



2026 UPS[®] Tariff Guide



For business customers located in India.

Effective from 21 December 2025, RATES IN INR (excl. GST and taxes).

UPS gets the job done.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit [ups.com/in](https://www.ups.com/in) or call our Customer Service Hotline on 1800-22-7171/1800-102-7171.

UPS Terms and Conditions of Carriage

All shipments are governed by the UPS Terms and Conditions of Carriage ("Conditions of Carriage"), which are available on the relevant [ups.com](https://www.ups.com) website. For shipments originating in India, please refer to the applicable Conditions of Carriage on [ups.com/in](https://www.ups.com/in). In case of any discrepancies, the online Conditions of Carriage take precedence.

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This is the current version as of the date of publication of this Guide. The latest version, which shall always be the applicable one for new shipments, may be found at [ups.com/in](https://www.ups.com/in).

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1. CHOOSING THE RIGHT SERVICE

Core UPS delivery options

UPS is a fully integrated delivery service, offering the most comprehensive range of services. UPS can help you send your goods internationally, using three time and day-definite express services to ensure your goods arrive on the scheduled day by 9 am, 10.30am, typically by 12 noon or by the end of day. Additionally, UPS offers economical alternatives for your less time-sensitive shipments. Import services are also available. Check import rates in [Section 3](#) of this guide or click on 'Zones and Tariffs', under the '[Calculate Time and Cost](#)' section of www.ups.com.

When you ship with UPS, you can expect:

- Excellent service reliability
- Money-back guarantee for UPS Express services
- Up to three delivery attempts
- Online shipment preparation options
- Full visibility for your shipments
- Convenient city centre shipping locations
- A delivery company respected and recognized by your customers worldwide

Full details of UPS's additional services and charges can be found in [Section 4](#) of this guide.

If a specific service is not indicated by you, the shipment will automatically be sent and billed under the UPS Express service.

Money Back Guarantee

Restrictions apply. Money-back guarantee will cover a refund upon request of your shipping costs if we do not attempt delivery by the applicable time. For full details, refer to our money-back guarantee section and our Terms and Conditions of Carriage.

Changes to rates and additional charges

Rates, charges, service explanations and services are subject to change without prior notice.

PACKAGES			
Service	Delivered By	Destinations	Other Information
1-3 Days			
UPS Worldwide Express Plus®	Guaranteed early morning delivery by: <ul style="list-style-type: none"> • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe • 9:00 am from worldwide to selected destinations in your country 	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> • Ideal for urgent shipments • Priority handling • UPS 10 KG Box® and UPS 25 KG Box® are available for this service
UPS Worldwide Express®	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • 10:30 am or before 12:00 noon to most parts of the U.S.; major cities in Canada, Europe and Asia; and selected areas in the Americas • 12:00 noon from worldwide to selected destinations in your country 	To the U.S.; major cities in Canada, Europe and Asia; and selected areas in the Americas	<ul style="list-style-type: none"> • UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Freight™	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, within 1-3 business days, depending on destinations 	To more than 77 destination countries and territories worldwide	<ul style="list-style-type: none"> • Door-to-door and Non door-to door options are available • For palletised shipments of more than 70 kg
UPS Worldwide Express Freight™ Midday	<ul style="list-style-type: none"> • Delivery of palletised shipments weighing more than 70kg, within 1-3 business days, by 12pm or 2pm 	To selected areas in more than 30 countries and territories	<ul style="list-style-type: none"> • Door-to-door delivery by 12pm or 2pm • Non door-to-door shipping options also available • From more than 77 destination countries and territories • To specific areas in more than 30 countries and territories • Collection, delivery and routine customs clearance included
UPS Worldwide Express Saver™	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, to over 200 countries and territories worldwide 	To over 200 countries and territories worldwide	<ul style="list-style-type: none"> • An economical alternative to UPS Express for speedy and reliable service • UPS 10 KG Box and UPS 25 KG Box are available for this service
3-5 DAYS			
UPS Worldwide Expedited®	<ul style="list-style-type: none"> • Delivery in as little as 3 business days within Asia, and from Asia to major business centres in Europe, and North and South America 	Within Asia, and from Asia to major business centres in Europe, and North and South America	<ul style="list-style-type: none"> • An economical option for less time-critical shipments • Day-definite, time-in-transit lets you plan delivery schedule

Notes

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to [ups.com](https://www.ups.com).

Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the Export or Import column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- 4 Check rows below for appropriate zone number.

+ Extended or remote area charge may apply to certain areas.

For more details, please visit [ups.com](https://www.ups.com) or contact our Customer Service Representatives at 1800-22-7171 or 1800-102-7171.

Tables showing all extended or remote areas can be found in the 'Calculate Time and Cost' section at www.ups.com.

Please note that extended or remote locations are subject to change.

Country/Territory	Country Code	Export Zones					Import Zones						
		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay
A													
Afghanistan	AF			8	8			9	9	9			
Åland Island (Finland)	FI	+		6	6			7	7	7	7		
Albania	AL		8	8	8	8		9	9	9			
Algeria	DZ		7	7	7			9	9	9			
American Samoa	AS		7	7	7			8	8				
Andorra	AD		4	4	4								
Angola	AO			8	8			8	8	8			
Anguilla	AI		7	7				8	8	8			
Antigua and Barbuda	AG			7	7			8	8	8			
Argentina	AR	+	7	7	7	7	7	8	8	8	8	8	8
Armenia	AM		8	8	8	8		9	9	9			
Aruba	AW			7	7			8	8	8			
Australia	AU	+		3	3	3	3	2	2	2	2	2	2
Austria	AT	+	6	6	6	6	6	6	6	6	6	6	6
Azerbaijan	AZ			8	8			9	9	9			
Azores (Portugal)	PT	+		6	6			7	7				
B													
Bahamas	BS	+	7	7	7			8	8	8			
Bahrain	BH		3	3	3	3	3	3	3	3	3	3	3
Bangladesh	BD	+		1	1	1		3	3	3		3	3
Barbados	BB		7	7	7			8	8	8			
Belarus/ Byelorussia	BY	+	8	8	8	8		9	9	9			
Belgium	BE		4	4	4	4	4	6	6	6	6	6	6
Belize	BZ			7	7								
Benin	BJ			7	7			9	9	9			
Bermuda	BM		7	7	7			8	8	8			
Bhutan	BT		7	7	7			8	8	8			
Bolivia	BO			7	7			8	8	8			
Bonaire, St. Eustatius, Saba	BQ			7	7			8	8				
Bosnia and Herzegovina	BA		8	8	8	8		9	9	9			
Botswana	BW			7	7			9	9	9			
Brazil	BR	+	7	7	7	7	7	8	8	8	8	8	8
British Virgin Islands	VG			7	7			8	8	8			
Brunei	BN	+	7	7	7			8	8	8			
Buesingen (Germany)	DE	+		4	4								
Bulgaria	BG		7	7	7	7		8	8	8	8	8	8
Burkina Faso	BF			7	7			9	9	9			
Burundi	BI			7	7			9	9				
C													
Cambodia	KH	+	7	7	7			8	8	8			
Cameroon	CM			7	7			8	8	8			
Campione/ Lake Lugano (Italy)	IT	+		4	4			6	6	6	6		
Canada	CA	+	5	5	5	5	5	5	5	5	5	5	5
Canary Islands (Spain)	IC	+		4	4			6	6				
Cape Verde	CV			8	8			9	9	9			
Cayman Islands	KY			7	7			8	8	8			
Central African Republic	CF			7	7								
Ceuta (Spain)	ES	+		4	4								
Chad	TD			7	7			9	9	9			
Chile	CL	+	7	7	7	7	7	8	8	8	8	8	8

Country/Territory	Country Code	Export Zones					Import Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight
China (postal codes 000000-329999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 370000-399999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 430000-450320)	CN		3	3	3	3		4	4	4	4		
China (postal codes 450322-509999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 550000-569999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 580000-617299)	CN		3	3	3	3		4	4	4	4		
China (postal codes 617301-649999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 680000-699999)	CN		3	3	3	3		4	4	4	4		
China (postal codes 330000-369999)	CN		9	9	9	9		10	10	10	10		
China (postal codes 400000-429999)	CN		9	9	9	9		10	10	10	10		
China (postal codes 450321-450321)	CN		9	9	9	9		10	10	10	10		
China (postal codes 510000-549999)	CN		9	9	9	9		10	10	10	10		
China (postal codes 570000-579999)	CN		9	9	9	9		10	10	10	10		
China (postal codes 617300-617300)	CN		9	9	9	9		10	10	10	10		
China (postal codes 650000-679999)	CN		9	9	9	9		10	10	10	10		
China South	CN	+				9						10	10
China (Excluding China South)	CN	+				3						4	4
- Hong Kong SAR, China	HK		2	2	2	2	2	2	2	2	2	2	2
- Macau SAR, China	MO			2	2		2	2	2				
- Taiwan, China	TW	+	2	2	2	2	2	2	2	2	2	2	2
Colombia	CO	+	7	7	7	7	8	8	8	8	8	8	8
Comoros	KM			8	8		9	9	9				
Congo (Brazzaville)	CG			7	7		9	9	9				
Congo, Democratic Republic of	CD			7	7		9	9	9				
Cook Islands	CK			7	7								
Costa Rica	CR	+		7	7	7	8	8	8	8	8	8	8
Cote d'Ivoire (Ivory Coast)	CI			7	7		8	8	8				
Croatia	HR	+	8	8	8		9	9	9	9			
Cuba	CU			7	7		8	8	8	8			
Curacao	CW			7	7		8	8					
Cyprus	CY		7	7	7	7	8	8	8				
Czech Republic	CZ	+	7	7	7	7	8	8	8	8	8	8	8
D													
Denmark	DK	+	4	4	4	4	4	7	7	7	7	7	7
Djibouti	DJ			7	7		9	9	9				
Dominica	DM			7	7		8	8	8				
Dominican Republic	DO	+	7	7	7	7	8	8	8	8	8	8	8
E													
Ecuador	EC	+	7	7	7	7	8	8	8	8	8	8	8
Egypt	EG			7	7	7	8	8	8	8	8	8	8
El Salvador	SV	+		7	7	7	8	8	8	8	8	8	8
England (United Kingdom)	GB	+	4	4	4	4	4	6	6	6	6	6	6
Equatorial Guinea	GQ			8	8								
Eritrea	ER			8	8		9	9	9				
Estonia	EE		8	8	8		9	9	9	9			
Ethiopia	ET			7	7		8	8	8				
F													
Faroe Islands	FO			8	8								
Fiji	FJ			7	7	7	8	8	8				
Finland	FI	+	6	6	6	6	6	7	7	7	7	7	7
France	FR	+	4	4	4	4	4	6	6	6	6	6	6
French Guiana	GF			7	7								
French Polynesia	PF			7	7		8	8	8				

Country/Territory	Country Code	Export Zones					Import Zones						
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight
G													
Gabon	GA				7	7		9	9	9			
Gambia	GM				7	7		9	9	9			
Georgia	GE	+	8	8	8	8		9	9	9			
Germany	DE	+	4	4	4	4	4	4	4	4	4	6	6
Ghana	GH				7	7		8	8	8			
Gibraltar	GI				7	7		8	8	8			
Greece	GR	+	6	6	6	6	6	6	6	6	6	6	6
Greenland	GL				8	8							
Grenada	GD				7	7		8	8	8			
Guadeloupe	GP	+		7	7	7		8	8	8			
Guam	GU				7	7		8	8	8			
Guatemala	GT	+	7	7	7	7		8	8	8	8	8	8
Guernsey (Channel Islands)	GG		6	6	6			7	7	7	7		
Guinea	GN			7	7			9	9	9			
Guinea-Bissau	GW			7	7			9	9	9			
Guyana	GY	+		7	7			8	8	8			
H													
Haiti	HT	+		7	7			8	8	8	8		
Heligoland (Germany)	DE	+		4	4			6	6	6	6		
Honduras	HN	+	7	7	7	7		8	8	8	8	8	8
Hungary	HU	+	7	7	7	7	7	8	8	8	8	8	8
I													
Iceland	IS			7	7	7		8	8	8			
Indonesia	ID	+	3	3	3	3	3	4	4	4	4	4	4
Iraq	IQ			7	7			9	9	9			
Ireland, Republic of	IE		6	6	6	6	6	6	6	6	6	6	6
Israel	IL		7	7	7	7	7	8	8	8	8	8	8
Italy	IT	+	4	4	4	4	4	4	6	6	6	6	6
J													
Jamaica	JM	+	7	7	7			8	8	8			
Japan	JP	+	3	3	3	3	3	4	4	4	4	4	4
Jersey (Channel Islands)	JE		6	6	6			7	7	7	7		
Jordan	JO		3	3	3			3	3	3			
K													
Kazakhstan	KZ	+	8	8	8			9	9	9	9		
Kenya	KE			7	7	7		8	8	8	8	8	8
Kirghizia (Kyrgyzstan)	KG		8	8	8			9	9	9			
Kiribati	KI			7	7								
Korea, South	KR			3	3	3		4	4	4	4	4	4
Kosovo	KV		8	8	8	8		9	9	9			
Kosrae (Micronesia, Federated States of)	FM			7	7								
Kuwait	KW		3	3	3	3	3	3	3	3	3		
L													
Laos	LA			7	7	7		8	8	8			
Latvia	LV			8	8	8		9	9	9	9		
Lebanon	LB		3	3	3			3	3	3			
Lesotho	LS			7	7			9	9				
Liberia	LR			7	7			9	9	9			
Libyan Arab Jamahiriya	LY			7	7			9	9	9			
Liechtenstein	LI	+	4	4	4	4		7	7	7	7	7	7
Lithuania	LT			8	8	8		9	9	9	9		
Livigno (Italy)	IT	+		4	4			6	6	6	6		
Luxembourg	LU		4	4	4	4	4	6	6	6	6	6	6

* China South includes Fujian and Guangdong Provinces only.

Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the Export or Import column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- 4 Check rows below for appropriate zone number.

+ Extended or remote area charge may apply to certain areas.

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Tables showing all extended or remote areas can be found in the 'Calculate Time and Cost' section at www.ups.com.

Please note that extended or remote locations are subject to change.

Country/Territory	Country Code	Export Zones						Import Zones					
		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay
M													
Macedonia (FYROM)	MK	8	8	8	8			9	9	9			
Madagascar	MG		7	7	7			8	8	8			
Madeira (Portugal)	PT	+		6	6				7	7			
Malawi	MW			7	7			9	9	9			
Malaysia	MY	+	2	2	2	2	2	3	3	3	3	3	3
Maldives	MV		6	6	6				6	6	6		
Mali	ML			7	7			9	9	9			
Malta	MT		7	7	7	7		8	8	8		8	8
Marshall Islands	MH			7	7								
Martinique	MQ			7	7			8	8	8			
Mauritania	MR			7	7			8	8	8			
Mauritius	MU			6	6	6		9	9	9		9	9
Mayotte	YT			8	8			9	9	9			
Melilla (Spain)	ES	+		4	4								
Mexico	MX	+	5	5	5	5	5	5	5	5	5	5	5
Micronesia, Federated States of	FM			7	7	7							
Moldova	MD	+	8	8	8	8		9	9	9			
Monaco (France)	MC	+		4	4	4		6	6	6	6		
Mongolia	MN			7	7			8	8	8			
Montenegro	ME		8	8	8	8		9	9	9			
Montserrat	MS			7	7			8	8	8			
Morocco	MA		7	7	7	7		8	8	8		8	8
Mount Athos (Greece)	GR	+		6	6			6	6	6	6		
Mozambique	MZ			7	7			9	9				
Myanmar	MM		7	7	7			8	8	8			
N													
Namibia	NA			7	7	7		9	9	9			
Nepal	NP	+		1	1	1		1	1	1			
Netherlands (Holland)	NL	+	4	4	4	4	4	6	6	6	6	6	6
New Caledonia	NC			6	6	6		7	7	7			
New Zealand	NZ	+	3	3	3	3		3	3	3	3	3	3
Nicaragua	NI			7	7	7		8	8	8	8	8	8
Niger	NE			7	7			9	9	9			
Nigeria	NG	+	7	7	7	7	7	9	9	9	9	9	9
Norfolk Island (Australia)	AU	+		3	3								
Northern Ireland (United Kingdom)	GB	+	4	4	4	4	4	6	6	6	6	6	6
Northern Mariana Islands	MP	+		6	6	6		7	7	7			
Norway	NO	+	6	6	6	6	6	7	7	7	7	7	7
O													
Oman	OM			3	3	3	3	3	3	3	3	3	3
P													
Pakistan	PK	+		3	3	3	3	1	1	1	1	1	1
Palau	PW			7	7								
Panama	PA	+		7	7	7		8	8	8	8	8	8
Papua New Guinea	PG			7	7	7							
Paraguay	PY			7	7			8	8	8			
Peru	PE	+		7	7			9	9	9	9		
Philippines	PH	+	3	3	3	3	3	1	1	1	1	1	1
Poland	PL	+	7	7	7	7	7	8	8	8	8	8	8
Ponape (Micronesia, Federated States of)	FM			7	7								
Portugal	PT	+	6	6	6	6	6	7	7	7	7	7	7
Puerto Rico	PR	+	5	5	5	5	5	5	5	5	5	5	5

Country/Territory	Country Code	Export Zones					Import Zones							
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay
Q														
Qatar	QA		3	3	3	3	3	3	3	3	3	3	3	3
R														
Reunion Island	RE		7	7	7	7	8	8	8			8	8	8
Romania	RO		7	7	7	7	8	8	8	8	8	8	8	8
Rota (Northern Mariana Islands)	MP	+	6	6	6					7				
Russia	RU	+	8	8	8	8	9	9	9	9				
Rwanda	RW			7	7				9	9				
S														
Saipan (Northern Mariana Islands)	MP	+	6	6	6					7				
Samoa	WS		7	7	7		8	8	8					
San Marino	SM			4	4		6	6	6	6				
Saudi Arabia	SA		3	3	3	3	3	3	3	3	3	3	3	3
Scotland (United Kingdom)	GB	+	4	4	4	4	4	4	4	6	6	6	6	6
Senegal	SN			7	7		8	8	8					
Serbia	RS		8	8	8	8	9	9	9	9	9	9	9	9
Seychelles	SC			7	7		9	9	9	9				
Sierra Leone	SL			7	7		9	9	9					
Singapore	SG	+		2	2	2	1	1	1	1	1	1	1	1
Slovakia	SK		7	7	7	7	8	8	8	8	8	8	8	8
Slovenia	SI		8	8	8	8	9	9	9	9				
Solomon Islands	SB			7	7	7								
South Africa	ZA	+	7	7	7	7	8	8	8	8				
Spain	ES	+	4	4	4	4	4	4	4	6	6	6	6	6
Sri Lanka	LK	+	1	1	1	1	1	1	1	1	1	1	1	1
St. Barthelemy	BL			7	7		8	8						
St. Christopher (St. Kitts)	KN			7	7		8	8		8	8			
St. Croix (U.S. Virgin Islands)	VI			7	7		8	8						
St. John (U.S. Virgin Islands)	VI			7	7		8	8						
St. Kitts and Nevis	KN		7	7	7		8	8	8	8				
St. Lucia	LC		7	7	7		8	8	8	8				
St. Maarten, St. Martin	SX			7	7		8	8						
St. Thomas (U.S. Virgin Islands)	VI			7	7		8	8						
St. Vincent & the Grenadines	VC			7	7		8	8	8					
Suriname	SR			7	7		8	8	8					
Swaziland	SZ			7	7		9	9						
Sweden	SE	+	6	6	6	6	6	6	6	7	7	7	7	7
Switzerland	CH	+	4	4	4	4	4	4	4	7	7	7	7	7
Syrian Arab Republic	SY			8	8		8	8	8					
T														
Tahiti (French Polynesia)	PF			7	7	7				8				
Tajikistan	TJ	+		8	8				9	9				
Tanzania, United Republic of	TZ			7	7		8	8	8					

Country/Territory	Country Code	Export Zones					Import Zones								
		ISO Code	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	
Thailand	TH	+	2	2	2	2	2	2	2	1	1	1	1	1	
Timor-Leste	TL				7	7									
Tinian (Northern Mariana Islands)	MP	+		6	6						7				
Togo	TG			7	7				9	9	9				
Tonga	TO			7	7										
Tortola (British Virgin Islands)	VG			7	7					8	8				
Trinidad & Tobago	TT	+	7	7	7				8	8	8				
Truk (Micronesia, Federated States of)	FM			7	7										
Tunisia	TN		7	7	7	7			9	9	9		9	9	
Turkey	TR		7	7	7	7	7	7	8	8	8	8	8	8	
Turkmenistan	TM			8						9					
Turks & Caicos Islands	TC			7	7				7	7					
Tuvalu	TV			7	7										
U															
U.S. Virgin Islands	VI			7	7				8	8	8				
Uganda	UG			7	7				8	8	8				
Ukraine	UA	+	8	8	8	8			9	9	9				
Union Islands (St. Vincent & the Grenadines)	VC			7	7				8	8					
United Arab Emirates	AE		1	1	1	1	1	1	2	2	2	2	2	2	
United Kingdom	GB	+							4	4				6	6
- England (United Kingdom)	GB	+	4	4	4	4			6	6	6	6			
- Northern Ireland (United Kingdom)	GB	+	4	4	4	4			6	6	6	6			
- Scotland (United Kingdom)	GB	+	4	4	4	4			6	6	6	6			
- Wales (United Kingdom)	GB	+	4	4	4	4			6	6	6	6			
United States	US	+	5	5	5	5	5	5	5	5	5	5	5	5	
Uruguay	UY			7	7				8	8	8				
Uzbekistan	UZ			8	8				9	9	9				
V															
Vanuatu	VU			7	7	7									
Vatican City (Italy)	IT	+	4	4	4	4			6	6	6	6			
Venezuela	VE	+		7	7				8	8	8	8			
Vietnam	VN	+	2	2	2	2	2	2	2	2	2	2	2	2	
Virgin Gorda (British Virgin Islands)	VG			7	7				8	8	8				
W															
Wales (United Kingdom)	GB	+	4	4	4	4	4	4	4	6	6	6	6	6	
Wallis & Futuna Islands	WF			7	7	7									
Y															
Yap (Micronesia, Federated States of)	FM			7	7										
Yemen, Republic of	YE			-	-				-	-	-				
Z															
Zambia	ZM			7	7				9	9	9				
Zimbabwe	ZW			7	7				9	9	9				

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CHARGES
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2. DETERMINING THE RATE – SENDING SHIPMENTS

The rate for sending a UPS shipment is determined by its service level, destination zone, weight and any additional charges.

How to calculate your shipment rate:

- 1 Make sure that you are in the correct section. The sending rates in this section apply to any outbound international shipments.
- 2 Determine the billable weight.
- 3 Turn to the service option of your choice (UPS Express Plus, UPS Express, Express Saver, Expedited or Worldwide Express Freight).
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages). UPS offers separate rates for single package and multiple package shipments for the UPS Standard service.
- 5 Look up the rate that applies to the billable weight and zone for your shipment.
- 6 Note any additional costs, including charges for optional services.

Time saving tip

You can also find the total cost of your shipment via the UPS '[Calculate Time and Cost](#)' tool on the India homepage at www.ups.com.

Changes to rates and additional charges

Rates, charges, service explanations and services are subject to change without prior notice.

How to use this section

Zone

To determine the zone number, see [Worldwide zones](#).

Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How To Calculate Billable Weight

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounded up each measurement to the next whole centimetre) in centimetres by 5,000. Refer to the figure at the bottom of this page. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

Arrange a collection

Select "[Schedule a Collection](#)" on the India homepage at www.ups.com or call UPS on 1800-22-7171/1800-102-7171.

UPS Express Envelope

For correspondence and documents only. There is no limit on weight or number of pages you may enclose in a UPS Express Envelope.

Letter weight limit

Letter rates apply for international documents. There is a weight limit of 0.5kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5kg.

Maximum weight

The maximum weight for an individual package is 70kg. If you need to ship single packages in excess of 70kg, please refer to our UPS Worldwide Express Freight service or call UPS on 1800-22-7171/1800-102-7171.

To determine the rate for a shipment weighing in total more than 70kg, 200kg (UPS Express Saver) or 100kg (UPS Expedited), add the total billable weight by the appropriate price shown.

The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greater.

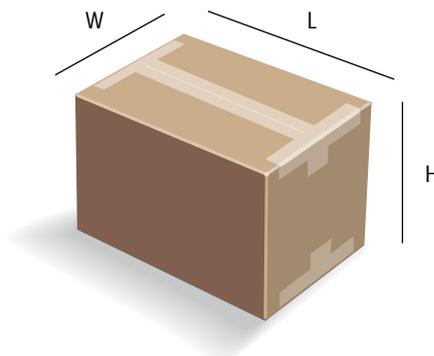
Additional Information:

- Maximum weight per package is 70kg.
- Maximum length per package is 274cm.
- Maximum size per package is 400cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

How to determine dimensional weight - for small package shipments

$$\frac{L \times W \times H}{5000} = \text{Dimensional weight}$$

L = length in cm
 W = width in cm
 H = height in cm



UPS Worldwide Express® and UPS Worldwide Express Plus®*

NEXT MORNING DELIVERY AND TIME-DEFINITE DELIVERY WORLDWIDE

Export - UPS Worldwide Express® and UPS Worldwide Express Plus®*									
Zone	1	2	3	4	5	6	7	8	9
Envelopes	3660	3836	4587	4293	4392	5059	5319	6203	4323
Documents									
weight									
0.5 kg	3660	3836	4587	4293	4392	5059	5319	6203	4323
1.0 kg	4354	4615	5509	5180	5246	6032	6346	7229	5187
1.5 kg	5049	5393	6429	6061	6095	7001	7364	8246	6061
2.0 kg	5737	6174	7351	6977	6999	8005	8387	9273	6930
2.5 kg	6429	6976	8273	7894	7902	9009	9412	10293	7797
3.0 kg	7585	8273	9082	9433	9442	10778	11264	12179	8563
3.5 kg	8158	8936	9883	10178	10288	11865	12262	13291	9318
4.0 kg	8731	9599	10694	10922	11022	12951	13264	14405	10080
4.5 kg	9309	10260	11502	11668	11756	13863	14263	15518	10839
5.0 kg	9860	10924	12305	12412	12493	14806	15262	16637	11598
Non-Documents									
Zone	1	2	3	4	5	6	7	8	9
weight									
0.5 kg	4161	4615	5308	5232	5400	6413	6653	7455	5094
1.0 kg	4857	5421	6313	6177	6351	7449	7667	8569	6061
1.5 kg	5549	6202	7293	7121	7304	8481	8709	9689	7001
2.0 kg	6243	7006	8276	8067	8258	9518	9755	10804	7945
2.5 kg	6930	7810	9285	9012	9212	10549	10796	11920	8912
3.0 kg	7595	8506	10095	9807	10018	11586	11841	13037	9683
3.5 kg	8171	9165	10899	10603	10853	12617	12885	14154	10462
4.0 kg	8743	9828	11704	11407	11689	13653	13927	15270	11235
4.5 kg	9318	10463	12485	12207	12524	14686	14968	16383	11986
5.0 kg	9898	11097	13289	12987	13324	15719	16014	17500	12755
5.5 kg	10703	11619	14093	13769	14133	16632	16969	18454	13529
6.0 kg	11140	12141	14903	14554	14938	17550	17947	19410	14309
6.5 kg	11543	12660	15706	15335	15740	18467	18966	20364	15081
7.0 kg	11943	13182	16513	16123	16546	19382	19982	21318	15854
7.5 kg	12356	13670	17321	16903	17353	20297	20993	22242	16629
8.0 kg	12753	14154	18127	17521	18156	21218	21946	23168	17402
8.5 kg	13159	14647	18934	18144	18964	22135	22873	24090	18178
9.0 kg	13560	15137	19741	18758	19764	23045	23768	25017	18951
9.5 kg	13967	15626	20518	19380	20571	23964	24663	25940	19698
10 kg	14402	16112	21295	19999	21375	24881	25557	26867	20448
10.5 kg	14920	16519	22016	20651	22180	25557	26389	27788	21139
11.0 kg	15441	16887	22737	21332	22988	26239	27231	28709	21823
11.5 kg	15844	17268	23454	22009	23793	26917	28062	29634	22518
12.0 kg	16251	17643	24175	22690	24602	27599	28895	30558	23208
12.5 kg	16598	18012	24894	23370	25406	28278	29729	31484	23899
13.0 kg	16943	18385	25582	24047	26147	29101	30565	32406	24563
13.5 kg	17289	18759	26273	24730	26895	29932	31398	33333	25223
14.0 kg	17637	19117	26997	25408	27635	30762	32233	34253	25918
14.5 kg	17978	19479	27690	26092	28381	31585	33063	35181	26577
15.0 kg	18322	19839	28380	26772	29122	32409	33903	36110	27241
15.5 kg	18669	20202	29097	27419	29779	33235	34734	37030	27935
16.0 kg	19014	20555	29820	28038	30439	34064	35568	37955	28629
16.5 kg	19359	20919	30510	28656	31096	34887	36406	38878	29286
17.0 kg	19710	21276	31226	29280	31754	35628	37241	39804	29978
17.5 kg	20052	21639	31943	29894	32406	36365	38072	40727	30668
18.0 kg	20371	22004	32666	30519	33125	37102	38860	41648	31362
18.5 kg	20684	22374	33382	31135	33838	37841	39651	42578	32048
19.0 kg	21016	22741	34105	31754	34553	38579	40545	43504	32747
19.5 kg	21346	23111	34828	32374	35272	39315	41443	44425	33428
20.0 kg	21682	23477	35516	32997	35984	40050	42252	45322	34099
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)									
21 - 44 kg	1036	1069	1593	1487	1695	1796	1949	2043	1530
45 - 70 kg	869	957	1464	1372	1535	1556	1813	1824	1400
71 - 99 kg	869	957	1464	1372	1535	1556	1813	1824	1400
100 - 299 kg	868	937	1437	1369	1506	1489	1797	1797	1377
300 - 499 kg	868	937	1437	1369	1506	1489	1797	1797	1377
500 - 999 kg	868	937	1437	1369	1506	1489	1797	1797	1377
Above 1000 kg	868	937	1437	1369	1506	1489	1797	1797	1377
UPS 10 kg Express Box (Dimensions: 42 x 34 x 27 cm)									
Flat Rate	10979	11264	11560	14218	14436	14454	19424	19424	11244
Add on per kg	1100	1123	1098	1269	1313	1300	1314	1379	1071
up to 15 kg									
For shipment weight above 15 kg	Apply the UPS Worldwide Express 25 kg Box Rates								
UPS 25 kg Express Box (Dimensions: 50 x 45 x 34 cm)									
Flat Rate	18290	18582	18732	25081	26001	26063	28990	29286	18216
Add on per kg	1102	1130	1106	1282	1313	1298	1311	1378	1076
up to 30 kg									
For shipment weight above 30 kg	Apply the UPS Worldwide Express 25 kg Box Rates								

* Add INR 2,806 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

UPS Worldwide Express Saver™

SCHEDULED DAY-DEFINITE DELIVERY OF INTERNATIONAL SHIPMENTS FROM INDIA

Export - UPS Worldwide Express Saver™									
Zone	1	2	3	4	5	6	7	8	9
Envelopes	3456	3617	4327	4050	4149	4775	5017	5851	4081
Documents									
weight									
0.5 kg	3456	3617	4327	4050	4149	4775	5017	5851	4081
1.0 kg	4111	4352	5200	4887	4947	5693	5987	6819	4898
1.5 kg	4762	5092	6066	5720	5749	6608	6948	7783	5720
2.0 kg	5413	5822	6939	6585	6607	7553	7913	8751	6539
2.5 kg	6066	6582	7808	7448	7454	8498	8878	9711	7358
3.0 kg	7157	7808	8569	8900	8905	10169	10631	11489	8076
3.5 kg	7698	8432	9327	9605	9706	11196	11574	12541	8794
4.0 kg	8241	9056	10090	10304	10397	12218	12516	13591	9509
4.5 kg	8782	9683	10852	11008	11093	13078	13460	14642	10228
5.0 kg	9303	10309	11608	11710	11793	13967	14401	15694	10943
Non-Documents									
Zone	1	2	3	4	5	6	7	8	9
weight									
0.5 kg	3930	4352	5008	4932	5093	6050	6277	7038	4809
1.0 kg	4582	5114	5955	5826	5992	7024	7233	8086	5720
1.5 kg	5235	5849	6885	6718	6890	8002	8217	9143	6608
2.0 kg	5887	6613	7810	7610	7790	8979	9203	10191	7496
2.5 kg	6539	7368	8758	8504	8692	9953	10186	11244	8411
3.0 kg	7165	8025	9522	9250	9450	10926	11172	12301	9141
3.5 kg	7709	8649	10283	10006	10239	11903	12158	13357	9873
4.0 kg	8251	9273	11043	10762	11027	12880	13141	14408	10602
4.5 kg	8794	9874	11777	11514	11812	13855	14122	15457	11305
5.0 kg	9341	10471	12539	12252	12573	14830	15106	16512	12030
5.5 kg	10097	10960	13296	12991	13332	15692	16008	17410	12762
6.0 kg	10509	11456	14061	13729	14092	16558	16935	18312	13499
6.5 kg	10891	11947	14821	14471	14852	17422	17892	19210	14225
7.0 kg	11270	12437	15582	15208	15611	18287	18852	20112	14959
7.5 kg	11655	12895	16341	15948	16372	19151	19808	20983	15691
8.0 kg	12029	13357	17105	16528	17130	20016	20706	21855	16421
8.5 kg	12415	13821	17861	17115	17890	20881	21578	22729	17152
9.0 kg	12798	14284	18625	17696	18647	21745	22424	23603	17880
9.5 kg	13175	14743	19356	18283	19408	22608	23268	24473	18583
10 kg	13588	15204	20089	18866	20172	23475	24110	25345	19291
10.5 kg	14077	15583	20774	19481	20927	24110	24898	26217	19945
11.0 kg	14573	15932	21452	20123	21686	24754	25687	27083	20592
11.5 kg	14948	16290	22128	20764	22449	25393	26472	27957	21246
12.0 kg	15330	16644	22811	21408	23208	26035	27261	28831	21899
12.5 kg	15656	16992	23486	22046	23969	26678	28048	29702	22546
13.0 kg	15987	17350	24140	22686	24669	27457	28834	30573	23172
13.5 kg	16313	17699	24786	23331	25372	28237	29621	31450	23799
14.0 kg	16639	18038	25470	23973	26070	29018	30408	32318	24451
14.5 kg	16961	18378	26122	24615	26775	29801	31193	33194	25074
15.0 kg	17289	18716	26774	25254	27475	30576	31985	34064	25704
15.5 kg	17612	19057	27453	25869	28097	31357	32769	34933	26353
16.0 kg	17941	19395	28133	26447	28716	32136	33555	35809	27008
16.5 kg	18267	19738	28781	27035	29335	32917	34346	36680	27634
17.0 kg	18592	20074	29461	27623	29957	33613	35131	37551	28283
17.5 kg	18919	20414	30139	28200	30573	34305	35916	38423	28932
18.0 kg	19219	20758	30816	28791	31251	35003	36663	39294	29586
18.5 kg	19516	21110	31497	29375	31922	35700	37410	40169	30238
19.0 kg	19828	21454	32175	29957	32600	36395	38252	41042	30894
19.5 kg	20141	21803	32856	30540	33273	37089	39098	41910	31537
20.0 kg	20454	22149	33507	31130	33945	37785	39861	42756	32169
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)									
21 - 44 kg	977	1006	1506	1403	1596	1695	1843	1928	1441
45 - 70 kg	817	902	1377	1298	1446	1470	1712	1717	1321
71 - 99 kg	817	902	1377	1298	1446	1470	1712	1717	1321
100 - 299 kg	814	869	1322	1256	1395	1333	1656	1645	1267
300 - 499 kg	814	869	1322	1256	1395	1333	1656	1645	1267
500 - 999 kg	814	869	1322	1256	1395	1333	1656	1645	1267
Above 1000 kg	814	869	1322	1256	1395	1333	1656	1645	1267
UPS 10 kg Express Saver Box (Dimensions: 42 x 34 x 27 cm)									
Up to 10kg	10362	10632	10906	13415	13622	13641	18329	18329	10609
Add on per kg	1035	1062	1034	1199	1241	1232	1241	1296	1003
up to 15 kg									
For shipment weight above 15 kg	Apply the UPS Worldwide Express Saver 25 KG Box Rates								
UPS 25 kg Express Saver Box (Dimensions: 50 x 45 x 34 cm)									
Up to 25kg	17258	17536	17675	23666	24533	24588	27351	27635	17192
Add on per kg	1037	1066	1040	1212	1242	1232	1245	1294	1014
up to 30 kg									
For shipment weight above 30 kg	Apply the UPS Worldwide Express Saver Non-Documents Rates								

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express®, UPS Worldwide Express Saver provides money-back guaranteed* delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Documents rates. For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to [ups.com](https://www.ups.com).

UPS Worldwide Expedited®

ECONOMICAL DELIVERY OF INTERNATIONAL SHIPMENTS FROM INDIA

Non-Documents									
Zone	1	2	3	4	5	6	7	8	9
INR									
weight									
1 kg	4398	4600	5463	5047	5123	6259	6605	7074	5250
2 kg	5643	5627	7017	6515	6478	7835	8394	8890	6744
3 kg	6832	6624	8570	7981	7832	9414	10180	10712	8229
4 kg	7856	7654	9895	9197	9191	10991	11967	12526	9496
5 kg	8885	8626	11217	10421	10546	12569	13701	14341	10768
6 kg	9834	9414	12463	11639	11899	14067	15156	15904	11961
7 kg	10536	10196	13623	12743	13254	15561	16611	17438	13076
8 kg	11239	10953	14786	13850	14611	17006	18062	18950	14194
9 kg	11944	11708	15945	14873	15967	18442	19514	20461	15308
10 kg	12647	12464	17111	15900	17320	19856	20970	21978	16425
11 kg	13308	13059	18189	16924	18339	20911	22196	23481	17461
12 kg	13915	13651	19270	17943	19356	21965	23403	24995	18503
13 kg	14513	14221	20298	18974	20368	23130	24605	26505	19489
14 kg	15109	14787	21327	19998	21387	24297	25806	28016	20473
15 kg	15708	15327	22354	20995	22405	25459	27006	29527	21458
16 kg	15976	15867	23329	21965	23423	26621	28239	31033	22396
17 kg	16517	16407	24301	22933	24439	27784	29469	32548	23329
18 kg	17056	16951	25270	23903	25457	28950	30697	34060	24264
19 kg	17325	17487	26247	24874	26476	30113	31924	35569	25198
20 kg	17601	18031	27165	25840	27489	31281	33153	37079	26081
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)									
21 - 44 kg	881	902	1359	1292	1375	1565	1658	1855	1305
45 - 70 kg	677	746	1076	1076	1203	1219	1416	1428	1094
71 - 99 kg	677	746	1076	1076	1203	1219	1416	1428	1094
100 - 299 kg	675	734	987	1070	1179	1167	1404	1404	1076
300 - 499 kg	675	734	987	1070	1179	1167	1404	1404	1076
500 - 999 kg	675	734	987	1070	1179	1167	1404	1404	1076
Above 1000 kg	675	734	987	1070	1179	1167	1404	1404	1076

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

UPS Worldwide Express Freight™

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

Export - UPS Worldwide Express Freight™									
Zone	1	2	3	4	5	6	7	8	9
INR									
Min rate	58362	64397	98335	92655	103234	104938	122262	122617	94288
weight									
71 - 99 kg									
Price per kg	822	907	1385	1305	1454	1478	1722	1727	1328
100 - 299 kg									
Price per kg	805	889	1358	1277	1423	1449	1686	1692	1301
300 - 499 kg									
Price per kg	788	870	1328	1251	1395	1419	1652	1660	1274
500 - 999 kg									
Price per kg	772	852	1301	1225	1366	1388	1618	1624	1248
1000 kg or more									
Price per kg	756	835	1274	1200	1340	1361	1585	1591	1223

UPS Worldwide Express Freight™

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 50 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

UPS Worldwide Express Freight™ Midday

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

Export - UPS Worldwide Express Freight™ Midday									
Zone	1	2	3	4	5	6	7	8	9
INR									
Min rate	73769	80017	113884	108062	118783	120416	137598	138166	109837
weight									
71 - 99 kg									
Price per kg	1039	1127	1604	1522	1673	1696	1938	1946	1547
100 - 299 kg									
Price per kg	1022	1108	1575	1495	1639	1666	1902	1911	1517
300 - 499 kg									
Price per kg	1006	1087	1548	1468	1612	1635	1867	1876	1491
500 - 999 kg									
Price per kg	987	1068	1521	1443	1583	1606	1835	1841	1463
1000 kg or more									
Price per kg	971	1053	1492	1418	1557	1578	1800	1810	1438

Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

UPS Worldwide Express Freight™ - Determine the Weight and Size

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies.

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Dimensional weight considers pallet density, which is the amount of space a pallet occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the pallet's actual or dimensional weight. A minimal rate may apply.

Step 1

Determine the Actual Weight:

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded up to the next whole centimetre) of each pallet.

Divide the cubic size of the pallet by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

Step 3

Determine the Billable Weight:

Compare the pallet's actual weight to the dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-pallet shipments, add up each pallet's billable weight to determine the shipment's billable weight.

Billable Weight Calculation

e.g.: A customer has a shipment of three pallets weighing 50 kg, 400 kg and 300 kg. All pallets are the same size with the following dimensions: 122 cm x 102 cm x 150 cm

1. Determine the Actual Weight

Actual Weight:

$$50 \text{ kg} + 400 \text{ kg} + 300 \text{ kg} = 750 \text{ kg}$$

2. Determine Dimensional Weight

Pallet Dimensional Weight:

$$(122 \text{ cm} \times 102 \text{ cm} \times 150 \text{ cm}) / 5000 = 373.5 \text{ kg}$$

Shipment Dimensional Weight:

$$373.5 \text{ kg} + 373.5 \text{ kg} + 373.5 \text{ kg} = 1,120.5 \text{ kg}$$

3. Determine Billable Weight

Shipment's Billable Weight:

$$373.5 \text{ kg} + 400 \text{ kg} + 373.5 \text{ kg} = 1,147 \text{ kg}$$

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

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3. DETERMINING THE RATE – RECEIVING SHIPMENTS

The rate for receiving a UPS shipment is determined by its service level, origin zone, weight and any additional charges.

How to calculate your shipment rate:

- 1** Make sure that you are in the correct section. The receiving rates in this section apply to any inbound international shipments.
- 2** Determine the billable weight.
- 3** Find the chart for the service level of your choice.
- 4** Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5** Look up the rate that applies to the billable weight and zone for your shipment.
- 6** Note any additional costs, including charges for optional services.

Important

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

Changes to rates and additional charges

Rates, charges, service explanations and services are subject to change without prior notice.

How to use this section

Zone

To determine the zone number, see [Worldwide zones](#).

Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How To Calculate Billable Weight

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounded up each measurement to the next whole centimetre) in centimetres by 5,000. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

Arrange a collection

Select "[Schedule a Collection](#)" on the India homepage at www.ups.com or call UPS on 1800-22-7171/1800-102-7171.

UPS Express Envelope

For correspondence and documents only. There is no limit on weight or number of pages enclosed in a UPS Express Envelope.

Letter weight limit

Letter rates apply for international documents. There is a weight limit of 0.5kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5kg.

Additional Information:

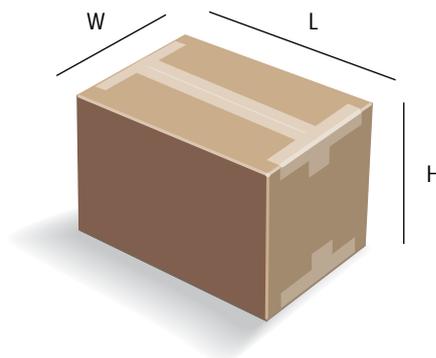
Weight and Size Limits

- Maximum weight per package is 70kg.
- Maximum length per package is 274cm.
- Maximum size per package is 400cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

How to determine dimensional weight - for small package shipments

$$\frac{L \times W \times H}{5000} = \text{Dimensional weight}$$

L = length in cm
 W = width in cm
 H = height in cm



UPS Worldwide Express® and UPS Worldwide Express Plus®*

TIME-DEFINITE DELIVERY OF INTERNATIONAL SHIPMENTS TO INDIA

Import - UPS Worldwide Express® and UPS Worldwide Express Plus®*										
Zone	1	2	3	4	5	6	7	8	9	10
Envelopes	2676	4221	4987	3876	7365	7555	13078	13073	8999	3721
Documents										
INR										
weight										
0.5 kg	2676	4221	4987	3876	7365	7555	13078	13073	8999	3721
1.0 kg	3829	5335	6862	5335	8552	11313	17256	14817	10645	5119
1.5 kg	4983	6449	8738	6786	9737	13116	20160	16556	12289	6516
2.0 kg	6128	7562	10612	8239	10922	14918	23063	18303	13935	7907
2.5 kg	7280	8682	12482	9696	12105	16721	25969	20045	15581	9307
3.0 kg	8256	10022	14815	11082	13290	20047	30886	24036	16971	10639
3.5 kg	9228	11181	17139	12475	14471	21944	32974	26353	18363	11979
4.0 kg	10203	12339	19466	13866	15663	23849	35065	28674	19755	13309
4.5 kg	11174	13497	21795	15252	16837	25744	37153	30997	21140	14641
5.0 kg	12151	14658	24121	16646	18022	27645	39237	33313	22531	15975
Non-Documents										
Zone	1	2	3	4	5	6	7	8	9	10
weight										
0.5 kg	4124	6530	12860	5343	7817	12469	17280	14543	11835	5129
1.0 kg	5442	7606	14677	6751	9071	14316	21427	16848	13621	6482
1.5 kg	6761	8675	16490	8158	10322	16161	24128	19159	15409	7832
2.0 kg	8077	9752	18312	9567	11577	18002	26831	21474	17193	9185
2.5 kg	9399	10825	20124	10978	12831	19843	29531	23781	18980	10542
3.0 kg	10456	11847	21817	12112	14083	21659	31663	26088	20469	11632
3.5 kg	11505	12866	23507	13256	15348	23468	33803	28403	21957	12726
4.0 kg	12560	13887	25201	14556	16596	25285	35944	30714	23443	13978
4.5 kg	13612	14913	26893	15854	17856	27097	38085	33023	24925	15225
5.0 kg	14668	15929	28582	17158	19111	28907	40225	35332	26411	16470
5.5 kg	15458	16735	29532	18481	20451	30207	42147	37644	27647	17746
6.0 kg	16249	17541	30482	19811	21796	31510	44068	39955	28886	19017
6.5 kg	16904	18352	31429	21133	23142	32804	45999	42259	30124	20292
7.0 kg	17430	19019	32376	22459	24481	34106	47921	44573	31361	21570
7.5 kg	17960	19693	33326	23789	25824	35405	49852	46884	32596	22841
8.0 kg	18488	20361	34511	25115	26742	36708	51712	48535	33701	24118
8.5 kg	19013	21030	35695	26440	27666	38003	53563	50182	34798	25386
9.0 kg	19806	21700	36880	27771	28593	39302	55426	51832	35898	26662
9.5 kg	20594	22371	38066	29093	29510	40604	57281	53484	37000	27934
10 kg	21391	23041	39246	30423	30435	41898	59136	55131	38101	29209
10.5 kg	22178	23712	40037	31698	31430	42766	61439	57060	38925	30429
11.0 kg	22971	24383	40829	32969	32436	43631	63742	58987	39750	31655
11.5 kg	23764	25052	41626	34244	33424	44502	66041	60911	40580	32877
12.0 kg	24556	25723	42412	35517	34423	45366	68342	62839	41403	34106
12.5 kg	25342	26391	43074	36792	35414	46234	70643	64766	42230	35325
13.0 kg	26137	27066	43728	37931	36388	47102	72915	66693	43051	36420
13.5 kg	26928	27733	44386	39069	37356	47969	75187	68619	43884	37514
14.0 kg	27720	28404	45047	40208	38329	48839	77459	70548	44713	38606
14.5 kg	28512	29075	45700	41347	39300	49708	79732	72470	45539	39709
15.0 kg	29301	29742	46356	42486	40270	50576	81997	74403	46363	40801
15.5 kg	30094	30414	47025	43626	41244	51143	84276	76324	47189	41892
16.0 kg	30750	31087	47682	44762	42211	51713	86545	78253	47875	42988
16.5 kg	31412	31757	48334	45902	43182	52279	88815	80175	48560	44080
17.0 kg	32066	32421	48991	47046	44155	52850	91089	82102	49251	45174
17.5 kg	32802	33095	49649	48181	45121	53548	93360	84033	49938	46266
18.0 kg	33545	33770	50311	49324	46093	54242	95635	85959	50627	47361
18.5 kg	34282	34439	50968	50455	47062	54936	97906	87057	51312	48454
19.0 kg	35019	35104	51625	51599	48034	55744	100177	87607	52078	49546
19.5 kg	35672	35700	52279	52737	49006	56813	102182	88158	52853	50647
20.0 kg	36334	36294	52939	53878	49111	57885	104189	88709	53620	51740
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)										
21 - 44 kg	1816	1814	2647	2694	2455	2894	5209	4435	2680	2587
45 - 70 kg	1593	1481	2447	2559	2197	2725	4386	3929	2308	2461
71 - 99 kg	1593	1481	2447	2559	2197	2725	4386	3929	2308	2461
100 - 299 kg	1550	1378	2379	2556	2183	2576	4230	3905	2244	2456
300 - 499 kg	1550	1378	2379	2556	2183	2576	4230	3905	2244	2456
500 - 999 kg	1550	1378	2379	2556	2183	2576	4230	3905	2244	2456
Above 1000 kg	1550	1378	2379	2556	2183	2576	4230	3905	2244	2456

UPS Worldwide Express Plus®*

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 9:00 am to selected areas in your locations.

* Add INR 2,806 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

UPS Worldwide Express®

For all your urgent import shipments, UPS Worldwide Express guarantees delivery by 12:00 pm to selected areas in your locations.*

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Documents rates.

UPS Worldwide Express Saver™

SCHEDULED DAY-DEFINITE DELIVERY OF INTERNATIONAL SHIPMENTS TO INDIA

Import - UPS Worldwide Express Saver™										
Zone	1	2	3	4	5	6	7	8	9	10
Envelopes	2528	3986	4705	3659	6950	7131	12340	12334	8491	3512
Documents										
INR										
weight										
0.5 kg	2528	3986	4705	3659	6950	7131	12340	12334	8491	3512
1.0 kg	3613	5033	6471	5033	8070	10673	16283	13979	10046	4830
1.5 kg	4701	6084	8244	6406	9187	12376	19020	15620	11596	6146
2.0 kg	5785	7135	10013	7777	10305	14075	21764	17269	13147	7465
2.5 kg	6869	8191	11777	9146	11420	15775	24499	18911	14699	8784
3.0 kg	7786	9458	13978	10456	12537	18913	29140	22673	16010	10039
3.5 kg	8708	10549	16170	11769	13656	20706	31108	24858	17322	11299
4.0 kg	9625	11641	18364	13083	14775	22503	33083	27053	18637	12557
4.5 kg	10545	12733	20558	14391	15888	24291	35053	29243	19946	13814
5.0 kg	11466	13829	22758	15704	17001	26081	37015	31430	21257	15069
Non-Documents										
Zone	1	2	3	4	5	6	7	8	9	10
weight										
0.5 kg	3893	6163	12130	5045	7376	11762	16303	13720	11165	4837
1.0 kg	5132	7176	13849	6368	8561	13505	20214	15894	12851	6117
1.5 kg	6379	8188	15560	7699	9739	15245	22762	18074	14536	7389
2.0 kg	7624	9203	17277	9027	10921	16988	25306	20258	16222	8668
2.5 kg	8871	10216	18986	10357	12107	18720	27858	22437	17904	9946
3.0 kg	9865	11179	20582	11428	13291	20433	29874	24615	19310	10975
3.5 kg	10856	12138	22178	12504	14478	22143	31894	26798	20715	12010
4.0 kg	11850	13103	23773	13731	15657	23854	33909	28977	22117	13187
4.5 kg	12842	14069	25370	14958	16847	25563	35926	31154	23518	14367
5.0 kg	13837	15028	26970	16188	18029	27275	37950	33332	24920	15540
5.5 kg	14583	15790	27859	17439	19294	28499	39763	35514	26083	16742
6.0 kg	15328	16553	28757	18688	20560	29726	41578	37694	27252	17942
6.5 kg	15946	17313	29651	19936	21832	30951	43396	39868	28421	19146
7.0 kg	16444	17946	30547	21189	23096	32175	45212	42051	29586	20347
7.5 kg	16947	18579	31435	22443	24363	33402	47029	44229	30751	21550
8.0 kg	17441	19207	32558	23693	25233	34630	48783	45791	31793	22751
8.5 kg	17938	19841	33674	24948	26103	35855	50535	47342	32832	23952
9.0 kg	18687	20475	34789	26200	26973	37080	52286	48900	33868	25157
9.5 kg	19432	21103	35910	27445	27843	38306	54041	50458	34908	26355
10 kg	20181	21737	37029	28701	28713	39529	55794	52014	35946	27557
10.5 kg	20925	22374	37773	29901	29653	40347	57964	53830	36722	28709
11.0 kg	21673	23005	38522	31105	30597	41164	60135	55646	37501	29863
11.5 kg	22418	23635	39268	32305	31531	41983	62303	57467	38284	31019
12.0 kg	23163	24269	40011	33508	32474	42799	64476	59284	39061	32175
12.5 kg	23912	24900	40654	34710	33412	43617	66648	61100	39839	33326
13.0 kg	24658	25534	41254	35783	34330	44435	68789	62917	40620	34363
13.5 kg	25403	26167	41879	36858	35243	45253	70931	64737	41401	35392
14.0 kg	26154	26798	42497	37932	36161	46076	73076	66557	42182	36423
14.5 kg	26904	27428	43114	39009	37077	46896	75221	68371	42964	37460
15.0 kg	27646	28063	43733	40083	37993	47714	77361	70192	43740	38489
15.5 kg	28390	28694	44362	41154	38911	48250	79506	72003	44522	39519
16.0 kg	29009	29329	44978	42232	39823	48788	81648	73821	45166	40555
16.5 kg	29633	29960	45600	43303	40742	49322	83791	75639	45812	41587
17.0 kg	30252	30590	46217	44383	41656	49855	85935	77457	46462	42619
17.5 kg	30948	31225	46839	45455	42567	50518	88077	79274	47110	43647
18.0 kg	31646	31861	47464	46534	43484	51175	90222	81094	47761	44682
18.5 kg	32342	32491	48083	47605	44402	51827	92364	82128	48408	45713
19.0 kg	33038	33120	48701	48679	45317	52590	94504	82650	49133	46744
19.5 kg	33652	33680	49322	49751	46236	53597	96399	83169	49863	47781
20.0 kg	34278	34243	49942	50829	46335	54607	98292	83689	50585	48814
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)										
21 - 44 kg	1608	1643	2352	2435	2279	2690	4686	3762	2276	2339
45 - 70 kg	1505	1395	2308	2417	2073	2570	4139	3707	2178	2320
71 - 99 kg	1505	1395	2308	2417	2073	2570	4139	3707	2178	2320
100 - 299 kg	1462	1302	2247	2412	2058	2427	3989	3685	2116	2318
300 - 499 kg	1462	1302	2247	2412	2058	2427	3989	3685	2116	2318
500 - 999 kg	1462	1302	2247	2412	2058	2427	3989	3685	2116	2318
Above 1000 kg	1462	1302	2247	2412	2058	2427	3989	3685	2116	2318

UPS Worldwide Express Saver*

For an economical alternative to UPS Worldwide Express®, UPS Worldwide Express Saver provides money-back guaranteed* delivery by end-of-day, to over 200 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Documents rates.

UPS Worldwide Expedited®

ECONOMICAL DELIVERY OF INTERNATIONAL SHIPMENTS TO INDIA

Non-Documents										
Zone	1	2	3	4	5	6	7	8	9	10
INR weight										
1 kg	4817	6965	13242	6060	8061	12740	19316	15171	12349	5820
2 kg	7142	8760	16261	8572	10276	15897	24079	19267	15344	8228
3 kg	9238	10558	19276	10806	12496	19053	28337	23363	18164	10373
4 kg	11085	12353	22300	12760	14714	22211	32097	27456	20982	12247
5 kg	12568	14148	25319	14972	16930	25370	35857	31549	23558	14369
6 kg	13555	15453	27008	17301	19253	27622	39112	35389	25671	16607
7 kg	14543	16756	28702	19692	21569	29881	42370	39383	27790	18898
8 kg	15525	18064	30396	22050	23578	32137	45632	42835	29906	21160
9 kg	16639	19368	32088	24407	25201	34395	48886	45746	31710	23426
10 kg	17972	20671	33782	26796	26827	36651	52144	48662	33519	25722
11 kg	19305	21561	35124	29079	28451	38148	56151	52013	34894	27912
12 kg	20642	22448	36462	31339	30077	39653	60160	55412	36277	30083
13 kg	21976	23337	37575	33522	31776	41154	64171	58811	37654	32175
14 kg	23307	24223	38682	35527	33476	42660	68176	62212	39041	34104
15 kg	24640	25113	39789	37532	35154	44163	72185	65617	40418	36031
16 kg	25727	26293	40902	39538	36825	44916	75942	69018	41387	37958
17 kg	26812	27474	42009	41544	38502	45671	79700	72413	42354	39882
18 kg	27903	28660	43123	43554	40173	46673	83462	75813	43324	41813
19 kg	28984	29839	44230	45553	41851	48172	87220	76851	44299	43738
20 kg	30073	31022	45340	47559	42698	49679	90479	77751	45265	45665
For shipment weight above 20 kg (Price per kg unless Deficit Weight applies)										
21 - 44 kg	1504	1552	2267	2378	2135	2485	4525	3888	2264	2284
45 - 70 kg	1067	1230	1746	2060	1817	1929	3810	3078	1641	1981
71 - 99 kg	1067	1230	1746	2060	1817	1929	3810	3078	1641	1981
100 - 299 kg	960	1128	1566	1932	1662	1705	3517	2797	1480	1858
300 - 499 kg	960	1128	1566	1932	1662	1705	3517	2797	1480	1858
500 - 999 kg	960	1128	1566	1932	1662	1705	3517	2797	1480	1858
Above 1000 kg	960	1128	1566	1932	1662	1705	3517	2797	1480	1858

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

UPS Worldwide Express Freight™

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

Import - UPS Worldwide Express Freight™										
Zone	1	2	3	4	5	6	7	8	9	10
INR										
Min rate	107494	99613	164791	172601	148106	183535	295573	264688	155490	165714
weight										
71 - 99 kg										
Price per kg	1514	1403	2321	2431	2086	2585	4163	3728	2190	2334
100 - 299 kg										
Price per kg	1482	1376	2274	2381	2045	2533	4078	3653	2147	2286
300 - 499 kg										
Price per kg	1451	1346	2227	2334	2001	2481	3996	3580	2102	2239
500 - 999 kg										
Price per kg	1422	1319	2182	2286	1961	2432	3917	3508	2058	2192
1000 kg or more										
Price per kg	1394	1291	2137	2239	1923	2381	3838	3437	2017	2149

UPS Worldwide Express Freight™

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 50 countries and territories worldwide.

Delivery is typically within one to three business days, depending on destination.

UPS Worldwide Express Freight™ Midday

RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Express Freight™ Midday										
Zone	1	2	3	4	5	6	7	8	9	10
INR										
Min rate	122617	115162	179985	188008	163087	198729	310696	279811	170826	180979
weight										
71 - 99 kg										
Price per kg	1727	1622	2535	2648	2297	2799	4376	3941	2406	2549
100 - 299 kg										
Price per kg	1694	1591	2488	2598	2257	2747	4291	3867	2360	2500
300 - 499 kg										
Price per kg	1666	1564	2440	2551	2216	2698	4211	3793	2315	2457
500 - 999 kg										
Price per kg	1635	1534	2394	2501	2173	2646	4129	3720	2271	2387
1000 kg or more										
Price per kg	1606	1508	2349	2457	2134	2596	4049	3649	2230	2362

Notes

Door-to-Door refers to shipments that are collected at the sender's address and then delivered to the recipient's address. Drop-off refers to shipments that are dropped off at a UPS facility and then delivered to the recipient's address.

Hold at Location refers to shipments that are collected at the sender's address and then delivered to a UPS facility to await collection by the recipient. Drop-off and Hold at Location refers to shipments that are dropped off at a UPS facility and then delivered to another UPS facility to await collection by the recipient.

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CHOOSING THE RIGHT SERVICE
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ADDITIONAL SERVICES AND
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4. ADDITIONAL SERVICES AND CHARGES

In this section you will find information about the additional services available from UPS.

These include:

- [UPS Returns](#)
- [UPS Import Control](#)
- [UPS Commercial Invoice Removal](#)
- [UPS FTZ Facilitator](#)
- [UPS Broker of Choice](#)

How to calculate the total shipping cost:

- 1 Calculate the shipping charge for sending or receiving a shipment (see [Section 2](#) or [Section 3](#)).
- 2 In this section, look up the charge for any additional service that might apply to your shipment. Please note that some charges are per package and some are per shipment. All packages covered under one waybill shall be considered a single shipment.
- 3 Add the two amounts together to find the total cost for your shipment (excluding fuel surcharge, customs or excise duties and taxes).

Unless otherwise indicated, charges for additional services will be billed to the payer and apply to all UPS service options.

The rates and additional charges detailed in this publication are effective 21 December 2025.

Changes to rates and additional charges

Rates, charges, service explanations and services are subject to change without prior notice.

How can UPS help return my goods?

UPS Returns®*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail or mail. The UPS Returns services available are:

Service	Description	Fee
UPS Return		
UPS Print Return Label	You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	INR 83 per package in addition to the relevant receiving shipping costs.
UPS Electronic Return Label	UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	INR 117 per package in addition to the relevant receiving shipping costs.
UPS Returns Plus®+		
1 UPS Pickup Attempts	If the package cannot be picked up on the first attempt, we will leave the return label at the pickup location.	INR 321 per package in addition to the relevant receiving shipping costs.
3 UPS Pickup Attempts	If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the return label will be returned.	INR 456 per package in addition to the relevant receiving shipping costs.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

+ Not available for pickup in Asia.

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives at 1800-22-7171/1800-102-7171 or refer to [ups.com](https://www.ups.com). All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

What optional services are available from UPS?

Service	Description	Fee
Saturday Delivery	For time-critical package or pallet shipments, UPS offers the convenience of Saturday Delivery. Delivery times depend on the shipping service you choose, and the origin and destination of your shipment. For WW Express Freight, this service is only available to select destinations in the US and Canada. Please visit www.ups.com .	<p>INR 683 for each UPS Express Envelope or each shipment of UPS Express Paks and packages.</p> <p>INR 17,068 for each UPS Worldwide Express Freight™ shipment.</p> <p>Charges will be billed to the party who bears the shipping charges.</p>
Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required	UPS Delivery Confirmation* services are available prior to the release of your shipment. Both services will require the UPS service provider to request for a consignee's signature before the delivery of the shipment. However, with the Delivery Confirmation Adult Signature Required service, only an adult (at least 18 years old**) consignee signature will secure the release of the shipment.	A surcharge of INR 143 and INR 267 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.
Direct Delivery Only	Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Center, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments.	A fee of INR 143 applies to each package in the shipment.
Disbursement Fee	In order to expedite customs clearance, UPS may advance duty and taxes on a customer's behalf. A Disbursement Fee based on the amount advanced will be assessed and billed.	The Disbursement Fee for importation into India will be 3.0% of the import duties and taxes subject to a minimum of INR 825 per shipment, whichever is greater.
UPS Carbon Neutral*	Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation UPS will purchase offsets to mitigate the carbon (CO2) emissions associated with the transport of your shipment.	<p>Fee: INR 50 per package.</p> <p>UPS Worldwide Express Freight™ services will be charged at INR 1,660 per pallet.</p>

What additional costs might apply to your shipment?

Charge	Description	Fee
Fuel Surcharge	For information on prevailing fuel surcharges, please refer to ups.com .	
Residential Surcharge	UPS provides delivery service to residential addresses as well as business addresses in the United States, Canada, Europe, Asia Pacific, Mexico, and Puerto Rico. A residential delivery is one made to a home, including a business operating out of a home.	For each residential delivery in the United States, Canada, Europe, Asia Pacific, Mexico, and Puerto Rico an additional charge of INR 239 per shipment applies. UPS Worldwide Express Freight™ will be charged at INR 10,655 per shipment.
Address Correction	If a mistake has been made in the address, we will make every reasonable effort to find the correct address and deliver the shipment if it is within the same destination country. An additional charge for this service will be billed to the shipper.	An additional charge of INR 975 per package or a maximum of INR 3,400 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.
Paper Commercial Invoice Surcharge	Where Paperless Commercial Invoice (UPS Paperless Invoice) is enabled, a fee will be assessed when the Commercial Invoice is only provided in the form of paper prior to the shipment being processed at a UPS facility.	INR 2,180 per shipment.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** UPS is not liable for inaccurate age assessment as this is solely determined at the discretion of the UPS service provider.

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives at 1800-22-7171/1800-102-7171 or refer to ups.com.

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Other Additional Charges

Service	Description	Fee
Extended Area Surcharge	UPS provides a collection or delivery service in extended, as well as urban, areas. An additional charge applies for each shipment that is collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from ups.com/in .	An additional charge of INR 2,574 per shipment or INR 41 per kg applies, whichever is greater, for shipments collected or delivered in an extended areas.
Remote Area Surcharge	This surcharge is applied for delivery to or collection from an area beyond UPS extended areas, which are less accessible for collections and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/in .	A charge of INR 3,116 per shipment or INR 57 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries.
Currency Conversion	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks	An exchange fee equal to 0.75% of the amount converted.
Duty/Tax Forwarding Surcharge	When the "Duty/Tax Forwarding Surcharge" billing option is selected, a surcharge will be billed to the shipper or a third party designated by the shipper, as applicable.	Fee: INR 1,025 per shipment.
Bill Receiver/Freight Collect Refusal Fee	An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges.	A fee of INR 690 per shipment will be charged for international shipments with an invalid account number.
Look-up Surcharge	For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party.	A fee of INR 352 per shipment will be billed to the shipper for every "lookup" service performed.
Customs Brokerage Charges	UPS provides customs brokerage service at no additional charge for routine customs clearance (including formal entries for shipments of up to five tariff lines).	Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives at 1800-22-7171/1800-102-7171.
Local Taxes and Duties	All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.	For more information, contact our Customer Service Representatives at 1800-22-7171/1800-102-7171.
International Processing Fee	A fee will be assessed for each UPS Worldwide Express, UPS Worldwide Express Plus, UPS Worldwide Express Saver® and UPS Worldwide Expedited shipment to U.S. destination.	INR 219 per shipment.
Late Payment Fee	UPS will send you an invoice for services provided which stipulates a payment date. If payment of your outstanding invoice is not received, an additional late payment fee will be charged on the total overdue balance for each invoice.	8% of the overdue balance for each invoiced amount or a maximum of INR 950.

How can UPS help with the transport of Dangerous Goods?

Charge	Description	Fee
Lithium battery shipments	<p>Lithium metal batteries (fully regulated) Batteries containing >2g of lithium metal or cells containing >1g</p> <ul style="list-style-type: none"> Batteries/cells shipped alone (UN3090 IATA Packing Instruction 968 - Section IA) CAO Batteries/cells contained in or packed with equipment (UN3091 IATA Packing Instructions 969 and 970 - Section I) with a combined net weight >5kg net PAX 30kg net CAO <p>Lithium ion batteries (fully regulated) Shipment containing batteries >100 Wh or cells >20 Wh</p> <ul style="list-style-type: none"> Batteries/cells shipped alone (UN3480 IATA Packing Instruction 965 - Section IA) CAO Batteries/cells contained in or packed with equipment (UN3481 IATA Packing Instructions 966 and 967 - Section I) with a combined net weight >5kg net PAX (UN3481 Section I) 30kg net CAO 	INR 3,692 shipment minimum. INR 338 per package.
Dry Ice	Dry Ice used as a refrigerant under the provisions of Subsections 8.1 and 10.8.1 of IATA. Gross weight of an individual package does not exceed 70 kgs.	INR 324 per package/pallet will be charged in addition to shipping and return costs.

Additional costs

Charge	Description	Fee
Undeliverable Package Return Charge	Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. For shipments destined to the U.S. that cannot be delivered, if the shipper does not respond and provide adequate further instructions within two operating days, UPS reserves the right in its sole and unlimited discretion to dispose of the shipment, or return it to the shipper at the shipper's risk and expense, and shipper waives any claim for loss or damage.	Applicable transportation costs plus a Freight INR 658 surcharge per undeliverable shipment apply to any return, at the shipper's expense.
Declared Value Charge	For each shipment over INR 4,180, you may purchase additional coverage against loss or damage.	INR 18 for each additional INR 4,180 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.
Additional Handling Charge+	When additional handling is required, the Additional Handling Charge applies for the following: <ul style="list-style-type: none"> Any article that is encased in an outside shipping container made of metal or wood. Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container. Any package with the longest side exceeding 122cm or its second-longest side exceeding 76cm. Any package with an actual weight greater than 25kg. Each package in a shipment where the average weight per package is greater than 25kg and the weight for each package is not specified on the source document or the UPS automated shipping system used. <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. The Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.</p>	Additional Handling charge of INR 1,350 per package.
Oversize Pallet Handling Surcharge	An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight™ when a pallet's dimensions exceed the maximum size or weight restrictions (which vary by origin and destination) as set forth at www.ups.com/assets/resources/media/wwef_max_dim.pdf .	Oversize Pallet Handling charge of INR 8,723 per pallet.
Large Package Surcharge - Minimum Billable Weight (MBW)	A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm.	Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of INR 3,739 per package. An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.
Over Maximum Limits Fee	UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee will apply to the following: <ul style="list-style-type: none"> Maximum weight per package of 70 kg. Maximum length per package of 274 cm. Maximum size per package of 400 cm in length and girth [(2 x width) + (2 x height)] combined. <p>For shipments exceeding the above dimensions, please refer to UPS Worldwide Express Freight service on page 5 of this guide for more details.</p>	Fee of INR 9,150 per package.
Prohibited Item Fee	<ul style="list-style-type: none"> Packages containing prohibited articles or restricted articles not prepared in compliance with all applicable laws and regulations are subject to additional charges if found in the UPS system. Such charges apply in addition to all other applicable charges, including any disposal fees. UPS reserves the right in its sole and unlimited discretion to dispose of such packages, submit such packages to governmental authorities, or return such packages to the shipper solely at the shipper's risk and expense. <p>Refer to the UPS Tariff/Terms and Conditions of Service – United States available at UPS.com/terms for more information</p>	INR 26,540 per package.
Demand Surcharge	<ul style="list-style-type: none"> During certain times of the year, UPS expands its delivery network to accommodate increased volume. One or more Peak Surcharges may apply to certain packages that meet specifications for Large Package and Over Maximum Limit, as well as Additional Handling tendered during the Peak Period. Capacity Peak Surcharges may also be applied during times of extreme volume surges, to ensure our network continues to operate effectively. This will be in addition to the existing rates, surcharges and/or fees. 	Details are available at ups.com .
Surge Fees	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com/surgefees . Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.	Details are available at ups.com .
Missing Package Level Detail	A fee will be charged when the shipper does not provide timely upload of all applicable Package Level Detail (PLD) information to UPS before pickup of those packages.	The fee will be INR 388 per parcel for international services.
Unlawful Drug Fee	Packages containing any form of unlawful drugs will be subject not only to seizure and reporting to relevant governmental authorities, but also to an additional charge as set forth in the applicable Service Guide. Such charge is in addition to any and all other obligations that may be owed to UPS in connection with the shipment of unlawful drugs.	Unlawful Drug Fee – INR 86,550 per package.

+ UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives at 1800-22-7171/1800-102-7171 or refer to ups.com.
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

What other UPS services are available?

UPS Import Control@*#

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent with a UPS driver for collection, by e-mail, mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.

Fee: INR 83

Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.

Fee: INR 117

*1 UPS Pickup Attempt Label***

If the package cannot be picked up on the first attempt, we will leave the printed label at the pickup location.

Fee: INR 321

*3 UPS Pickup Attempts Label***

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the label will be returned.

Fee: INR 456

Commercial Invoice Removal*#

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.

Fee: INR 1,354 per shipment

UPS Proactive Response

UPS Proactive Response uses sophisticated internal systems to monitor your shipments 24/7 and intercept packages if anticipated scans do not occur. If milestones are missed, we will proactively communicate with you and take all necessary actions to intercept your shipment, based on your pre-defined instructions.

Fee: INR 914 per package

UPS Economy

UPS Economy is our cost-effective solution for less urgent shipments. It has been designed for companies that need to deliver small size, lightweight, low-value B2C shipments to international markets outside of the Europe.

This service is offered on a contractual basis only.

For more information, please visit www.ups.com.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** Not available for pickup in Asia.

UPS Import Control is available only in countries where UPS pickup services are available.

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives at 1800-22-7171/1800-102-7171 or refer to ups.com.

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

UPS Access Point™

UPS Access Point locations are UPS retail sites offering convenient parcel dropoff or delivery at a time and place that best suits your customers' needs. Utilising high street locations like newsagents, grocers and petrol stations, your customers can benefit from extended opening hours and improved convenience.

To view all UPS Access Point locations with its individual opening days and hours, please visit www.ups.com.

Services include:

Ship to a UPS Access Point location

You have the possibility to ship to a UPS Access Point location as a delivery option. When your customers order items, they can choose to have their shipments delivered to a UPS Access Point location. Your customers will receive notifications via email or SMS to let them know their parcel is ready for collection from the selected UPS Access Point location.

Fee: INR 105 per package

You can use any UPS Shipping system to ship parcels directly to a convenient UPS Access Point location for collection by your customer.

Please note:

- Specific weight and size limits apply for UPS parcels delivered to or dropped off at a UPS Access Point location:
 - The maximum weight (actual weight) per parcel is 20 kg - The maximum length per parcel is 97 cm.
 - The maximum size per parcel is 300 cm in length and girth combined.
- The declared value for "Ship to a UPS Access Point location" must be less than 5,000 USD (or its equivalent in local currency). Information on declared value per parcel for Prepaid Drop-Off can be found in the "Reference Information" section under Service restrictions.
- The UPS Access Point location will hold packages for a limited period of time. Please refer to www.ups.com/accesspoint in the country of destination for details on how long packages are held for and will be available for collection by you or a third party nominated by you. Packages not collected will be returned by UPS to the shipper as undeliverable.
- Before releasing any shipment at a UPS Access Point location to you or another person on your behalf, the UPS Access Point location may require that sufficient verification of identity be produced. Please refer to www.ups.com/accesspoint in the country of destination for relevant ID requirements.
- Rates will be provided at the time of shipping except where rates have been contractually agreed.
- International Dangerous Goods and International Special Commodities are restricted from Ship to a UPS Access Point location service. For other restrictions please consult the ups.com/accesspoint webpage in the country of destination.

Notification to Consignee and Delivery to UPS Access Point Location.

UPS will deliver Ship to a UPS Access Point location packages to the designated UPS Access Point location. On or about the time of delivery to the UPS Access Point location, the tracking status for such package provided by UPS will reflect that it is available for collection (e.g., "Delivered to UPS Access Point location, Awaiting Customer Pickup"). Delivery attempts to the designated UPS Access Point location constitute a delivery attempt for the purposes of the UPS Money Back Guarantee. Delivery is deemed complete for purposes of the UPS Money Back Guarantee when the package is delivered to the designated UPS Access Point location.

Personal Data

The UPS Terms and Conditions of Carriage and UPS Privacy Notice apply to the processing of personal information in the context of the use of UPS Access Point services. In addition, UPS may, as a service provider on behalf of you or your customer and where available, provide by email, text or phone call notice of package status including but not limited to: (1) package is in the UPS system and en route to a UPS Access Point location, (2) package has experienced an exception or is delayed, (3) package is available for collection from a UPS Access Point™ location and/or (4) reminder notices that package is available for collection and will be returned to Shipper if not collected within a specified time frame ("Status Notice"). You, or you on behalf of your customer, represent and warrant that you have obtained informed and specific consent from the addressee (and will store such consent), as required under all applicable laws, rules, and regulations (including, where applicable, of the jurisdiction of addressee's domicile) in order for UPS to use the addressee's personal information to provide the UPS Access Point services and send to the addressee e-mails and other notifications relating to the UPS Access Point services, including without limitation Status Notices.

Not at Home UPS Access Point Delivery

Where available, after the first unsuccessful residential delivery attempt, UPS may deliver your customer's parcel to a UPS Access Point location situated in their vicinity. If this happens, a UPS InfoNotice will be left, informing your customer that they can collect their parcel from a UPS Access Point location and when it can be retrieved.

Prepaid Drop-Off

By using a UPS Access Point location, your customers can send or return items more easily. Shipments with UPS shipping labels already attached can be dropped off at a UPS Access Point location that is convenient to your customers. Your customers can also return unlabeled parcels if they present a mobile barcode (on their phone) to the UPS Access Point location attendant.

UPS Access Point mobile barcode shipping, where available, allows a person to drop off an unlabelled, sealed package at a UPS Access Point location by presenting their mobile barcode (on their phone) to the UPS Access Point location attendant.

Services with Additional Charges - Contractual

UPS Broker of Choice®

With UPS Broker of Choice, importers select their own customs broker for customs clearance of their UPS international shipments. This service is available for shipments using UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Worldwide Expedited and UPS Worldwide Express Freight.

This contractual, fee-based service ensures that the established relationship with a Customs Broker remains in place while the importer works with UPS to save time and increase efficiencies in shipping and customs processes. Using UPS Broker of Choice enables importers to reduce fees and errors incurred while using multiple customs clearance processes.

Importers have two options:

1. UPS Broker of Choice Onsite is for shipments that remain in UPS possession while the importer's customs broker completes customs clearance procedures prior to UPS completing delivery of the shipment. The fee for this is INR 3,750 per shipment.
2. UPS Broker of Choice Offsite is for shipments moved "in-bond" directly to a customs-controlled (bonded) warehouse (at the importer's direction) where the importer's customs broker completes the customs clearance procedures. The UPS transport is complete upon delivery of the shipment to the warehouse. The fee for this option is INR 5,980 per shipment.

UPS FTZ Facilitator®

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments "in-bond" to and from a global Free/Foreign Trade Zone (FTZ). This service is available for shipments using UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Express Freight™, UPS Worldwide Express Saver™ and UPS Worldwide Expedited®.

This contractual, fee-based service allows the shipment of goods to move to or from an FTZ without using other transportation providers. Using UPS as a single source enables importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilising multiple transportation providers. Importers will choose UPS FTZ Facilitator to direct shipments to be delivered, in-bond, to a designated FTZ rather than being cleared through customs. The fee for this service is INR 4,618 per shipment.

Exporters will choose UPS FTZ Facilitator to ship goods in-bond from an FTZ to an international destination. The fee for this service is INR 4,618 per shipment.

International Dangerous Goods

Dangerous goods are articles or substances which are capable of posing a significant risk to health, safety or property if not handled and shipped in a proper manner.

There are various laws, regulations and rules governing the transportation of dangerous goods across international borders.

UPS offers a contractual service which ensures that your dangerous goods shipments are handled and shipped in accordance with international and domestic regulations via our global network. A surcharge of INR 3,692 per shipment or INR 338 per package applies, whichever is greater.

For a detailed listing of UPS acceptable classes and commodities of dangerous goods, please contact our Customer Service Representatives.

Notes

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives at 1800-22-7171/1800-102-7171 or refer to [ups.com](https://www.ups.com).

Note

UPS Broker of Choice and UPS FTZ Facilitator are available on a contractual basis. Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Terms and Conditions of Service

EFFECTIVE DECEMBER 21, 2025

THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INsofar AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure, UPS Pty Ltd, ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages or pallets covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centers.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight™ Services below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 274 centimetres (or 108 inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight Services pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com will not be accepted for transportation and will be returned to sender if found in the UPS system.

- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of USD 50,000 per package (or the local currency equivalent); or USD 100,000 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups.com), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), unlawful drugs, firearms and accessories, parts, components thereof, and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.

UPS reserves the right, but is not required, to return to the shipper any shipment containing a prohibited article. Such return will be made solely at the shipper's risk and expense. UPS also reserves the right in its sole and unlimited discretion to dispose of a prohibited article found in the UPS system. UPS in its sole and unlimited discretion may subject each package containing a prohibited article to an additional fee, set forth in the UPS Rate and Service Guide. In addition, UPS reserves the right in its sole and unlimited discretion to suspend or terminate, in whole or in part, services to the shipper, the shipper's contract, contractual discounts or incentives where the shipper is found to have engaged in conduct prohibited by the UPS Rate and Service Guide, including these Terms and Conditions, UPS policy (including without limitation UPS policies described on ups.com), or applicable law or regulation.

- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.
- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.
- (vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

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Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 X width) + (2 X height)] combined exceeds 300 centimetres (118 inches), but does not exceed the maximum UPS size of 400 centimetres (157 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 centimetres (or 48 inches) or its second-longest side exceeding 76 centimetres (or 30 inches);
- (iv) Any package with an actual weight greater than 25 kilograms (or 55 pounds); and
- (v) Each package, excluding UPS Worldwide Express Freight™ Services shipments, where the average weight per package is greater than 25 kilograms (or 55 pounds) and the weight for each package is not specified in the UPS Shipping System used.

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight Services pallets that are classified as Oversize. A pallet is considered Oversize when its dimensions exceed the thresholds set forth at [ups.com/assets/resources/webcontent/wwef_max_dim.pdf](https://www.ups.com/assets/resources/webcontent/wwef_max_dim.pdf).

UPS Worldwide Express Freight Services pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at [ups.com/assets/resources/webcontent/wwef_max_dim.pdf](https://www.ups.com/assets/resources/webcontent/wwef_max_dim.pdf). Pallets that exceed these size restrictions require prior approval from UPS and are subject to an Oversize Pallet Handling Surcharge if accepted by UPS for service.

Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to UPS Paperless Invoice Service and

Service Guarantee. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address and/or telephone number of the Consignee or associated addressee in PLD for a Shipment ("PLD Contact(s)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Contact(s) and may use such PLD Contact(s) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

UPS Paperless Invoice Service

By using UPS Paperless Invoice service (via a UPS Automated Shipping System or any other method, including, but not limited to, an API platform or a third-party system) or any other means on a UPS Automated Shipping System to electronically generate a paperless invoice, the Shipper authorizes UPS (or any UPS affiliate) to use the information the Shipper submits electronically to facilitate the delivery, export and/or import of the Shipment, including the Shipper's letterhead and electronic signature and the data, documents, and information that the Shipper provides to generate true, correct, and paperless invoices that reflect, in all material respects, the Shipper's actual commercial invoice and the Shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) and that are necessary to expedite in accordance with law the export and customs clearance of international Shipments.

The Shipper agrees to indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, and agents from any and all claims asserted and liability or losses suffered by reason of any incorrect, incomplete, or false statement contained in the data, invoices, certificates of origin or international trade documents provided by Shipper.

The Shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate Consignee, and a complete commercial description of the merchandise.

By using the service, Shipper represents and certifies that the data, documents, and information the Shipper provides is true, complete, and accurate and that the paperless invoice the Shipper prepares is, in all material respects, an electronic copy of the actual commercial invoice provided to the buyer.

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The Shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, in accordance with 19 C.F.R. Part 141, Subpart F (Invoices) for shipments entering the United States and any other laws governing valuation and invoicing requirements of other countries of destination or origin, and to ensure its accuracy and completeness. In some instances, applicable laws and regulations may require the use of original invoices, certificates of origin or other international trade documents.

The Shipper acknowledges that Shipper has an affirmative and non-delegable duty to determine whether a Shipment requires an original invoice, certificate of origin, or other international trade document, and that Shipper will attach such an original document to the Shipment when required by law.

The Shipper shall maintain and produce to UPS, if requested, a copy of the original commercial invoice (between the buyer and the seller) and provide timely upload of PLD to use UPS Paperless Invoice service.

The Shipper further acknowledges that a Shipment tendered to UPS (or any UPS affiliate) using this service is also subject to the terms and conditions set forth in the effective UPS Technology Agreement, which is available at www.ups.com.

UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, a shipper may use UPS Import Control service to create a Print Import Label or Electronic Import Label to provide to the sender of the shipment, or a shipper may request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight Services. UPS Import Control service is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control service is available for packages and pallets processed through WorldShip® software, the UPS CampusShip portal, UPS Internet Shipping, or UPS Developer Kit and also for packages only, processed through WorldShip or an approved UPS Ready® solution.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control service including, but not limited to Hazardous Materials shipments requiring shipping papers or firearms shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is USD 50,000 per package and USD 100,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package or pallet to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package or pallet is limited to USD 1,000.

Print Return Label; Electronic Return Label

Shipments can be returned from an address using Print Return, or Electronic Return Labels.

The maximum actual or declared value for each domestic Print Return Label, or Electronic Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, or Electronic Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, and Electronic Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

UPS Returns Plus

(i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package or pallet from an address. The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is USD 1,000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of USD 1,000 per pallet or package, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to USD 1,000 per shipment or pallet. Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

(ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address. This service is not available for UPS Worldwide Express Freight Services. The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is USD 50,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is USD 50,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to USD 1,000 per shipment or pallet.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight Services shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

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UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

For shipments destined to the U.S. that cannot be delivered, if the Shipper does not respond and provide adequate further instructions within two operating days, UPS reserves the right in its sole and unlimited discretion to dispose of the Shipment, or return it to the Shipper at the Shipper's risk and expense, and Shipper waives any claim for loss or damage.

Refusal and Suspension of Service

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant shipment, if carriage is in progress, UPS may suspend carriage and hold the shipment. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a shipment does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a shipment by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com.

Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Centre for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Centre. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup is not available for international package shipments.

For UPS Worldwide Express Freight™ shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight™ shipment at a UPS Worldwide Express Freight™ Centre location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight™ Centre address not required).

UPS will hold the shipment at the designated UPS Customer Centre or UPS Worldwide Express Freight Centre and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Centre" means a UPS facility where a shipper may tender UPS Worldwide Express Freight Services pallets to UPS for transportation, and a consignee or other recipient may receive a pallet for delivery. UPS Worldwide Express Freight Centres available in Asia-Pacific are listed at ups.com under Global Locator section.

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is not a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

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UPS Worldwide Express Freight shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any shipment tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosive devices without lawful authority.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or consigning explosives or explosive devices without lawful authority. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

For any claims arising from import, export or customs clearance activities, the liability of UPS shall be limited to the lesser of (i) USD 50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at [ups.com](https://www.ups.com) and upon request at the local UPS office. UPS Worldwide Express Freight Services pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight Centre will receive door-to-door rates.

Demand Surcharge

One or more Demand Surcharge will apply to certain packages tendered to UPS for shipment during times of changing market dynamics and capacity availability. A demand surcharge may be implemented to ensure our

network continues to operate effectively. Details regarding the application of Demand Surcharge are set forth at [ups.com/rates/in](https://www.ups.com/rates/in).

Demand Surcharge apply cumulatively if a package meets more than one of the specified criteria. Demand Surcharge apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Demand Surcharge shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Demand Surcharge.

Surge Fee

UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at [ups.com/rates/in](https://www.ups.com/rates/in).

Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

UPS shall have a general and continuing lien on any and all shipments for which services are being provided by UPS that come into UPS's actual or constructive possession or control for monies owed to UPS with regard to the shipment on which the lien is claimed and/or any and all prior shipment(s).

Closure of Inactive Accounts

To safeguard the integrity, confidentiality and security of customer information, and to protect against unauthorised access, misuse, or fraudulent activity, UPS reserves the right, at its sole discretion, to suspend, deactivate or terminate any UPS account that has not been used to access or book any service offered by UPS for a continuous period of 12 months without prior notice to the account holder.

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of nonpayment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

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Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website ([ups.com](https://www.ups.com)) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallets in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallets), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits; (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits; (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For UPS Worldwide Express Freight shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty/Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid by the shipper or a third party designated by the shipper.

Responsibility For Loss or Damage

Where Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as "Convention Rules") or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or death) limited to proven damages up to an amount not exceeding USD 100 per shipment, or per pallet in a UPS Worldwide Express Freight shipment, unless a higher value has been declared by the shipper as hereafter provided. If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

Terms and Conditions of Service

EFFECTIVE DECEMBER 21, 2025

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

International jewelry shipments, and shipments of unset precious stones or industrial diamonds, are subject to maximum declared value restrictions that vary by destination as set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, loss or damage to shipments destined to the U.S. that cannot be delivered where the Shipper fails to respond and provide adequate further instructions within two operating days and UPS disposes of the shipment or returns it to the Shipper, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package or pallet after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days from delivery in the case of damage (including partial loss of a shipment), and within 60 days from scheduled delivery for full loss of a shipment. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This

term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/en/support/shipping-support/legal-terms-conditions/privacy-notice> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

By including the email address and/or telephone number of the Consignee or associated addressee in PLD for a Shipment ("PLD Contact(s)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Contact(s) and may use such PLD Contact(s) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com), which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.



For bookings and enquiries

call UPS Nationwide Toll Free
on 1800-22-7171/1800-102-7171

or visit us on the web at:
www.ups.com®

Customer Service Hotline
Tel: 1800-22-7171/1800-102-7171
Monday - Saturday: 08:30 - 21:00
Closed on Sundays and Public Holidays
www.ups.com

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