



# 2026 UPS® Additional Services and Charges



For business customers located in Greece.

Effective from 21 December 2025, RATES IN EUR, (excl. VAT and taxes).

# Additional Services and Charges

Additional Charge	Description	Fee
<b>Sending Shipments</b>		
<b>Over Maximum Limits*</b>	Packages with an actual weight of more than 150 pounds (70 kg), or that exceed 108 inches (274 cm) in length or a total of 157 inches (400 cm) in length and girth combined, as measured to determine their billable weight, are not accepted for transportation. These packages are subject to an Over Maximum Limits surcharge, in addition to all other applicable charges, if found in the UPS small package system. Packages exceeding 157 inches (400 cm) in length and girth combined are also subject to the Large Package Surcharge.	€ 342.05 per package.
<b>Large Package Surcharge*</b>	A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg in addition to the Large Package Surcharge.	€ 62.90 per package.
<b>Special Handling of Undeliverable Shipments Surcharge (in addition to transportation cost)</b>	When UPS has taken measures to try to deliver any Worldwide shipments, but has been unsuccessful, we will process your shipment acting on your instructions. The transportation cost and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment.  Please see the Additional Charges table for pricing information. For all shipments within the EU and within your country, we will automatically return your shipment by UPS Standard service (where available). Transportation and fuel charges will apply for the return.	€ 8.10 per shipment for worldwide services.
<b>Address Correction</b>	If a mistake has been made in the address, we will make every reasonable effort to find the correct address and deliver the shipment if it is within the same destination country. An additional charge for this service will be billed to the shipper. You can view the address correction charges in the Additional Charges table.	€ 11.00 per package.
<b>Receiver or Third Party Refuses to Pay</b>	If the receiver or a third party is selected to pay the transportation charges and the bill-to account is incorrect or missing, UPS searches its records for the correct account number. Whether or not the account number is found, a processing fee per shipment is billed back to the shipper.	€ 15.95 per shipment.
<b>Demand Surcharge</b>	<ul style="list-style-type: none"> <li>• Applicable to international shipments moving on air transportation.</li> <li>• One or more Demand Surcharges may apply to certain packages that meet specifications of Large Package and Over Maximum Limit as well as Additional Handling.</li> <li>• This will be in addition to the existing rates, surcharges and/or fees.</li> </ul>	Details are available at UPS.com.
<b>Surge Fee</b>	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com. Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific reference to Surge Fees.	Details are available at UPS.com.
<b>Missing or Invalid Account Number Fee</b>	An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A charge per shipment will be assessed for domestic (if available) and international shipments with a missing or invalid payer account number. Additionally, if the consignee or third party fails to pay the shipping charges, the original shipper will be billed a refusal fee plus the shipping charges.	€ 14.00 per shipment.
<b>Extended Area Delivery Service</b>	UPS provides a collection or delivery service in extended, as well as urban, areas. An additional charge applies for each shipment that is collected or delivered in an extended area.	€ 0.59/ € 29.77 (per kg/minimum, whichever is greater).
<b>Remote Area Delivery Service</b>	This surcharge is applied for delivery to or collection from an area beyond UPS extended areas, which are less accessible for collections and deliveries (domestic and international services).	€ 0.59/ € 29.80 (per kg/minimum, whichever is greater).
<b>International Processing Fee</b>	Effective September 8, 2025, a fee will be assessed to every shipment to the U.S. with UPS Worldwide Express®, UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Expedited®, and UPS Worldwide Saver®.	€ 2.35 per shipment.
<b>Additional Handling Service*</b>	<p>Additional Handling applies to the following:</p> <ul style="list-style-type: none"> <li>• Any article that is not fully encased in a corrugated cardboard shipping container, including tires.</li> <li>• Any package with an outer shipping container not made of corrugated cardboard, including but not limited to canvas, leather, metal, wood, hard plastic, soft plastic (e.g., plastic bag), or expanded polystyrene foam (e.g., styrofoam).</li> <li>• Any cylindrical-like item, including but not limited to barrels, buckets, cans, drums, mailing tubes or pails.</li> <li>• Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm).</li> <li>• Any import, export or domestic package with an actual weight greater than 25 kg.</li> <li>• Each import, export or domestic package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.</p> <p>In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.</p>	€ 13.05 per package.
<b>Signature Required</b>	Normally, UPS requires the signature of the receiver for all deliveries. As an exception, deliveries in certain countries are allowed on "Driver release" (delivery in a location in the receiver's premises without the need for a signature) or on "Letter box release". Letter box release is a secured release by a service provider which will allow residential packages to be left in a safe letter box without a signature. Use Signature Required to prevent the use of "Driver Release" or "Letter Box Release" in applicable countries.	€ 1.50 per shipment.
<b>Adult Signature Required</b>	Use "Adult Signature Required" to prevent minors from accepting deliveries of goods for legal or other reasons. This may apply to alcoholic beverages and tobacco products, but also to goods that you prefer an adult to receive.	€ 4.25 per shipment.
<b>Duty and Tax Forwarding Charge</b>	This charge is for shipments outside the EU, when the payer of duties and taxes is not located in the destination country. It is billed to the party who pays the transportation charges.	€ 22.85 per shipment.
<b>UPS carbon neutral (per pallet)</b>	UPS carbon neutral is an option for shippers who are conscious about their climate impact and are doing something positive about it. Using UPS carbon neutral lets you demonstrate your commitment to climate change, and enables you and your package recipients to share in that commitment. When you select UPS carbon neutral, a flat fee will be added to your bill for each package selected.	No charge.
<b>International Collect on Delivery (ICOD) Fee</b>	<p>Fee assessed to the U.S. consignee when collecting import charges at the time of delivery, along with any unpaid duties, taxes, and other fees for the shipment.</p> <p>Fee does not apply if duties and taxes are billed to a UPS account number prior to delivery.</p> <p>U.S. consignees can also avoid the fee by paying the applicable customs charges electronically, prior to delivery, through the Import Payment Processing Application (IPPA).</p> <p>The IPPA can be accessed through the:</p> <ul style="list-style-type: none"> <li>• Shipment payment notification (consignees will only receive this notification if the shipper has provided the consignee's contact information to UPS (name, email, phone) and the consignee has accepted UPS's opt-in terms for notifications.</li> <li>• Tracking results page on ups.com.</li> </ul>	€ 12.75.

\*For shipments subject to radiometric control, transit times may be longer and the UPS money-back guarantee does not apply.

Additional Charge	Description	Fee
<b>Sending and Receiving Shipments</b>		
<b>Prohibited Item Fee</b>	UPS does not agree to carry any prohibited articles. Without prejudice to any other provision in these terms or the UPS Terms and Conditions of Carriage, if it comes to the attention of UPS that a package contains any prohibited article, you must pay to UPS an additional minimum administration fee in addition to any other applicable charges.	295.40 per package.
<b>Unlawful Drug Fee</b>	Packages containing any form of unlawful drugs will be subject to not only to seizure and reporting to relevant governmental authorities, but also to an additional charge as set forth in the applicable Service Guide. Such charge is in addition to any and all other obligations that may be owed to UPS in connection with the shipment of unlawful drugs.	1,020.20 per package.
<b>Freight</b>		
<b>Freight Residential Delivery Service</b>	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	€ 133.00 per shipment.
<b>Freight Saturday Delivery</b>	For pallet shipments, UPS also offers the convenience of Saturday Delivery. Delivery times depend on the origin and destination of your shipment. For WW Express Freight, this service is only available to select destinations in the US and Canada. Please contact your UPS Customer Service Centre on 078 250 877 for service availability or visit www.ups.com. This service is also available for returns.	€ 237.40 per shipment.
<b>Oversize Pallet Charge</b>	Depending on origin and destination, this surcharge may apply to certain UPS Worldwide Express Freight shipments. To determine if a particular origin or destination has an oversize pallet limit, please visit www.ups.com/worldwideexpressfreight.	€ 342.05 per pallet.
<b>Brokerage Services – Import</b>		
<b>Other additional Customs Services</b>	For additional services (transport of goods subject to customs control within Greek territory) or non-routine procedures such as certifications issuance (Veterinary inspections at the point of entry into the EU, Chemical fees etc.) which are required by other Government Agencies, extra charges may occur by the relevant Greek Authorities or UPS of Greece.	For extra charges that may occur, please contact our Brokerage Department.
<b>Storage</b>	A fee is charged when shipments temporarily remain in the customs warehouse, before being cleared through customs.	€ 1.62 per pkg/100 kgs/day. • after 48 hours when invoice intrinsic value is above € 22. • after 72 hours when invoice intrinsic value is below € 22.
<b>Import Formal Document Fee</b>	To exercise the right of executing customs formalities required for the Custom Clearance procedures. A fee is applied for this procedure.	• € 15.20 per shipment. Using UPS Brokerage Services. (For shipments that temporarily remain in customs warehouse before being cleared through customs). • € 19.36 per shipment. Using TP Broker services.
<b>Warehouse Handling Fees</b>	A Handling Fee is charged when the packages are kept temporarily in the customs warehouse of our Third Party handling service provider.	Handling fees for shipments with intrinsic value above 22€ : • € 3.50 per shipment – T1 entry – Shipment declaration at customs. • € 0.50 per pkg - Insurance fee for each package entering the customs warehouse. • € 11.15 per shipment 1-15 kg (max 3 pcs). • € 18.48 per shipment 16 - 300 kg (max 3 pcs). • € 2.90 per pkg for the 4th and each additional pkg.  Handling fees for shipments with intrinsic value below or equal € 22: • € 8.00 per shipment with intrinsic value: € 0,01 – € 22.
<b>Brokerage Service Fee</b>	UPS brokerage service fee for import customs formalities.	• € 47.00 per shipment with intrinsic value > € 22 & CIF < € 250. • € 64.55 -per shipment with a CIF value > € 251 – € 10.000. • € 140.80 per shipment with a CIF value > € 10.000.
<b>Customer Requested Contact</b>	A fee will be applied for the constant communication with customer, upon request.	€ 3.60 per shipment.
<b>Report Fee</b>	UPS will charge a fee for each report or data set, sent to the customer, upon request.	€ 58.45 per hour.
<b>Admin Fee</b>	UPS will charge a fee for any exceptional customs clearance handling, upon request.	€ 28.20 per case.
<b>SAD document mail charge</b>	UPS will charge a fee for any document (SAD) mailed to customer, upon request.	€ 5.90 per case.
<b>Government Agency Fee</b>	A fee is charged by other national control agencies for certificates issuance, which they are mandatory for the successful completion of import formalities.	€ 37.30 per shipment.
<b>National Transit Procedure</b>	Internal Transshipments Operations & bonded transits upon the customer's request UPS to deliver goods to a customs authority other than the UPS supervising customs office "El. Venizelos".	€ 35.45 per shipment.
<b>Handling Fees for VAT payment to customs – Low Value consignments</b>	Imports of low value consignments from non-EU countries are subject to VAT (e-commerce VAT Reform, effective from 01/07/2021). In case UPS prepays the VAT and any other charges, on behalf of the customer, there will be a fee based on the actual value of the goods' invoice.	€ 8.10 per shipment with intrinsic value up to € 22.
<b>Other additional charges</b>	For additional services or non-routine inspections such as veterinary checks at the point of entry into the EU, extra charges may occur.	For extra charges that may occur please contact our Brokerage Department 09.00 – 16.30 Monday to Friday on 210 35 43 860 or via email: grbrokerage@ups.com.

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<b>Brokerage Services – Export</b>		
<b>Non-standard customs clearance formalities</b>	In case the shipments being exported require special customs clearance entries such as temporary export, re-export of imported goods or shipments return, a fee will be applied by UPS.	€ 58.75 per shipment.
<b>Post Entry Clearance</b>	In case of request submission to customs authority, regarding ex-post customs formalities, information of export clearance or copy of export documents, UPS will provide the service on request, with expertise and full support to the customer.	€ 58.75 per shipment.
<b>Additional HTC Line</b>	For additional non-standard services (specific data set and special reporting, triangular export shipments-invoice exchange etc.) UPS may provide a specific procedure for the customer.	For extra charges that may occur, please contact our Brokerage Department 08.00 –16.00 Monday to Friday on +302103543947-8 or via email: grexportbrokerage@ups.com.
<b>Export Customs formalities</b>	UPS brokerage service fee for export customs formalities. (Brokerage service fee is applied also to road service to GB for Intrinsic value above 200€ in total).	€ 35.45 per shipment.
<b>Reporting fee</b>	UPS will charge a fee for each report or data set, sent to the customer, upon customer request.	€ 58.45 per hour.
<b>Admin fee</b>	UPS will charge a fee for any exceptional customs clearance handling, upon customer request.	€ 28.20 per case.
<b>SAD document mail charge</b>	UPS will charge a fee for any document (SAD) mailed to customer, upon customer request.	€ 5.90 per case.
<b>All Other Core Services</b>		
<b>Residential Delivery Services</b>	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	€ 2.70 per shipment.
<b>Paper Commercial Invoice Surcharge</b>	Where a commercial invoice is submitted in connection with a shipment, a fee per shipment will be applied to the shipper when the commercial invoice is not provided by the shipper in digital form using UPS Paperless Invoice services prior to the processing of the commercial invoice by UPS.	€ 0.00 per shipment.
<b>Delivery Services</b>		
<b>Direct Delivery Only</b>	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	€ 2.25 per package.
<b>Saturday Delivery</b>	Benefit from the convenience of a Saturday delivery by the end of the day with UPS's new Standard Saturday delivery service. This service is only available from and to eight select destinations: Germany, UK, France, Italy, Netherlands, Spain, Poland and Belgium. To check the service availability, visit <a href="http://www.ups.com">www.ups.com</a> .	79.90 per shipment. € 237.40 per shipment (for WW Express Freight shipments). Free of charge to countries where Saturday is a business day.
<b>Notifications</b>		
<b>Proof of Delivery*</b>	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	View online: Free of charge. Receive by fax or mail: € 8.10 per letter/fax.
<b>Payment Collection/Fixed Rate Pricing</b>		
<b>Collect on Delivery (C.O.D.) *</b>	UPS will attempt to collect payment for your shipment online prior to or by cash, cheque or card payment at the time of delivery.	1% of the value of the goods or a minimum of € 26.50.
<b>Declared Value for Carriage</b>		
<b>Declared Value for Carriage</b>	UPS automatically protects every shipment against loss or damage, up to a certain value, as described in Liability. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50,000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	1% of the value of the goods declared for carriage or a minimum of € 12.35. Freight collect shipments are billed to the consignee.
<b>Returns</b>		
<b>UPS Returns</b>	Your goods can come back as easily as they go out. Whether you need a shipment returned from a nearby city within Europe or from across the globe, UPS Returns can simplify the process by meeting a complete range of reverse logistics needs.	<b>UPS Print Return Label:</b> € 1.40 per package (or per pallet for WW Express Freight). <b>UPS Electronic Return Label:</b> € 2.05 per package (or per pallet for WW Express Freight).
<b>UPS Returns Plus</b>	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	<b>UPS 1 Attempt Returns Plus:</b> € 7.35 per package (or per pallet for WW Express Freight). <b>UPS 3 Attempts Returns Plus*:</b> € 9.80 per package.
<b>UPS Returns Pack and Collect*</b>	A customisable service that gives you complete control over a return. Schedule the returns collection at a designated location and time frame. A UPS driver will then arrive with UPS-provided packaging and collect the item to be returned. You even have the choice of one or three collection attempts, depending on your needs.	<b>For one collection attempt:</b> <ul style="list-style-type: none"> <li>• € 14.85 per package for collections with a small, UPS-provided box (box type #2).</li> <li>• € 18.05 per package for collections with a medium, UPS-provided box (box type #3).</li> <li>• € 20.55 per package for collections with a large, UPS-provided box (box type #1).</li> </ul> <b>For three collection attempts:</b> <ul style="list-style-type: none"> <li>• € 18.05 per package for collections with a small, UPS-provided box (box type #2).</li> <li>• € 21.30 per package for collections with a medium, UPS-provided box (box type #3).</li> <li>• € 23.60 per package for collections with a large, UPS-provided box (box type #1).</li> </ul> Note: This service is contract only.
<b>UPS Returns Exchange*</b>	A special service, in which a UPS driver delivers a replacement item and, during the same delivery, collects a similar item to be returned. The packaging for the replacement item is reused for the collected item, ensuring the returns process is quick and efficient. This contractual service is ideal for warranty replacements and product exchanges.	€ 16.60 per package (contract only).

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<b>Import</b>		
<b>UPS Import Control</b>	This service allows you to manage the collection, scheduling and billing of your import shipments from over 120 countries. Using advanced technology, you can control crucial importing aspects including customs documentation, delivery speed and billing options.	<ul style="list-style-type: none"> <li>• Print Return Label: € 1.40 per package (or per pallet for WW Express Freight).</li> <li>• Electronic Label: € 2.05 per package (or per pallet for WW Express Freight).</li> <li>• 1 UPS Collection Attempt: € 7.35 per package (or per pallet for WW Express Freight).</li> <li>• 3 UPS Collection Attempts*: € 9.80 per package.</li> <li>• Commercial Invoice Removal: € 20.70 per shipment.</li> </ul>
<b>Shipment/Clearance Consolidation</b>		
<b>UPS Trade Direct*</b>	Effectively manage time-sensitive air freight operations on major trading lanes in Asia and North America.	Based on terms of contract.
<b>UPS World Ease*</b>	With World Ease you can group several shipments that are of either the same or different service levels and that are destined for one country into one 'master' shipment for consolidated customs clearance, using a single importer of record. Available on a contractual basis for exports to more than 65 countries across the world for customers using WorldShip or a host-to-host system. World Ease is not available for shipments between EU member states.	Based on terms of contract.

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For bookings and enquiries call UPS  
at 210 99 84 000/ 2310 406000 or visit us on the  
web at: [www.ups.com](http://www.ups.com)