

## Thailand Import License Requirements

To support customers in ensuring compliant imports, we would like to remind all shippers to complete warehouse customs procedures and obtain import licenses for importing food, cosmetics and medical devices for personal use, and non-commercial industrial products shipments.

In compliance with the latest regulations by the Food and Drug Administration (FDA) and Thai Industrial Standards Institute (TISI), importers will be required to obtain import licenses from either FDA and/or TISI respectively:

- **FDA:** Importers of food, cosmetics and/or medical devices must submit their FDA import applications via FDA [e-Submission](#) system and comply with the specified conditions. Please refer to this link [here](#) (in English) and [here](#) (in Thai) for more information.
- **TISI:** Importers of non-commercial industrial products (e.g. glass, plastic containers and utensils, food containers, toys, electrical appliances, light bulbs or insulated electrical wires, sockets, motors, switches, sanitary ware, synthetic dyes, safety helmets, etc.) must obtain a TISI import license via the Thai [National Single Windows \(NSW\)](#) system. Please refer to this link [here](#) for more information (only available in Thai).

UPS® clearance process will be subject to the latest regulations issued by TISI and will remain in effect until further notice.

If the importer is unable to submit the application in person, UPS can submit the application on the importer's behalf. Please contact us at email: [UPSTH-LIC@ups.com](mailto:UPSTH-LIC@ups.com).

Shipments that arrive in Thailand without the required import licenses are at risk of being held, returned or abandoned by local authorities.

In cases where shipments are abandoned, a Formal Access Long (Abandon Fee) of THB 12,692.50 may be applicable and charged back to the shipper. This includes, but is not limited to, customs penalties, storage and disposal fees. Please note that the final amount is billed in local currency and is subjected to the prevailing foreign exchange rate.

We urge all customers to ensure that they obtain the necessary licenses before initiating any shipment to Thailand involving the above-mentioned product categories.

Should you have any questions regarding the importation process, please do not hesitate to reach out to your UPS Account Manager, where applicable, or your local Customer Service hotline at 1800-291-300.