



FAQ - 2025 Trade Policy & Tariff Changes

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General Topics

1. What are tariffs and how do they work?

- Tariffs are taxes levied by a government on imported goods, increasing their cost upon entry. These taxes serve various purposes, such as protecting domestic industries, generating government revenue, and balancing trade relations. When a tariff is applied, the importer pays the additional duty at customs before the goods are released. These costs often pass through the supply chain, often leading to higher prices for businesses and consumers.

2. Who pays the tariffs?

- While tariffs are imposed on foreign goods, the financial burden typically falls on domestic consumers. Importers pay tariffs to US Customs and Border Protection upon the goods' entry. These additional costs are typically passed along the supply chain, increasing prices for businesses and consumers.

3. Why is the tariff and taxes so high on my package?

- Each destination country determines the amount of duty and taxes according to the product being imported along with the country of origin and value of that product. Recent trade policy changes enacted by several countries have placed additional tariffs that have increased the duty and taxes for a wide variety of products.

4. What are Rules of Origin and how are Rules of Origin applied?

- Rules of Origin are the criteria used to determine a product's country of origin for trade and customs purposes. They are essential in applying tariffs, trade agreements and import restrictions. In this case, the Rules of Origin will ensure that all products from targeted countries are subject to tariffs, regardless of their routing to the US.

5. How are shipments subject to formal entry handled vs. informal entry?

- Please be informed that non-de minimis shipments will be subjected to formal entry or informal entry depending on various circumstances.

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For formal entry, Merchandise Processing Fee (MPF) and duties and taxes as imposed by the customs, as well as UPS customs brokerage fees will be billed to shipper or consignee depending on the shipment's bill term.

For informal entry, UPS customs brokerage fees and applicable duties and taxes will be billed to shipper or consignee depending on the shipment's bill term.

You may also visit [here](#) to identify the harmonized tariff code for your goods. If you are shipping a single commodity that is valued over \$2,500 you will be required to fill out an Electronic Export Information (EEI) form. EEIs are filed electronically with ACE, either by you or UPS on your behalf.

6. How will increased tariffs impact my business?

- While UPS cannot specifically advise how changes in the US's trade policies will impact individual sectors or businesses, these developments are expected to result in an increase in landed costs due to US tariffs and shippers should expect adjustments to US import declaration processes.

7. Should shippers expect additional processing time / delays due to new procedures / tariff implementation?

- UPS takes every effort to prepare and mitigate the risk of service disruptions as new clearance procedures and tariff changes are announced. Depending on the complexity and nature of the tariff changes, shipments may incur delays.

8. How do I dispute a tariff charge?

- If you feel there is an error in the calculation of the duty and taxes assessed to your US import shipment you can contact the UPS Billing group by using the number listed on your UPS billing invoice or contact the UPS Post Entry Department at sdfpostentrydesk@ups.com.

9. How can UPS help?

- At UPS, we work regularly with our customers to assess new risks and opportunities in their supply chains based on the evolving regulatory landscape. Our priority is to minimize disruption to your business operations and provide the expertise you need to manage these changes confidently.

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We have various logistics solutions to minimize disruptions and ensure compliance with evolving regulations.

April 2, 2025 US “Liberation Day” Tariff Change Announcements

Trade Policy & Tariff Changes

1. What new changes were announced on April 2nd, 2025

- Two US Executive Orders were announced on April 2, 2025 detailing new tariffs and re-suspension of de minimis for goods originating in China.

Reciprocal Tariffs

- 10% tariff on all US Imports shipped from all countries, effective April 5, 2025 at 12:01 A.M. EDT
- Higher individualized reciprocal tariffs will be applied on shipments from other countries with which the United States has the largest trade deficits, effective April 5, 2025
- Under this IEPPA Order, the President of the United States has authority to increase these tariffs as deemed necessary
- Shipments from Canada and Mexico remain subject to the IEPPA targeting Fentanyl / Migration, and therefore are unaffected by this order. This means USMCA compliant goods will continue to see a 0% tariff, non-USMCA compliant goods will see a 25% tariff, and non-USMCA compliant energy and potash will see a 10% tariff.
- In the event the existing fentanyl/migration IEPPA orders are terminated, USMCA compliant goods would continue to receive preferential treatment, while non-USMCA compliant goods would be subject to a 12% reciprocal tariff.
- Exceptions to the Reciprocal Tariffs include:
 - a. (1) articles subject to 50 USC 1702(b);
 - b. (2) steel/aluminum articles and autos/auto parts already subject to Section 232 tariffs;
 - c. (3) copper, pharmaceuticals, semiconductors, and lumber articles;

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- d. (4) all articles that may become subject to future Section 232 tariffs;
- e. (5) bullion; and
- f. (6) energy and other certain minerals that are not available in the United States.

De Minimis

- o Effective May 2, 2025 at 12:01 A.M. EDT, the U.S. will reinstate their previous decision to end duty-free entry for low-value Chinese goods into the U.S.

2. When will the new tariffs be applied?

- The 10% tariff on all US Imports shipped from all countries is effective April 5, 2025 at 12:01 A.M. EDT
- The higher individualized reciprocal tariffs applied on shipments from other countries with which the United States has the largest trade deficits are effective April 9, 2025 at 12:01 A.M. EDT
- Reinstatement of the de minimis suspension on for low-value Chinese goods into the U.S. takes effect on May 2, 2025 at 12.01 A.M. EDT

3. If shipments are picked up before the end of March and held at origin due to capacity constraints, will they be exempt from the new regulations since they are already in UPS's facility/network prior to April 5th, 2025?

The merchandise must be entered for consumption, or withdrawn from warehouse for consumption before 12:01 a.m. ET on April 5th. If the goods were held at a UPS facility and arrived to destination country after 12:01 a.m. ET on April 5th, 2025 they will be subject to the additional duties.

4. What is the proof that shipments were "loaded onto a vessel at the port of loading or in transit"?

- The proof that shipments were "loaded onto a vessel at the port of loading or in transit" is typically provided when the Master Air Waybill (MAWB) is linked to the shipment, which is usually visible once the shipment is in transit.

5. If some shipments are subject to additional tariffs due to delayed import or arrival, can UPS Brokerage waive the disbursement fee based on the earlier "planned import date," which was before April 2, 2025?

- UPS does not automatically waive disbursement fees. However, each situation will be reviewed individually, and we will assess them on a case-by-case basis.

6. How are goods of China or Hong Kong SAR origin from non-China gateways treated? E.g. Made-in-China goods shipped from Australia to an importer in the U.S.

- Per international trade practice, U.S. Rules of Origin will be used to ensure that the tariffs are applied to goods of Chinese and Hong Kong SAR origin. This is regardless of how shipments are routed to the U.S. We advise our customers to assure that they can provide substantiation of the country of origin as U.S. Customs can request proof of a Certificate of Origin (COO) at any time.

7. How are goods of non-China or Hong Kong SAR origin but exported from a Chinese port treated?

- Per international trade practice, U.S. Rules of Origin will be used to ensure that the tariffs are applied to all products of China/Hong Kong SAR origin, regardless of how they are routed to the U.S. If goods are not made in China or Hong Kong SAR, these would not be tariffed under this Executive Order and de minimis will continue to apply. We advise our customers to assure that they can provide substantiation of the goods country-of-origin as U.S. Customs can request proof of Certificate of Origin (COO) at any time.

March 2025 Updates and Amendments to US Executive Order 14194 (CN, CA, and MX)

1. What new changes have been announced in March?

- Effective March 4, 2025, a 25% tariff will be applied on all goods of Canada and Mexico origin
 - Energy resources (oil, natural gas, and electricity) from Canada are subject to a 10% tariff.
 - These increased tariffs were originally scheduled to take effect on February 4 but were delayed for 30 days.
 - Per Executive Orders dated March 2, 2025, duty-free de minimis exemption is available on all products of Canada and Mexico origin. The de minimis exemption shall cease to be available for these goods upon notification by the Secretary of Commerce to the President that adequate systems are in place to fully and expeditiously process and collect tariff revenue.
- Effective March 4, 2025, the additional tariff rate for China / Hong Kong SAR origin goods, previously set at +10%, has been amended to +20%, on top of any existing tariffs.
 - Per Executive Order dated Feb 5, 2025, duty free de minimis exemption is available for China/Hong Kong SAR origin goods. This is pending notification by the Secretary of Commerce that adequate systems are in place to fully and expeditiously process and collect tariff revenue.
- In response to the U.S. tariffs on Canadian origin goods, Canada will apply a 25% surtax on select U.S.-origin goods as of March 4, 2025.

The surtax applies to goods imported from the U.S., including those that may be eligible for the remission of customs duties, sales and/or excise taxes under the *Postal Imports Remission Order* or the *Courier Imports Remission Order*. A UPS Entry Prep Fee of \$7.00 per entry and any other additional fees like Disbursement Fees may now apply to commodities valued under \$40. For more detail view the [2025 UPS® Canada Rate & Service Guide](#).

- As a countermeasure to US tariffs imposed on steel and aluminum products, the European Union will reinstate tariffs from 2018 and 2020 that are

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currently suspended and an additional list of selected goods commodities. The tariffs were initially announced on March 11th and planned to deploy in two waves. Wave One on April 1st and Wave Two mid-April. On March 20th, the European Union announced they will delay the implementation of counter-measure tariffs directed at the U.S. until April 13. (Originally, wave 1 of the European Union's countermeasures were planned to take effect on April 1). This delay is intended to give additional time to engage in constructive dialogue with the U.S. A list of impacted products are available at [Circabc](#).

2. Will Canada's 25% surtax on goods imported from the U.S. include shipments below \$40 CAD (de minimis)?

- Yes, the surtax applies to goods imported that have a country of origin of US., including those that may be eligible for the remission of customs duties, sales and/or excise taxes under the Postal Imports Remission Order or the Courier Imports Remission Order

3. When does the new surtax take effect?

- Phase 1 of the surtaxes went into effect on March 4, 2025.
- Response to the US tariffs on Steel and Aluminum went into effect on March 13, 2025.
- Note that goods in transit at the time of the coming into force are not impacted.

4. Who is impacted by the surtax?

- The surtax applies to both commercial and casual/non-commercial resident and non-resident importers of U.S.-origin goods into Canada.

5. How is the surtax calculated?

- The surtax is calculated as 25% of the value for duty (VFD) of the imported goods. This is in addition to any other duties and taxes owed.

Example 1:

The VFD of an imported good subject to a surtax is \$150. The imported good has a Most Favored Nation (MFN) duty rate of 0%. The applicable surtax is 25%, as per the Schedule to the United States Surtax Order (2025-1).

The amount of surtax is calculated as follows:

- $\$150 \text{ (VFD)} \times 0.25 \text{ (\% surtax)} = \$37.50 \text{ (surtax payable)}$

Customs duties and taxes are to be calculated as follows:

- $\$150 \text{ (VFD)} \times 0 \text{ (\% MFN duty)} = \0 (customs duty)
- $\$150 \text{ (VFD)} + \$37.50 \text{ (surtax payable)} + \$0 \text{ (customs duty)} = \$187.50 \text{ (value for tax)}$
- $\$187.50 \times 0.05 \text{ (\% GST)} = \9.38 (GST)
- Total of surtax, customs duty, and GST payable is $\$37.50 + \$9.38 = \$46.88$

Example 2:

The VFD of an imported good subject to a surtax is \$150. The imported good has a Most Favored Nation (MFN) duty rate of 5% and is subject to anti-dumping duties of \$34. The applicable surtax is 25%, as per the Schedule to the United States Surtax Order (2025-1).

The amount of surtax is calculated as follows:

- $\$150 \text{ (VFD)} \times 0.25 \text{ (\% surtax)} = \$37.50 \text{ (surtax payable)}$

Customs duties and taxes are to be calculated as follows:

- $\$150 \text{ (VFD)} \times 0.05 \text{ (\% MFN duty)} = \$7.50 \text{ (customs duty)}$
- $\$150 \text{ (VFD)} + \$37.50 \text{ (surtax payable)} + \$7.50 \text{ (customs duty)} + \$34.00 \text{ (anti-dumping duties)} = \$229.00 \text{ (value for tax)}$
- $\$229.00 \times 0.05 \text{ (\% GST)} = \11.45 (GST)
- Total of surtax, customs duty, anti-dumping duty, and GST payable is $\$37.50 + \$34.00 + \$7.50 + \$11.45 = \$90.45$

6. What is the Value for Duty (VFD)?

- The primary method used to calculate VFD is the 'Transaction Value Method.' Using this method, the VFD is based on the price paid or payable for the goods. For more details, refer to [Memorandum D13-3-1](#).

7. Does the surtax apply to casual/non-commercial goods that qualify for de minimis treatment?

- Yes, the surtax applies even to U.S.-origin goods eligible for de minimis treatment under the [Courier Imports Remission Order](#).

8. Are there any exceptions to the surtax?

- Yes, the surtax does not apply to:
 - Goods in transit to Canada on or before March 4, 2022 or March 13 for retaliatory tariffs in response to US tariff on Steel and Aluminum.
 - Goods entering a sufferance warehouse on or before March 4, 2025.
 - Goods returning to Canada that were previously imported and duty paid.
 - Goods imported for repair/alteration or returning after repair/alteration in the U.S.
 - Certain goods classified under Chapter 40, Chapter 98, or Chapter 99 of the [Canadian Customs Tariff](#).
 - Goods eligible for remission under the [Akwasasne Residents Remission Order](#).

9. Do goods classified under Chapter 98 or Chapter 99 qualify for exceptions?

- Yes, except for specific HS codes listed in the order (e.g., 9804.30, 98.25, 98.26, 9897.00.00, 9898.00.00, 9899.00.00, 9966.00.00, 9971.00.00, and 9989.00.00).

10. What goods classified under Chapter 40 qualify for exceptions?

- Goods under heading 40.11 that are for use as original equipment in the production of any vehicle, machine or appliance referred to under that heading, including Original Equipment Manufacturer (OEM) tires.

11. Who would be responsible for paying the surtax?

- The party (individual or business) acting as the importer of record for the goods would be responsible for paying the surtax, along with any applicable duties and taxes.

12. Can importers claim relief for surtax paid?

- Yes, the [Duties Relief](#) and [Duty Drawback](#) programs are available for surtax paid or payable, subject to the provisions of the [Canada-United States-Mexico Agreement \(CUSMA\)](#).

13. Where can I find the complete list of impacted goods?

- The complete list of impacted goods is available in the Schedule of the United States Surtax Order (2025-1), organized by 6-digit HS codes. Alternatively, you can find a complete list of impacted goods organized by 8-digit HS codes and corresponding descriptions on the Department of Finance Canada website.

14. Where can I get more information about surtaxes?

- Refer to [Memorandum D16-1-1](#) for detailed information on the application, collection, and adjustment of surtaxes, or visit the [Government of Canada's Trade Commissioners website](#).

15. Who can I contact for further assistance?

- For more information, contact the Border Information Service (BIS):
 - Toll-free in Canada and the U.S.: 1.800.461.9999

16. What should Canadian importers do to prepare for the surtax?

- Importers should:
 - Review the list of impacted goods on the [Department of Finance Canada website](#).
 - Ensure proper proof of origin documentation is available for commercial goods.
 - Verify the country of origin markings for casual goods.
 - Explore relief options under the Duties Relief and Duty Drawback programs. Outside Canada and the U.S.: 1.204.983.3500 or 1.506.636.5064.

17. Is the surtax permanent?

- The surtax is subject to change. Importers should stay updated on any amendments or revocations of the order.

Steel & Aluminum Tariffs

Trade Policy & Tariff Changes

1. What are the new planned tariffs for import of Steel and Aluminum into the U.S.?

- A Presidential Proclamation was issued on Feb 10th regarding additional action be taken on imports of steel and aluminum and derivative products.
- This action will include a 25% additional tariff and enforced on all origin countries.
- Additional information can be found in the attached document (last updated 3/12/2025)



03.12.2025_New
Tariffs on Steel and Al

2. When does the new planned tariffs take effect for import of Steel and Aluminum into the U.S.?

- The effective date is March 12, 2025

3. How do I report the steel or aluminum content to ensure the tariffs are applied only to the content value for derivatives rather than the full value?

- The additional duty will only be charged on the value of the steel/aluminum content
- The commercial invoice should provide a break-out of non-steel/non-aluminum value vs steel/aluminum content value and weight (in kg). The total of those two lines should equal the full value of the imported product.

4. What happens if I do not know the value breakout of the steel/aluminum of the derivative?

- Per US Customs, the full value of the derivative will be subject to the 25% 232 duties.

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5. If the derivative article contains no steel or aluminum, will I be subject to the tariffs?

- No. Please be sure to indicate on the commercial invoice that this contains no steel or aluminum.

6. Do I need to report the country of smelt/cast (aluminum) or melt/pour (steel) for derivatives?

- Yes, CBP will now require this data to be reported on the entry. For steel, if the country of melt/pour is unknown, you may report “OTH.”

7. What sort of records should I keep as relates to the steel/aluminum content value of my shipments?

- The recommendation is to maintain a bill of material for each imported product. This will need to be presented to CBP upon request, so it must be maintained for 5 years.

8. What sort of records should I keep to support the country of melt/pour (steel) or smelt/cast (aluminum)?

- A steel mill test certificate, or an aluminum certificate of analysis usually contains this information.

February 2025 US Executive Order 14194 (CN, CA, and MX)

Trade Policy & Tariff Changes

1. What are the tariff changes?

- As of 12:01 am on February 4, 2025, an additional 10% tariff will be imposed on all goods from China with de minimis suspended. These developments are expected to result in an increase in landed costs and shippers should expect adjustments to US import declaration processes.
- Suspension of de Minimis treatment of goods originating in China, including Hong Kong SAR, has been delayed pending notification by the Secretary of Commerce that adequate systems are in place to fully and expeditiously process and collect tariff revenue.

2. When will the new tariffs be applied?

- February 4, 2025, at 12:01 a.m. (EST) for China/Hong Kong SAR tariffs. Canada and Mexico are delayed for at least 30 days while negotiations are ongoing.

3. How will the new China/Hong Kong SAR tariffs be applied?

- The tariffs will be applied to products of China/Hong Kong SAR, based on the [Federal Register Notice](#).

4. Can I still claim De Minimis (below \$800 USD per day)?

- The U.S. Executive Orders effective February 4, 2025, imposed on all China and Hong Kong SAR goods, included a suspension of de minimis.
- This suspension of de minimus treatment of goods originating in China, including Hong Kong SAR, has been delayed pending notification by the Secretary of Commerce that adequate systems are in place to fully and expeditiously process and collect tariff revenue.

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5. Are the tariffs announced on February 1, 2025 eligible for duty drawback?

- No drawback shall be available with respect to the additional duties imposed pursuant to this Executive Order.

6. With the amendment announced on February 7th delaying suspension of de Minimus treatment of goods originating in China, including Hong Kong SAR, is the 10% additional tariff still in effect?

- Yes, the 10% additional tariff is still in effect.

7. When does the amendment announced on February 7th (reversal of the suspension for de Minimus) take effect?

- The reversal, outlined in Customs Messaging System CSMS # 64045612 - UPDATED GUIDANCE: ACE Processing of De Minimis Shipments Per Executive Orders issued February 1, 2025, and as Amended on February 5, 2025, is effective as of February 4, 2025.

Application of New Changes

1. If shipments are picked up before the end of January and held at origin due to capacity constraints, will they be exempt from the new regulations since they are already in UPS's facility/network prior to February 1st, 2025?

- There are two timelines under which a shipment can be exempt from the new regulations:
 - The shipment containing goods with China or Hong Kong SAR Country of Origin (COO) is loaded onto a vessel and in transit to the U.S. before February 1st, 2025, at 12:01 AM EST.
 - The goods with China or Hong Kong SAR COO are “entered for consumption, or withdrawn from warehouse for consumption, on or after 12:01am, ET on February 4, 2025, and before 12:01am, ET on March 7, 2025.” (9903.01.23)

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- If your shipment does not meet either of these criteria, it will be subject to the new regulations. Even if shipments are held in a warehouse due to delays, they will not be exempt. An amendment to the Executive Order issued on February 1st, 2025, was issued to delay the suspension of de minimis treatment of goods originating from China, including Hong Kong SAR, until further notice. This delay will remain in effect until the Secretary of Commerce notifies the President that adequate systems are in place to fully and expediently process and collect tariff revenue.

2. What is the proof that shipments were "loaded onto a vessel at the port of loading or in transit"?

- The proof that shipments were "loaded onto a vessel at the port of loading or in transit" is typically provided when the Master Air Waybill (MAWB) is linked to the shipment, which is usually visible once the shipment is in transit.

3. If some shipments are subject to additional tariffs due to delayed import or arrival, can UPS Brokerage waive the disbursement fee based on the earlier "planned import date," which was before February 4, 2025?

- UPS does not automatically waive disbursement fees. However, each situation will be reviewed individually, and we will assess them on a case-by-case basis.

4. How are goods of China or Hong Kong SAR origin from non-China gateways treated? E.g. Made-in-China goods shipped from Australia to an importer in the U.S.

- Per international trade practice, U.S. Rules of Origin will be used to ensure that the tariffs are applied to goods of Chinese and Hong Kong SAR origin. This is regardless of how shipments are routed to the U.S. We advise our customers to assure that they can provide substantiation of the country of origin as U.S. Customs can request proof of a Certificate of Origin (COO) at any time.

5. How are goods of non-China or Hong Kong SAR origin but exported from a Chinese port treated?

- Per international trade practice, U.S. Rules of Origin will be used to ensure that the tariffs are applied to all products of China/Hong Kong SAR origin,

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regardless of how they are routed to the U.S. If goods are not made in China or Hong Kong SAR, these would not be tariffed under this Executive Order and de minimis will continue to apply. We advise our customers to assure that they can provide substantiation of the goods country-of-origin as U.S. Customs can request proof of Certificate of Origin (COO) at any time.

6. Do the new U.S. Trade policy changes apply to healthcare products?

- Yes. Healthcare products are impacted the same way as other commodities. For example:
 - If a healthcare good is currently exempt from Section 301 tariffs, which many are, they will now pay the new 10%. No exclusions.
 - If a healthcare company is housing China-origin goods in a warehouse in Mexico or Canada and shipping de minimis, that exemption is no longer available.
- Update February 7, 2025: Suspension of de Minimis treatment of goods originating in China, including Hong Kong SAR, has been delayed until further notice.

7. If my shipment is sent under the Delivered Duty Unpaid (DDU) incoterm, what is the UPS processing flow for B2C shipments with value below USD 800? Is it confirmed to be all under COD?

- The Executive Orders clarify that de minimis treatment is suspended for all impacted goods. As such, regardless of value, all goods imported from China, including Hong Kong SAR, will be subject to the applicable duties, and the waiver of duties under Section 321 (U.S. de minimis) is no longer applicable.

Duties and taxes can be billed to the shipper, receiver or a third party. When billing a third party, the third party's name, country or territory and account number are required. If the duties and taxes are billed to an account outside of the destination country or territory, a "Duty and Tax Forwarding" surcharge will be applied.

- Update February 7, 2025: Suspension of de Minimus treatment of goods originating in China, including Hong Kong SAR, has been delayed until further notice.

8. Are there any special commodities that could enjoy tariff exemptions (ex. dental, etc.)?

- Please refer to below extract from US CBP Guideline and please note all information presented in this document is for informational purposes only and should not be interpreted as official policy or professional advice. Should specific guidance be required, customers should seek advice from qualified professionals.

Source: CSMS # 63988468 - GUIDANCE: Additional Duties on Imports from China. For the following products excluded from the additional duties, one of the following HTS classifications apply:

- **9903.01.21:** Articles the product of China and Hong Kong SAR that are donations, by persons subject to the jurisdiction of the United States, of articles, such as food, clothing, and medicine, intended to be used to relieve human suffering.
- **9903.01.22:** Articles the product of China and Hong Kong SAR that are informational materials, including but not limited to, publications, films, posters, phonograph records, photographs, microfilms, microfiche, tapes, compact disks, CD ROMs, artworks, and news wire feeds.
- **9903.01.23:** Except for products described in headings 9903.01.21 and 9903.01.22, and other than products for personal use included in accompanied baggage of persons arriving in the United States, articles the product of China and Hong Kong SAR that: (1) were loaded onto a vessel at the port of loading, or in transit on the final mode of transport prior to entry into the United States, before 12:01 a.m. eastern standard time on February 1, 2025; and (2) are entered for consumption, or withdrawn from warehouse for consumption, on or after 12:01 a.m. eastern standard time on February 4, 2025, and before 12:01 a.m. eastern standard time on March 7, 2025.

The additional ad valorem duty provided for in new HTSUS heading 9903.01.20 applies in addition to all other applicable duties (including antidumping and countervailing duties), taxes, fees, exactions, and charges.

Billing & Fees

1. Regarding certain customs clearance-related fees, such as Government Charges, Brokerage Fees, and Disbursement Fees, which were previously levied alongside customs duties, are these fees still collected with the duties regardless of the duty amount?

- Yes, these fees are still collected along with the duties, regardless of the duty amount.

2. Are duties applicable for shipments that were cleared between February 4 and February 7, 2025, before this reversal took place?

- All shipments valued at US \$800 or below cleared after 12:01 AM, February 4, 2025, except for those deemed ineligible for de minimis entries such as controlled items, are duty free.
- Shipments above US \$800 in value are still subject to the applicable additional 10% duty. UPS is reviewing the issue of send-again(s) in circulation with multiple delivery attempts due to outstanding duty and brokerage COD.

3. What are the U.S. Brokerage fees that could be imposed due to the new tariff changes?

- Some common U.S. Brokerage fees (in USD) that may be imposed due to the new tariff changes are:

Service	Explanation	Fee
BONDS (CONTRACT ONLY)		
Continuous Transaction Bond	– One-year import bond for all entries made in a single year with up to \$50,000.00 coverage. – Required under special circumstances.	\$535.00
Single Entry Bond (SEB)	– One-time import bond issued to ensure compliance with U.S. laws and regulations. – When an SEB is necessary, UPS will contact the importer prior to customs clearance.	\$5.00 per \$1,000.00 (Minimum \$50.00)
SPECIAL ENTRIES		
Entry-Line Charge After First Three Lines	– A fee applies when more than three entry lines are entered. – UPS is not responsible for consolidating entry lines for customs clearance, including lines that have the same Harmonized Tariff Code and Country of Origin.	\$3.00/line
OTHER SERVICES		
Disbursement Fee	– Customers are responsible for payment of duty and taxes. – Fee of 2% (Minimum \$14.00) of the amount paid or processed by UPS on behalf of the customer will be charged.	2% of Duty/Tax (Minimum \$14.00)
Merchandise Processing Fee	– A non-refundable fee charged by U.S. Customs and Border Protection for administrative expenses for processing certain imported shipments. The fee will not apply if the goods qualify under applicable free trade agreements. For Air shipments: – Applicable only for formal entries (customs value more than \$2,500.49 or as required by regulation). For Ground shipments: – Applicable for both informal and formal entries	Based on the value of merchandise; minimum and maximum fees may apply Ad Valorem Rate: 0.3464% of the value of the merchandise. Minimum Fee: \$32.71. Maximum Fee: \$643.62
Warehouse Storage – Air/Ground - Per Day After Two Days	– Assessed when shipments remain in the UPS warehouse after the two free days regardless of the customs broker.	\$25 Minimum + \$0.05 per lb. per day after two days; \$0.10 per lb. per day after 7 days

4. Since the de minimis revocation has been reversed, can a customer request a refund for duties and taxes, the UPS Brokerage fee and the Duty & Tax Forwarding Surcharge for the shipment sent on or before February 7, 2025?

- If the package was imported into the US on or prior to February 7th, UPS is not able to provide refunds for Duties and Taxes paid, UPS Brokerage fees, and the Duty & Tax Forwarding Surcharge.
- Without further clarification from the US administration from the period of February 1st to February 7th – our brokerage teams acted in good faith to present to customs, rate, and clear shipments according to the policies in effect at the time.

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- As the broker, UPS has already paid the duty and taxes to U.S. Customs on behalf of the importer.
- Since the amendment on February 7th to the Executive order to delay the suspension of de minimis shipments was released, CBP has notified carriers and brokers that they will not provide refunds for the duties and taxes imposed on shipments imported during the period from February 4th to February 7th.

5. What happens if a consignee refuses to pay the duties and taxes invoiced on their international shipment?

- UPS will attempt to collect payment from these invoices through the normal collections process.
- If after the collection process the invoice is still not collected from the consignee (a max 42-day process from the invoice date), the invoice will be reversed back to the origin to attempt to collection from the shipper.