



Pre-Release Notification Fee

4 March 2026

To help manage additional customs-related activities, please note that **effective 12 April 2026**, the fee currently known as **Customer Requested Contact** will be redefined as **Pre-Release Notification**. This fee applies when customer contact is required prior to customs release **due to incomplete or inaccurate information** and has been adjusted to cover the additional costs of handling customs clearance for import shipments into Europe.

The fee will be applicable in the following countries:

- **Europe:** Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, United Kingdom.
- **Middle East, Africa:** Morocco, South Africa, United Arab Emirates.

Please refer to the table below for the updated rates per country, listed in local currencies.

Country Code	Currency	2026 Rates for Pre-Release Notification (Local Currency)
AT	EUR	19.25
BE	EUR	19.25
CH	CHF	18.55
CZ	CZK	487.00
DE	EUR	19.25
DK	DKK	148.10
ES	EUR	19.25
FI	EUR	19.25
FR	EUR	19.25
GB	GBP	16.75
HU	HUF	7929.00
IE	EUR	19.25
IT	EUR	19.25
NL	EUR	19.25
NO	NOK	227.00
PL	PLN	84.30

PT	EUR	19.25
RO	EUR	19.25
SE	SEK	223.00
GR	EUR	19.25
ZA	ZAR	380.00
AE	AED	82.40
SI	EUR	19.25
MA	MAD	203.00

The charge will be billed to the importer/recipient however if unpaid, the shipper remains liable in accordance with the Terms and Conditions. This fee can be avoided by ensuring that all shipment information is complete, accurate, and meets government requirements at the time of shipping.

This fee will apply to shipments tendered to the Company on or after the effective date. The Service Guide and Tariff will be updated to reflect this change in the next scheduled publication.