2026 UPS® Additional Services and Charges

For business customers located in Israel.

Effective from 21 December 2025, RATES IN USD, (excl. VAT and taxes).

Additional Services and Charges

Additional Charge	Description	Fee
Sending Shipments		
Currency Conversion Rate	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	0,75% of the amount converted.
Over Maximum Limits*	Packages with an actual weight of more than 150 pounds (70 kg), or that exceed 108 inches (274 cm) in length or a total of 157 inches (400 cm) in length and girth combined, as measured to determine their billable weight, are not accepted for transportation. These packages are subject to an Over Maximum Limits surcharge, in addition to all other applicable charges, if found in the UPS small package system. Packages exceeding 157 inches (400 cm) in length and girth combined are also subject to the Large Package Surcharge.	USD 363.85 per package.
Large Package Surcharge*	A Large Package Surcharge will be applied to each UPS package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm. Large Packages are subject to a minimum billable weight of 40 kg in addition to the Large Package Surcharge. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.	USD 66.95 per package.
Demand Surcharge	• Applicable to international shipments moving on air transportation. • One or more Demand Surcharges may apply to certain packages that meet specifications of Large Package and Over Maximum Limit as well as Additional Handling. • This will be in addition to the existing rates, surcharges and/or fees.	Details are available at UPS.com.
Surge Fee	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com. Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific reference to Surge Fees.	Details are available at UPS.com.
UK Border Fee	A fee will be implemented on all shipments (excluding letters and documents) between Northern Ireland and Great Britain (England, Scotland and Wales). This fee covers the incremental transportation and handling costs due to network adjustments. It does not cover any additional brokerage services. The charge is based on individual customer contracts. This service is offered on a contractual basis only.	Details are available at UPS.com.
Special Handling of Undeliverable Shipments Surcharge	When UPS has taken measures to try to deliver any Worldwide shipments, but has been unsuccessful, we will process your shipment acting on your instructions. The transportation cost and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment. Please see the Additional Charges table for pricing information. For all shipments within the EU and within your country, we will automatically return your shipment by UPS Standard service (where available). Transportation and fuel charges will apply for the return.	USD 6.35 per shipment for worldwide services (in addition to transportation cost).
Address Correction	If a mistake has been made in the address, we will make every reasonable effort to find the correct address and deliver the shipment if it is within the same destination country. An additional charge for this service will be billed to the shipper. You can view the address correction charges in the Additional Charges table.	USD 7.45 per package.
Receiver/Third Party Refuses to Pay	If the receiver or a third party is selected to pay the transportation charges and the bill-to account is incorrect or missing, UPS searches its records for the correct account number. Whether or not the account number is found, a processing fee per shipment is billed back to the shipper.	USD 12.60 per shipment.
Missing or Invalid Account Number Fee	An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A charge per shipment will be assessed for domestic (if available) and international shipments with a missing or invalid payer account number. Additionally, if the consignee or third party fails to pay the shipping charges, the original shipper will be billed a refusal fee plus the shipping charges.	USD 11.35 per shipment.
Signature Required	Normally, UPS requires the signature of the receiver for all deliveries. As an exception, deliveries in certain countries are allowed on "Driver release" (delivery in a location in the receiver's premises without the need for a signature) or on "Letter box release". Letter box release is a secured release by a service provider which will allow residential packages to be left in a safe letter box without a signature. Use Signature Required to prevent the use of "Driver Release" or "Letter Box Release" in applicable countries.	USD 1.75 per shipment.
International Collect on Delivery (ICOD) Fee	Fee assessed to the U.S. consignee when collecting import charges at the time of delivery, along with any unpaid duties, taxes, and other fees for the shipment. Fee does not apply if duties and taxes are billed to a UPS account number prior to delivery. U.S. consignees can also avoid the fee by paying the applicable customs charges electronically, prior to delivery, through the Import Payment Processing Application (IPPA). The IPPA can be accessed through the: • Shipment payment notification (consignees will only receive this notification if the shipper has provided the consignee's contact information to UPS (name, email, phone) and the consignee has accepted UPS's opt-in terms for notifications. • Tracking results page on ups.com.	USD 15.00.

*For shipments subject to radiometric control, transit times may be longer and the UPS money-back guarantee does not apply.

Additional Charge	Description	Fee
Sending and Receiving Shipments		
Extended Area Collection and Delivery Service	UPS provides a collection or delivery service in extended, as well as urban, areas. An additional charge applies for each shipment that is collected or delivered in an extended area.	**Collection** USD 0.66/ USD 32.05 for domestic shipments (per kg/minimum, whichever is greater). USD 0.66/ USD 32.05 for international shipments (per kg/minimum, whichever is greater). **Delivery** USD 0.73/ USD 37.15 for domestic shipments (per kg/minimum, whichever is greater). USD 0.73/ USD 37.15 for international shipments (per kg/minimum, whichever is greater).
Remote Area Collection and Delivery Service	This surcharge is applied for delivery to or collection from an area beyond UPS extended areas, which are less accessible for collections and deliveries (domestic and international services).	**Collection** USD 0.66/ USD 32.05 for domestic shipments (per kg/minimum, whichever is greater). USD 0.66/ USD 32.05 for international shipments (per kg/minimum, whichever is greater). **Delivery** USD 0.81/ USD 39.50 for domestic shipments (per kg/minimum, whichever is greater). USD 0.81/ USD 39.50 for international shipments (per kg/minimum, whichever is greater).
International Processing Fee	Effective September 8, 2025, a fee will be assessed to every shipment to the U.S. with UPS Worldwide Express®, UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Expedited®, and UPS Worldwide Saver®.	USD 2.50 per shipment.
Additional Handling Service*	Additional Handling applies to the following: • Any article that is not fully encased in a corrugated cardboard shipping container, including tires. • Any package with an outer shipping container not made of corrugated cardboard, including but not limited to canvas, leather, metal, wood, hard plastic, soft plastic (e.g., plastic bag), or expanded polystyrene foam (e.g., styrofoam). • Any cylindrical-like item, including but not limited to barrels, buckets, cans, drums, mailing tubes or pails. • Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm). • Any import, export or domestic package with an actual weight greater than 55 pounds (25 kg). • Each import, export or domestic package in a shipment where the average weight per package is greater than 55 pounds (25 kg) and the weight for each package is not specified on the source document or the UPS automated shipping system used. UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.	USD 15.40 per package.
Prohibited Item Fee	UPS does not agree to carry any prohibited articles. Without prejudice to any other provision in these terms or the UPS Terms and Conditions of Carriage, if it comes to the attention of UPS that a package contains any prohibited article, you must pay to UPS an additional minimum administration fee in addition to any other applicable charges.	USD 316.50.
All Other Core Services		
Residential Delivery Service	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	USD 3.30 per shipment.
Freight Residential Delivery Service	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	USD 139.85 per shipment.
Oversize Pallet Charge	Depending on origin and destination, this surcharge may apply to certain UPS Worldwide Express Freight shipments. To determine if a particular origin or destination has an oversize pallet limit, please visit www.ups.com/worldwideexpressfreight.	USD 363.85 per pallet.
Paper Commercial Invoice Surcharge	Where a commercial invoice is submitted in connection with a shipment, a fee per shipment will be applied to the shipper when the commercial invoice is not provided by the shipper in digital form using UPS Paperless Invoice services prior to the processing of the commercial invoice by UPS.	USD 24.65 per shipment.
Brokerage Services – Import		
Duty and Tax Forwarding Charge	This charge is for shipments outside the EU, when the payer of duties and taxes is not located in the destination country. It is billed to the party who pays the transportation charges.	USD 18.55 per shipment.
Additional Tariff Line Fee	When a customs entry has more than five tariff lines a surcharge will be charged per additional tariff line.	USD 3.00 per additional tariff line > 5.
Bonded Transfer Handling Fee	When UPS receives shipments covered by a transit procedure, an amount will be charged for the administration to clear this document. The same applies when the import shipment travels on a transit procedure raised by a customer or other agent.	USD 63.00 per transit shipment.
Warehouse Storage	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	USD 3.50 /day/package from the 4th working day.
Post Entry Clearance Services	In the event of any post-entry clearance request to be submitted to customs authorities, such as export clearance information or duplicate of export documentation, upon request, UPS will provide the shipper with expertise and administrative support.	USD 50.00 per shipment.

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Additional Charge	Description	Fee
Brokerage Services – Import (continued)		
Non Routine Formal Entry	Some of the shipments being imported require special customs entries. This kind of entry will be subject to formal entry procedures. Live entries, temporary import entries, re-imports, provisory clearance and any other additional customs service (such as labelling, inventory etc.) are included in this category.	USD 18.00 per shipment.
Disbursement Fee (fee of % of the advanced amount/ minimum, whichever is greater)	UPS customs brokers are experienced with complex commercial shipments. Electronic transmissions of shipment data helps speed customs clearance. UPS may prepay duties, taxes and other government charges on behalf of the payer. Disbursement charges are noted in the Additional Charges Table.	3%/ USD 22.
Brokerage Services – Export		
Additional Tariff Line Fee	When a customs entry has more than five tariff lines, a surcharge will be applied per additional tariff line.	USD 3.00/ additional tariff line > 5.
Warehouse Storage	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	USD 3.50 /per pkg/day (after 3 work days).
Post Entry Clearance Services	In the event of any post-entry clearance request to be submitted to customs authorities, such as export clearance information or duplicate of export documentation, upon request, UPS will provide the shipper with expertise and administrative support.	USD 50.00 per shipment.
Delivery Services		
Direct Delivery Only	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	USD 2.70 per package.
Saturday Delivery	Benefit from the convenience of a Saturday delivery by the end of the day with UPS's new Standard Saturday delivery service. This service is only available from and to eight select destinations: Germany, UK, France, Italy, Netherlands, Spain, Poland and Belgium. To check the service availability, visit www.ups.com. This service is not subject to UPS's money-back guarantee.	USD 86.50 per domestic shipment (for non-WW Express Freight shipments)* USD 260.35 per shipment (for WW Express Freight shipments). Free of charge to countries where Saturday is a business day.
Notifications		
Proof of Delivery*	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	View online: Free of charge. Receive by fax or mail: USD 6.35 per fax or mail/ letter*.
Declared Value for Carriage and Shipper		
Declared Value for Carriage and Shipper	UPS automatically protects every shipment against loss or damage, up to a certain value, as described in Liability. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50,000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	1% of the value of the goods declared for carriage or a minimum of USD 7.45. Freight collect shipment charges are billed to the consignee.
Returns		
UPS Returns	Your goods can come back as easily as they go out. Whether you need a shipment returned from a nearby city within Europe or from across the globe, UPS Returns can simplify the process by meeting a complete range of reverse logistics needs.	**UPS Print Return Label:** USD 1.50 per package (or per pallet for WW Express Freight). **UPS Electronic Return Label:** USD 1.90 per package (or per pallet for WW Express Freight).
UPS Returns Plus	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	**UPS 1 Attempt Returns Plus:** USD 7.75 per package (or per pallet for WW Express Freight). **UPS 3 Attempts Returns Plus*:** USD 9.25 per package.
UPS Returns Exchange*	A special service, in which a UPS driver delivers a replacement item and, during the same delivery, collects a similar item to be returned. The packaging for the replacement item is reused for the collected item, ensuring the returns process is quick and efficient. This contractual service is ideal for warranty replacements and product exchanges.	USD 18.85 per package (contract only).
Import		
UPS Import Control	This service allows you to manage the collection, scheduling and billing of your import shipments from over 120 countries. Using advanced technology, you can control crucial importing aspects including customs documentation, delivery speed and billing options.	• Print Label: USD 1.50 per package (or per pallet for WW Express Freight). • Electronic Label: USD 1.90 per package (or per pallet for WW Express Freight). • 1 UPS Collection Attempt: USD 7.75 per package (or per pallet for WW Express Freight). • 3 UPS Collection Attempts*: USD 9.25 per package. • Commercial Invoice Removal: USD 24.65 per shipment.
Shipment/Clearance Consolidation		
UPS Trade Direct*	Effectively manage time-sensitive air freight operations on major trading lanes in Asia and North America.	Based on terms of contract.
UPS World Ease*	With World Ease you can group several shipments that are of either the same or different service levels and that are destined for one country into one 'master' shipment for consolidated customs clearance, using a single importer of record. Available on a contractual basis for exports to more than 65 countries across the world for customers using WorldShip or a host-to-host system. World Ease is not available for shipments between EU member states.	Based on terms of contract.

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For bookings and enquiries,
call UPS at 1700-700-877 or
visit us on the web at: www.ups.com

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