



2026 UPS® Additional Services and Charges



For business customers located in Bulgaria.

Effective from 7 June 2026, RATES IN EUR, (excl. VAT and taxes).

Additional Services and Charges

Additional Charge	Description	Fee
Sending Shipments		
Currency Conversion Rate	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	0,75% of the amount converted.
Over Maximum Limits	Packages with an actual weight of more than 150 pounds (70 kg), or that exceed 108 inches (274 cm) in length or a total of 157 inches (400 cm) in length and girth combined, as measured to determine their billable weight, are not accepted for transportation. These packages are subject to an Over Maximum Limits surcharge, in addition to all other applicable charges, if found in the UPS small package system. Packages exceeding 157 inches (400 cm) in length and girth combined are also subject to the Large Package Surcharge.	EUR 347,30 per package.
Large Package Surcharge	A Large Package Surcharge will be applied to each UPS package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm. Large Packages are subject to a minimum billable weight of 40 kg in addition to the Large Package Surcharge. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.	EUR 61,40 per package.
Demand Surcharge	<ul style="list-style-type: none"> • Applicable to international shipments moving on air transportation. • One or more Demand Surcharges may apply to certain packages that meet specifications of Large Package and Over Maximum Limit as well as Additional Handling. • This will be in addition to the existing rates, surcharges and/or fees. 	Details are available at UPS.com.
Surge Fee	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com. Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific reference to Surge Fees.	Details are available at UPS.com.
UK Border Fee	A fee will be implemented on all shipments (excluding letters and documents) between Northern Ireland and Great Britain (England, Scotland and Wales). This fee covers the incremental transportation and handling costs due to network adjustments. It does not cover any additional brokerage services. The charge is based on individual customer contracts. This service is offered on a contractual basis only.	Details are available at UPS.com.
Special Handling of Undeliverable Shipments Surcharge	When UPS has taken measures to try to deliver any Worldwide shipments, but has been unsuccessful, we will process your shipment acting on your instructions. The transportation cost and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment. Please see the Additional Charges table for pricing information. For all shipments within the EU and within your country, we will automatically return your shipment by UPS Standard service (where available). Transportation and fuel charges will apply for the return.	EUR 6,55 per shipment for worldwide services.
Address Correction	If a mistake has been made in the address, we will make every reasonable effort to find the correct address and deliver the shipment if it is within the same destination country. An additional charge for this service will be billed to the shipper. You can view the address correction charges in the Additional Charges table.	EUR 7,25 per package.
Receiver or Third Party Refuses to Pay	If the receiver or a third party is selected to pay the transportation charges and the bill-to account is incorrect or missing, UPS searches its records for the correct account number. Whether or not the account number is found, a processing fee per shipment is billed back to the shipper.	EUR 12,35 per shipment.
Signature Required	Normally, UPS requires the signature of the receiver for all deliveries. As an exception, deliveries in certain countries are allowed on "Driver release" (delivery in a location in the receiver's premises without the need for a signature) or on "Letter box release". Letter box release is a secured release by a service provider which will allow residential packages to be left in a safe letter box without a signature. Use Signature Required to prevent the use of "Driver Release" or "Letter Box Release" in applicable countries.	EUR 1,60 per shipment.
Adult Signature Required	Use "Adult Signature Required" to prevent minors from accepting deliveries of goods for legal or other reasons. This may apply to alcoholic beverages and tobacco products, but also to goods that you prefer an adult to receive.	EUR 3,95 per shipment.
International Collect on Delivery (ICOD) Fee	A fee is assessed when import charges are collected at the time of delivery, along with any unpaid duties, taxes, and other shipment-related fees. This fee does not apply if duties and taxes are billed to a UPS account number prior to delivery. Consignees can also avoid the fee by paying the applicable customs charges electronically, prior to delivery, via the Import Payment Processing Application (IPPA). The IPPA can be accessed through either of the following: <ul style="list-style-type: none"> • Shipment payment notification – consignees will only receive this notification if the shipper has provided the consignee's contact details (name, email, phone number) to UPS, and the consignee has accepted UPS's opt-in terms for notifications. • Tracking results page on ups.com. 	This fee may apply to the consignee depending on destination and conditions. Please contact UPS for details.
Sending and Receiving Shipments		
Extended Area Collection and Delivery Service	UPS provides a collection or delivery service in extended, as well as urban, areas. An additional charge applies for each shipment that is collected or delivered in an extended area.	Collection EUR 0,69 per kg / EUR 28,25 minimum. Delivery EUR 0,69 per kg / EUR 31,50 minimum.
Remote Area Collection and Delivery Service	This surcharge is applied for delivery to or collection from an area beyond UPS extended areas, which are less accessible for collections and deliveries (domestic and international services).	Collection EUR 0,69 per kg / EUR 28,25 minimum. Delivery EUR 0,85 per kg / EUR 34,80 minimum.
International Processing Fee	Effective September 8, 2025, a fee will be assessed to every shipment to the U.S. with UPS Worldwide Express®, UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Expedited®, and UPS Worldwide Saver®.	EUR 2,35 per shipment.

* For shipments subject to radiometric control, transit times may be longer and the UPS money-back guarantee does not apply.

Additional Charge	Description	Fee
Sending and Receiving Shipments (continued)		
Additional Handling Service	<p>Additional Handling applies to the following:</p> <ul style="list-style-type: none"> Any article that is not fully encased in a corrugated cardboard shipping container, including tires. Any package with an outer shipping container not made of corrugated cardboard, including but not limited to canvas, leather, metal, wood, hard plastic, soft plastic (e.g., plastic bag), or expanded polystyrene foam (e.g., styrofoam). Any cylindrical-like item, including but not limited to barrels, buckets, cans, drums, mailing tubes or pails. Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm). Any import, export or domestic package with an actual weight greater than 25 kg. Each import, export or domestic package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used. <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.</p>	EUR 13,20 per package.
Paper Commercial Invoice Surcharge	Where a commercial invoice is submitted in connection with a shipment, a fee per shipment will be applied to the shipper when the commercial invoice is not provided by the shipper in digital form using UPS Paperless Invoice services prior to the processing of the commercial invoice by UPS.	EUR 0,00 per shipment.
Residential Delivery	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	EUR 3,40 per shipment.
UPS Worldwide Express Freight® Residential Delivery	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	EUR 128,65 per shipment.
Oversize Pallet Charge	Depending on origin and destination, this surcharge may apply to certain UPS Worldwide Express Freight shipments. To determine if a particular origin or destination has an oversize pallet limit, please visit www.ups.com/worldwideexpressfreight .	EUR 347,30 per pallet.
Prohibited Item Fee	UPS does not agree to carry any prohibited articles. Without prejudice to any other provision in these terms or the UPS Terms and Conditions of Carriage, if it comes to the attention of UPS that a package contains any prohibited article, you must pay to UPS an additional minimum administration fee in addition to any other applicable charges.	EUR 295,70.
Unlawful Drug Fee	Packages containing any form of unlawful drugs will be subject to not only to seizure and reporting to relevant governmental authorities, but also to an additional charge as set forth in the applicable Service Guide. Such charge is in addition to any and all other obligations that may be owed to UPS in connection with the shipment of unlawful drugs.	EUR 1021,20.
Brokerage Services		
Duty and Tax Forwarding Charge	This charge is for shipments outside the EU, when the payer of duties and taxes is not located in the destination country. It is billed to the party who pays the transportation charges.	EUR 20,80 per shipment.
Disbursement Fee	UPS customs brokers are experienced with complex commercial shipments. Electronic transmissions of shipment data helps speed customs clearance. UPS may prepay duties, taxes and other government charges on behalf of the payer. Disbursement charges are noted in the Additional Charges Table.	2%/EUR 12,50 per shipment.
Additional Tariff Line Fee	When a customs entry has more than five tariff lines, a surcharge will be applied per additional tariff line.	EUR 1,00 per additional tariff line.
Bonded Transfer UPS Guarantee	UPS can raise a transit procedure to allow a shipment to be transported in bond with a UPS guarantee.	EUR 25,00 per shipment.
Bonded Transfer Handling Fee (Import/Export Entry)	When UPS receives shipments covered by a transit procedure, an amount will be charged for the administration to clear this document. The same applies when the import shipment travels on a transit procedure raised by a customer or other agent.	EUR 10,23 per shipment.
Warehouse storage (per package/per day)	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	Up to 10 kg: EUR 4,00. 10 kg or more: EUR 45,00.
Non Routine Formal Entry	Some of the shipments being imported require special customs entries. This kind of entry will be subject to formal entry procedures. Live entries, temporary import entries, re-imports, provisory clearance and any other additional customs service (such as labelling, inventory etc.) are included in this category.	EUR 15,00 per shipment.
Always Contact on Customer Request	When implemented, UPS will always contact the importer for clearance instruction. Should UPS be unable to contact the importer, a written advice letter will be issued. If no response is received within 10 days, the shipment will be returned to the sender. If a shipment is non-excisable and does not require any other customs documentation, the importer can pre-advise UPS so that this process is not followed.	EUR 5,00 per shipment.
Non Credit Account Handling		2% of the advanced amount/ EUR 12,50.
Formal Entry	T5 Clearance	EUR 15,00 per shipment.
Entry Preparation Fee	UPS will charge a fee for each import shipment subject to customs import procedure.	EUR 30,68 per shipment.
In-transit Entry	UPS may issue a customs document allowing the shipment to be transported under customs and border protection under UPS guarantee and delivered to Free Trade Zone (FTZ). A fee will be charged.	EUR 75,95 per shipment.
Broker of Choice	This service allows importers to choose a customs broker themselves to release their international UPS shipments.	EUR 37,50 per shipment.

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Additional Charge	Description	Fee
Delivery Services		
Direct Delivery Only	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	EUR 2,15 per package.
Saturday Delivery	Benefit from the convenience of a Saturday delivery by the end of the day with UPS's new Standard Saturday delivery service. This service is only available from and to eight select destinations: Germany, UK, France, Italy, Netherlands, Spain, Poland and Belgium. To check the service availability, visit www.ups.com . This service is not subject to UPS's money-back guarantee.	EUR 73,95 per shipment (for non-WW Express Freight shipments). Free of charge to countries where Saturday is a business day. EUR 241,00 per shipment (for WW Express Freight shipments).
Deliver to Addressee Only	The shipment can be picked-up from UPS Access Point location only by the receiver indicated on the label (no collection by a third party is permitted).	EUR 3,95 per shipment.



For bookings and enquiries,
call UPS at 70018877 or
visit us on the web at: www.ups.com