



Missing Package Level Detail Fee

Effective 20th October 2024, to ensure efficient performance of all UPS services, we will be introducing a new Missing Package Level Detail (PLD) fee, which will be charged on those packages, where a shipper does not provide a timely upload of all applicable PLD information to UPS, before driver pickup.

To avoid this charge, it is essential that you transmit all applicable information (including, but not limited to, recipient's full name, complete delivery address, shipment weight and dimensions) to UPS before the packages are picked up by our UPS drivers.

The Missing Package Level Detail (PLD) fee will be charged at **\$4.40 per package** for both domestic and international services.

Countries	Billing Currency Code	Fee
Europe	EUR	4.00
Great Britain	GBP	3.50
Poland	PLN	18.00
Switzerland	CHF	3.90
Sweden	SEK	46.00
India	INR	370.00
Denmark	DKK	30.00
Czech Republic	CZK	103.00
Hungary	HUF	1,630.00
Norway	NOK	47.00