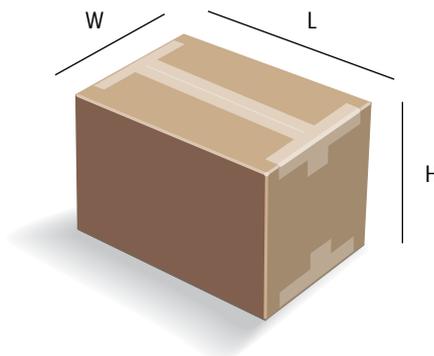
To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greater.

### How to determine dimensional weight - for small package shipments

$$\frac{L \times W \times H}{5000} = \text{Dimensional weight}$$

- L = length in cm
- W = width in cm
- H = height in cm



## Billable weight – for UPS Worldwide Express Freight shipments

Compare the freight shipment’s actual weight and dimensional weight. Whichever is the greatest of the two will be the billable weight and should be used when calculating the rate. The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greatest.

For multi-piece shipments, the billable weight is determined by summing each pallet’s rounded actual or dimensional weight, whichever is greater.

- 1 Determine actual weight and round up any fraction of a kilogram to the next whole kilogram.
- 2 Determine dimensional weight by multiplying the item’s length by the width by the height. For each dimension, measure the largest distance, rounding up each measurement to the next whole centimetre or inch. The result is the cubic size. Divide the cubic size by 5000. Round up any fraction of a kilogram to the next whole kilogram.

Freight Billable Weight: Using a Pallet*									
No. of Pieces	Type	Length Each	Width Each	Height Each	Shipment Weight	Pallet Weight	Actual Weight	Dim. Weight	Billable Weight
1	Pallet	90cm	90cm	90cm	143kg	19kg	162kg	146kg	162kg

\*Pallet billable weight is equal to the shipment weight (143kg) plus the weight of a pallet (approximately 19kg). Please note that each pallet and its secured contents is considered as one piece.

# UPS Express Plus

## EARLY MORNING DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
AED	647	711	758	830	937	988	1044
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	647	711	758	830	937	988	1044
1.0 kg	797	860	981	1080	1273	1358	1452
1.5 kg	867	961	1135	1253	1460	1565	1681
2.0 kg	937	1061	1287	1426	1655	1780	1916
2.5 kg	1008	1161	1438	1597	1842	1986	2142
3.0 kg	1078	1258	1588	1762	2028	2189	2367
3.5 kg	1152	1362	1732	1929	2209	2383	2582
4.0 kg	1223	1460	1878	2098	2387	2585	2801
4.5 kg	1291	1557	2021	2262	2571	2783	3023
5.0 kg	1368	1656	2170	2428	2751	2985	3240
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	799	862	927	1015	1184	1258	1342
1.0 kg	915	1000	1141	1211	1466	1571	1685
1.5 kg	1004	1102	1287	1380	1679	1800	1941
2.0 kg	1089	1202	1435	1546	1889	2037	2198
2.5 kg	1178	1305	1582	1718	2104	2270	2457
3.0 kg	1259	1404	1701	1878	2281	2468	2673
3.5 kg	1341	1508	1825	2039	2462	2666	2891
4.0 kg	1426	1613	1949	2198	2640	2863	3108
4.5 kg	1503	1713	2072	2355	2823	3064	3329
5.0 kg	1589	1818	2192	2513	3010	3268	3552
5.5 kg	1626	1866	2256	2598	3118	3389	3685
6.0 kg	1664	1929	2320	2681	3233	3515	3822
6.5 kg	1710	1990	2381	2768	3337	3631	3952
7.0 kg	1746	2046	2450	2848	3453	3757	4091
7.5 kg	1786	2109	2511	2934	3567	3881	4223
8.0 kg	1825	2170	2576	3018	3677	4003	4363
8.5 kg	1864	2222	2646	3102	3789	4125	4495
9.0 kg	1904	2282	2712	3184	3902	4246	4629
9.5 kg	1949	2344	2776	3268	4012	4373	4765
10 kg	1986	2404	2844	3351	4121	4493	4898
11 kg	2021	2465	2929	3459	4248	4631	5053
12 kg	2061	2528	3012	3563	4376	4773	5204
13 kg	2098	2582	3091	3667	4502	4912	5360
14 kg	2134	2639	3176	3776	4627	5050	5512
15 kg	2171	2704	3260	3878	4757	5190	5665
16 kg	2209	2757	3339	3978	4880	5326	5815
17 kg	2244	2818	3422	4080	4992	5450	5956
18 kg	2280	2883	3494	4178	5115	5581	6097
19 kg	2316	2938	3571	4281	5234	5717	6246
20 kg	2355	2994	3657	4379	5358	5850	6395
21 kg	2392	3049	3730	4476	5477	5983	6540
22 kg	2425	3111	3808	4582	5594	6113	6684
23 kg	2461	3172	3885	4681	5717	6246	6827
24 kg	2498	3225	3962	4779	5837	6381	6976
25 kg	2530	3287	4039	4880	5957	6511	7121
26 kg	2565	3339	4120	4979	6075	6640	7261
27 kg	2601	3396	4200	5074	6197	6774	7412
28 kg	2635	3455	4279	5172	6318	6907	7557
29 kg	2668	3509	4351	5272	6434	7036	7701
30 kg	2706	3569	4435	5371	6555	7169	7845
31 kg	2771	3665	4552	5513	6729	7360	8054
32 kg	2833	3759	4676	5656	6900	7549	8260
33 kg	2900	3858	4796	5801	7074	7743	8474
34 kg	2962	3951	4919	5943	7248	7931	8682
35 kg	3029	4046	5045	6082	7419	8119	8888
40 kg	3356	4487	5649	6799	8133	8903	9751
45 kg	3686	4934	6252	7509	8840	9685	10612
50 kg	4013	5371	6858	8222	9551	10465	11468
55 kg	4346	5816	7466	8934	10260	11247	12330
60 kg	4673	6262	8072	9648	10972	12028	13189
65 kg	4997	6700	8681	10359	11684	12809	14046
70 kg	5329	7145	9284	11072	12393	13594	14910
Over 70 kg							
Price per kg	76	102	132	158	177	194	213
Min rate	5329	7145	9284	11072	12393	13594	14910
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)							
Up to 10 kg	1673	1937	2327	2685	3233	3515	3825
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)							
Up to 25 kg	2216	2769	3347	3984	4882	5328	5820

# UPS Express

## INTERNATIONAL TIME AND DAY-DEFINITE DELIVERY

UPS Express Envelopes								
Zone	99	1	2	3	4	5	6	7
AED	75	231	293	337	411	518	568	624
Documents up to 5 kg other than UPS Express Envelopes								
weight								
0.5 kg	75	231	293	337	411	518	568	624
1.0 kg	75	375	437	564	663	850	939	1031
1.5 kg	75	446	540	713	833	1042	1146	1259
2.0 kg	75	518	641	868	1007	1237	1360	1497
2.5 kg	75	592	741	1021	1179	1425	1566	1724
3.0 kg	75	661	843	1167	1342	1609	1768	1946
3.5 kg	75	733	943	1311	1511	1787	1965	2163
4.0 kg	75	805	1042	1458	1679	1969	2168	2380
4.5 kg	75	873	1141	1601	1845	2151	2364	2600
5.0 kg	75	946	1239	1747	2008	2331	2565	2818
Documents over 5 kg and Packages								
Zone	99	1	2	3	4	5	6	7
weight								
0.5 kg	75	379	437	504	592	763	840	922
1.0 kg	75	489	574	717	792	1045	1150	1266
1.5 kg	75	578	677	865	961	1257	1382	1521
2.0 kg	75	666	778	1010	1125	1469	1617	1779
2.5 kg	75	758	881	1158	1296	1684	1853	2038
3.0 kg	75	840	984	1282	1456	1862	2046	2255
3.5 kg	75	919	1088	1403	1618	2041	2245	2470
4.0 kg	75	1003	1189	1524	1775	2221	2443	2687
4.5 kg	75	1081	1288	1644	1932	2404	2645	2910
5.0 kg	75	1166	1393	1772	2091	2592	2848	3133
5.5 kg	81	1207	1452	1831	2176	2700	2968	3266
6.0 kg	81	1245	1511	1898	2259	2813	3093	3401
6.5 kg	86	1287	1567	1961	2347	2919	3212	3533
7.0 kg	86	1326	1629	2031	2430	3034	3336	3671
7.5 kg	96	1365	1688	2093	2511	3146	3460	3807
8.0 kg	96	1408	1747	2158	2598	3258	3585	3942
8.5 kg	101	1448	1802	2224	2681	3367	3706	4075
9.0 kg	101	1485	1863	2292	2768	3482	3826	4210
9.5 kg	107	1525	1924	2357	2848	3592	3951	4347
10 kg	107	1565	1986	2422	2932	3703	4072	4481
11 kg	114	1601	2041	2506	3038	3828	4212	4633
12 kg	121	1642	2105	2595	3144	3956	4350	4788
13 kg	126	1679	2164	2673	3248	4082	4492	4939
14 kg	130	1716	2220	2756	3352	4208	4628	5092
15 kg	139	1751	2282	2844	3459	4338	4768	5247
16 kg	146	1787	2339	2919	3560	4459	4903	5394
17 kg	152	1824	2401	2999	3662	4574	5031	5536
18 kg	160	1861	2462	3077	3760	4694	5162	5678
19 kg	164	1897	2519	3153	3861	4814	5295	5825
20 kg	170	1933	2575	3234	3962	4936	5430	5974
21 kg	176	1972	2635	3309	4062	5058	5565	6119
22 kg	186	2004	2691	3388	4163	5175	5693	6264
23 kg	192	2039	2751	3464	4259	5295	5825	6407
24 kg	196	2076	2808	3542	4361	5417	5959	6555
25 kg	204	2109	2864	3623	4461	5538	6091	6700
26 kg	209	2143	2919	3701	4558	5654	6220	6843
27 kg	216	2177	2980	3779	4654	5778	6356	6990
28 kg	224	2212	3036	3858	4754	5900	6490	7137
29 kg	230	2247	3089	3935	4852	6013	6615	7279
30 kg	236	2284	3149	4012	4952	6138	6752	7425
31 kg	238	2349	3246	4132	5094	6310	6939	7634
32 kg	242	2414	3339	4257	5238	6482	7129	7842
33 kg	246	2479	3433	4377	5381	6654	7320	8054
34 kg	249	2543	3530	4501	5522	6827	7510	8261
35 kg	252	2609	3629	4621	5665	7000	7702	8472
40 kg	268	2938	4069	5228	6377	7713	8485	9330
45 kg	284	3268	4514	5834	7091	8423	9264	10191
50 kg	300	3594	4953	6437	7804	9130	10044	11050
55 kg	309	3925	5394	7045	8513	9840	10826	11908
60 kg	320	4249	5838	7652	9227	10552	11607	12767
65 kg	330	4581	6284	8259	9939	11261	12389	13628
70 kg	341	4910	6723	8866	10649	11975	13171	14490
Over 70 kg								
Price per kg	4	70	96	126	152	171	188	207
Min rate	341	4910	6723	8866	10649	11975	13171	14490
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)								
Up to 10 kg	81	1245	1511	1898	2259	2813	3093	3401
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)								
Up to 25 kg	146	1787	2339	2919	3560	4459	4903	5394

# UPS Express Saver

**FAST AND ECONOMICAL DELIVERY FOR INTERNATIONAL SHIPMENTS**

UPS Express Envelopes								
Zone	99	1	2	3	4	5	6	7
AED	66	218	274	317	384	496	546	601
Documents up to 5 kg other than UPS Express Envelopes								
weight								
0.5 kg	66	218	274	317	384	496	546	601
1.0 kg	66	349	411	529	628	816	899	988
1.5 kg	66	419	507	680	790	995	1095	1202
2.0 kg	66	486	609	824	949	1168	1287	1414
2.5 kg	66	556	701	970	1112	1343	1480	1626
3.0 kg	66	620	800	1105	1276	1521	1676	1839
3.5 kg	66	690	894	1243	1428	1695	1865	2053
4.0 kg	66	751	989	1380	1588	1867	2055	2261
4.5 kg	66	817	1078	1516	1744	2043	2249	2473
5.0 kg	66	883	1177	1653	1898	2217	2439	2682
Documents over 5 kg and Packages								
Zone	99	1	2	3	4	5	6	7
weight								
0.5 kg	66	341	388	459	544	705	777	852
1.0 kg	66	451	519	654	727	964	1058	1164
1.5 kg	66	529	607	792	874	1156	1274	1400
2.0 kg	66	607	702	922	1030	1354	1487	1636
2.5 kg	66	707	824	1105	1235	1602	1764	1941
3.0 kg	66	786	919	1214	1384	1775	1955	2149
3.5 kg	66	863	1009	1334	1531	1949	2142	2357
4.0 kg	66	937	1108	1444	1683	2122	2333	2569
4.5 kg	66	1011	1195	1559	1830	2293	2527	2776
5.0 kg	66	1090	1290	1671	1977	2468	2713	2988
5.5 kg	74	1131	1346	1733	2062	2572	2828	3111
6.0 kg	74	1161	1407	1796	2137	2676	2944	3237
6.5 kg	81	1202	1467	1861	2220	2781	3062	3367
7.0 kg	81	1243	1523	1924	2302	2890	3177	3494
7.5 kg	85	1283	1586	1985	2380	2994	3293	3625
8.0 kg	85	1318	1642	2046	2467	3102	3414	3754
8.5 kg	92	1360	1698	2109	2546	3207	3527	3881
9.0 kg	92	1393	1758	2173	2629	3308	3639	4003
9.5 kg	98	1432	1819	2236	2709	3420	3760	4136
10 kg	98	1470	1871	2297	2787	3526	3879	4266
11 kg	103	1503	1927	2376	2887	3639	4003	4404
12 kg	109	1541	1980	2460	2989	3757	4131	4547
13 kg	116	1573	2038	2537	3084	3874	4262	4687
14 kg	122	1607	2086	2615	3176	3986	4385	4826
15 kg	126	1642	2143	2698	3277	4105	4516	4966
16 kg	130	1676	2199	2773	3372	4219	4642	5105
17 kg	139	1711	2256	2846	3465	4339	4773	5251
18 kg	146	1737	2307	2919	3565	4455	4899	5391
19 kg	151	1775	2361	2994	3661	4569	5026	5531
20 kg	155	1816	2414	3072	3757	4687	5156	5673
21 kg	162	1842	2469	3148	3850	4802	5286	5813
22 kg	168	1874	2523	3215	3947	4916	5408	5947
23 kg	171	1909	2582	3290	4039	5033	5538	6091
24 kg	180	1941	2635	3362	4138	5144	5659	6227
25 kg	187	1972	2687	3437	4235	5259	5783	6362
26 kg	192	2004	2745	3504	4333	5372	5910	6499
27 kg	196	2038	2796	3581	4422	5483	6033	6637
28 kg	202	2070	2848	3657	4517	5604	6161	6778
29 kg	209	2104	2906	3726	4615	5717	6288	6918
30 kg	214	2133	2957	3798	4710	5832	6415	7058
31 kg	217	2193	3046	3912	4843	6002	6601	7260
32 kg	221	2256	3134	4033	4973	6168	6785	7463
33 kg	224	2316	3222	4145	5102	6331	6963	7659
34 kg	227	2378	3320	4257	5233	6496	7146	7861
35 kg	230	2441	3406	4374	5364	6665	7330	8065
40 kg	244	2746	3825	4941	6012	7346	8081	8888
45 kg	258	3045	4241	5507	6665	8023	8829	9710
50 kg	272	3342	4658	6074	7309	8702	9574	10533
55 kg	282	3649	5075	6645	7957	9386	10325	11357
60 kg	291	3947	5493	7211	8606	10067	11075	12179
65 kg	300	4248	5910	7777	9254	10746	11824	13007
70 kg	310	4548	6324	8344	9901	11432	12576	13834
Over 70 kg								
Price per kg	4	64	90	119	141	163	179	197
Min rate	310	4548	6324	8344	9901	11432	12576	13834
UPS 10 kg Express Box (Dimensions: 41 x 32 x 26 cm)								
Up to 10 kg	74	1161	1407	1796	2137	2676	2944	3237
UPS 25 kg Express Box (Dimensions: 48 x 45 x 35 cm)								
Up to 25 kg	130	1676	2199	2773	3372	4219	4642	5105

# UPS Expedited

## SCHEDULED DAY-DEFINITE DELIVERY TO DESTINATIONS OUTSIDE EUROPE

Packages							
Zone	1	2	3	4	5	6	7
AED							
weight							
1 kg	437	503	635	706	937	1027	1128
2 kg	589	681	896	1000	1314	1444	1587
3 kg	763	892	1178	1343	1722	1896	2084
4 kg	909	1076	1401	1633	2060	2263	2492
5 kg	1058	1251	1599	1849	2180	2400	2639
6 kg	1076	1300	1751	2041	2351	2584	2844
7 kg	1156	1416	1900	2236	2527	2777	3056
8 kg	1198	1470	1964	2307	2610	2871	3157
9 kg	1239	1516	2032	2378	2700	2968	3265
10 kg	1282	1566	2091	2447	2781	3063	3367
11 kg	1311	1615	2155	2515	2870	3155	3470
12 kg	1349	1658	2219	2585	2953	3246	3569
13 kg	1380	1710	2281	2653	3036	3339	3674
14 kg	1414	1754	2343	2727	3117	3430	3773
15 kg	1447	1802	2404	2794	3207	3529	3883
16 kg	1479	1845	2467	2860	3288	3619	3980
17 kg	1506	1893	2528	2929	3367	3706	4075
18 kg	1534	1941	2587	2993	3455	3800	4178
19 kg	1565	1983	2646	3062	3534	3888	4279
20 kg	1593	2032	2707	3128	3613	3976	4373
21 kg	1620	2076	2771	3193	3698	4067	4475
22 kg	1653	2122	2825	3257	3774	4152	4569
23 kg	1681	2168	2885	3326	3853	4241	4663
24 kg	1711	2212	2939	3388	3933	4328	4759
25 kg	1736	2256	3003	3455	4016	4418	4861
26 kg	1768	2303	3059	3514	4095	4507	4957
27 kg	1798	2347	3115	3583	4174	4593	5051
28 kg	1826	2391	3174	3645	4250	4677	5148
29 kg	1856	2438	3233	3708	4334	4766	5243
30 kg	1887	2482	3291	3774	4416	4858	5341
31 kg	1914	2520	3350	3839	4489	4938	5432
32 kg	1941	2569	3406	3906	4569	5026	5531
33 kg	1965	2605	3465	3968	4654	5118	5631
34 kg	1995	2644	3524	4033	4730	5201	5723
35 kg	2018	2690	3586	4099	4810	5292	5821
40 kg	2091	2906	3876	4421	5212	5732	6307
45 kg	2170	3116	4163	4746	5609	6172	6786
50 kg	2243	3334	4455	5071	6007	6606	7268
55 kg	2311	3549	4747	5394	6408	7049	7754
60 kg	2382	3770	5037	5716	6806	7487	8236
65 kg	2461	3981	5329	6041	7208	7927	8719
70 kg	2531	4197	5619	6361	7607	8370	9207
75 kg	2605	4416	5910	6686	7999	8799	9681
80 kg	2679	4627	6205	7007	8401	9241	10164
85 kg	2749	4846	6494	7331	8804	9685	10652
90 kg	2823	5056	6781	7658	9198	10121	11132
95 kg	2897	5274	7076	7980	9600	10560	11616
100 kg	2970	5491	7366	8301	9998	10996	12096
<b>Over 100 kg</b>							
Price per kg	29	54	73	83	99	109	120
Min rate	2970	5491	7366	8301	9998	10996	12096

## UPS Worldwide Express Freight

### RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight							
Zone	1	2	3	4	5	6	7
AED							
<b>Min rate</b>	<b>4402</b>	<b>6248</b>	<b>8307</b>	<b>9940</b>	<b>11502</b>	<b>12567</b>	<b>13845</b>
weight							
<b>71 - 99 kg</b>							
Price per kg	62	88	117	140	162	177	195
<b>100 - 299 kg</b>							
Price per kg	60	85	113	135	157	172	191
<b>300 - 499 kg</b>							
Price per kg	57	83	111	132	154	169	187
<b>500 - 999 kg</b>							
Price per kg	55	81	108	128	150	166	182
<b>1000 kg or more</b>							
Price per kg	54	78	106	125	147	163	177

## UPS Worldwide Express Freight Midday

### RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight							
Zone	1	2	3	4	5	6	7
AED							
<b>Min rate</b>	<b>5112</b>	<b>7100</b>	<b>9017</b>	<b>10650</b>	<b>12141</b>	<b>13703</b>	<b>14981</b>
weight							
<b>71 - 99 kg</b>							
Price per kg	72	100	127	150	171	193	211
<b>100 - 299 kg</b>							
Price per kg	71	93	121	145	164	182	200
<b>300 - 499 kg</b>							
Price per kg	70	89	118	143	159	179	194
<b>500 - 999 kg</b>							
Price per kg	69	84	116	140	155	172	190
<b>1000 kg or more</b>							
Price per kg	66	82	113	135	150	168	186

#### Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

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CHOOSING THE RIGHT SERVICE  
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**SECTION 3**  
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**SECTION 4**  
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## 3. DETERMINING THE RATE - RECEIVING SHIPMENTS

The rate for receiving a UPS shipment is determined by its service level, origin zone, weight and any additional charges.

Our rates in your local currency are fixed in advance to avoid the effects of currency fluctuations and allow you to manage your import shipping costs.

### **How to calculate your shipment rate:**

- 1** Make sure that you are in the correct section. The receiving rates in this section apply to any inbound international shipments when the shipping charges are billed to a party in the **receiving country**.
- 2** Determine the billable weight.
- 3** Turn to the service option of your choice (UPS Express, Express Saver, Expedited or Worldwide Express Freight).
- 4** Find your shipment type in the chart (UPS Express Envelopes, documents or packages). UPS offers separate rates for single package and multiple package shipments for the UPS Standard service.
- 5** Look up the rate that applies to the billable weight and zone for your shipment.
- 6** Note any additional costs, including charges for optional services.

### **Important**

Please ensure that the shipper records your UPS account number on the UPS shipping documents.

### **Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

All amounts displayed and payable to UPS are exclusive of VAT, if applicable. In accordance with Law No. (8) of 2017 on Value Added Tax (VAT), VAT shall be applicable on all UPS Services commencing 1st January 2018, which will be shown as a separate line item on UPS invoices. If VAT is chargeable, customers shall pay to UPS an amount equal to the amount of VAT on the invoice.

## How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **receiving country**.

### Zone

To determine the zone number, see [Worldwide zones](#).

### Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

### How To Calculate Billable Weight

**Determine Actual Weight:** Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

**Determine Dimensional Weight:** Divide the cubic size of your package (length x width x height, rounding up each measurement to the nearest whole centimetre) in centimetres by 5,000. Increase any fraction to the next half kilogram.

**Determine Billable Weight:** Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

### Additional charges

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

For more information, contact your local UPS office.

### Tax

These rates are exclusive of tax. Where applicable, tax will be charged at the standard rate.

### UPS Express Envelope

For correspondence, documents and electronic media only.

### Letter weight limit

Letter rates apply for international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Import and export letters above 0.5kg and less than or equal to 5.0kg will be billed the document rate. Import and export letters above 5.0kg will be billed the package rate.

### Maximum weight

The maximum weight for an individual package is 70kg.

To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown – whichever is the greater.

# UPS Express Plus

## EARLY MORNING DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
AED	718	796	800	900	1043	1108	1179
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	718	796	800	900	1043	1108	1179
1.0 kg	881	993	1016	1187	1421	1521	1632
1.5 kg	962	1147	1159	1378	1624	1746	1880
2.0 kg	1043	1296	1309	1567	1832	1974	2131
2.5 kg	1123	1447	1455	1756	2035	2200	2380
3.0 kg	1200	1543	1586	1937	2239	2425	2625
3.5 kg	1280	1637	1718	2116	2443	2648	2873
4.0 kg	1361	1731	1847	2295	2648	2873	3117
4.5 kg	1437	1825	1980	2475	2850	3096	3365
5.0 kg	1517	1920	2108	2656	3056	3320	3612
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	778	879	887	971	1134	1207	1287
1.0 kg	892	1043	1089	1197	1426	1525	1641
1.5 kg	995	1197	1235	1387	1626	1753	1885
2.0 kg	1101	1357	1380	1579	1834	1977	2133
2.5 kg	1205	1511	1526	1770	2040	2204	2383
3.0 kg	1298	1619	1646	1945	2243	2428	2628
3.5 kg	1390	1718	1770	2130	2448	2651	2875
4.0 kg	1484	1822	1887	2308	2653	2877	3126
4.5 kg	1579	1921	2010	2483	2853	3102	3370
5.0 kg	1671	2025	2132	2665	3061	3325	3617
5.5 kg	1714	2103	2202	2759	3155	3432	3733
6.0 kg	1757	2185	2274	2860	3256	3544	3858
6.5 kg	1803	2269	2349	2962	3357	3654	3976
7.0 kg	1845	2349	2418	3061	3460	3765	4101
7.5 kg	1891	2429	2493	3155	3560	3874	4222
8.0 kg	1937	2508	2568	3255	3659	3985	4343
8.5 kg	1980	2590	2634	3355	3760	4098	4469
9.0 kg	2023	2668	2710	3455	3862	4207	4592
9.5 kg	2068	2752	2784	3552	3964	4317	4710
10 kg	2112	2831	2853	3651	4061	4426	4829
11 kg	2156	2900	2935	3749	4163	4542	4954
12 kg	2201	2970	3016	3850	4267	4655	5078
13 kg	2244	3039	3098	3946	4365	4764	5201
14 kg	2287	3110	3178	4045	4470	4875	5322
15 kg	2335	3182	3256	4146	4571	4989	5448
16 kg	2379	3254	3331	4245	4679	5108	5578
17 kg	2421	3326	3408	4343	4799	5237	5720
18 kg	2470	3393	3481	4442	4914	5362	5859
19 kg	2512	3464	3555	4542	5029	5492	5997
20 kg	2558	3533	3630	4639	5143	5616	6139
21 kg	2599	3603	3702	4735	5258	5745	6277
22 kg	2646	3677	3780	4834	5374	5869	6417
23 kg	2691	3746	3856	4929	5488	5995	6554
24 kg	2731	3819	3930	5024	5602	6119	6694
25 kg	2776	3888	4006	5125	5718	6250	6836
26 kg	2824	3956	4079	5218	5831	6372	6970
27 kg	2865	4029	4152	5316	5947	6506	7114
28 kg	2909	4100	4227	5410	6058	6624	7248
29 kg	2955	4170	4302	5510	6176	6754	7392
30 kg	2998	4239	4376	5607	6295	6884	7532
31 kg	3039	4303	4494	5768	6452	7058	7721
32 kg	3086	4369	4609	5929	6614	7236	7917
33 kg	3131	4434	4727	6089	6785	7422	8125
34 kg	3174	4498	4845	6252	6958	7614	8334
35 kg	3220	4561	4961	6412	7139	7812	8552
40 kg	3511	5076	5541	7176	7800	8542	9353
45 kg	3801	5589	6123	7942	8507	9317	10209
50 kg	4094	6102	6700	8707	9212	10097	11066
55 kg	4385	6615	7283	9476	9920	10873	11918
60 kg	4676	7128	7862	10241	10625	11649	12774
65 kg	4972	7642	8441	11005	11330	12422	13624
70 kg	5261	8155	9026	11775	12035	13198	14479
Over 70 kg							
Price per kg	75	116	128	168	171	188	206
Min rate	5261	8155	9026	11775	12035	13198	14479

# UPS Express

## INTERNATIONAL TIME AND DAY-DEFINITE DELIVERY

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
AED	314	390	394	498	641	705	777
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	314	390	394	498	641	705	777
1.0 kg	480	592	614	785	1016	1118	1228
1.5 kg	558	744	757	971	1223	1341	1478
2.0 kg	641	892	905	1162	1429	1573	1728
2.5 kg	720	1044	1049	1355	1632	1798	1975
3.0 kg	797	1141	1182	1533	1835	2020	2223
3.5 kg	877	1234	1315	1713	2040	2244	2470
4.0 kg	960	1329	1444	1893	2244	2470	2715
4.5 kg	1036	1424	1577	2071	2448	2692	2963
5.0 kg	1112	1519	1706	2251	2651	2916	3209
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	374	475	483	570	732	805	883
1.0 kg	487	641	686	796	1021	1123	1235
1.5 kg	593	796	832	986	1225	1344	1482
2.0 kg	698	956	973	1178	1432	1575	1731
2.5 kg	801	1110	1125	1365	1637	1802	1982
3.0 kg	894	1216	1244	1545	1840	2023	2225
3.5 kg	989	1315	1365	1727	2042	2249	2473
4.0 kg	1081	1415	1485	1902	2250	2474	2720
4.5 kg	1178	1520	1605	2082	2452	2697	2967
5.0 kg	1268	1623	1730	2261	2657	2919	3213
5.5 kg	1310	1699	1801	2357	2753	3029	3331
6.0 kg	1356	1783	1871	2458	2852	3138	3454
6.5 kg	1399	1866	1942	2558	2955	3250	3573
7.0 kg	1443	1942	2016	2657	3058	3361	3698
7.5 kg	1486	2024	2089	2753	3155	3471	3819
8.0 kg	1533	2104	2163	2851	3256	3580	3942
8.5 kg	1577	2183	2230	2952	3357	3695	4063
9.0 kg	1621	2264	2308	3054	3460	3804	4186
9.5 kg	1666	2350	2381	3151	3560	3915	4308
10 kg	1707	2429	2452	3248	3658	4022	4426
11 kg	1754	2497	2531	3345	3759	4134	4549
12 kg	1799	2569	2615	3446	3865	4253	4675
13 kg	1842	2638	2693	3545	3965	4361	4798
14 kg	1882	2708	2776	3643	4064	4473	4918
15 kg	1933	2779	2852	3745	4168	4585	5042
16 kg	1974	2850	2930	3842	4278	4705	5175
17 kg	2019	2922	3006	3942	4396	4834	5316
18 kg	2065	2990	3078	4038	4509	4961	5456
19 kg	2108	3062	3153	4134	4625	5089	5595
20 kg	2155	3130	3227	4234	4740	5213	5736
21 kg	2195	3201	3298	4331	4856	5343	5875
22 kg	2242	3275	3377	4432	4968	5469	6013
23 kg	2287	3339	3453	4525	5083	5593	6152
24 kg	2332	3414	3526	4624	5200	5718	6290
25 kg	2374	3483	3600	4722	5314	5848	6431
26 kg	2419	3552	3675	4815	5428	5970	6567
27 kg	2460	3625	3750	4915	5545	6102	6709
28 kg	2505	3697	3824	5008	5656	6223	6844
29 kg	2552	3767	3900	5105	5774	6353	6987
30 kg	2596	3837	3970	5204	5891	6482	7128
31 kg	2638	3901	4090	5363	6050	6653	7319
32 kg	2682	3966	4206	5523	6209	6832	7516
33 kg	2729	4029	4325	5688	6382	7019	7721
34 kg	2773	4095	4442	5849	6553	7207	7933
35 kg	2817	4156	4559	6010	6737	7407	8150
40 kg	3108	4673	5138	6773	7398	8138	8952
45 kg	3401	5185	5720	7541	8104	8914	9807
50 kg	3689	5697	6297	8304	8810	9693	10662
55 kg	3984	6211	6882	9074	9519	10469	11516
60 kg	4276	6726	7459	9838	10224	11247	12373
65 kg	4569	7238	8040	10601	10929	12018	13222
70 kg	4859	7752	8621	11370	11630	12794	14077
Over 70 kg							
Price per kg	69	110	123	162	166	182	201
Min rate	4859	7752	8621	11370	11630	12794	14077

# UPS Express Saver

**FAST AND ECONOMICAL DELIVERY FOR INTERNATIONAL SHIPMENTS**

UPS Express Envelopes							
Zone	1	2	3	4	5	6	7
AED	275	386	388	485	619	682	750
Documents up to 5 kg other than UPS Express Envelopes							
weight							
0.5 kg	275	386	388	485	619	682	750
1.0 kg	430	570	605	737	942	1038	1142
1.5 kg	509	713	737	915	1138	1251	1378
2.0 kg	589	853	870	1089	1329	1462	1609
2.5 kg	669	996	1002	1313	1586	1742	1917
3.0 kg	744	1098	1126	1492	1780	1961	2157
3.5 kg	819	1200	1247	1668	1980	2177	2395
4.0 kg	897	1305	1375	1845	2177	2395	2634
4.5 kg	972	1405	1498	2025	2378	2616	2877
5.0 kg	1053	1504	1621	2205	2572	2828	3111
Documents over 5 kg and Packages							
Zone	1	2	3	4	5	6	7
weight							
0.5 kg	356	442	445	526	693	763	840
1.0 kg	464	601	640	743	956	1046	1154
1.5 kg	562	740	773	921	1145	1259	1384
2.0 kg	659	874	905	1098	1336	1470	1619
2.5 kg	786	1053	1079	1322	1591	1752	1922
3.0 kg	878	1162	1187	1501	1784	1964	2159
3.5 kg	968	1274	1304	1677	1988	2185	2406
4.0 kg	1056	1387	1412	1856	2179	2401	2638
4.5 kg	1145	1499	1525	2032	2381	2620	2883
5.0 kg	1237	1613	1637	2209	2574	2833	3116
5.5 kg	1277	1671	1695	2284	2664	2930	3222
6.0 kg	1322	1731	1759	2356	2753	3029	3331
6.5 kg	1366	1791	1817	2432	2838	3122	3433
7.0 kg	1412	1856	1878	2511	2926	3218	3542
7.5 kg	1457	1913	1941	2586	3014	3315	3648
8.0 kg	1502	1974	2001	2659	3103	3411	3753
8.5 kg	1545	2035	2063	2730	3185	3505	3856
9.0 kg	1592	2093	2127	2807	3277	3603	3965
9.5 kg	1633	2159	2182	2885	3361	3698	4067
10 kg	1680	2220	2247	2960	3453	3797	4175
11 kg	1718	2302	2322	3069	3570	3927	4319
12 kg	1759	2382	2404	3182	3687	4058	4462
13 kg	1798	2467	2482	3294	3809	4191	4607
14 kg	1833	2541	2564	3409	3931	4325	4759
15 kg	1873	2625	2640	3519	4047	4454	4897
16 kg	1912	2705	2719	3629	4169	4587	5044
17 kg	1949	2786	2801	3745	4295	4724	5197
18 kg	1990	2869	2880	3856	4409	4851	5335
19 kg	2029	2949	2959	3967	4528	4984	5482
20 kg	2066	3032	3038	4079	4652	5116	5628
21 kg	2104	3104	3110	4191	4771	5249	5772
22 kg	2140	3173	3181	4304	4891	5380	5917
23 kg	2179	3246	3250	4412	5011	5511	6059
24 kg	2222	3314	3325	4526	5129	5644	6207
25 kg	2260	3384	3393	4634	5252	5775	6354
26 kg	2299	3456	3464	4750	5368	5907	6498
27 kg	2337	3526	3534	4860	5493	6042	6646
28 kg	2376	3600	3608	4972	5611	6172	6788
29 kg	2413	3674	3680	5083	5726	6300	6930
30 kg	2453	3745	3752	5200	5851	6435	7081
31 kg	2525	3822	3865	5337	6023	6627	7289
32 kg	2596	3906	3975	5482	6203	6822	7503
33 kg	2667	3984	4090	5625	6375	7012	7713
34 kg	2738	4064	4202	5765	6548	7202	7921
35 kg	2807	4148	4316	5908	6723	7395	8134
40 kg	3076	4632	4871	6600	7396	8137	8949
45 kg	3348	5124	5425	7296	8065	8874	9759
50 kg	3619	5607	5974	7986	8740	9613	10576
55 kg	3887	6095	6526	8677	9410	10353	11386
60 kg	4156	6587	7081	9369	10081	11089	12198
65 kg	4428	7068	7637	10060	10754	11830	13012
70 kg	4565	7561	8190	10752	11422	12567	13823
Over 70 kg							
Price per kg	65	108	117	153	163	179	197
Min rate	4565	7561	8190	10752	11422	12567	13823

# UPS Expedited

## SCHEDULED DAY-DEFINITE DELIVERY FROM INTERNATIONAL DESTINATIONS

Packages							
Zone	1	2	3	4	5	6	7
AED							
weight							
1 kg	452	584	622	721	926	1015	1120
2 kg	640	849	879	1065	1296	1427	1571
3 kg	852	1127	1152	1457	1732	1907	2096
4 kg	1025	1346	1369	1802	2114	2330	2559
5 kg	1201	1565	1588	2142	2497	2749	3024
6 kg	1283	1679	1707	2287	2670	2938	3232
7 kg	1342	1764	1785	2384	2780	3058	3365
8 kg	1428	1876	1900	2527	2948	3242	3567
9 kg	1514	1988	2020	2668	3112	3423	3768
10 kg	1597	2110	2135	2814	3282	3608	3967
11 kg	1599	2273	2315	2850	3298	3623	3995
12 kg	1625	2308	2388	2919	3324	3654	4018
13 kg	1653	2339	2459	2989	3410	3751	4127
14 kg	1677	2378	2531	3062	3494	3841	4226
15 kg	1699	2408	2608	3131	3581	3943	4335
16 kg	1730	2442	2668	3195	3666	4035	4436
17 kg	1753	2479	2730	3267	3751	4127	4541
18 kg	1778	2512	2792	3334	3834	4219	4640
19 kg	1801	2546	2850	3402	3919	4311	4743
20 kg	1827	2576	2911	3469	4007	4406	4845
21 kg	1852	2614	2972	3535	4086	4496	4945
22 kg	1878	2645	3032	3598	4168	4587	5042
23 kg	1905	2680	3089	3663	4253	4676	5143
24 kg	1932	2710	3150	3730	4333	4765	5241
25 kg	1957	2746	3210	3796	4417	4860	5348
26 kg	1982	2779	3271	3862	4500	4950	5448
27 kg	2010	2814	3330	3927	4582	5039	5542
28 kg	2030	2849	3384	3992	4665	5131	5647
29 kg	2057	2884	3442	4059	4748	5222	5747
30 kg	2084	2915	3502	4124	4831	5313	5843
31 kg	2101	2952	3560	4191	4910	5401	5939
32 kg	2129	2992	3621	4256	4989	5487	6035
33 kg	2153	3032	3681	4323	5071	5577	6137
34 kg	2172	3068	3738	4384	5151	5667	6232
35 kg	2201	3105	3798	4450	5232	5754	6332
40 kg	2379	3423	4127	4853	5652	6217	6840
45 kg	2558	3738	4456	5255	6079	6691	7358
50 kg	2735	4059	4783	5652	6506	7155	7869
55 kg	2913	4376	5113	6055	6930	7624	8387
60 kg	3094	4692	5438	6460	7355	8089	8897
65 kg	3273	5006	5765	6863	7778	8555	9412
70 kg	3455	5324	6092	7261	8207	9027	9927
75 kg	3629	5646	6422	7666	8631	9495	10444
80 kg	3812	5963	6747	8065	9054	9959	10955
85 kg	3990	6277	7075	8467	9482	10429	11473
90 kg	4168	6593	7401	8868	9900	10891	11982
95 kg	4343	6911	7730	9274	10329	11362	12501
100 kg	4524	7227	8061	9673	10752	11829	13010
<b>Over 100 kg</b>							
Price per kg	45	72	80	96	107	118	130
Min rate	4524	7227	8061	9673	10752	11829	13010

## UPS Worldwide Express Freight

### RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight							
Zone	1	2	3	4	5	6	7
AED							
<b>Min rate</b>	<b>4473</b>	<b>7526</b>	<b>8165</b>	<b>10721</b>	<b>11502</b>	<b>12709</b>	<b>13845</b>
weight							
<b>71 - 99 kg</b>							
Price per kg	63	106	115	151	162	179	195
<b>100 - 299 kg</b>							
Price per kg	61	104	112	148	157	172	191
<b>300 - 499 kg</b>							
Price per kg	58	102	110	145	154	169	187
<b>500 - 999 kg</b>							
Price per kg	56	100	107	142	150	166	182
<b>1000 kg or more</b>							
Price per kg	55	97	105	138	147	163	177

## UPS Worldwide Express Freight Midday

### RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight							
Zone	1	2	3	4	5	6	7
AED							
<b>Min rate</b>	<b>5112</b>	<b>8165</b>	<b>8733</b>	<b>11360</b>	<b>11999</b>	<b>13277</b>	<b>14413</b>
weight							
<b>71 - 99 kg</b>							
Price per kg	72	115	123	160	169	187	203
<b>100 - 299 kg</b>							
Price per kg	70	111	121	155	165	182	200
<b>300 - 499 kg</b>							
Price per kg	69	108	117	151	162	177	195
<b>500 - 999 kg</b>							
Price per kg	66	106	115	149	156	171	190
<b>1000 kg or more</b>							
Price per kg	63	103	111	147	152	167	187

#### Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

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ADDITIONAL SERVICES AND  
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## 4. ADDITIONAL SERVICES AND CHARGES

In this section you will find information about the additional services available from UPS.

### **How to calculate the total shipping cost:**

- 1 Calculate the shipping charge in the **sending & receiving** a shipment section.
- 2 In this section, look up the charge for any additional service that might apply to your shipment. Please note that some charges are per package and some are per shipment. All packages covered under one waybill shall be considered a single shipment.
- 3 Add the two amounts together to find the total cost for your shipment (excluding customs or excise duties and taxes).

**Unless otherwise indicated, charges for additional services will be billed to the payer and apply to all UPS service options.**

The rates and additional charges detailed in this publication are effective 21 December 2025.

The latest information can be found on the UPS website [www.ups.com](http://www.ups.com).

### **Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

All amounts displayed and payable to UPS are exclusive of VAT, if applicable. In accordance with Law No. (8) of 2017 on Value Added Tax (VAT), VAT shall be applicable on all UPS Services commencing 1st January 2018, which will be shown as a separate line item on UPS invoices. If VAT is chargeable, customers shall pay to UPS an amount equal to the amount of VAT on the invoice.

# How can UPS help return my goods?

## UPS Returns®

Your goods can come back as easily as they go. Whether you need a shipment returned from a nearby city within Europe or from across the globe, UPS Returns can simplify.

Service	Description	Fee
<b>UPS Return Plus</b>		
<b>UPS 1 Attempt Returns Plus</b>	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	AED 35.90 per package in addition to the relevant receiving shipping costs.
<b>UPS 3 Attempt Returns Plus</b>	Allows you to request a collection for the prompt return of a package. The UPS driver will attempt to collect your package for three consecutive business days. If, by the third attempt, the driver is still unsuccessful in collecting the shipment, the label will be returned to UPS and you will have to reprocess the service request. For service availability please see notes below.	AED 40.50 per package in addition to the relevant receiving shipping costs.
<b>UPS Returns<sup>1</sup></b>		
<b>UPS Prints and Posts Return Label</b>	UPS prints and posts return labels to your customer. This is suitable for a variety of circumstances such as product recalls. Once applied, your customer can arrange a collection with UPS. For service availability please see notes below.	Free of charge aside from relevant receiving shipping costs.
<b>UPS Print Return Label</b>	Enables you to generate a label and include it in an outbound shipment to over 135 countries worldwide. You may also distribute the labels separately after your shipment has been sent. Customers then simply apply the label to their package and either bring the package to a UPS authorised collection point or arrange a collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit <a href="http://www.ups.com">www.ups.com</a> .	5.85 AED per package in addition to the relevant receiving shipping costs.
<b>UPS Electronic Return Label</b>	Allows you to email a return label to customers in over 135 countries. Your customer can then print the return label and a receipt before either bringing the package to a UPS-authorized collection point or arranging collection with UPS. You can also pre-authorise return shipments of packages that meet the parameters agreed upon by you and UPS. If your customer generates a return label using the outbound tracking number, you will be responsible for payment of charges regardless of when the package is tendered. For service availability or for UPS location details, please call your local UPS office or visit <a href="http://www.ups.com">www.ups.com</a> .	9.90 AED per package in addition to the relevant receiving shipping costs.
<b>UPS Import Control<sup>2</sup></b>		
<b>Print Label</b>	Create shipping labels and commercial invoices for your exporters, effectively allowing you to specify UPS service and shipment characteristics and take control of costs and timing.	AED 5.85 per package (or per pallet for WW Express Freight) in addition to relevant receiving shipping costs.
<b>Electronic Label</b>	Create digital shipping labels and commercial invoices, all of which can be conveniently emailed to your exporters.	AED 9.90 per package in addition to relevant shipping costs.
<b>Prints and Posts Label</b>	UPS will create and post shipping labels and commercial invoices to your exporters.	Free of charge aside from relevant receiving shipping costs.
<b>UPS 1 Attempt Returns Plus</b>	Send shipping labels and commercial invoices to UPS, who will then make one attempt to collect the package. If unable to collect the package, our driver will leave the documents for your exporter.	AED 35.90 per package in addition to relevant shipping costs.
<b>UPS 3 Attempt Returns Plus</b>	Send shipping labels and commercial invoices to UPS, who will then make three attempts to collect the package. If our driver is unable to collect the package after the third attempt, the documents will be returned to UPS and you will have to reprocess the service request.	AED 40.50 per package in addition to the relevant receiving shipping costs.

### Notes

- Shipments to or from countries outside the EU require both a return label and a commercial invoice in order for the shipment to pass smoothly through customs. Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.
- If the international shipment is returned to a different country than where the requesting party resides, a customer contract will be required.
- UPS 1 Attempt and UPS 3 Attempts Returns Plus are available for collection in the EU plus the following countries or territories: Canada, Liechtenstein, Mexico, Norway, Puerto Rico, Russia, Switzerland, United States.
- UPS Prints and Posts Return Label is available for retrieving goods within the EU plus the following countries or territories: Australia, Brazil, Canada, China, Hong Kong, India, Japan, Liechtenstein, Malaysia, Mexico, Norway, Philippines, Puerto Rico, Russia, Singapore, South Korea, Switzerland, Thailand, United States.

- Transportation charges for return packages are billed after entering the UPS system. UPS Prints and Posts Return Label, UPS 1 Attempt Returns Plus and UPS 3 Attempts Returns Plus, UPS Returns Exchange and UPS Returns Pack and Collect accessorials fees are billed at the time of request. UPS Print Return Label, UPS Electronic Return Label and Import Control fees are billed after the corresponding package enters the UPS system.
- All UPS Returns are subject to UPS's Terms and Conditions of Carriage.

### Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

<sup>1</sup> For domestic return shipments, the entire return process can be handled with just the return label. There is no contract with the returning party.

<sup>2</sup> UPS Import Control is available as an option on UPS shipping systems. Please contact your local UPS representative for more information.

## What optional services are available from UPS?

Service	Description	Fee
<b>Proof of delivery (POD)</b>	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	28.50 AED billed to the requester for each letter or fax transmission.
<b>Declared Value for Carriage</b>	UPS automatically protects every shipment against loss or damage, up to a certain value. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50 000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	1% of the declared value of the shipment for carriage or a minimum of 24.30 AED.
<b>Saturday Delivery</b>	For time-critical shipments, UPS offers the convenience of Saturday Delivery. This service comes with all the features you would expect from UPS, including full electronic tracking and proof of delivery. This service is not available for domestic deliveries. For WW Express Freight, US and CA are currently the only valid destinations for this service. Please contact your local UPS office for service availability or visit <a href="http://www.ups.com">www.ups.com</a> .	<b>WW Express Freight</b> 980.10 AED per shipment will be billed in addition to shipping costs.  <b>All other core services</b> 332.35 AED per shipment will be charged in addition to shipping costs.
<b>Freight Residential Delivery Service</b>	UPS provides freight delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	600.00 AED per shipment will be billed in addition to shipping costs.
<b>Brokerage Services and Fees</b>	Customers are responsible for payment of duty and taxes. UPS may prepay duties, taxes and other government charges on behalf of the payer. A fee will be charged based on the advanced amount.	Refer to the UAE Brokerage Tariff 2024 at <a href="https://www.upscontentcentre.com/html/uae">https://www.upscontentcentre.com/html/uae</a>
<b>Directly Delivery Only</b>	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	12.35 AED per package will be charged.
<b>UPS Collect on Delivery (COD)</b>	UPS will attempt to collect card, cheque or cash payment for your shipment at the time of delivery.	For each UAE national / domestic COD shipment, AED 30.60 in addition to the shipping costs.
<b>Dangerous goods</b>	Accessible dangerous goods are goods that have been indicated as being dangerous and are capable of being accessed by UPS handlers. If UPS can access the items or goods which may be dangerous, they will fall under this category.  Non-accessible dangerous goods are goods that have been indicated as being dangerous but are otherwise inaccessible. Even if UPS can't get to the dangerous goods (such as internal non-removable lithium batteries), there are the surcharges you may encounter.  <a href="#">Please refer this link for DG approved country list.</a>	Accessible 27 AED per package or minimum of 338.72 AED. Inaccessible 23.25 AED per package or minimum of 292 AED.
<b>Clinical Trials</b>	Dry ice (UN1845) is not regulated for ground transportation globally. Dry ice may be prepared for air transport using ICAO / IATA regulations where accepted globally (including the U.S.) or D.O.T. regulations in the U.S. Dry ice is available in block and pellet form and has a surface temperature of minus 109 degrees (minus 78 degrees C). As dry ice melts, it displaces oxygen and freezes. Special care must be taken in handling dry ice. Special Hazardous Materials regulations may apply to its use. Shipping with dry ice is by contract only.	Dry Ice: 26.00 AED per package.

### Notes

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

Shipments to or from countries outside the EU require both a return label and a commercial invoice in order for the shipment to pass smoothly through customs. Regulations and requirements for documentation for individual

commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.

If the international shipment is returned to a different country than where the requesting party resides, a customer contract will be required.

# What additional costs might apply to your shipment?

Charge	Description	Fee
<b>Fuel Surcharge</b>	<p>In the event of a change in fuel prices, UPS may add or modify a surcharge on rates by an amount it may reasonably consider to reflect the consequential increase in its direct operating costs.</p> <p>UPS uses an index-based surcharge determined by the U.S. Gulf Coast (USGC) price for kerosene-type jet fuel reported by the U.S. Energy Information Administration (EIA) two weeks prior to the first Monday of each month, rounded to the nearest cent.</p>	<p>This charge applies to shipping charges and the following additional services:</p> <ul style="list-style-type: none"> <li>• Saturday delivery</li> <li>• Large Package Surcharge</li> <li>• Extended Area and Remote Area Collection and Delivery</li> <li>• Residential Delivery</li> <li>• Oversize Pallet Charge</li> <li>• Additional Handling Service</li> <li>• Over Maximum Limits</li> <li>• Surge Fees</li> </ul> <p>This surcharge is adjusted monthly. Changes to the surcharge will be effective on the first Monday of each month. The latest details concerning any fuel surcharge applicable are available at <a href="http://www.ups.com">www.ups.com</a>.</p>
<b>Extended Area and Remote Area Collection and Delivery Service</b>	<p>UPS will apply a surcharge for any collections or deliveries to areas considered an extension of the normal UPS service area. Depending on the ease of accessibility, these locations served are classified as either an extended area or a remote area.</p> <p>For information on whether this charge applies to a specific location, please refer to <a href="http://www.ups.com">www.ups.com</a> or call to your local UPS office.</p>	<p>For service to an extended area, the following will be added to the shipping charges:</p> <p>2.60 AED per kilogram or a minimum of 137.00 AED per shipment, whichever is the greater.</p> <p>For service to a remote area, an amount of 6.23 AED per kilogram or a minimum of 164.40 AED per shipment, whichever is the greater, will be added to the shipping charges.</p>
<b>International Processing Fee</b>	Effective September 8, 2025, a fee will be assessed to every shipment to the U.S. with UPS Worldwide Express®, UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Expedited®, and UPS Worldwide Saver®.	9.20 AED per shipment.
<b>Address Correction</b>	If a mistake has been made in the address and the correct address is within the same destination country, UPS will make every reasonable effort to find the correct address and deliver the shipment.	35.90 AED per shipment will be billed to the shipper in addition to the shipping costs.
<b>Special Handling of Undeliverable Shipments</b>	For international shipments, when UPS has taken measures to try to deliver the shipment but has been unsuccessful, UPS will contact the shipper and process the shipment upon instructions. The shipping costs and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment.	28.50 AED per undeliverable shipment will be charged in addition to the shipping costs.
<b>Receiver/Third Party Refuses to Pay</b>	This charge applies when the shipper selects the receiver or a third party to pay the shipping charges and the bill-to party refuses to pay.	70.70 AED per shipment will be charged to the shipper in addition to the shipping charges and other amounts payable when non-payment occurs.
<b>Currency Conversion</b>	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	In addition, an exchange fee equal to 0.75% of the amount converted will apply.
<b>Duty and Tax Forwarding Charge</b>	For shipments outside the EU when the payer of duties and taxes is not located in the destination country.	70.70 AED per shipment will be billed to the party who pays the shipping charges.
<b>Additional Handling Charge</b>	<p>When additional handling is required, the Additional Handling Charge applies for the following:</p> <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood</li> <li>• Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container</li> <li>• Any package with the longest side exceeding 122cm or its second-longest side exceeding 76cm</li> <li>• Any package with an actual weight greater than 25kg</li> <li>• Each package in a shipment where the average weight per package is greater than 25kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. The Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.</p>	19.35 AED per package will be billed in addition to the shipping costs.
<b>Large Package Surcharge</b>	A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg in addition to the Large Package Surcharge.	271.15 AED per package will be billed in addition to the shipping costs.
<b>Over Maximum Limits</b>	Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.	505.35 AED per package will be billed in addition to the shipping costs.
<b>Oversize Pallet Charge</b>	Depending on origin and destination, this surcharge may apply to certain UPS Worldwide Express Freight shipments. To determine if a particular origin or destination has an oversize pallet limit, please visit <a href="http://www.ups.com/assets/resources/media/wweef_max_dim.pdf">www.ups.com/assets/resources/media/wweef_max_dim.pdf</a> .	602.45 AED per pallet will be billed in addition to the shipping costs.
<b>Postal Surcharge</b>	A surcharge is chargeable in addition to UPS rates on all domestic and export non-document shipments up to and including 30 kg and all letter and document shipments regardless of weight. This will apply on your invoice under 'Surc'.	10% surcharge in addition to UPS charges.

## Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

Charge	Description	Fee
<b>Surge Fees</b>	<p>UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at <a href="https://www.ups.com/surgefees">ups.com/surgefees</a>.</p> <p>Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges.</p> <p>No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.</p>	Details are available at <a href="https://www.ups.com">ups.com</a> .
<b>Shipping Charge Correction Audit Fee</b>	An audit fee will be assessed when the shipping charge correction during an invoice period is greater than 25% of the original net revenue of the shipment subject to a shipping charge correction. The fee will be calculated per account number, based on shipping charge corrections billed to the account number during the applicable invoice period.	6.10 AED per shipment subject to a shipping charge correction during the applicable invoice period.
<b>Unlawful Drug Fee</b>	Packages containing any form of unlawful drugs will be subject not only to seizure and reporting to relevant governmental authorities, but also to an additional charge as set forth in the applicable Service Guide. Such charge is in addition to any and all other obligations that may be owed to UPS in connection with the shipment of unlawful drugs.	Unlawful Drug Fee – 3,872.95 AED per package.
<b>International Collect on Delivery (ICOD) Fee</b>	<p>Fee assessed to the U.S. consignee when collecting import charges at the time of delivery, along with any unpaid duties, taxes, and other fees for the shipment.</p> <p>Fee does not apply if duties and taxes are billed to a UPS account number prior to delivery.</p> <p>U.S. consignees can also avoid the fee by paying the applicable customs charges electronically, prior to delivery, through the Import Payment Processing Application (IPPA).</p> <p>The IPPA can be accessed through the:</p> <ul style="list-style-type: none"> <li>• Shipment payment notification (consignees will only receive this notification if the shipper has provided the consignee's contact information to UPS (name, email, phone) and the consignee has accepted UPS's opt-in terms for notifications.</li> <li>• Tracking results page on <a href="https://www.ups.com">ups.com</a>.</li> </ul>	55.50 AED.

**Note**

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All amounts displayed and payable to UPS are exclusive of VAT, if applicable. In accordance with law No. (8) of 2017 on Value Added Tax (VAT), VAT shall be applicable on all UPS Services commencing 1st January 2018, which will be shown as a separate line item on UPS invoices. If VAT is chargeable, customers shall pay to UPS an amount equal to the amount of VAT on the invoice.

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