



How UPS Helps You Navigate the IEEPA Refund Process

Flexible support options designed to reduce complexity, manage risk, and accelerate refunds



Self-Service Customer Managed

- **UPS provides guidance and education** to help you navigate the CAPE refund process (upon request)
- **Full Customer control** over data cleanup, eligibility review, and submission timing
- Refunds issued directly by **CBP via ACH** once approved
- **Customer assumes responsibility** for error resolution and rejected filings

[CAPE Refunds in ACE](#)



UPS CAPE Solution UPS Entries Only

- **UPS Brokerage** prepares and submits IEEPA refund filings on your behalf
- **Pre-checks and remediation** performed where possible before CBP submission
- **UPS monitors status**, keeps you informed, and supports ACH follow-up if needed
- **Non-UPS broker entries** are excluded

[Fill out form](#)



UPS® Trade Advisory Services Multi-Broker Solution

- **Manages data review, cleanup,** and a single consolidated CAPE submission
- **Centralized handling** of eligibility issues, rejections, and technical errors
- **Ongoing** monitoring, reporting, and refund coordination
- Provides **one intake, consistent governance, and reduced internal burden**

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For shipments where **UPS was the Importer of Record (IOR)**, no action is required. UPS will request refunds directly from CBP and reconcile after funds are received.



IEEPA Refund Process – Support Options & Pricing Overview

Defined offerings with clear responsibilities and cost alignment



Self-Service Customer Managed

What's Included?

- Customer-managed CAPE submissions
- Direct CBP validation process
- CBP tracking number issued
- Refunds paid via ACH

Price

FREE



UPS CAPE Solution UPS Entries Only

What's Included?

- CAPE submission managed
- Eligibility checks performed
- Errors corrected when possible
- Status updates provided

Pricing

1. **\$300 / submission**
(0–5,000 files)
2. **\$500 / submission**
(5,001–9,900 files)



UPS® Trade Advisory Services Multi-Broker Solution

What's Included?

- CAPE-ready IEEPA data
- Duplicate entries removed
- Eligibility issues resolved
- Submission outcome visibility

Pricing

\$500 minimum engagement
(first 2 hours)
\$250/hour thereafter