



Navigate the intricacies of cross-border trade with **UPS[®] Customise Assist**

Elevate your cross-border operations with UPS Customise Assist, streamlining processes for seamless international trade.

From ad hoc customised KPI reporting and post-entry audits to comprehensive support for your cross-border needs, UPS Customise Assist is here to enhance your supply chain efficiency and visibility to help you make informed decisions that optimise operations, drive success and fuel sustainable growth.

UPS Customise Assist Services

1



Customised Reporting

For customs clearance that delivers valuable insights to support the growth of your business.

3



Expert Guidance on Securing Essential Licenses and Permit

Let UPS guide you with the application of additional licenses or permit required from relevant government agencies.

5



Quarterly Business Review on Customisable Customs Clearance Metrics

Value-added business review with key stakeholders to provide visibility to the customs clearance KPIs that matter to you.

2



Specific, Tailored Operating Procedures

Bespoke customs clearance procedures designed according to your needs.

4



Post Entry Audits

Tailored post-entry customs clearance audits with support and reports for trade lanes across the Asia-Pacific region, including entries and declarations submitted by other brokers.

6



Dedicated Control Tower

Access to a dedicated team that handles all your customs clearance across the Asia-Pacific region.

Email apacbrokerageassist@ups.com or contact your
UPS Account Manager for more information.

UPS Customise Assist may include two or more of the services listed in this leaflet; services listed herein are not exhaustive.

This document is for informational purposes only and does not constitute legal advice.

©2024 United Parcel Service of America, Inc. UPS, the UPS brandmark and the colour brown are trademarks of United Parcel Service of America, Inc. All rights reserved.